

Te Whatu Ora

Health New Zealand

Waitaha Canterbury

Minutes – 26 August 2022
DHB Disability Steering Group (DSG)

Via Zoom:

Grant Cleland (Chair), Allison Nichols-Dunsmuir, Ingrid Rammers (minutes), Janet Geddes, Joyce Stokell, Alisha Dimock (Interpreter), Jenn (Interpreter), Paul Barclay, Akira Le Fevre (P&C), Catherine Swan, Dan Cresswell (Meeting Assistant), George Schwass, Jacqui Lunday-Johnstone, Mick O’Donnell, Rose Laing, Shane McInroe, Simon Templeton, Waikura McGregor

Apologies:

Kathy O’Neill, Jane Hughes, Helen Thorne, Malu Tulia, Esala Vacamakawai, Dave Nicholl, Susan Wood, Sekisipia Tangi, Rāwā Karetai, Harpreet Kaur

| | AGENDA ITEM | SUMMARY OF DISCUSSION | ACTION POINTS |
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| 1 | Welcome Karakia Apologies received Introduction | By Grant Cleland By Akira Apologies as above By everyone Membership updates <ul style="list-style-type: none"> Resignation, Harpreet acknowledged as she is moving to Auckland. Harpreet invited to this meeting. Letter of thanks to Harpeet. Working through CALD Representative replacement. Resignation, Simon acknowledged as he is moving to a new role. Thank you Simon. Paul has been appointed as Senior Advisor Disability Communications Engagement. He will be attending in this role for the next six months. Rather than as a consumer. | <p>Action Point: source CALD Representative</p> <p>Action Point: Simon will discuss with Age Concern, providing a replacement.</p> |

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| 2 | <p>Any conflicts of Interest</p> <p>Review and approval of previous minutes</p> <p>Action Points from Previous Minutes – including outstanding actions</p> | <p>None</p> <p>Minutes of 1 June 2022 approved</p> <p>Action point actioned – Grant to facilitate a discussion on hospital grounds parking George updated. Complaints were received with formal letter received, relating to closure of mobility entrances during lockdown period. This has been rectified with the mobility entrance on lower ground floor no longer being closed during periods where security measures are in place. Simon complemented this that Age Concern forwarded complaints.</p> <p>All other action points actioned.</p> | |
| 3 | <p>Covid 19/Omicron Response Update:</p> <ul style="list-style-type: none"> • Identify and discuss the experience and issue for disabled people during the current Omicron pandemic at a local and national level • General Update from Jacqui, Kathy and Allison regarding the response. | <p>Allison will reply to Care in the Community concerns article, in The Press 26 August 2022.</p> <p>Vaccinations – Fully integrated model being developed within public health, covering many agencies including midwives. Model going forward for home vaccinations, will combine covid vaccinations with all other immunisations.</p> <p>Vaccinations action point from previous meeting – actioned.</p> <p>Allison has met with Janet and Helen on issues for disabled children being vaccinated. Challenges for 11-12 year olds with needles. Covid response efforts, including lessons learned from our experience, have been put into specialist schools. Pathway is needed for disabled who need extra support in home environments.</p> <p>Covid contact tracing form.</p> <p>Many didn't use the tick box for underlying conditions , leading to people not being identified. Disability box now added, with feedback received that it's being used. Allison is sourcing data on this.</p> <p>Website –Allison reported ongoing work needed. She is working with Paul on this.</p> | <p>Action point – Allison will feedback standards to home support agencies</p> |

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| | | <p>Pasifika community – meeting with Esalu and Manu has been held. Nothing further to this.</p> <p>Child immunisations Janet updated – great to meet with Allison to listen to paediatric concerns including risk of dropoff, perception of child immunisation schedule importance. Immunisation schedule is falling secondary to Covid. There are hospital meetings and work across primary and secondary care to find strategies.</p> <p>There is still a group of children needing assistance with dentistry. With the need for anaesthesia, we work together to coordinate procedures at the same time to minimise impact. We are Hoping to connect with immunisation groups in our region.</p> <p>Allison offered to write a summary of work in public health, moving to national consistency. Access to sedation pathway. Waikato experience of sedation clinics offered as an example.</p> <p>DSAC meetings now not taking place. We have opportunity to use momentum from our group to access resourcing. Group encouraged to voice any issues within our region to be carried to Te Whatu Ora.</p> <p>Primary Care Rosie updated there is a need to take learnings from covid to immunisation. If special clinics are taking place for those with anxiety, why not for flu and measles? We need to reach out to those who need it. Concerns with secondary care waiting lists, moving patients back to GPs. Any solutions are complex. GPs are concerned that people can't get in to see their GP.</p> <p>Simon added the GP issue with flow on effects to whole system. This is passing onto district nursing with their staffing crisis.</p> | <p>Action point: Allison to write sedation/anaesthesia notes for group</p> |
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| | | <p>Waikura is sitting on Review of Covid strategic response. Winter wellness strategy ends May 2023. This is coming up for consultation now. Any feedback to Waikura for forwarding to this strategic group.</p> <p>Rāwā has moved from Ministry to Strategy, Policy and Performance, Whaikaha Ministry of Disabled People.</p> <p>Whaikaha are concerned about GPs and pressure on system. He asked for figures to work through this, Whānau Ora approach? 54,000 are not linked with General Practice in Canterbury. There is a workforce branch within Te Whatu Ora – but we don't know how linked up they are. Jacqui will pick this up with quality team.</p> <p>Local response to supporting long term covid Long Covid Advisory Group is preparing national response. Locally, Allison attends weekly technical advisory group, who are discussing long covid. Last week, communications received from Hawkes Bay, a brochure on where to go to. This is on Healthinfo for service providers in Waitaha Canterbury. Simon added long-term covid support is available from MSD. Whānau Ora provides support as part of whānau support, with regional leadership group covid response. Funding has been released for disability support. MyCare responding to disabled community.</p> <p>Nelson flooding has highlighted again the issue of accessing GP when there is a crisis. How to get prescriptions, wider supports etc.</p> | <p>Action point: feedback on winter wellness strategy and Covid strategic response to Waikura.</p> <p>Action point: Jacqui to contact Quality Team</p> <p>Action point – Mick to look into anything planned for Waitaha Canterbury</p> |
| 4 | <p>Review of Disability Action Plan:</p> <ul style="list-style-type: none"> Determine what/if should be added to a WorkPlan in relation to experience and lessons learnt as we have identified in the | <p>Work Plan Paul's role is hosted within Corporate office. Role connects with community organisations and Te Whatu Ora. The role is fixed term, setting up strategic goals. Role falls under accessibility access charter with focus on clear deliverable worklist. Connections with disabled community, realistic worklist to improve what we are doing. How do we let people know about our profile and gathering feedback? Importance of this group as a conduit to communicate out.</p> | |

