

CORPORATE OFFICE

Level 1
32 Oxford Terrace
Christchurch Central
CHRISTCHURCH 8011

Telephone: 0064 3 364 4160
Fax: 0064 3 364 4165
carolyn.gullery@cdhb.health.nz

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9(2)(a)

RE Official Information Act request CDHB 10177

I refer to your complaint dated 21 August 2019 requesting the following information under the Official Information Act from Canterbury DHB related to Mobility Parking at Christchurch Hospital outside the main entrance. Specifically.

Please provide me with the relevant information as to:

- **How many vehicles have been towed from this area by the Canterbury DHB over the last five years?**

We are declining your request under section 18(g) of the Official Information Act as the Canterbury DHB does not hold information on the number of times a vehicle parked illegally has been towed.

Anecdotally our Transport staff have advised that they have had cars towed over the last five years. There have also been numerous occasions where, before a car could be towed, the owner of the car has turned up and driven away or we have found the owner and asked them to move their car.

In light of parking pressures around the hospital, and to ensure that hospital parks are appropriately used, we do monitor the situation, routinely put warning notices on cars and move people on. However we have to be somewhat sensitive to the reasons why people may overstay (for example, where a family member is critically ill or worse). Equally, we also want to ensure that hospital carparks are being appropriately used.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely



Carolyn Gullery
Executive Director
Planning, Funding & Decision Support