

16 December 2022

9(2)(a)



RE Official Information Act request ChChD 10952 / HNZ 3920

I refer to your email dated 13 September 2022 asking us to re-log your original request for information under the Official Information Act from Waitaha Canterbury dated 28 June 2022 (ChChD 10912). I note your clarification of 26 September 2022 regarding the time frame of this request i.e. from January 2022 to 26 September 2022; and that *'within the spirit of this request'* relates specifically to the incident on 25 June 2022 (the incident).

- 1. Could I please request any and all advice, briefings, reports, aides memoire, memos and emails sent/received by CDHB employees - leading up to, and following a police incident (stabbing/murder) in Sockburn on Saturday 25th June.**
- a. And I please ask that anything 'within the spirit of this request' that is not mentioned be included in the response.**

Please note we have redacted or withheld information from our response under the following sections of the Official Information Act.

- Section 9(2)(a) *"...to protect the privacy of natural persons, including those deceased"*.
- Section 9(2)(ba)(i)(ii) *"...to protect information that is subject to an obligation of confidentiality."*
- Section 9(2)(g)(i) *"...to maintain the effective conduct of public affairs through the free and frank expression opinions"*.
- Section 9(h) *"...to maintain legal professional privilege."*

We have also redacted information or withheld information we consider to be 'out of scope' of your request.

Please note we have withheld all Court documentation within scope of your request as these are Court documents and should be requested through the Courts, Ministry of Justice.

As you may be aware in late June 2022, the Director of Mental Health, Dr John Crawshaw, elected to undertake an inspection of Canterbury District Mental Health Services under section 99 of the Mental Health Act. This inspection under section 99 is wider than a review of the incident and is looking at the Canterbury District Mental Health Services broadly. Therefore, we have included correspondence and documentation with the Ministry, Director of Mental Health and others up until the decision was made by the Director of Mental Health to do an inspection under section 99 as we consider documentation and correspondence relating solely to the section 99 process to be outside the scope of your request as it doesn't relate specifically to the incident. Please be assured documentation and correspondence relating to other reviews that are being undertaken as a result specifically of the incident are included.

We also refer you to our response for Official Information Act request CDHB 10919 which is posted on our website and will provide you with additional information.

https://www.cdhb.health.nz/about-us/document-library/?_sf_s=10919&_sft_document_type=official-information-act-response

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the Waitaha Canterbury website after your receipt of this response.

Ngā mihi / Yours sincerely,



Keith Wright
Senior Manager, OIAs
Waitaha Canterbury / Te Tai o Poutini West Coast.

From: Peter Bramley
Sent: Saturday, 25 June 2022 9:16 p.m.
To: Vicki Dent
Subject: Re: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Thank you!!!

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From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Saturday, June 25, 2022 9:01:32 PM
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>
Subject: Re: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Further update from Patsy Tarrant

- confirmed consumer had been on approved community leave and failed to return at expected time.
- all expected processes followed prior to leave and once he failed to return
- no concerns about illness or risk when leave given
- remaining at watch house until charged, is likely to go into custody rather than return to hospital but this will be worked through as part of the court process.
- team OK at this stage - CNM remains on site currently
- Patsy and I will go in tomorrow morning at 11am

Thanks
Vicki

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From: Peter Bramley <Peter.Bramley@cdhb.health.nz>
Sent: Saturday, June 25, 2022 7:59:23 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Re: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Thanks Vicki

If we can confirm please whether he had failed to return from leave (or not)

Thank you

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From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Saturday, 25 June 2022, 7:27 pm
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>
Subject: RE: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Thanks Peter
Update:

- On call Service Manager Tony Lockington in contact with police who have confirmed identity as a consumer of Forensic Mental Health Services, inpatient of Te Whare Manaaki – believed to have failed to return from leave (Tbc)
- Nurse Director for Forensic Mental Health (Patsy Tarrant) in contact with Responsible Clinician, 9(2)(a) and Charge Nurse Manager, 9(2)(a)
- 9(2) will be attending unit to determine support needs for staff. DNM and CTC also aware and will provide support as needed
- 9(2)(a) is attending watch house to review consumer.
- Sigi Schmidt aware and advising John Crawshaw from MoH due to status of consumer.

As an FYI – Myself and Sigi are due in Wellington Monday / Tuesday for national mental health GM / CDs meeting; Megan and Sandy are due in Wellington Tuesday / Wednesday for national mental health DoN / DAH meeting

Anything further needed, I will let you know.

Kind regards
Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Peter Bramley

Sent: Saturday, 25 June 2022 7:10 p.m.

To: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>

Subject: Fwd: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Fyi

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From: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Sent: Saturday, 25 June 2022, 7:07 pm

To: Peter Bramley <Peter.Bramley@cdhb.health.nz>

Subject: Fwd: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]

Karalyn van Deursen

Executive Director, Communications

Canterbury & West Coast District Health Boards

9(2)(a)

Begin forwarded message:

From: New Zealand Police <noreply@police.co.nz>

Date: 25 June 2022 at 5:20:42 PM NZST

To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Subject: Two men taken into custody following death of woman in Sockburn [EXTERNAL SENDER]



Safer Communities Together

Kia ora Karalyn,

"Two men taken into custody following death of woman in Sockburn"

Christchurch Police have taken two men into custody following the death of a woman in Sockburn this afternoon.

Emergency services responded to reports of a potential stabbing on Cheyenne Street at 4.20pm.

On arrival, a woman was located critically injured.

Medical assistance was immediately provided however she died at the scene a short time later.

Two men were taken into custody nearby and are assisting Police with our enquiries to establish exactly what has taken place.

Anyone who was in the Cheyenne Street area around the time the woman was injured and may have information which could assist Police is asked to get in touch via 105 and quote event number P051030807.

Cordons are being put in place in the area and Police ask that motorists and pedestrians follow the directions of emergency services staff.

No further information is available at this stage.

An update will be provided as soon as more information is available.

ENDS

Issued by Police Media Centre.

You can also view this release, including any additional images, on the [NZ Police app](#) or at:
<https://www.police.govt.nz/news/release/two-men-taken-custody-following-death-woman-sockburn>

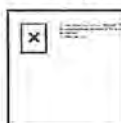
Noho ora mai,
New Zealand Police
This email was sent to karalyn.vandeursen@cdhb.health.nz

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From: Vicki Dent
Sent: Sunday, 26 June 2022 12:39 p.m.
To: Sigi Schmidt; Sandy Clemett; Megan McQuarrie
Cc: Peter Bramley
Subject: Update

Hi All

Just a quick update on TWM event and supports in place

- Consumer remains in the watch house. TWM staff have been to see him yesterday and this morning. Likely in court tomorrow. 9(2)(a) will provide info to the court as per usual process.
- TWM staff in contact with family and providing support as needed (Gabby acting as liaison point for this)
- Pete spent time on the unit Sat evening; Patsy, Jane and myself attended this morning; Pete and Gabby coming in this afternoon
- Police have been in touch wanting to interview staff. Greg Brogden involved and dealing directly with police re: our preferred process:
 - o Any clinical information will be provided via medical records
 - o Once police have identified information they need and from whom, we will support identified staff to provide written statements.
 - o Should police still wish to interview people, we will ensure that support is provided for this.
- Greg has offered to provide legal support to staff as needed. NZNO legal and 9(2)(a) aware and available to support as needed.
- Media interest likely to increase post court appearance. TWM staff aware of need to redirect queries to comms team. Can someone please ensure front reception is aware of potential media interest and to refer to comms.
- Patsy linking with Pete re: organising debrief
- Support handout available for all staff.

I will go to Wellington as planned. Am available on cell if needed.

Ongoing support to team appreciated – understandably rattled by this event.

Kind regards

Vicki

From: Karalyn van Deursen
Sent: Sunday, 26 June 2022 1:27 p.m.
To: Peter Bramley; Greg Brogden; Vicki Dent; Tony Lockington; Mick O'Donnell; Becky Hickmott
Subject: FYI: Update: Sockburn homicide [EXTERNAL SENDER]

FYI

From: New Zealand Police <noreply@police.co.nz>
Sent: Sunday, 26 June 2022 1:26 PM
To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>
Subject: Update: Sockburn homicide [EXTERNAL SENDER]

Safer Communities Together

Kia ora Karalyn,

" Update: Sockburn homicide"

Please attribute to Canterbury District Commander Superintendent John Price:

Police can now confirm a 37-year-old man has been charged with murder after the death of a woman in Sockburn yesterday afternoon.

The man is due to appear in the Christchurch District Court on Monday 27 June.

Emergency services were called to Cheyenne Street in Sockburn at 4:20pm after reports a woman had been stabbed in the street.

Staff arrived shortly afterwards and provided immediate medical assistance to the woman who had been critically injured.

She sadly died at the scene a short time later.

The 37-year-old man was located by Police nearby and taken into custody.

A second man was taken into custody but was later found to be a family member of the 37-year-old man and released.

I can now confirm the victim was not known to the alleged offender and that this was a horrific, traumatic and random attack on an innocent person who was making their way home.

Our thoughts are with the family and loved ones of the victim who are having to deal with the loss of a partner, mother and friend.

At this stage we will not be releasing any further details of the victim, until we can be sure that all necessary family notifications have been carried out.

We know that this incident will have been incredibly traumatic for anyone who witnessed it, and will also be unsettling for the Sockburn community and Christchurch.

We want to reiterate that this was an isolated incident and we are not seeking anyone else in relation to this.

Sockburn residents can expect to see a continued police presence in the area in the coming days, as officers conduct a scene examination and speak to possible witnesses.

We continue to ask anyone who witnessed the incident and is yet to speak to Police to get in touch.

If you have cellphone footage or CCTV in that area please contact us on 105 and quote file number 220625/6903.

ENDS

Issued by the Police Media Centre

You can also view this release, including any additional images, on the [NZ Police app](#) or at:
<https://www.police.govt.nz/news/release/update-sockburn-homicide>

Noho ora mai,
 New Zealand Police
 This email was sent to karalyn.vandeursen@cdhb.health.nz

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From: Vicki Dent
Sent: Tuesday, 28 June 2022 10:06 p.m.
To: Norma Campbell
Subject: Re: Serious incident involving FMHS consumer - update

Perfect - I'm free anytime between 10 and 11.30 as well.

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From: Norma Campbell <Norma.Campbell@cdhb.health.nz>
Sent: Tuesday, 28 June 2022, 8:51 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Re: Serious incident involving FMHS consumer - update

I will set up a teams as good to feel like we are having a conversation!
Norma

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From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Tuesday, June 28, 2022 7:34:25 PM
To: Norma Campbell <Norma.Campbell@cdhb.health.nz>
Subject: Re: Serious incident involving FMHS consumer - update

Thanks Norma
Be good to catch up - phone or teams?

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From: Norma Campbell <Norma.Campbell@cdhb.health.nz>
Sent: Tuesday, 28 June 2022, 6:54 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Fwd: Serious incident involving FMHS consumer - update

Hi Vicki
Do you want to connect tomorrow? I am free 10 until 1130?
Be good to just go through what you have done so far and then who we get to do an external review?
Norma

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From: norma.campbell@cdhb.health.nz <norma.campbell@cdhb.health.nz>
Sent: Tuesday, June 28, 2022 6:35:14 PM
To: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>
Subject: Fwd: Serious incident involving FMHS consumer - update

Hope today went OK
You are Chair of Clinical Gov and in fact Richard thinks he is now as 9(2)(a) has left. I don't know how Peter thinks it is me. I am very happy to work with Vicki to ensure we get an external review and that all initial notifications have been done to ensure we have mitigated risks at this point.

I will then need to hand over as will be on leave. I can pick this up to get it all underway if you ok?

Norma

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From: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Sent: Tuesday, June 28, 2022 5:59:08 PM

To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Greg Brogden <Greg.Brogden@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>

Subject: RE: Serious incident involving FMHS consumer - update

The next court appearance is 15 July and they want us to say something more in the next few days.

I've just had a 3 way call with Peter Abernethy media manager, Dan Parker mental health media person and Aaron Culver & Deputy Mental Health Director.

They are very keen that we say more now, and that the significant public interest outweighs any privacy interests in this case.

They are going to send some suggested lines through as you have outlined below. Expressing sympathy and talking about a review into our decision-making processes – will this be an internal or an external review?

kvd

From: Peter Bramley <Peter.Bramley@cdhb.health.nz>

Sent: Tuesday, 28 June 2022 5:55 PM

To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Greg Brogden <Greg.Brogden@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>

Subject: Re: Serious incident involving FMHS consumer - update

Appreciate your insight. Be good if you can talk to MOH as they are pushing for a media response from us...my response back was simply we were holding til court process
They are obviously under pressure.

Thanks

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From: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Sent: Tuesday, June 28, 2022 5:35:08 PM

To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Greg Brogden <Greg.Brogden@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>

Subject: RE: Serious incident involving FMHS consumer - update

Thanks Peter, until it's been through the Courts/Coroner's investigations we don't usually provide any significant comment – just our holding statement. (It's actually inappropriate for us to comment while an investigation is underway, so as not to prejudice the investigations by having comments reported in the media). When the findings come out, we will respond including expressing our sadness, and comment on recommendations and changes to systems/processes – depending on what comes out of a review.

I will check with the MoH – but they were comfortable with our statement on Sunday, and it's likely they would refer back to us.

They may field questions about the national process for special patients as this isn't the first incident of this type in recent weeks.

There are also general questions being asked about Forensic MH Units, which we are also answering, and these queries have been ongoing (prior to this incident).

Media have a lot of information and will likely publish it once the name suppression is lifted, including prior offences which all show up in the media with a quick google search.

At that point we might say more 9(2)(g)(i)

Happy to discuss and have Greg's view as well.

kvd

From: Peter Bramley <Peter.Bramley@cdhb.health.nz>

Sent: Tuesday, 28 June 2022 5:13 PM

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Greg Brogden <Greg.Brogden@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Subject: Re: Serious incident involving FMHS consumer - update

Hi

We need to ensure some things are in train.

1. I'm sure we will need provide John Crawshaw /MOH some sort of file review to give them a clinical understanding of the programme of care for the gentleman at the centre of this terrible event. Vicki can you work with the clinical team to pull this together with urgency and provide a copy to MOH (John Crawshaw) and Norma as chair of clinical governance, plus Greg.

