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9(2)(a)

RE Official Information Act request CDHB 10107

I refer to your email dated 16 May 2019 and received on 17 May 2019 requesting the following information under the Official Information Act from Canterbury DHB regarding Ophthalmology outpatients. Specifically:

I would appreciate it if you could let me know over the past 3 months:

Please note the information we are providing (February 2019 – April 2019) is not a representative three month period as during those months we experienced: the Mosque attacks (15 March 2019) which meant that our theatres and other clinical resources were interrupted in favour of providing an emergency response to the victims of this attack and the Outpatients Building flood (29 March 2019), which resulted in the Ophthalmology Department clinics being closed for five weeks.

In response to the disruption caused by the flood we were able to relocate some activities to Burwood Outpatients, Southern Eye Service, various other providers and the inpatient ward area, at short notice. This did however, have significant impact on patient flow and staffing. We estimate in the region of 5000 patients overall (not just eyes) were affected during the Outpatients Building disruption and closure. We currently have a backlog in the region of 2500 patients, which we are actively addressing by running additional afterhours clinics.

1. How many patients, on average, were seen per ophthalmologist's OPD clinic (i.e. morning or afternoon clinic)

Please refer to **Appendix 1 Table one** (attached) for the average Ophthalmology attendances by Clinic and Clinician between February 2019 and April 2019. To give you some comparison, while there were 10,467 attendances over the period requested, there were 12,747 attendances over the same three month period in 2018.

2. Whether the ophthalmologist had a registrar assisting

Many clinics also have a Registrar attached and this typically allows for an additional 6-12 patients to be seen (average 9 patients per morning or afternoon session).

3. The number of patients, on average, seen by the different ophthalmologists (not to be recognizable but just labelled A, B, etc.

Canterbury DHB employed 20 Ophthalmologists during the time frame requested and they saw a total of 4,133 attendances between them. This gives an average of 207 attendances seen per Ophthalmologist over the three month period. Note: not all Ophthalmologists work full-time and this does not include Registrars.

Please refer to **Appendix 1 Table two** (attached) for attendances by Ophthalmologist between February 2019 and April 2019.

4. The total number of *patients* seen over the period.

The number of distinct patients seen between February and April 2019 was 6,770

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Carolyn Gullery', with a long horizontal flourish extending to the right.

Carolyn Gullery
Executive Director
Planning, Funding & Decision Support

10107 Appendix 1

Table one: Average Ophthalmology attendances by Clinic and Clinician February 2019 – April 2019

	Count of Clinics	Count of Attendances	Average/ Clinic
ASH - Ophthalmology	5	83	16.6
Burwood Hospital	20	60	3.0
BWD - Diabetic Retinal Screening	23	1175	51.1
BWD - Low Vision Occupational Therapist	1	1	1.0
CDHB OS Community Retinal Screening	58	536	9.2
CDHB OS Southern Cross Eye Clinic	5	33	6.6
CDHB OS Southern Eye Specialists Clinic	34	291	8.6
CDHB OS St Georges Eye Clinic	9	87	9.7
CHC - Eye Acute Out of Hours	65	303	4.7
CHC - Eye Anterior Segment	21	365	17.4
CHC - Eye Glaucoma	43	398	9.3
CHC - Eyes Virtual	16	49	3.1
CHC - Eyes Ad Hoc Procedure	5	36	7.2
CHC - Eyes Avastin Intravitreal Injections	24	603	25.1
CHC - Eyes Avastin Intravitreal Injections Wed	11	420	38.2
CHC - Eyes Cataract and Preadmission	7	28	4.0
CHC - Eyes Diabetes	13	233	17.9
CHC - Eyes General	59	3520	59.7
CHC - Eyes Minor Procedure	17	64	3.8
CHC - Eyes Neuro-Ophthalmic	8	74	9.3
CHC - Eyes Nurse Review	48	91	1.9
CHC - Eyes Ocular Plastics	17	136	8.0
CHC - Eyes Oculotoxin Screening Nurse	8	38	4.8
CHC - Eyes Post Op	44	241	5.5
CHC - Eyes Preadmission	49	225	4.6
CHC - Eyes Visual Fields	46	407	8.8
CHC - Eyes Vitreo-Retinal	26	307	11.8
CHC - MDU Ophthalmology Methyl Pred	8	7	0.9
CHC - Eyes Electrodiagnostic	9	6	0.7
CHC - Eyes Optometrist	32	194	6.1
CHC - Eyes Orthoptist	38	456	12.0
Grand Total	769	10467*	13.6

***Not unique patients**

Table two: Attendances by Clinician or Clinical Team - February 2019 – April 2019

Ophthalmologist	Attendances
OPHTHALMOLOGIST 1	476
OPHTHALMOLOGIST 2	443
OPHTHALMOLOGIST 3	417
OPHTHALMOLOGIST 4	387
OPHTHALMOLOGIST 5	352
OPHTHALMOLOGIST 6	272
OPHTHALMOLOGIST 7	270
OPHTHALMOLOGIST 8	239
MOSS* 9	238
OPHTHALMOLOGIST 10	214
OPHTHALMOLOGIST 11	185
OPHTHALMOLOGIST 12	158
OPHTHALMOLOGIST 13	148
OPHTHALMOLOGIST 14	122
OPHTHALMOLOGIST 15	111
OPHTHALMOLOGIST 16	50
OPHTHALMOLOGIST 17	16
OPHTHALMOLOGIST 18	13
OPHTHALMOLOGIST 19	12
OPHTHALMOLOGIST 20	10
Total	4,133

***MOSS - Medical Officer Special Scale**