No one knows your child better than you!





We are listening

- We respect and value the knowledge you have about your child. You are part of the team!
- Please tell us if you feel your child is getting sicker, or anything new you notice about them, even if we look busy.
- You may spot something sooner than the health professionals.
- Your child's care will benefit from us hearing your concerns and questions.

Examples of things to tell us about are below

Are there changes to Is your child: confused your child's breathing? or muddled, irritable. faster, slower, working in an odd mood. harder, making noises using a different cry, more sleepy, quieter How does your child than normal, saying they look? more pale do not feel right. than usual, more behaving differently? flushed than usual. blotchy, rashes/marks Is your child: moving on body, puffy, sweaty around a lot or being very still, appearing to Are there differences be in pain or discomfort, saying in your child's: wee/poo, eating, somewhere hurts drinking, vomiting

What to do next, you may not need to progress any further than step 1

STEP 1

Speak to your nurse or the nurse-in-charge right away.

Tell them why you're concerned and ask them to look at your child.



STEP 2

If you are still concerned and want a doctor to look at your child, ask your nurse to call for an urgent 'doctor review'.



STEP 3

If the doctor has seen your child but you're still very concerned your child is getting sicker, phone **0800 999 400** to speak to the operator for assistance from our ICU team 24 hours a day.

Please expect us to be asking if you have any concerns about your child's condition during your child's stay in hospital