We need to get this overview of MOH asap as this will attract increasing national/political interest

2. We need to initiate a full review of this incident from a health perspective. The review needs to have external inputs to ensure transparency and rigor.. and also to protect our team. Norma again as Chair of clinical governance can you work with the team to support getting a review started with urgency. Scope, terms of reference...serious adverse event review please...but let's ensure at least someone external chairing

3. KVD..I'm sure we will not be able to support no comment.. 9(2)(g)(i)

.. KVD....can you check in with MOH comms please as I believe they are being asked to comment.

We can convene tomorrow if need be.

We need to take action on the matters above

Thank you

Talk tomorrow Vicki

Cheers

Peter

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From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Tuesday, 28 June 2022, 4:56 pm
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>
Subject: FW: Serious incident involving FMHS consumer - update

Update around current supports
 MoH and John Crawshaw fielding multiple enquiries and raising concerns with us
 Will discuss when we catch up tomorrow

Vicki Dent
 Director of Quality & Operations

Specialist Mental Health Service
 Tel: (03) 3377 969 ext 9(2)(a)
 Email: vicki.dent@cdhb.health.nz
 Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Patsy Tarrant
Sent: Tuesday, 28 June 2022 3:56 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Cc: Jane Hughes <Jane.Hughes@cdhb.health.nz>
Subject: FW: Serious incident involving FMHS consumer - update

Hi all

Just an update.

- Debrief for involved staff will take place this Friday 1 July 2022 2:00 pm-3:00 pm .
- Staff are being supported to take some time out as needed.
- Greg has met with and provided very clear advice for the staff that Police have indicated they would like to speak with..
- Longer term -Group supervision for the TWM team – Megan is following this up.
- Gabby provided pastoral and practical support on the floor for the TWM staff Sunday afternoon, all day yesterday and today. Gabby will continue to make this her focus for this rest of this week.
- 9(2) has worked through support needs for the NESPs with Aroha de Bie 9(2)(a) . A plan is being developed around that.
- 9(2)(a) has also been providing support into TWM.
- Following the FMH service wide leadership meeting on Monday we will meet again on Friday this week to check in ensure staff are ok, follow up as required, review staffing for the weekend.

- I met with Welfare Advisor 9(2)(a) today. We agreed to let the dust settle this week. I have 9(2)(a) booked into meet with all the managers in the Cluster next week. I will touch base with 9(2)(a) later next week re any further supports required/available. Very keen to have 9(2)(a) provide 9(2) education sessions on offer once the team is less fragile.
- Jane and I will meet with the SMOs tomorrow
- External health assessor organised to complete court ordered report

Please let me know if you require any further information or have any suggestions.

Regards

Patsy

From: Vicki Dent
Sent: Thursday, 30 June 2022 9:42 a.m.
To: Norma Campbell
Cc: 9(2)(a)
Subject: RE: Proposed review

Hi Norma

At this stage yes – Ministry are still here and they will need to speak to me late morning, so if it could be 10.30 that would be great

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 ex 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Norma Campbell
Sent: Thursday, 30 June 2022 9:17 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: 9(2)(a)
Subject: RE: Proposed review

Morena Vicki

Are you free for a ten minute chat between 1030- 12?

Norma

From: Vicki Dent
Sent: Wednesday, 29 June 2022 3:41 p.m.
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>
Cc: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>
Subject: Proposed review

Hi All

Further to my conversation with Norma, I just wanted to share our thinking on next steps regarding review of the care provided in the lead up to the tragic event of the weekend.

Sigi has been having multiple conversations with John Crawshaw and he is willing to consider a concrete proposal from us, however he needs reassurance that the process will be robust.

I have also just been made aware that Anne Brebner (Principal Adviser, MoH) is on her way to Christchurch to meet with us later this afternoon, so it would be good to have a clear way forward for us to present.

Can you please consider the below and let me know whether you are supportive of this as an approach.

Our normal process when conducting a Serious Event Review under these circumstances is to do so once the police process has been worked through. This avoids contaminating the police process and acknowledges that staff need to be focused on police statements and interviews in the early stages of any police investigation.

We appreciate that the nature of this event requires us to ensure that any existing processes are reviewed in a timely way to ensure that any risks are mitigated as quickly as possible

With this in mind, we are proposing an independent file review in the first instance – commenced immediately, by an SMHS Patient Safety Officer (who, as a member of the Quality Team is independent of the clinical area). This could be completed in conjunction with or peer reviewed by an external person (to be identified by either ourselves or the Ministry if preferred). I would anticipate that this review could be completed in approx. 1 week dependent upon the scope of the review. An external peer reviewed process would obviously be quicker than a review in conjunction with an external person.

We would then propose commencing a full Serious Event Review (SER) as soon as the police processes allow, in consultation with CDHB Senior Corporate Solicitor.

This would build on the information gathered from the Independent File review, would be led by the SMHS Patient Safety Officer, with a panel of appropriate SMHS clinicians as our subject matter experts plus an external person to further ensure a robust process. We would recommend that this is the same external person involved in the independent file review to provide continuity to the review process.

In line with HQSC recommendations, our SER process follows the London Protocol, looking at adherence to systems, policies & processes, human factors and environmental impacts including staffing. It includes interviews with involved staff, the consumer (where clinically appropriate) and the family-whānau. All reviews go through a robust governance process – presented and discussed with the SMHS Professional Leads with input from Consumer, Family and Cultural Advisors. Findings can be both contributory and incidental, and recommendations are developed for all findings that have not already been mitigated.

I am happy to discuss further but would appreciate your thoughts on this as a way forward.

Kind regards
Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

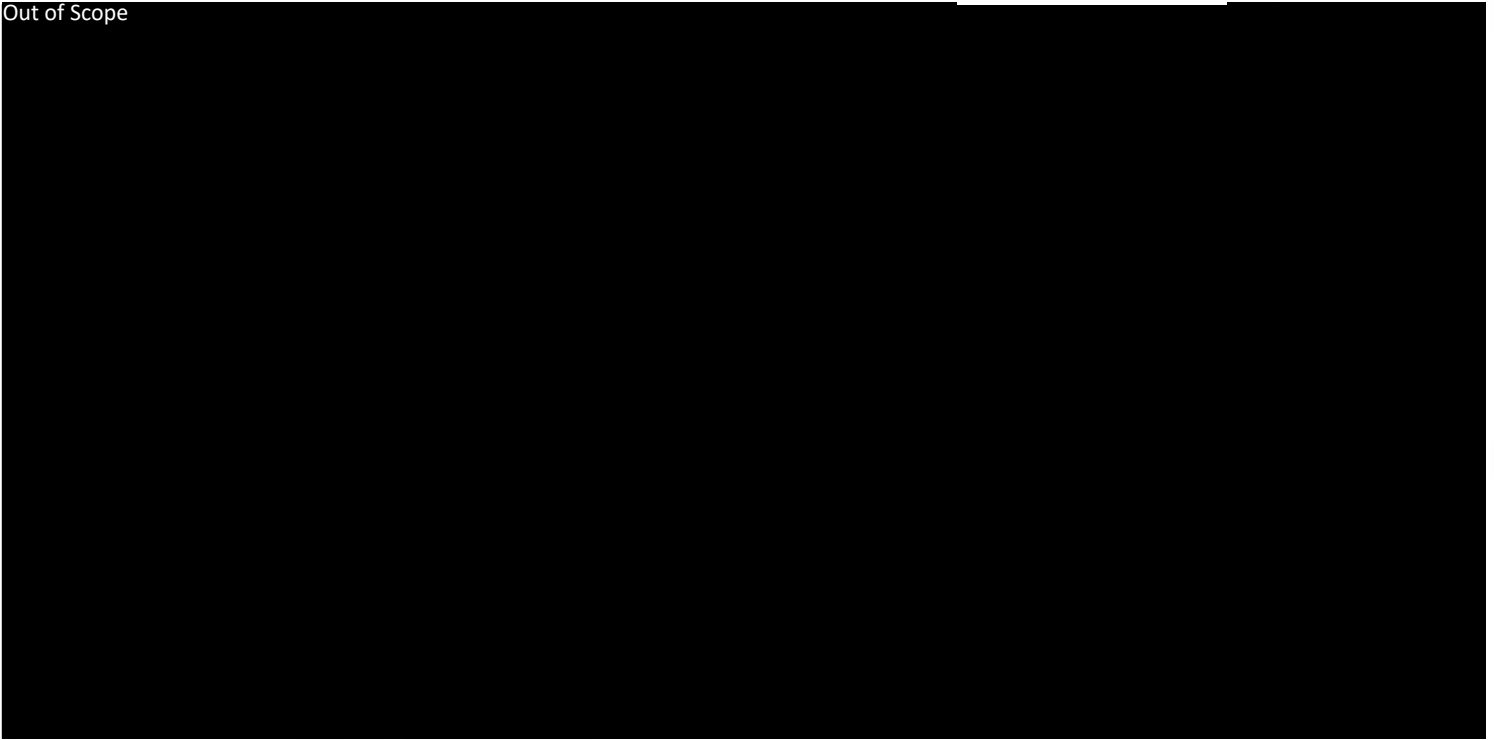
Tel: (03) 3377 969 ext 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

Out of Scope



From: Megan McQuarrie
Sent: Monday, 15 August 2022 9:18 a.m.
To: Vicki Dent; Greg Hamilton; Sandy Clemett; Sigi Schmidt
Subject: Article to be aware of

<https://www.stuff.co.nz/national/health/129556056/hillmorton-nurses-feel-partly-responsible-for-death-hope-inspection-brings-real-change>

Hi there,

This article has just been brought to my attention. 9(2)(g)(i)

M

Megan McQuarrie
Director of Nursing | Kaitohu Whakatapuhi
Specialist Mental Health Service, Waitaha Canterbury

waea pūkoro: 9(2)(a) | imēra: megan.mcquarrie@cdhb.govt.nz
Mental Health Administration, Building 6, Hillmorton Hospital
Reach us in our local channels: cdhb.health.nz | Facebook | LinkedIn

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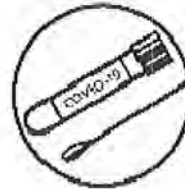
From: Julia Goode
Sent: Thursday, 30 June 2022 1:57 p.m.
To: Vicki Dent; Karalyn van Deursen; Greg Brogden; Peter Bramley
Subject: FYI [https://chrislynchmedia.com/newsitems/its-a-cluster-f-of-epic-proportions-hillmorton-hospital-worker-speaks-out?](https://chrislynchmedia.com/newsitems/its-a-cluster-f-of-epic-proportions-hillmorton-hospital-worker-speaks-out?fbclid=IwAR2OyRzTqRKU6KMjHCWSRuzZ3eM6KRKY_pGzH4DoVJIYnEZnK1oqv_eV Oa4)

Ngā mihi,

Julia Goode
Senior Media Advisor
Canterbury and West Coast District Health Boards
9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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From: Vicki Dent
Sent: Monday, 14 November 2022 9:42 a.m.
To: Vicki Dent
Subject: FW: FYI

From: Julia Goode
Sent: Wednesday, 29 June 2022 1:18 p.m.
To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: FYI <https://www.stuff.co.nz/national/crime/129111705/man-accused-of-killing-stranger-granted-community-leave-from-mental-health-facility>
<https://www.stuff.co.nz/national/crime/129111705/man-accused-of-killing-stranger-granted-community-leave-from-mental-health-facility>

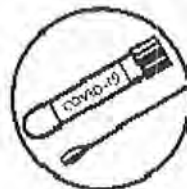
Ngā mihi,

Julia Goode
Senior Media Advisor
Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

Unite
against
COVID-19



From: Vicki Dent
Sent: Monday, 14 November 2022 9:42 a.m.
To: Vicki Dent
Subject: FW: FYI

From: Patsy Tarrant
Sent: Tuesday, 28 June 2022 6:27 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: FYI <https://www.nzherald.co.nz/nz/christchurch-fatal-stabbing-frustration-and-anger-grow-over-unanswered-questions/6HXQMEB64VE2RCFLRHUSNQTPBM/>

Thanks Vicki

Sent from my Galaxy

----- Original message -----

From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Date: 28/06/22 5:04 pm (GMT+12:00)
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: FW: FYI <https://www.nzherald.co.nz/nz/christchurch-fatal-stabbing-frustration-and-anger-grow-over-unanswered-questions/6HXQMEB64VE2RCFLRHUSNQTPBM/>

Not pretty reading but just wanting to keep you aware of media interest and focus

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 ext 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Julia Goode
Sent: Tuesday, 28 June 2022 2:09 p.m.
To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: FYI <https://www.nzherald.co.nz/nz/christchurch-fatal-stabbing-frustration-and-anger-grow-over-unanswered-questions/6HXQMEB64VE2RCFLRHUSNQTPBM/>

Ngā mihi,

Julia Goode

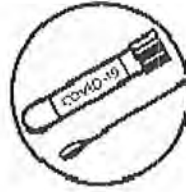
Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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COVID-19**



From: Vicki Dent
Sent: Wednesday, 29 June 2022 4:31 p.m.
To: Patsy Tarrant
Subject: FW: MEDIA ENQUIRY- Request for comment from NZ Herald [EXTERNAL SENDER]

Another heads up

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a) 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Julia Goode

Sent: Wednesday, 29 June 2022 4:20 p.m.

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>

Subject: FW: MEDIA ENQUIRY- Request for comment from NZ Herald [EXTERNAL SENDER]

Hi Vicki,

I just wanted you to be aware that 9(2) is going to publish that the accused was treated by the regional forensic mental health service. Given the rest of the article will be about staffing at the unit, you may wish to give staff a heads up on this article as well.

Ngā mihi,

Julia Goode

Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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COVID-19**



From: 9(2)(a) <[9\(2\)\(a\)@nzme.co.nz](mailto:9(2)(a)@nzme.co.nz)>

Sent: Tuesday, 28 June 2022 5:30 pm

To: Julia Goode <Julia.Goode@cdhb.health.nz>

Subject: Re: MEDIA ENQUIRY- Request for comment from NZ Herald [EXTERNAL SENDER]

Thanks Julia.