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| | <p>discussion about COVID</p> <ul style="list-style-type: none"> • P & C Update • Discussion about progress with the Disability Equity Training • Accessible Information Charter: How to progress development of Work Plan? • Physical access issues: Progress with Facilities and Infrastructure Office? | <p>Paul reported decisions from local government affect disabled community. Eg changes of bus routes affects access to GPs and health services. Role has managed expectations of what can be achieved. With one month into the role, conversations have been held with DPA, Age Concern, planned meetings with people first, blind foundation, deaf Aotearoa. Met with Norma Campbell, maternity and midwifery.</p> <p>Jacqui has hosted consumer council network discussion.</p> <p>P & C Update, Disability and Equity training Equity & Diversity Team have been granted access to identifiable data of māori enabling us to engage with networking groups. Very successful. Plans to mirror this to disability. Disability networking group planned for two monthly groups, first 3rd October with a 2 hour hui. This hui will engage with our staff to find out what their needs are, and how we support and promote. Volunteer committee of staff. Voice from the community for the community. Good news stories will be promoted. Worked well with Maori and pasifika communities during Cook Islands māori language week. If DSG have any advice, contact Akira. Paul asked, is there support from management on time for hui? There is support from Executive Management Team who will pass this support through Managers.</p> | |
| | | <p>Rāwā offered WeEnableUs, national government network. Rāwā also offered rep from WeEnableUs to visit Waitaha Canterbury for a future hui.</p> <p>Accessible Information Working Group: Agreed to have a meeting to review the work plan and look at the next stage. Akira and Emelia to meet with Grant and Paul to talk about the next stage of the Disability Equity Training.</p> <p>Physical access issues: Tony Hampton Lead for building issues. Grant keen to start this networking up again. Need to get facilities and infrastructure conversation underway.</p> | <p>Action point: extend invite to WeEnableUs to attend our meeting</p> <p>Action point: Grant to arrange meetings with Akira, Emelia, Mick and Kathy</p> <p>Action point: Grant to talk with Jacqui, Alison, Mick and Kathy about this.</p> |

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| | | <p>Quality update – inpatient experience survey No comments.</p> | <p>Action point – Susan to circulate to group</p> |
| 5 | Health NZ update | <p>Letter sent to Te Whatu Ora.</p> <p>Chief Advisor Disability – may be announced next week.</p> | |
| 6 | General Business | <p>Karawhuia.nz are looking for digital stories on impact of covid Send expressions of interest to raae@aroa.co.nz / Subject: Expressions of Interest - Karawhuia Digital Stories</p> | |
| 7 | Anything different in a disabled person's life since we last met | <p>Allison fed back that her whānau have had 4 consumer experiences in 4 days. Excellent consistent responsive care, support, outstanding over 4 different experiences.</p> <p>Paul, positive feedback with covid booster, able to access services himself without any assistance.</p> <p>Waikura gave closing karakia.</p> | |
| 8 | Next meeting | <p>The next meeting will take place 30 September 2022. Zoom at this stage, will be confirmed closer to the date.</p> | |

| SUMMARY OF ACTION POINTS | | | |
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| Date | Subject | Action | By |
| 26 August 2022 | Membership | Source Harpeet's replacement, CALD representative Source Simon's replacement | Group Group/Age Concern |
| 26 August 2022 | Care in the Community | Allison will feedback standards to home support agencies | Allison |
| 26 August 2022 | Covid | Feedback on winter wellness strategy and strategic response to Waikura. | Group |
| 26 August 2022 | Covid | Jacqui to contact Quality Team on waitlist-GP concerns | Jacqui |
| 26 August 2022 | Covid | Long term covid care, anything planned for Waitaha Canterbury | Mick |
| 26 August 2022 | Networking | Extend invite to WeEnableUs to attend our meeting | Kathy |
| 26 August 2022 | Quality update – inpatient experience survey | Circulate survey to group | Susan |
| 26 August 2022 | AIWG & Physical Access Groups | Grant to arrange meetings | Grant |