From: Julia Goode <Julia.Goode@cdhb.health.nz>
Sent: 28 June 2022 17:13
To: 9(2)(a) <[REDACTED]@nzme.co.nz>
Cc: Communications <Communications@cdhb.health.nz>
Subject: RE: MEDIA ENQUIRY- Request for comment from NZ Herald [EXTERNAL SENDER]

Hi 9(2)(a)

You can attribute to Vicki Dent, Acting GM Specialist Mental Health Services, Canterbury DHB.

Te Whare Manaaki is a medium secure forensic 15 bed unit. Due to staffing shortages, the unit has operated at lower bed capacity with a temporary capping of beds at 12 (most of the time) to ensure safe nursing staffing ratios are maintained.

Along with patient care, staffing and recruitment remains the highest priority for Specialist Mental Health Services. There is a national shortage of nursing staff across many regions and health specialties. There are multiple reasons for this and we are working with the Ministry of Health, who are aware of our staffing pressures.

Currently there are four Registered Nurse (RN) vacancies and one Enrolled Nurse vacancy at Te Whare Manaaki, however the three RN positions have been verbally accepted with proposed starts in the next two months. Staff are also being supported through the addition of new senior nurse positions on both the morning and afternoon shift, seven days per week (two positions have been filled and we are recruiting for the third position). The unit is also supported by allied health (eg psychology, occupational therapy) and medical and leadership staff, all of these roles are fully staffed. We have recently approved another court liaison role (recruitment is underway) and a new nurse coach at 0.5 FTE (recruitment will commence soon).

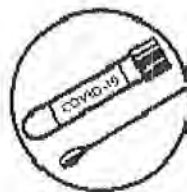
Ngā mihi,

Julia Goode
Senior Media Advisor
 Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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From: 9(2)(a) <[REDACTED]@nzme.co.nz>
Sent: Tuesday, 28 June 2022 10:17 am
To: Communications <Communications@cdhb.health.nz>
Subject: Urgent - Request for comment from NZ Herald [EXTERNAL SENDER]

Hello,

I'm getting in touch from the NZ Herald with a request for comment on the DHB's forensic mental health service, Te Whare Manaaki.

I understand that in January, the DHB met with Ministry of Health officials to discuss staffing concerns in the service, which had led to three of the 15 beds not being used and a waiting list for acutely unwell patients.

According to ministry officials, the DHB said at the meeting that the underlying issue was staff leaving and not being replaced, because of maternity leave, mandatory vaccination, moving to other roles in mental health and supporting the Covid-19 response. This is consistent with wider pressures on mental health services that had resulted in 100 FTE vacancies across all of mental health out of 1100 FTEs.

Officials were told that the DHB was working with unions to put in place a "strong contingency plan", and they asked the DHB to follow up after the meeting with an outline of expectations for the service and a plan with short, medium and long-term actions.

Can you please provide a general comment on the state of Te Whare Manaaki, and tell me the following:

Has the situation changed materially since January? If so, please say how.

What has the DHB done to improve the staffing situation in the service?

I will need a response by the end of today so that I can reflect the DHB's position in our coverage.

Thanks,

9(2)(a)



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From: Vicki Dent
Sent: Friday, 1 July 2022 11:43 a.m.
To: Patsy Tarrant
Subject: FW: URGENT CORRECTION REQUIRED [EXTERNAL SENDER]

FYI

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Julia Goode
Sent: Friday, 1 July 2022 11:38 a.m.
To: Greg Brogden <Greg.Brogden@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>; Christopher Jury <Christopher.Jury@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>
Subject: FW: URGENT CORRECTION REQUIRED [EXTERNAL SENDER]

FYI

Ngā mihi,

Julia Goode

Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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COVID-19**



From: 9(2)(a) <[redacted]@stuff.co.nz>

Sent: Friday, 1 July 2022 11:36 am

To: Julia Goode <Julia.Goode@cdhb.health.nz>

Cc: 9(2)(a)

Subject: Re: URGENT CORRECTION REQUIRED [EXTERNAL SENDER]

Hi Julia

We have updated the story and added this note to the bottom.

CORRECTION *An earlier version of this story said several staff had resigned from the secure unit at Hillmorton Hospital following Saturday's death. This is not correct. Stuff apologises for the error. (Updated 11.14am, July 1, 2022)*

We will publish a correction in print tomorrow.

9(2)(a)

- Stuff Canterbury
158 Gloucester St, Christchurch 8022, New Zealand



On Fri, Jul 1, 2022 at 10:44 AM Julia Goode <Julia.Goode@cdhb.health.nz> wrote:

H9(2)(a)

We require an urgent correction to your story.

You can attribute the lines below to Jo Domigan, Interim Chief People Officer, Canterbury DHB.

There have been no resignations from our Forensic Mental Health Service since the tragic events of the weekend.

We are working with all affected staff and have support in place.

In regards to your other questions, these are private employment matters and we will not be commenting further.

We would also like an apology. It's very disappointing that you published this without waiting for a response.

9(2) did not include the communications group email so that media enquiries get picked up if I am not available so no one saw this last night.

Ngā mihi,

Julia Goode

Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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against
COVID-19**



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From: Vicki Dent
Sent: Thursday, 30 June 2022 1:43 p.m.
To: Sandy Clemett; Megan McQuarrie
Subject: Fwd: News story link

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From: Jess Leros <Jess.Leros@cdhb.health.nz>
Sent: Thursday, 30 June 2022, 1:27 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: News story link

<https://chrislynchmedia.com/newsitems/its-a-cluster-f-of-epic-proportions-hillmorton-hospital-worker-speaks-out?fbclid=IwAR0fnSz-ZNp0ACpW6Aa8axCrFAPhI9bJxafOVx40uj5sYUc5iqoggvU2SmQ>

Kind Regards,

Jess Leros

PA to
Greg Hamilton – General Manager SMHS
Vicki Dent – Director of Quality & Operations

Specialist Mental Health Services, Canterbury District Health Board
Hillmorton Hospital | Private Bag 4710, Christchurch 8140
9(2)(a) e-mail: jess.leros@cdhb.health.nz

From: Karalyn van Deursen
Sent: Monday, 4 July 2022 9:55 a.m.
To: Greg Brogden; Vicki Dent; Peter Bramley; Julia Goode
Subject: Fyi: Laisa Maraia Waka Tunidau Story [EXTERNAL SENDER]

From: Scoop Outgoing News <outgoing-news@scoop.co.nz>
Sent: Monday, 4 July 2022 9:51 AM
Subject: Laisa Maraia Waka Tunidau Story [EXTERNAL SENDER]

Newsagent

Laisa Maraia Waka Tunidau Story

Monday, 4 July 2022 9:50 am | Mental Health Foundation Press Release
Tags: Regional, Mental Health.

The Mental Health Foundation is deeply sorry for the loss of Laisa Maraia Waka Tunidau, a much-beloved mother of four in Ōtautahi/Christchurch. We send our most heartfelt condolences to her family, friends, colleagues and community for her tragic and sudden passing. It will be a loss only those closest to Laisa can truly understand.

Any loss like this brings strong emotions - often the deepest sadness, but also anger, shock, guilt and a desire to make sense of what is senseless. People can be quick to pin blame for the tragedy on what seems the most probable cause at the time.

We are concerned that some of the media coverage around Laisa's tragic passing has done just this - pinned the blame for her loss and other random acts of violence on people who access mental health services. While we are not in any way disputing the facts of the case, some media coverage has drawn broad links between people experiencing severe mental illness, sometimes even specific diagnoses, and their assumed potential to perpetrate violence based on those experiences.

These links are both harmful and untrue.

While Laisa's passing is incredibly tragic and unexpected, it's important to remember it's also very rare. People living with severe mental illness are in fact up to 14 times more likely to be the victims of crime than its perpetrators, a truth which isn't used enough to balance reporting on cases like these.

Even in these very rare cases where mental health is a factor, it's often just one of many contributing factors and social determinants of a crime.

People accessing mental health services are not alien to us – they are our friends, our whānau, our colleagues. They are not innately dangerous people that must never be allowed out of services and back into the community. They

are people that, like one in five of us in any given year, simply experience mental illness and the tough times it can bring.

Headlines and copy broadly linking unexpected acts of violence with people accessing mental health services are not just false – they're irresponsible. We know from experience that readers seeing these headlines will be less likely to reach out to mental health services if they need them, and less likely to share their experiences with friends and family for fear they will be judged as violent or dangerous - especially if they have more 'severe' mental health experiences. This social shame around experiencing mental illness reinforces discrimination and contributes to rates of suicide in Aotearoa.

For these reasons, the Mental Health Foundation would like to encourage media to avoid:

- making broad links between experiencing mental illness and being violent, sticking only to the facts of a given case
- speculating about whether people living with severe mental illness or a certain diagnosis are violent or predisposed to violence
- assuming mental illness is the cause of a crime
- reporting on just one side of the story – we are available to make comment or provide sources to add balance where needed.

Some further recommendations on reporting on mental distress and crime are available in our newly-created, free media factsheet [here](#).

The media hold great power over how people perceive mental illness in Aotearoa. We understand the balance is hard to achieve and are available to advise, discuss and talk things through.

<https://www.scoop.co.nz/stories/AK2207/S00055.htm>

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From: Vicki Dent
Sent: Wednesday, 29 June 2022 11:12 a.m.
To: Karalyn van Deursen
Cc: Julia Goode
Subject: RE: Heads up - media statement and card content

Yep – have spoken with Patsy – she will give the staff the heads up about the article and the sympathy card and share the content of the media release

Kind regards
 Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Karalyn van Deursen
Sent: Wednesday, 29 June 2022 11:05 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Julia Goode <Julia.Goode@cdhb.health.nz>
Subject: Re: Heads up - media statement and card content

I think it would be great if you could share with them Vicki.

Karalyn van Deursen

Executive Director, Communications

Canterbury & West Coast District Health Boards

9(2)(a)

On 29/06/2022, at 10:52 AM, Vicki Dent <Vicki.Dent@cdhb.health.nz> wrote:

Thanks Julia

Really appreciate the heads up – we do want to make sure our staff have visibility of any DHB comms about the situation

Kind regards
 Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch,
www.cdhb.health.nz

From: Julia Goode

Sent: Wednesday, 29 June 2022 10:47 a.m.

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Subject: Heads up - media statement and card content

Hi Vicki,

Please see below in case you want to share with the staff.

The Press story

9(2)(a) has given us a heads up he is going to be releasing a much more detailed story today – it is currently with their legal team. Police have advised 9(2) that they received a missing persons report at 4.45pm on Saturday (contrary to our timeline which says call made at 4.25pm but police have provided us with log details).

Sympathy card to be passed on to Mr Tunidau by Victim Support – content below

9(2)(a)



Media statement – going out this afternoon

Canterbury DHB Chief Executive, Dr Peter Bramley today expressed his sympathy to the family of Laia Waka following the violent incident in Sockburn last weekend.

“My thoughts are with her family and friends at this very sad time.

“I can confirm that the man accused of her murder was a patient of the DHB’s specialist mental health service based at Hillmorton,” he said.

"Whenever a serious adverse event occurs involving patients in our care a full review is carried out. A serious event review looks carefully into the care provided.

"I can assure the public that if there are recommendations for changes to be made as a result of our own, or any external review, these will be actioned.

We continue to assist police with their investigations and as this matter is before the courts it is not appropriate for us to provide any further comment at this time.

Ngā mihi,

Julia Goode

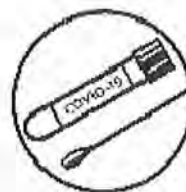
Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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From: Vicki Dent
Sent: Monday, 4 July 2022 11:56 a.m.
To: Julia Goode; Karalyn van Deursen; Becky Hickmott; Greg Brogden; Christopher Jury; Jo Domigan
Subject: RE: MEDIA ENQUIRY re staff

Thanks Julia

No staff have been stood down or 'placed' on leave

As per our previous advice, we have some staff who have needed to take some additional days leave for their own wellbeing, but this has been at their own request

Kind regards
 Vicki

From: Julia Goode
Sent: Monday, 4 July 2022 11:53 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>; Christopher Jury <Christopher.Jury@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>
Subject: MEDIA ENQUIRY re staff

Hi Vicki,

Some more rumours being circulated, this time 9(2) asking for comment –

Again making follow up enquiries around the situation at Hillmorton Hospital.

9(2) has been told that at least one employee has been stood down from the mental health unit at Hillmorton following the incident at Sockburn on June 25.

Can Health New Zealand Canterbury confirm if any employees in the unit have been stood down or placed on leave since the events of nine days ago?

Is there anything more to say here then -

We are working with all affected staff and have support in place. No staff have been stood down.

In regards to your other questions, these are private employment matters and we will not be commenting further.

Ngā mihi,

Julia Goode (she/her)

Senior Communications Advisor - Media | Kaitohutohu Whakawhiti-Kōrero Mātāmua
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | imēra: julia.goode@cdhb.govt.nz

32 Oxford Terrace, Christchurch.

Reach us on our local channels: cdhb.health.nz | [Facebook](#) | [LinkedIn](#)

wcdhb.health.nz | [Facebook](#)

Te Whatu Ora
 Health New Zealand

Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: Vicki Dent

Sent: Friday, 1 July 2022 9:53 am

To: Julia Goode <Julia.Goode@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>; Christopher Jury <Christopher.Jury@cdhb.health.nz>

Subject: RE: Staff resignations

Hi All
Good news!

Update from the Forensic Mental Health Service re: resignations and staff movements:

Te Whare Manaaki (TWM)– nil
Te Whare Hohou Roko (TWHR)– nil
Te Whare Mauriora (TWMO)– nil
Forensic Community Team (FCT) – nil

Other movements

9(2)(a)



Since the incident
2 staff (RN and EN) are taking a few additional days off

Also of note:
3 nurses who recently resigned and left the FMHS are returning / have returned – 2 to TWHR and 1 to TWM

Kind regards
Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Julia Goode

Sent: Friday, 1 July 2022 9:30 a.m.

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>; Christopher Jury

<Christopher.Jury@cdhb.health.nz>

Subject: RE: Staff resignations

Thanks Vicki, I have three media enquiries re this now.

I wonder if the line should just be this? What do you think Chris?

These are private employment matters and we have no further comment to make.

However if it is untrue, we should ask the Press to publish a correction.

Ngā mihi,

Julia Goode

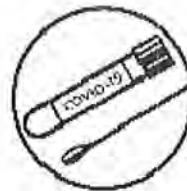
Senior Media Advisor

Canterbury and West Coast District Health Boards

9(2)(a)

Level 1, Corporate Office, 32 Oxford Terrace, Christchurch

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From: Vicki Dent

Sent: Friday, 1 July 2022 8:19 am

To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>; Julia Goode <Julia.Goode@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>

Subject: Re: Staff resignations

Checking re: staffing resignations this morning

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From: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>

Sent: Friday, July 1, 2022 6:30:40 AM

To: Julia Goode <Julia.Goode@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>

Subject: Staff resignations

Morena

I just heard 9(2)(a) that today's lead story in the press is about staff resignations at Hillmorton following 'the event.' Is that accurate?

And we've received this below.

Karalyn van Deursen

Executive Director, Communications

Canterbury & West Coast District Health Boards

9(2)(a)

Begin forwarded message:

From: Communications <Communications@cdhb.health.nz>
Date: 1 July 2022 at 6:28:44 AM NZST
To: Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>
Subject: Fwd: Media inq - statement request [EXTERNAL SENDER]

Karalyn van Deursen

Executive Director, Communications
Canterbury & West Coast District Health Boards

9(2)(a)

Begin forwarded message:

From: 9(2)(a) <[REDACTED]@nzme.co.nz>
Date: 1 July 2022 at 5:26:36 AM NZST
To: Communications <Communications@cdhb.health.nz>
Subject: Media inq - statement request [EXTERNAL SENDER]

Mōrena team,

Can you please forward through a statement or holding line in relation to staff resignations this week, following revelations a Hillmorton Hospital patient on community leave was involved in alleged stabbing at Sockburn?

Thank you

9(2)(a)

[REDACTED]

[REDACTED]

[REDACTED]@nzme.co.nz

ME: My pronouns are she/her



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From: Vicki Dent
Sent: Sunday, 26 June 2022 12:28 p.m.
To: 9(2)(a) Te Whare Manaaki staff

Cc: Patsy Tarrant; Gabby Buchanan; Greg Brogden
Subject: Support and Legal advice

Afternoon All

Firstly, just want to acknowledge how difficult the current situation is and the impact the most recent event will have on you as a team.

You will, no doubt have questions. Please reach out to either Patsy and other members of the SLT, or myself and other members of DLT, particularly if there is any additional support that you may need.

Police have reached out to us to assist with their investigation – we will, of course, work with them however we have taken advice on your behalf from Greg Brogden our Senior Corporate Solicitor as to the process to be followed.

Greg is liaising with police directly, 9(2)(h)

9(2)(h)

Greg has indicated a willingness to provide legal support. Legal support through the unions will also be available and we encourage people involved to ensure they have these supports in place. NZNO legal and NZNO 9(2)(a) are aware and willing to provide support as needed.

It is inevitable that there will be media interest. Please follow usual process, not responding to requests for information and re-direct them to CDHB Comms team. Contact names and numbers are available on the unit.

Again – please reach out if you have any queries

Kind regards
 Vicki

Vicki Dent
 Director of Quality & Operations | Acting General Manager

Specialist Mental Health Service
 Tel: (03) 3377 969 9(2)(a)
 Email: vicki.dent@cdhb.health.nz
 Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Vicki Dent
Sent: Tuesday, 28 June 2022 8:16 a.m.
To: Patsy Tarrant
Subject: Re: Draft for you to review please - sorry is probably a bit scrambled! Would like to ge this out to the FMHS tomorrow morning

Hi Patsy
 This looks great - a couple of minor changes below
 Kind regards
 Vicki

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From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Monday, 27 June 2022, 7:42 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Draft for you to review please - sorry is probably a bit scrambled! Would like to ge this out to the FMHS tomorrow morning

Hello All

Firstly, we want to acknowledge how difficult the current situation is and the impact this most recent event will have on you individually and collectively as a team and service.
 This is an unprecedented situation and not one that we can ever be fully prepared for. As such we anticipate you will be experiencing a range of emotions which are fully understandable.

We also acknowledge this may result in you scrutinising your own practice. This is a team situation and as an SLT we have been fully supportive of the clinical teams decision making.

We are mindful that some of you are struggling with sleep, processing what has occurred and considering how best to move forward. We want to reiterate that we are here to support you and we're grateful for the support you are providing to one another.

There are additional supports available to you as needed, please reach out if required. The (get correct name) staff support list is attached to this email.

DLT have kindly provided some platters for staff today, Monday, which have been gratefully received.

A debriefing is being organised for staff immediately involved in the situation on Saturday. Pete will send out details regarding the Debrief to staff concerned.

Group supervision is being arranged for the wider TWM team for those who are keen to engage in this. Details will be sent out once arrangements are confirmed.

Police have reached out to the service to assist with their investigation – we will, of course, work with them however we have taken advice on your behalf from Greg Brogden our Senior Corporate Solicitor as to the process to be followed.

Greg is liaising with police directly, 9(2)(h)

9(2)(h)

9(2)(h)

Greg has indicated a willingness to provide legal support. Legal support through the unions will also be available and we encourage people involved to ensure they have these supports in place.

NZNO legal and NZNO 9(2)(a) are aware and willing to provide support as needed. NZNO members are able access NZNO medico legal support, 0800 28 38 48. 9(2)(a), the local NZNO lawyers are up to speed and are ready to assist staff before they make any statements to Police, written or verbal.

It is inevitable that there will be media interest. Please follow usual process, not responding to requests for information and re-direct enquiries to CDHB Comms team. Contact names and numbers are available on the unit. 9(2)(h)

. This is about protecting you while the service is going through this process. Likewise, please be mindful of conversations about this situation, where they are held and who is present.

Our key messaging is that we are here to support you, please look after one another and we will do our very best to be there when needed.

Again – please reach out if you have any queries

Warm regards

Patsy, Gabby, Paul, Jane

From: Vicki Dent
Sent: Friday, 1 July 2022 4:00 p.m.
To: 9(2)(a)
Subject: FW: Recent events
Attachments: Support List - updated May 2022.pdf

Hi to you both

I just wanted to share an email sent to staff

9(2) – I know you are reasonably aware and NZNO are actively supporting staff as needed

9(2)(a) – not sure if any staff have reached out to you or not

If either of you become aware of any staff needing further support, do let us know. This is a difficult time for everyone

Kind regards

Vicki

From: Vicki Dent
Sent: Friday, 1 July 2022 3:57 p.m.
To: SMHS - All Staff <SMHS-AllStaff@cdhb.health.nz>
Subject: Recent events

Kia ora colleagues

I want to acknowledge the difficult week that our specialist mental health service team has had.

As you will know, there was a tragic event last weekend involving a consumer of specialist mental health services.

This type of event has wide reaching ramifications for everyone involved. As a service our thoughts are with the families; as a leadership team our thoughts are also with the clinical staff and teams who have been directly impacted.

This type of event is not something that people can fully prepare for. Our teams have come together, supported one another, taken time to reflect and I want to thank everyone who has been able to step in and provide support on so many levels.

The intense media interest was inevitable, unfortunately this has been a further source of distress for staff, and I want to acknowledge the added difficulties this has created for staff.

This is a good opportunity to remind everyone of the supports available to you (attached). If you have been impacted by the events of this week, and require further support, please reach out to your leadership team. It is also a good opportunity to remind staff that if you are approached by media, please refer them to our communications team to assist. The communications team can be contacted via email at communications@cdhb.health.nz or you can call our communications director Karalyn van Deursen on 9(2)(a)

There is an active police investigation underway and an external review will be carried out. We will look to learn from any recommendations and opportunities for improvement.

Thanks again for supporting each other, particularly those who are directly impacted.

Finally, if any of you saw the headlines in today's Press, please note that this was not based on fact and The Press have apologised and will be publishing a correction in tomorrow's paper. They have amended the online version of today's story.

Ngā mihi nui

Vicki

Acting General Manager

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Te Waipounamu | Waitaha Canterbury

waea pūkoro: 9(2)(a) | imēra: vicki.dent@cdhb.health.nz
Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch
Reach us in our local channels: cdhb.health.nz | Facebook | LinkedIn



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

SUPPORT LIST

URGENT MENTAL HEALTH NEEDS

For example, current thoughts about wanting to harm yourself or others.



Crisis Resolution. Free help is available 24/7. Contact can be made by phone (Christchurch 0800 920 092, Ashburton 0800 222 955, West Coast 0800 757 678).

WELLBEING SUPPORT AND MENTAL HEALTH NEEDS



General Practitioner. Your GP can assess the problem and consider the full range of treatment and referral options (e.g., medication as well as psychological options).



Manager. Talk with your Manager about your options and how they can support you. Your manager can also give you advice around leave eligibility if required.



1737 - Need to talk? Phoning or texting is OK. Free and available 24/7

Alcohol Drug Helpline: Call the Alcohol Drug Helpline on **0800 787 797**, or free txt 8681.



EAP (phone 0800 327 669). Confidential counselling and other support are available for DHB staff and their close family. In the first instance, up to three sessions are provided, although an extension may be sought in some circumstances.



Workplace support (phone 0800 443 445). Onsite access to independent support staff who can help employees navigate personal or work difficulties and link them to up to three confidential counselling sessions per year. This support is available for DHB staff and their close family.



Contact your insurer. Some Organisations who insure health professionals will provide their members with free psychological treatment for a set number of sessions. Contact them directly to see if this may be an option for you.

ONLINE TOOLS



Just a Thought: Free online therapy courses that can give you the skills to manage your thoughts and feelings. <https://www.justathought.co.nz/>

Mental Health Foundation <https://mentalhealth.org.nz/>

Drugs & Alcohol: <https://www.drugfoundation.org.nz/> / <https://www.alcohol.org.nz/>

Getting Through Together | All Right www.allright.org.nz

Small Steps: Manage your stress, calm your mind, lift your mood <https://www.smallsteps.org.nz/>

Groov (app): Practical tips and tools for your wellbeing <https://www.groovnow.com/app>

Woebot (app): AI-powered chatbot that uses cognitive-behavioral therapy (CBT) principles to help people manage their mental health. <https://woebothealth.com/>

Calm <https://www.calm.com/> & **Headspace (apps)** <https://www.headspace.com/headspace-meditation-app> have tools to meditate, sleep and relax.

From: Sigi Schmidt
Sent: Wednesday, 29 June 2022 1:37 p.m.
To: Vicki Dent
Subject: FW: Investigation into the circumstances that led to the homicide in Christchurch over the weekend [EXTERNAL SENDER]

Importance: High

Hi Vicki

Please see the email from John.

I have discussed this with Patsy who is able to forward me the summary of care, which I will forward to John

He has a second question though and that is whether we can send him a concrete proposal that the DHB will undertake a robust external review.

Should we propose the compromise of a IFL to inform the SER as we discussed this morning?

Sigi

From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Wednesday, 29 June 2022 12:44 PM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Subject: Investigation into the circumstances that led to the homicide in Christchurch over the weekend [EXTERNAL SENDER]
Importance: High

Hi Sigi

As discussed by telephone today I need to provide assurances to the Minister that there is a robust investigation into the circumstances leading to the events on weekend. I need to do this by close of play today.

Currently, I am not reassured that there will be a robust external review of his care. I am therefore considering whether I should exercise my powers under s95 of the Mental Health Act to instigate an inquiry. I am prepared to take into account any concrete proposal that the DHB has to ensure that there is a robust external review.

I also need a detailed summary of his care, the sequence of events leading up to his arrest, and the subsequent assessments and care provided. The current notification is insufficient.

Can I have urgent advice on both matters as soon as possible.

John Crawshaw

Dr John Crawshaw (he/him)
 Director of Mental Health and Addictions
 Mental Health and Addiction Directorate
 Ministry of Health

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From: Sigi Schmidt
Sent: Thursday, 30 June 2022 11:39 a.m.
To: John Crawshaw
Subject: RE: Investigation into the circumstances that led to the homicide in Christchurch over the weekend [EXTERNAL SENDER]
Attachments: 9(2)(a) clinical information

Dear John

We met with Anne last night and have provided her with copies of the clinical records, including complex case conference documentation, progress notes of the last 2 weeks prior to the event, a relational security plan, the review in the watch house & list of his legal status. We have also provided her with a proposed review plan.

Unfortunately we were unable to provide the requested summary of care last night, but this is now available and I have attached it above.

I have also attached the review on 27.06 in the prison clinic, which summarises the proposed care whilst in prison.

Please let me know if you require any further information.

Sigi

From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Wednesday, 29 June 2022 12:44 PM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Subject: Investigation into the circumstances that led to the homicide in Christchurch over the weekend [EXTERNAL SENDER]
Importance: High

Hi Sigi

As discussed by telephone today I need to provide assurances to the Minister that there is a robust investigation into the circumstances leading to the events on weekend. I need to do this by close of play today.

Currently, I am not reassured that there will be a robust external review of his care. I am therefore considering whether I should exercise my powers under s95 of the Mental Health Act to instigate an inquiry. I am prepared to take into account any concrete proposal that the DHB has to ensure that there is a robust external review.

I also need a detailed summary of his care, the sequence of events leading up to his arrest, and the subsequent assessments and care provided. The current notification is insufficient.

Can I have urgent advice on both matters as soon as possible.

John Crawshaw

Dr John Crawshaw (he/him)
 Director of Mental Health and Addictions
 Mental Health and Addiction Directorate
 Ministry of Health

From: Vicki Dent
Sent: Monday, 27 June 2022 6:05 p.m.
To: Sigi Schmidt; Carin Conaghan
Subject: Re: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Sigi

We wouldn't normally commence a review whilst an active police investigation is underway for various reasons. I'm also not sure it should have an external person - can we discuss tomorrow?

Kind regards

Vicki

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From: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Sent: Monday, June 27, 2022 5:37:25 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Subject: Fwd: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Vicki & Carin

John has asked whether we can clarify how the incident will be reviewed. He mentioned that there has been a media query as well as the post cabinet media conference.

Can you advise?

Sigi

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From: sigi.schmidt@cdhb.health.nz <sigi.schmidt@cdhb.health.nz>
Sent: Monday, June 27, 2022 1:28:23 PM
To: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Subject: Re: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Thanks Warren looks ok to be sent. Sigi

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From: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Sent: Monday, June 27, 2022 1:08:32 PM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Subject: RE: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Attached

Ngā mihi ,

Warren Campbell-Trotter

Nurse Co-ordinator - Quality & Patient Safety/Quality and Patient Safety Team
 Administration Building Hillmorton Hospital / Specialist Mental Health Service CDHB
 337 7600 9(2)(a) / 9(2)(a) / warren.campbell-trotter@cdhb.health.nz

From: Sigi Schmidt
Sent: Monday, 27 June 2022 12:48 pm

To: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Subject: Re: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Warren, I can't open this document on my phone. I am in Wellington today and tomorrow and haven't brought my laptop along. Can you put it into pdf? Sigi

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From: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Sent: Monday, June 27, 2022 10:42:08 AM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Subject: RE: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Sigi,

Draft doc attached, developed from SAP notes.

Ngā mihi ,

Warren Campbell-Trotter

Nurse Co-ordinator - Quality & Patient Safety/Quality and Patient Safety Team
 Administration Building Hillmorton Hospital / Specialist Mental Health Service CDHB
 337 7600 9(2)(a) / warren.campbell-trotter@cdhb.health.nz

From: Sigi Schmidt
Sent: Monday, 27 June 2022 10:25 am
To: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Subject: Fwd: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Warren

Can you put together a notification for John, perhaps liaise with 9(2)(a) or Patsy Tarrant for details?

9(2)(a)

Sigi

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From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Monday, June 27, 2022 9:21:44 AM
To: Sigi Schmidt <sigi.schmidt@cdhb.health.nz>
Cc: 9(2)(a)
Subject: Incident in Christchurch over the weekend [EXTERNAL SENDER]

Hi Sigi

Further to our telephone conversation re the forensic patient who was involved in the incident over the weekend, I am following up to request further details.

Can I have a formal Reportable Event notification for him. As I understand it, he is a forensic patient but on an ordinary inpatient Compulsory Treatment Order – i.e. not a special patient.

From media reports I see that this is now a homicide investigation and the man is in custody. Has he been examined by your services and if so what is his mental state? Will he be remanded to your services or Prison? Are there any particular treatment needs at this time.

I understand from our conversation that the initial review of his notes did not reveal any issues with the decision to grant him leave to his family. I presume a more thorough initial review of his care will be undertaken. Can I have a copy of that when it is available.

Given the high profile nature of the offending and the extent of the public interest, we need to be seen to have undertaken a full review of his care. While I am aware that you have a standard process around SAC1 and SAC2 events in this case I think we need to have some independence in the review. As we discussed I think an external reviewer should be part of any review. Could I have a copy of any draft terms of reference for such a review and the proposed team.

Thank you for your assistance.

John Crawshaw

Dr John Crawshaw (he/him)
Director of Mental Health and Addictions
Mental Health and Addiction Directorate
Ministry of Health

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From: Patsy Tarrant
Sent: Monday, 27 June 2022 11:01 a.m.
To: Warren Campbell-Trotter; 9(2)(a); Jane Hughes
Subject: RE: Weekend event: Request from Sigi to complete MoH notification form

Hi Warren
9(2)(a) and I have checked the form. Nothing to add or amend.

Regards
Patsy

Sent from my Galaxy

----- Original message -----

From: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Date: 27/06/22 10:46 am (GMT+12:00)
To: 9(2)(a) Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: Weekend event: Request from Sigi to complete MoH notification form

Hi Patsy and 9(2)(a)

I received an email request to complete this form and send it to him asap.
I've drafted a doc and sent it to him – attached FYI

Ngā mihi,

Warren Campbell-Trotter

Nurse Co-ordinator - Quality & Patient Safety/Quality and Patient Safety Team
Administration Building Hillmorton Hospital / Specialist Mental Health Service CDHB
337 7600 9(2)(a) / warren.campbell-trotter@cdhb.health.nz

From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Monday, 27 June 2022 3:27 p.m.
To: Warren Campbell-Trotter
Cc: 9(2)(a)
Subject: RE: Notification of incident related to person under MHA [EXTERNAL SENDER]

thanks

Dr John Crawshaw (he/him)
 Director of Mental Health and Addictions
 Mental Health and Addiction Directorate
 Ministry of Health

From: Warren Campbell-Trotter <Warren.Campbell-Trotter@cdhb.health.nz>
Sent: Monday, 27 June 2022 2:34 pm
To: 9(2)(a)@health.govt.nz; John Crawshaw <John.Crawshaw@health.govt.nz>
Cc: 9(2)(a)
Subject: Notification of incident related to person under MHA

Dear Director,

Notification doc attached related to serious event of 25.06.2022.

Ngā mihi,

Warren Campbell-Trotter

Nurse Co-ordinator - Quality & Patient Safety/Quality and Patient Safety Team
 Administration Building Hillmorton Hospital / Specialist Mental Health Service CDHB
 337 7600 9(2)(a) / 9(2)(a) / warren.campbell-trotter@cdhb.health.nz

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From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Thursday, 30 June 2022 3:29 p.m.
To: Patsy Tarrant
Cc: Vicki Dent
Subject: RE: Information as requested following discussion this morning [EXTERNAL SENDER]

That's wonderful thank you for following up
AB

From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Thursday, 30 June 2022 3:24 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Cc: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: Information as requested following discussion this morning

Hi Anne

The full MSE doc is being typed up and will be available to you tomorrow morning.

Regards
Patsy

From: Patsy Tarrant
Sent: Thursday, 30 June 2022 12:36 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Cc: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Information as requested following discussion this morning

Dear Anne

Please find the following information as requested this morning during our meeting.

- Number of consumers in TWM on the Saturday 25th June – 13 consumers – 12 FMHS consumers plus one consumer from Adult acute utilising a seclusion room
- Legal status of 12 consumers in TWM as of today 30/06/2022

9(2)(a)



- Staffing on the 25/06/2022
 - B Shift – 8 staff (incl of shift lead), 5 x RN, 2 x EN, 1 x HCA
 - D Shift – 8 staff (incl of shift lead), 4 x RN, 1 x EN, 2 x HCA
- Commencement dates for 3 x recruited to RN FTE
 - 11/07/2022

- To be determined – moving from Auckland
- 11/07/2022
- Summary doc – this has been sent to Sigi for dissemination
- Timeline and details of leave – Vicki following up
- Full MSE from 25/06/2022 – I will follow this up now and get back to you

Please let me know if you require any further information or would like any of the above drilled down further.

Regards

Patsy

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From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Thursday, 30 June 2022 3:29 p.m.
To: Vicki Dent
Subject: RE: Timeline [EXTERNAL SENDER]

Thanks Vicki – much appreciated.

Re our daily catchups – which part of the day suits you ?. we only need 10 r 15 min but lets diary it ?
 AB

From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Thursday, 30 June 2022 3:23 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Subject: Timeline

Hi Anne

Please find attached the timeline

It does generate some additional questions – we are working through those and can update as the information is known

Also 9(2)(a) has completed the full MSE from his assessment on Saturday night. It is being typed up and will be available tomorrow morning.

Thanks again for your time – much appreciated

Kind regards

Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 ext 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

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From: Vicki Dent
Sent: Friday, 9 September 2022 8:56 a.m.
To: 'John Crawshaw'
Subject: RE: Heads up notification to Anne Brebner [EXTERNAL SENDER]

Morning John – yes indeed it is

From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Friday, 9 September 2022 8:55 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: Heads up notification to Anne Brebner [EXTERNAL SENDER]

Can I clarify which consumer? Is it the one associated with the serious incident that is now the subject of the external to service review?

Dr John Crawshaw (he/him)
 Director of Mental Health and Addiction
 Mental Health and Addiction
 9(2)(a)
john.crawshaw@health.govt.nz
 Manatū Hauora, 133 Molesworth Street
 Thorndon, Wellington 6011



From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Thursday, 8 September 2022 5:51 pm
To: John Crawshaw <John.Crawshaw@health.govt.nz>
Subject: Re: Heads up notification to Anne Brebner [EXTERNAL SENDER]

Hi John.
 This is the forensic consumer accused of murder due back in court tomorrow.

Patsy advised that there is a possibility of a guilty plea being entered which may result in name suppression being lifted and increased media interest.

We don't have any further details nor do we have definite confirmation of the plea - my text was a heads up in case of increased media interest.

There has already been a media query this evening re: progress with review - may be coincidental.

Let me know if you need anything further. We will update if we hear anything more.

Kind regards

Vicki

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From: John Crawshaw <John.Crawshaw@health.govt.nz>
Sent: Thursday, September 8, 2022 5:42:55 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Heads up notification to Anne Brebner [EXTERNAL SENDER]

Hi Vicki

I understand that you texted Anne Brebner about a potential media issue involving a patient who was going to plead guilty in Court tomorrow. Are you able to give me any details?

John

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From: Karen Moke
Sent: Friday, 9 September 2022 10:55 AM
To: Vicki Dent
Subject: Forensic consumer

Hi

You hopefully already know.

I've just had a phone call from Lydia - they are informing the Minister that consumer is appearing in court - today and name suppression could be lifted. She is contacting Greg B and asked me to forward info on as there is likely to be media interest.

Karen

Sent from my iPhone

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Thursday, 18 August 2022 10:34 AM
To: Carin Conaghan
Cc: Karen Moke; Vicki Dent; Chantelle Marshall
Subject: RE: Canterbury external review contact person [EXTERNAL SENDER]

Thanks Carin – I have a meeting with the external team a bit later today – should I be suggesting they liaise with you or Karen in the first instance – I imagine it might be in the next week or so they will make initial contact to establish a schedule etc .

AB

From: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Sent: Monday, 8 August 2022 12:48 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Cc: Karen Moke <Karen.Moke@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Chantelle Marshall <Chantelle.Marshall@cdhb.health.nz>
Subject: Canterbury external review contact person

Hi Anne,

Thanks for clarifying the external review process. Karen Moke will be your contact and person representing SMHS. Karen is experienced in the field of serious adverse event reviews and our internal processes. Karen does have some leave scheduled for August so Chantelle Marshall (Clinical Manager) or I can bridge this period if needed.

Please feel free to contact me if you have any further questions. If you can cc me in on correspondence relating to time frames etc that would be great.

Kind Regards

Carin

Dr Carin Conaghan
Quality Manager
Specialist Mental Health Service
 9(2)(a)

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From: Vicki Dent
Sent: Monday, 4 July 2022 10:28 AM
To: Sandy Clemett; Sigi Schmidt; Megan McQuarrie
Subject: FW: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]
Attachments: MoH re External Review involving CDHB Regional Forensic MHS 1.7.22.pdf

FYI

From: Susan Fitzmaurice
Sent: Friday, 1 July 2022 3:27 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>; Richard French <Richard.French@cdhb.health.nz>; Jacqui Lunday Johnstone <Jacqui.LundayJohnstone@cdhb.health.nz>; Karalyn van Deursen <Karalyn.Vandeursen@cdhb.health.nz>
Cc: 9(2)(a)
Subject: FW: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]

From: Lydia Jarman <Lydia.Jarman@health.govt.nz>
Sent: Friday, 1 July 2022 3:23 PM
To: Arran Culver <Arran.Culver@health.govt.nz>; John Crawshaw <John.Crawshaw@health.govt.nz>
Cc: 9(2)(a)
Subject: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]

Kia ora Dr Culver and Dr Crawshaw,

Please see attached a letter from Te Whatu Ora Chief Executive Margie Apa regarding an external review.

Kind regards,
 Lydia

Lydia Jarman

Principal Advisor, Mental Health and Addiction

Imēra: lydia.jarman@health.govt.nz
 133 Molesworth Street, Wellington | PO Box 5013, Wellington 6140



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TeWhatuOra.govt.nz

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Te Whatu Ora

Health New Zealand

83 Molesworth Street
PO Box 5013
Wellington 6140
New Zealand

1 July 2022

Dr Arran Culver, Acting Deputy Director-General, Ministry of Health
Dr John Crawshaw, Director, Mental Health and Addiction, Ministry of Health

Tēnā koe Dr Culver and Dr Crawshaw

External review involving Canterbury DHB's Te Whare Manaaki Regional Forensic Mental Health Service and care of individual

I am writing to you in response to the circumstances surrounding the alleged homicide in Christchurch where the suspect was under the care of Canterbury District Health Board's (DHB) Te Whare Manaaki inpatient forensic regional mental health service.

I require a full and independent review of the Canterbury DHB's care of the patient who has been charged in relation to this and the service at which he was cared for. The purpose of this review is to confirm whether the management of this patient's care has been clinically robust and whether all appropriate steps were taken.

I have been informed that Dr Crawshaw has invoked his powers under Section 99 of the Mental Health (Compulsory Assessment and Treatment) Act 1992 and will be conducting a wider review of the service.

I have asked my team to work closely with you through this review and keep you informed of its findings. This review will also determine what, if any, further actions are necessary.

Nāku noa, nā

9(2)(a)

Margie Apa
Chief Executive
Te Whatu Ora - Health New Zealand

cc 9(2)(a), Health New Zealand
9(2)(a), Mental Health and Addiction, Health New Zealand
Peter Bramley, Chief Executive, Canterbury District Health Board

From: Becky Hickmott
Sent: Friday, 1 July 2022 5:28 PM
To: Peter Bramley; Norma Campbell; Richard French; Jacqui Lunday Johnstone; Vicki Dent; Greg Brogden
Subject: RE: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]

Thanks Peter
I see Vicki's response as well
Becs

From: Peter Bramley
Sent: Friday, 1 July 2022 3:50 pm
To: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>; Richard French <Richard.French@cdhb.health.nz>; Jacqui Lunday Johnstone <Jacqui.LundayJohnstone@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Greg Brogden <Greg.Brogden@cdhb.health.nz>
Subject: Fwd: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]

Hi

Noting as well as a s99 visit we also need to ensure an external review takes place. We need to work presumably Phil Grady in HNZ to get confirmation of scope/tor and who

Thanks

Peter

Get [Outlook for Android](#)

From: Lydia Jarman <Lydia.Jarman@health.govt.nz>
Sent: Friday, July 1, 2022 3:22:55 PM
To: Arran Culver <Arran.Culver@health.govt.nz>; John Crawshaw <John.Crawshaw@health.govt.nz>
Cc: 9(2)(a) [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Subject: Letter from Te Whatu Ora Chief Executive [EXTERNAL SENDER]

Kia ora Dr Culver and Dr Crawshaw,

Please see attached a letter from Te Whatu Ora Chief Executive Margie Apa regarding an external review.

Kind regards,
Lydia

Lydia Jarman

Principal Advisor, Mental Health and Addiction
tēmera: lydia.jarman@health.govt.nz
133 Molesworth Street, Wellington | PO Box 5013, Wellington 6140

From: Patsy Tarrant
Sent: Thursday, 1 September 2022 6:13 PM
To: Karen Moke
Subject: FW: Review by external team for SAC1 event
Attachments: Support List - updated May 2022.pdf

FYI

From: Patsy Tarrant
Sent: Wednesday, 24 August 2022 5:35 PM
To: 9(2)(a)

Cc: Jane Hughes <Jane.Hughes@cdhb.health.nz>; Paul Kelly <Paul.Kelly@cdhb.health.nz>; Gabby Buchanan <Gabby.Buchanan@cdhb.health.nz>
Subject: Review by external team for SAC1 event

Kia ora team,

This email is to let you know initial information about the external review of the SAC 1 event (incident June 25 2022).

The Reviewers are

9(2)(a)

The Reviewers will be on site 21st, 22nd and 23rd of September 2022.

Karen Moke from the Quality team is supporting the Review team and will be in touch regarding information they will require and staff they may wish to speak with.

Please ensure your Team is aware of this as appropriate, and if required have supports in place. Support list attached FYI.

Feel free to give me a call if needed.

Ngā mihi
Patsy

Patsy Tarrant

Nursing Director | Kaitohu Nēhi

Forensic Mental Health & Intellectually Disabled Persons Health

Specialist Mental Health Service

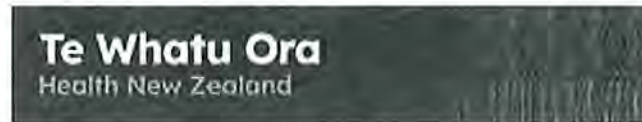
Te Waipounamu/Waitaha Canterbury

Waea pūkoro: 9(2)(a) | Īmēra: patsy.tarrant@cdhb.health.nz

Hillmorton Hospital | Annex Road South, Middleton | Private Bag 4733 Christchurch

Reach us on our local channels: cdhb.health.nz | Facebook | LinkedIn

wcdhb.health.nz | Facebook



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TeWhatuOra.govt.nz

SUPPORT LIST

URGENT MENTAL HEALTH NEEDS

For example, current thoughts about wanting to harm yourself or others.



Crisis Resolution. Free help is available 24/7. Contact can be made by phone (Christchurch 0800 920 092, Ashburton 0800 222 955, West Coast 0800 757 678).

WELLBEING SUPPORT AND MENTAL HEALTH NEEDS



General Practitioner. Your GP can assess the problem and consider the full range of treatment and referral options (e.g., medication as well as psychological options).



Manager. Talk with your Manager about your options and how they can support you. Your manager can also give you advice around leave eligibility if required.



1737 - Need to talk? Phoning or texting is OK. Free and available 24/7

Alcohol Drug Helpline: Call the Alcohol Drug Helpline on **0800 787 797**, or free **txt 8681**.



EAP (phone 0800 327 669). Confidential counselling and other support are available for DHB staff and their close family. In the first instance, up to three sessions are provided, although an extension may be sought in some circumstances.



Workplace support (phone 0800 443 445). Onsite access to independent support staff who can help employees navigate personal or work difficulties and link them to up to three confidential counselling sessions per year. This support is available for DHB staff and their close family.



Contact your insurer. Some Organisations who insure health professionals will provide their members with free psychological treatment for a set number of sessions. Contact them directly to see if this may be an option for you.

ONLINE TOOLS



Just a Thought: Free online therapy courses that can give you the skills to manage your thoughts and feelings. <https://www.justathought.co.nz/>

Mental Health Foundation <https://mentalhealth.org.nz/>

Drugs & Alcohol: <https://www.drugfoundation.org.nz/> / <https://www.alcohol.org.nz/>

Getting Through Together | All Right www.allright.org.nz

Small Steps: Manage your stress, calm your mind, lift your mood <https://www.smallsteps.org.nz/>

Groov (app): Practical tips and tools for your wellbeing <https://www.groovnow.com/app>

Woebot (app): AI-powered chatbot that uses cognitive-behavioral therapy (CBT) principles to help people manage their mental health. <https://woebothealth.com/>

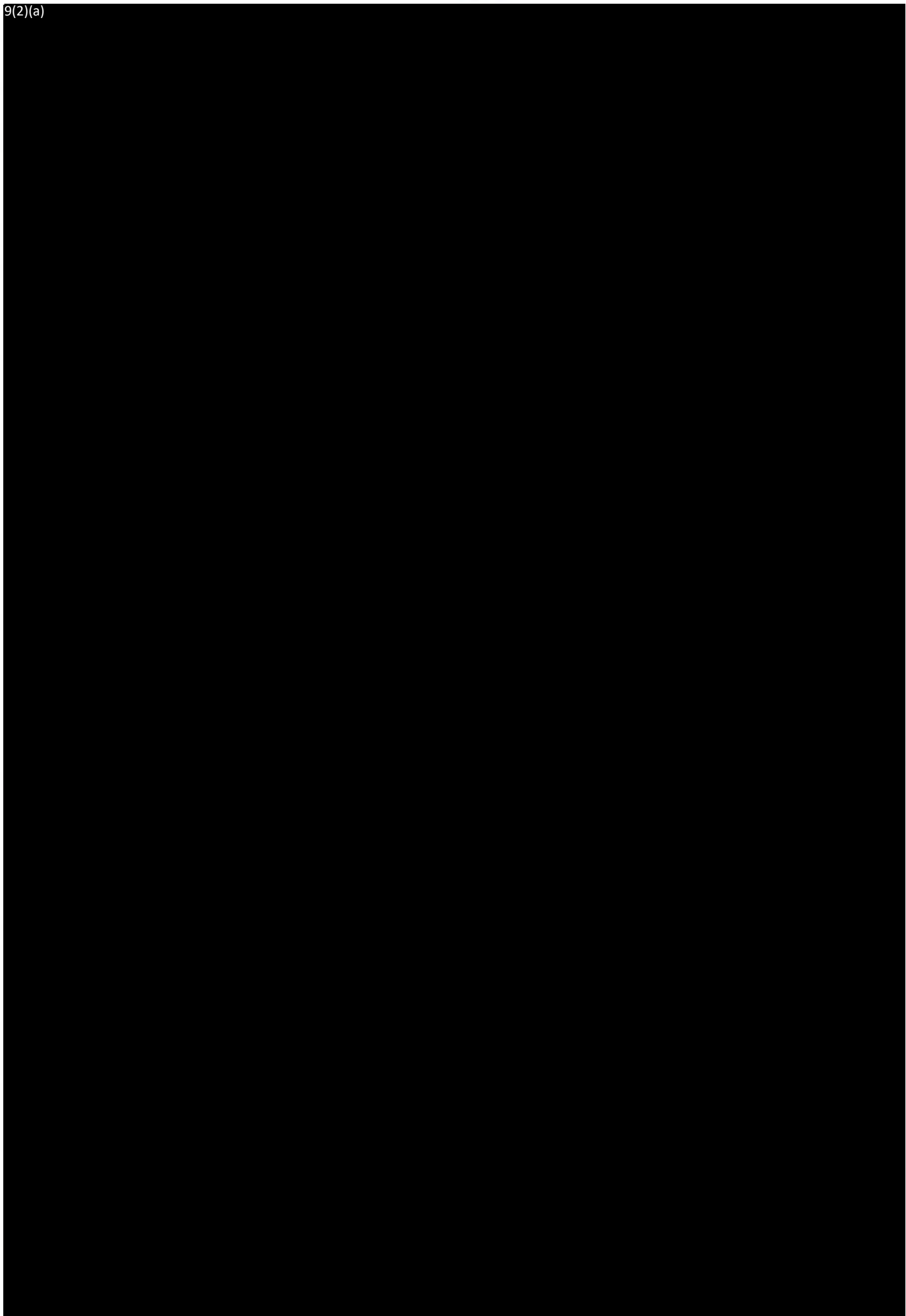
Calm <https://www.calm.com/> & **Headspace (apps)** <https://www.headspace.com/headspace-meditation-app> have tools to meditate, sleep and relax.

From: Karen Moke
Sent: Friday, 16 September 2022 9:09 AM
To: 9(2)(a)
Subject: Interview timetable.docx
Attachments: 9(2)(a)

FYI
Timetable full.
Can't fit everyone in - especially if family meet on Thursday afternoon

Will update Monday

K



9(2)(a)



From: Karen Moke
Sent: Tuesday, 9 August 2022 8:03 AM
To: Carin Conaghan
Subject: RE: Canterbury external review contact person

Hi
Can I have a look at terms of reference and process from Anne?
K

From: Carin Conaghan
Sent: Monday, 8 August 2022 12:48 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Cc: Karen Moke <Karen.Moke@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Chantelle Marshall <Chantelle.Marshall@cdhb.health.nz>
Subject: Canterbury external review contact person

Hi Anne,
Thanks for clarifying the external review process. Karen Moke will be your contact and person representing SMHS. Karen is experienced in the field of serious adverse event reviews and our internal processes. Karen does have some leave scheduled for August so Chantelle Marshall (Clinical Manager) or I can bridge this period if needed. Please feel free to contact me if you have any further questions. If you can cc me in on correspondence relating to time frames etc that would be great.
Kind Regards
Carin

Dr Carin Conaghan
Quality Manager
Specialist Mental Health Service
Ext: 9(2)(a)

Te Waipounamu | Waitaha Canterbury

From: Chantelle Marshall
Sent: Thursday, 25 August 2022 11:52 AM
To: Karen Moke
Cc: Carin Conaghan
Subject: RE: External review

Thanks for the update Karen, and hope you're doing okay!

See you Monday.

Chantelle

-----Original Message-----

From: Karen Moke
Sent: Thursday, 25 August 2022 11:31 a.m.
To: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>; Chantelle Marshall <Chantelle.Marshall@cdhb.health.nz>
Subject: External review

Hi

I've been talking with Lydia Jarmin , Phil Grady PA.

Her role is to basically to coordinate the review and maintain communication between review team Phil and minister etc.

She is going to contact me Monday re when I can meet with team. The team hasn't been sent any documentation yet so process hasn't really began. The meeting with team won't be until they have gone through the notes.

I pushed involving family- got the feeling this wasn't on the radar. Will wait and see what the team want.

Meeting the team will help clarify things.

Will update you Monday after I hear from Lydia again.

K

Sent from my iPhone

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Monday, 8 August 2022 8:07 AM
To: Carin Conaghan
Subject: RE: further question re SAC 1 Review Canterbury [EXTERNAL SENDER]

Hi Carin – this is the first time this has occurred in this way – but in the past the expectation is that the external reviews jointly author the document.

Nga mihi

Anne

From: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Sent: Saturday, 6 August 2022 9:04 am
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Subject: Re: further question re SAC 1 Review Canterbury [EXTERNAL SENDER]

Thanks Anne, who will be expected to write the review.

Carin

On 5/08/2022, at 3:31 PM, Anne Brebner <Anne.Brebner@health.govt.nz> wrote:

Hi Carin

Realised I hadn't replied – sorry .

My experience in matters that may end in a Coronors report is to put your best person on the job.

But will leave this to you and Vicki to decide – but suspect this will gain scrutiny –

Nga mihi


Anne

From: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Sent: Thursday, 4 August 2022 1:35 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Cc: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: further question re SAC 1 Review Canterbury

Hi Anne, further to my previous email would you mind outlining what you would expect from the Quality person our end. We are thinking of a Patient Safety Officer for this role but would appreciate further clarification to ensure this is appropriate.

Kind Regards

Carin

Dr Carin Conaghan
Quality Manager
Specialist Mental Health Service
 Ext: 9(2)(a) 

Te Waipounamu | Waitaha Canterbury

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Monday, 22 August 2022 12:25 PM
To: Karen Moke
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Thanks Karen – stand by and I will connect you – hope you had a great holiday .
AB
x

From: Karen Moke <Karen.Moke@cdhb.health.nz>
Sent: Monday, 22 August 2022 7:57 am
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Morena Anne
I'm back 😊. Hope all is good with you.

Could you give me the contact for the person leading the review?

I will contact them to see what they would like me to do etc. and clarify my role.

I'm assuming they would want me to set up interviews with staff and to meet with the family (if they are willing) , so given the time frame they may want help to facilitate that too.

Thanks
Karen

From: Carin Conaghan
Sent: Thursday, 18 August 2022 12:13 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>; Karen Moke <Karen.Moke@cdhb.health.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Cc: Lydia Jarman <Lydia.Jarman@health.govt.nz>
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Hi Anne,
Thanks for the update. Karen is back from leave on Monday so will be able to reconnect with you then. We'll arrange things our end in terms of staff being available for interviews etc once Karen confirms who the review panel would like to interview.
Kind Regards
Carin

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Thursday, 18 August 2022 12:06 PM
To: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>; Karen Moke <Karen.Moke@cdhb.health.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Vicki Dent

<Vicki.Dent@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie
<Megan.McQuarrie@cdhb.health.nz>

Cc: Lydia Jarman <Lydia.Jarman@health.govt.nz>

Subject: review by external team for SAC1 [EXTERNAL SENDER]

Kia ora team,

We have been able to finalise dates and people for the external review for the SAC 1 event.

The reviewers are

9(2)(a) – Consultant Psychiatrist 9(2)(a)

9(2)(a)

9(2)(a) – Consumer Advisor 9(2)(a)

The dates for the initial visit are now confirmed for 21st, 22nd and 23rd of September. Whether the whole time will be required is yet to be determined by the review team once they review provided documentation.

The next steps are to link Karen Moke with the team – knowing she is on Annual Leave for another few weeks.

There may be additional policies, documents etc that the review team may ask for and I anticipate that Karen will be in a position to help guide that process.

Please feel free to give me a call if needed.

Ngā mihi,

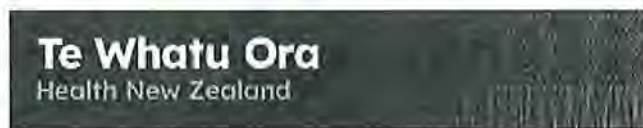
Anne

Anne Brebner (she/her)

Acting Group Manager, Specialist Services

Mental Health and Addictions

waea pūkoro: 9(2)(a) | īmēra: anne.brebner@health.govt.nz



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From: Karen Moke
Sent: Tuesday, 20 September 2022 11:59 AM
To: 9(2)(a)
Subject: Review team visit -
Attachments: 9(2)(a)

Morena

I'm looking forward to meeting you all in the flesh 😊.

You will be coming to Building 6

Housekeeping:

You will have access to a tab at café for morning/ afternoon tea, lunch and drinks

Two rooms have been booked – Harakeke meeting room for interviews, unless you prefer the Service managers meeting room (booked for team) . See what you think when you get here.

9(2)(a)

Ngā mihi

Karen Moke

Patient Safety officer

Nurse Consultant

Waitaha Canterbury

waea pūkoro: +64 03 337 7969 Ext: 9(2)(a) timēra: karen.moke@cdhb.health.nz
Hillmorton Hospital, Private Bag 4733, Christchurch. 8140

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9(2)(a)



9(2)(a)



From: Patsy Tarrant
Sent: Monday, 19 September 2022 12:04 PM
To: 9(2)(a); Paul Kelly; Gabby Buchanan; Jane Hughes; 9(2)(a)
Cc: [REDACTED]
Subject: SER Panel visit to service
Importance: High

Hi all

This email is to advise you that the SER Panel is visiting the FMHS Inpatient Units on Wednesday morning this week. I will bring them around the Units between 9-10.

Managers please be available, or have a senior member of your clinical team available, to provide a brief tour of your Unit and to be able to answer any questions.

Ngā mihi
Patsy

From: Karen Moke
Sent: Friday, 2 September 2022 10:03 AM
To: Patsy Tarrant
Subject: Processes and guidelines – external reviews

Hi Patsy

I'm wanting to pre-empt the review team requests for guidelines, protocols etc, that may be relevant to the review.

Could you let me know what you have that is specific to Forensic?

I will gather the usual SMHS policies. I'm also looking at the draft Hospital Health Pathway info - sending it separately. Will have the docs referenced in this ready.

Thanks
Karen

Karen Moke

Patient Safety officer

Nurse Consultant

Waitaha Canterbury

waea pūkoro: +64 03 337 7969 Ext: 9(2)(a)

īmēra: karen.moke@cdhb.health.nz

Hillmorton Hospital, Private Bag 4733, Christchurch. 8140



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From: Greg Hamilton
Sent: Thursday, 11 August 2022 3:36 PM
To: Carin Conaghan; Vicki Dent; Sandy Clemett; Megan McQuarrie
Subject: FW: FYI and for planning purposes [EXTERNAL SENDER]
Attachments: Terms of Reference 9(2)(ba) [REDACTED]

Apologies – I can't recall if I sent this

Greg

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Monday, 1 August 2022 11:27 a.m.
To: Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Subject: FYI and for planning purposes [EXTERNAL SENDER]

Mōrena Greg and Sigi,
Thanks again for your company and hospitality in the previous two weeks.

Please find attached the TOR for the External SAC 1 review.
There is no action just yet as we are trying to ascertain a good start time for this so try to avoid it occurring until the majority of the visits for the S99 are completed.

AM sure you will want to advise your Quality Manager and DLT though.

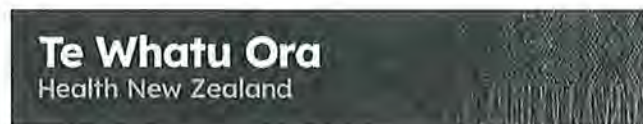
Ngā mihi,

Anne

Anne Brebner (she/her)

Acting Group Manager, Specialist Services
Mental Health and Addictions

waea pūkoro: 9(2)(a) [REDACTED] | īmēra: anne.brebner@health.govt.nz



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9(2)(ba)



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Health New Zealand

9(2)(ba)



From: Karen Moke
Sent: Monday, 19 September 2022 9:29 AM
To: Patsy Tarrant; Paul Kelly; Maxwell Owen
Subject: Terms of reference for review
Attachments: 9(2)(ba)

FYI – please note confidentially status

Ngā mihi

Karen Moke
Patient Safety officer
Nurse Consultant
Waitaha Canterbury

waea pūkoro: +64 03 337 7969 Ext: 9(2)(a) | Imēra: karen.moke@cdhb.health.nz
Hillmorton Hospital, Private Bag 4733, Christchurch. 8140



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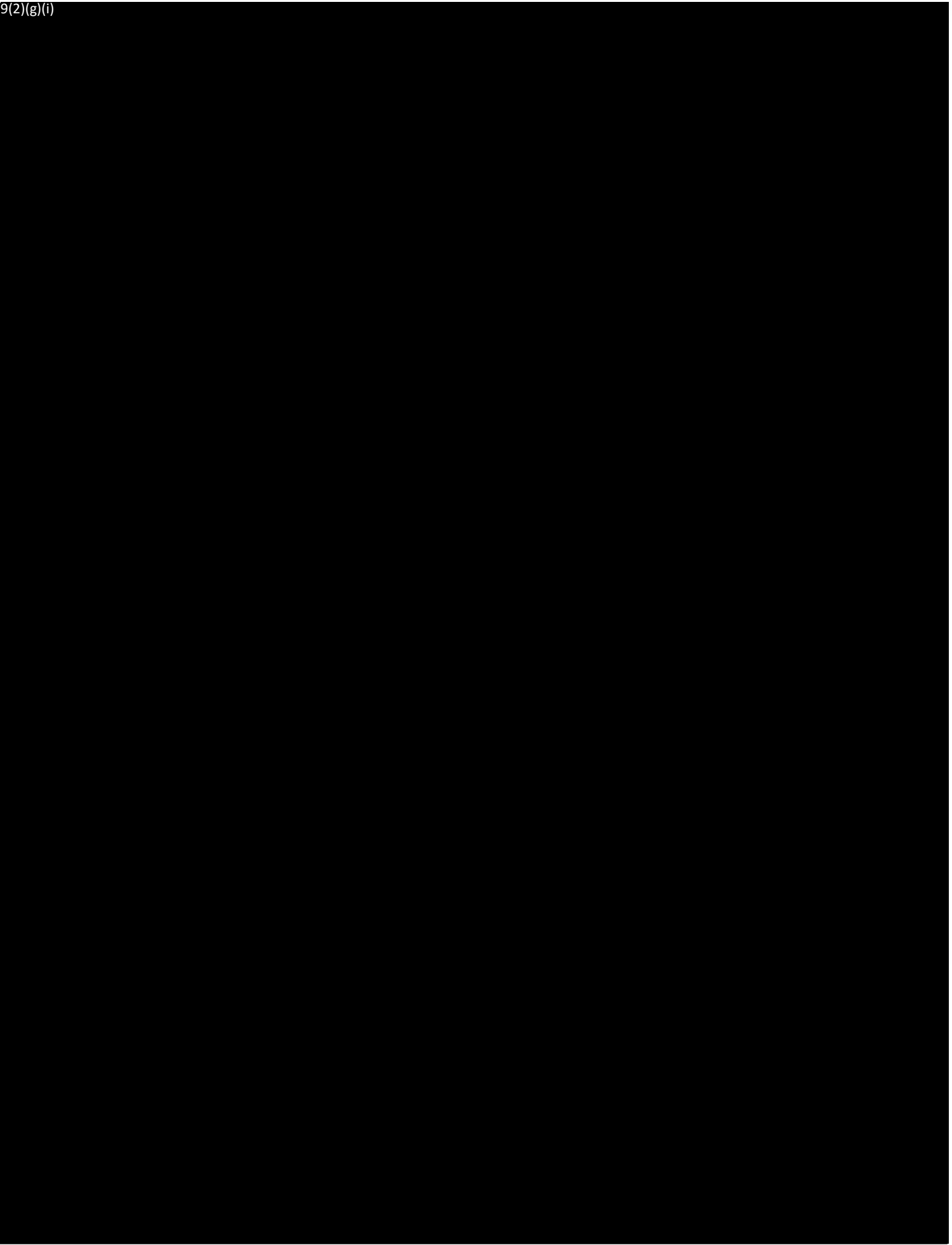
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9(2)(a)



9(2)(g)(i)



From: Patsy Tarrant
Sent: Tuesday, 28 June 2022 12:15 p.m.
To: Vicki Dent
Subject: FW: TWM CISM

Any thoughts on a response

From: Carolyn Park
Sent: Tuesday, 28 June 2022 10:05 AM
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: TWM CISM

Hi Patsy

Just wondering if Greg had any thoughts re the CISM in relation to the recent TWM event ta C

Please note I do not monitor my emails when away from my desk if the matter is urgent please text me with thanks C

Carolyn Park
Charge Nurse Manager
SMHS Pools, CCDM
Te Awakura
Hillmorton Hospital
PO Box 800
Christchurch 8024

9(2)(a)

Email carolyn.park@cdhb.health.nz

Canterbury

District Health Board

Te Pōari Hauora o Waitaha

From: Tennille Reid
Sent: Monday, 4 July 2022 4:09 p.m.
To: Patsy Tarrant
Cc: Vicki Dent
Subject: RE: EMT visit

Thanks Patsy, I haven't been out to Hillmorton yet so was unsure if that was a meeting room or a reception space etc.

I have comfortably catering for extra guests if required and the night shift staff.

Tennille Reid (she/her)

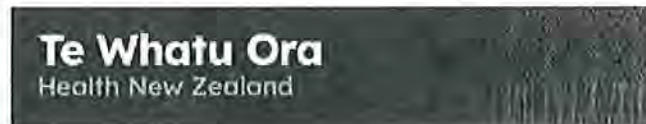
Executive Assistant to the Executive Director of Nursing
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: tennille.reid@cdhb.health.nz

32 Oxford Terrace, Christchurch.

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wcdhb.health.nz | [Facebook](#)



Te Whatu Ora – Health New Zealand

TeWhatuOra.govt.nz



From: Patsy Tarrant
Sent: Monday, 4 July 2022 4:06 pm
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: EMT visit

Thanks.

The afternoon tea will be held on Te Whare Manaaki.

Sent from my Galaxy

----- Original message -----

From: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Date: 4/07/22 4:03 pm (GMT+12:00)
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: RE: EMT visit

Thank you Vicki! I had him noted down as Wednesday only.

Can I please leave it up to your teams discretion where to hold the afternoon tea?

Tennille Reid (she/her)

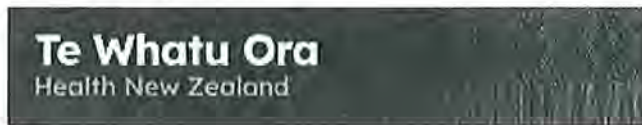
Executive Assistant to the Executive Director of Nursing
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waea pūkoro: 9(2)(a) | Īmēra: tennille.reid@cdhb.health.nz

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cdhb.health.nz | [Facebook](#)



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz



From: Vicki Dent
Sent: Monday, 4 July 2022 3:59 pm
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Cc: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: RE: EMT visit

Hi Tennille

Really supportive of this visit going ahead, we just need to be mindful that John Crawshaw will be here Thursday as part of the Sec 99 Inspection. The EMT members are aware, but just to keep front of mind

Kind regards
 Vicki

From: Tennille Reid
Sent: Monday, 4 July 2022 11:41 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: RE: EMT visit

Certainly will do.

Would you or Patsy please provide me with the number of people to cater for, any dietary requirements that I need to be aware of and a name for the someone to receive it when it arrives ☺

Cheers,
 Tennille

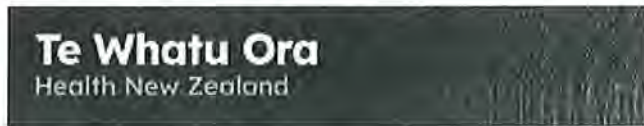
Tennille Reid (she/her)

Executive Assistant to the Executive Director of Nursing
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: tennille.reid@cdhb.health.nz

32 Oxford Terrace, Christchurch.

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wcdhb.health.nz | [Facebook](#)



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz



From: Vicki Dent
Sent: Monday, 4 July 2022 11:19 am
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Cc: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: RE: EMT visit

Thanks Tennille
 If you could organise the afternoon tea that would be great

Kind regards
 Vicki

From: Tennille Reid
Sent: Monday, 4 July 2022 10:47 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: EMT visit

Hi Vicki,

I can confirm Jo Domigan, Peter Bramley & Becky Hickmott (COVID depending) on Thursday afternoon.

At this stage Norma Campbell is tentative.

Can you please confirm if you are happy to organise an afternoon tea or would you like me to organise this for the team?

I will update the calendar now.

Cheers,
 Tennille

Tennille Reid (she/her)
Executive Assistant to the Executive Director of Nursing
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: tennille.reid@cdhb.health.nz
 32 Oxford Terrace, Christchurch.
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wcdhb.health.nz | [Facebook](#)



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz



From: Vicki Dent
Sent: Friday, 1 July 2022 4:31 pm
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Subject: RE: EMT visit

Team have confirmed that it suits them

From: Vicki Dent
Sent: Friday, 1 July 2022 3:04 p.m.
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Subject: RE: EMT visit

Thanks

From: Tennille Reid
Sent: Friday, 1 July 2022 2:35 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Nicola Samson <Nicola.Samson@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>
Subject: RE: EMT visit

Hi Vicki,

Just an FYI –

- 9(2)(a) [REDACTED]
- 9(2)(a) [REDACTED]
- I have put a placeholder in the calendars of Becky & Jo Domigan for the afternoon tea and will keep you updated throughout next week.

Kind regards,
Tennille

Tennille Reid (she/her)

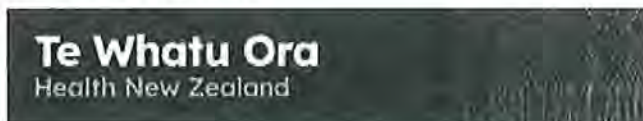
Executive Assistant to the Executive Director of Nursing
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) [REDACTED] | īmēra: tennille.reid@cdhb.health.nz

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Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: Vicki Dent
Sent: Friday, 1 July 2022 2:27 pm
To: Tennille Reid <Tennille.Reid@cdhb.health.nz>
Subject: RE: EMT visit

Thanks Tennille – just waiting on confirmation from the team that this would work for them

From: Tennille Reid
Sent: Friday, 1 July 2022 1:03 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: EMT visit

Hi Vicki,

I am picking this up on behalf of Becky & Norma.

Both of them are available at 2.30pm on Thursday 7 July for an afternoon tea.

Can you please let me know if this time is suitable?

Kind regards,
 Tennille

Tennille Reid
 Executive Assistant to Becky Hickmott – Executive Director of Nursing
 Canterbury & West Coast District Health Boards

T: | M: 9(2)(a)
 E: Tennille.Reid@cdhb.health.nz
 Level 1, 32 Oxford Terrace | PO Box 1600 | Christchurch | New Zealand
www.cdhb.health.nz

Canterbury
 District Health Board
 Te Raukawa o Te Wairarapa



Values – Ā Mātou Uara

Care and respect for others - Manaaki me te whakaute i te tangata | Integrity in all we do - Hāpai i ā mātou mahi katoa i runga i te pono | Responsibility for outcomes - Te Takohanga i ngā hua

From: Norma Campbell
Sent: Friday, 1 July 2022 12:20 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>
Subject: RE: EMT visit

That sounds wonderful. Thanks Vicki- hope today OK as it can be?
 Norma

From: Vicki Dent
Sent: Friday, 1 July 2022 12:15 p.m.
To: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>
Subject: FW: EMT visit

Hi both

I have passed on your thoughts and best wishes to the team – please see below.

We will support a morning / afternoon tea from here.

I know you are keen to come over and support at some point, so this gives some thoughts on when that would be best for the team

Thank you both for your support of myself – it really is much appreciated

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.

www.cdhb.health.nz

From: Patsy Tarrant

Sent: Friday, 1 July 2022 11:45 a.m.

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Subject: EMT visit

Hi Vicki

Please pass on our thanks to Becky and EMT team for their thoughts and support.

The suggestion of a morning or afternoon tea would be gratefully accepted and appreciated. Perhaps later next week.

After discussing a supportive visit from EMT with Pete and Gabby we agree that a visit later next week if possible would be appreciated.

Regards,
Patsy

From: Vicki Dent
Sent: Friday, 1 July 2022 12:07 p.m.
To: Patsy Tarrant
Subject: RE: meeting with FMHS Monday morning

Happy to

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Tel: (03) 3377 969 9(2)(a) 9(2)(a)

Email: vicki.dent@cdhb.health.nz

Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Patsy Tarrant
Sent: Friday, 1 July 2022 12:05 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: meeting with FMHS Monday morning

Hi Vicki

Just setting up a meeting with FMHS senior staff and managers on Monday morning at 9am in The Medlicott re the incident – juts to update and check in. Just wondering if you wanted to join to provide an update regarding any feedback from MoH or from DLT?

Following that I am meeting with Gabby and Annmaree to brainstorm re support needs and options going forward.

Regards
Patsy

From: Patsy Tarrant
Sent: Tuesday, 5 July 2022 9:22 a.m.
To: Paul Kelly; Megan McQuarrie
Subject: RE: Support for TWM CNM and clinical leadership team

Will do – thank you Paul

From: Paul Kelly
Sent: Tuesday, 5 July 2022 9:22 AM
To: Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>; Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: Re: Support for TWM CNM and clinical leadership team

Certainly the priority is twm team but let me know if anything else to f/u.
P

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From: Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Sent: Tuesday, July 5, 2022 9:11:39 AM
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>; Paul Kelly <Paul.Kelly@cdhb.health.nz>
Subject: RE: Support for TWM CNM and clinical leadership team

Hi Patsy and Paul...very happy to support this plan. Actually a number of the NCs are stepping into more operational clinical spaces at the moment with the demands of the services.
It's really important to ensure 9(2) has the support 9(2) needs and that presence and support from your Paul will be not only reassuring for 9(2) but also for the whole team. Plus the NESPS will be looking to their nursing lead to provide stability and reassurance.

M

From: Patsy Tarrant
Sent: Monday, 4 July 2022 8:08 p.m.
To: Paul Kelly <Paul.Kelly@cdhb.health.nz>
Cc: Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Subject: Support for TWM CNM and clinical leadership team

Hi Paul

Now you are back on deck can I please ask that you make supporting the TWM clinical leadership team in the Unit a priority over the next few weeks. I am being pulled in a number of directions and it would be great to know that you are a constant in there, particularly given your knowledge of the service.

I have cc'd in Megan so she is aware I am asking this in case she wonders where you are! Hope this is ok with you Megan, although I cannot imagine what could be a greater priority for the Division at this time?

9(2)(a)



A number of additional supports have been in place over the last 9 days. Maxwell O has assisted 9(2)(a) providing Microster/roster support. Gabby has provided practical and pastoral support on the Unit and has also been the lead link with the family of ZH. Annmaree Kingi has provided support into TWM and the other parts of the service and will continue to do so long term.

This is going to be a long journey and we will all have different roles to play but the immediate need is to provide visible practical support for the leadership team and staff in that Unit and in particular to the NESP group.

I hope this is ok with you Megan!

regards
Patsy

From: Jo Domigan
Sent: Monday, 27 June 2022 10:24 a.m.
To: Vicki Dent
Subject: RE: Weekends event

Well done. 9(2)(g)(i)

Ngā mihi nui,

Jo

Jo Domigan (she/her)
Pou Ahurei Tāngata
Interim Chief People Officer
 Canterbury and West Coast DHBs

9(2)(a)

From: Vicki Dent
Sent: Monday, 27 June 2022 9:39 am
To: Jo Domigan <Jo.Domigan@cdhb.health.nz>
Subject: RE: Weekends event

Thanks Jo

Team is quite rattled as you can imagine

Service Leadership Team and myself have been in over the weekend.

Main concerns and support now is supporting team with legal processes (police investigation) and media interest – Greg B and KVD in that space

NZNO aware and providing support as needed

Megan and Sandy will be supporting today – I will check in with them later today to see if anything else is needed

Kind regards

Vicki

Vicki Dent
 Director of Quality & Operations

Specialist Mental Health Service
 Tel: (03) 3377 969 9(2)(a) 9(2)(a)
 Email: vicki.dent@cdhb.health.nz
 Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch.
www.cdhb.health.nz

From: Jo Domigan
Sent: Monday, 27 June 2022 9:21 a.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Weekends event

I am so sorry to hear of the event at the weekend – can I/we be of any extra assistance this week to you and/or the team?

Ngā mihi nui,

Jo

Jo Domigan (she/her)

Pou Ahurei Tāngata

Interim Chief People Officer

Canterbury and West Coast DHBs

9(2)(a)

32 Oxford Terrace | PO Box 1600 | Christchurch | New Zealand

www.cdhb.health.nz | www.wcdhb.health.nz

Our Values – *Ā mātou uara*

Care and respect for others – *Manaaki me te kotua i ētahi*

Integrity in all we do – *Hāpai i ā mātou mahi*

Responsibility for outcomes – *Kaiwhakarite i kā hua*



Be a **DOER!**

KARAWHIUA

The stronger our immunity, the stronger our community

From: 9(2)(a)
Sent: Monday, 18 July 2022 10:17 AM
To: Patsy Tarrant
Subject: RE: court order
Attachments: crt ord - Z HUSSEIN.pdf

Good morning Patsy,

Please see attached order for ZH.

Kind regards

9(2)(a)

From: Patsy Tarrant
Sent: Monday, 18 July 2022 10:10 am
To: 9(2)(a)
Subject: court order

Hi 9(2)(a)

Can you send me through a copy of the most recent court order for ZH – thanks
Patsy

From: 9(2)(a)
Sent: Monday, 27 June 2022 2:01 PM
To: Patsy Tarrant; 9(2)(a)
Cc: 9(2)(a); Jane Hughes
Subject: RE: court orders
Attachments: crt ord - Z HUSSEIN.pdf

Hi Patsy,

Please see attached Court order and documentation for ZH.

Kind regards,

9(2)(a)

Secretary, Forensic Community Team,
Hillmorton Hospital, Building 4, Annex Road, Middleton, Christchurch 8024.
Private Bag 4733, Christchurch 8140, New Zealand

Fax: (03) 339 1149 | Email: 9(2)(a) or via RegionalForensic.Service@cdhb.health.nz

Canterbury

District Health Board

Te Pori Hauora o Waitaha

From: Patsy Tarrant
Sent: Monday, 27 June 2022 1:58 pm
To: 9(2)(a)
Cc: 9(2)(a); Jane Hughes <Jane.Hughes@cdhb.health.nz>
Subject: court orders

Hi

Can you send me through the Court orders for ZH when they arrive.

I will coordinate the allocation of the court reports with Jane H.

Thanks
Patsy

From: Patsy Tarrant
Sent: Tuesday, 28 June 2022 9:26 AM
To: Vicki Dent
Subject: court report

9(2)(a) [REDACTED] has agreed to complete the s.38 court report.

From: 9(2)(a)
Sent: Friday, 22 July 2022 8:55 AM
To: Patsy Tarrant
Subject: FW: Health assessor confirmed for s.38 Court order Z HUSSEIN - due 26 August 2022 [EXTERNAL SENDER]

Hello Patsy,

I hope you are well.

I have received the email below from 9(2)

I have emailed the prison to arrange an appointment for 9(2) 9(2) has requested a space to review ZH's notes and I thought I would request a room for 9(2) at TWM (via Maxwell Owen & 9(2)(a)).

9(2) has also requested to pick up the DVD interview and 9(2) mentioned printouts of ZH's HCS/SAP records – can you please provide guidance on this?

Thank you.

Kind regards,

9(2)(a)

From: 9(2)(a)
Sent: Thursday, 21 July 2022 4:55 pm
To: 9(2)(a)
Subject: RE: Health assessor confirmed for s.38 Court order Z HUSSEIN - due 26 August 2022 [EXTERNAL SENDER]

Hi 9(2)(a)

I have arranged flights to see ZH. Are you able to arrange an appointment to see him at the prison on Wed 10 August for 2 hours, either 930-1130 or 10-12, whichever suits the prison best. I'm also happy to make the booking if you'd prefer – no problem either way 😊

If I can have a space to review the notes that afternoon that would be great. I'm aware that there will also be a lot on HCS/SAP however these may have been printed out already?

I'd like to pick up the DVD interview on Tues 9 August for viewing prior to the assessment. Perhaps around 3.30 (assuming my flight is on time) from FCT?

9(2)(a)

Ngā mihi,

9(2)(a)

Forensic Psychiatrist

9(2)(a)

From: 9(2)(a)
Sent: Tuesday, 19 July 2022 8:30 am
To: 9(2)(a)
Subject: FW: Health assessor confirmed for s.38 Court order Z HUSSEIN - due 26 August 2022

Good morning 9(2)

I hope you are well.

Please find attached the Court order and relevant information (report due 24.08.22).

Please let me know if I can request an office for you at TWM?

Kind regards,

9(2)(a)

9(2)(a)

Secretary

Waitaha Canterbury

waea pūkoro: +64 3 339 1148 9(2)(a) | ĩmēra: 9(2)(a) or via regionalforensic.service@cdhb.health.nz
 Forensic Community Team, Hillmorton Hospital
 Building 4, Annex Road, Middleton, Christchurch 8042 | PO Box 4733, Christchurch 8140

Te Whatu Ora
 Health New Zealand

Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: Patsy Tarrant
Sent: Monday, 18 July 2022 4:47 pm
To: Jane Hughes <Jane.Hughes@cdhb.health.nz>; Simone McLeavey <Simone.McLeavey@cdhb.health.nz>; Annmaree Kingi <Annmaree.Kingi@cdhb.health.nz>; Jill Oetgen <Jill.Oetgen@cdhb.health.nz>; 9(2)(a)
Cc: 9(2)(a)
Subject: Health assessor confirmed for s.38 Court order ZH - due 26 August 2022

Hi Team

9(2)(a) has confirmed 9(2) will complete the second s.38 Court report in relation ZH, due 26 August 2022.

9(2)(a) please send through all relevant information with respect to the Court order to 9(2) at the above email address.

Once 9(2) has confirmed the date 9(2) will visit ZH we can make arrangements from there. The office in TWM can be booked for 9(2) to work in.

9(2) may make 9(2)(a) available to complete other Court reports while 9(2) is in Chch. I will leave 9(2) to liaise with you regarding that.

Regards
Patsy

From: 9(2)(a)
Sent: Tuesday, 12 July 2022 8:14 AM
To: Patsy Tarrant; 9(2)(a); Sam Rees; Jill Oetgen
Cc: 9(2)(a); 9(2)(a)
Subject: RE: s.38 court report Chch [EXTERNAL SENDER]

Things went very smoothly yesterday – a big thanks to all who organised. I have drafted my report and it will be available by Friday. I have been able to address unfitness, but insanity will require both further assessment and disclosure, before I can complete a decent opinion. Thus as I expected, I will likely need to see Mr H again, provided the court wish for me to do that.

Kind regards

9(2)(a)

9(2)(a)

From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Wednesday, 29 June 2022 10:46 AM
To: 9(2)(a); 9(2)(a)
Cc: 9(2)(a); 9(2)(a)
Subject: FW: s.38 court report Chch [EXTERNAL SENDER]

External email - take care with links and attachments

9(2)(a)

Can you please book the office along your corridor for 9(2)(a) to use on the 11/07 and have all of the clinical files for ZH ready there for 9(2)(a) to review.

Thanks
Patsy

From: 9(2)(a)
Sent: Wednesday, 29 June 2022 9:42 a.m.
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>; Jill Oetgen <Jill.Oetgen@cdhb.health.nz>
Cc: 9(2)(a)
Subject: RE: s.38 court report Chch [EXTERNAL SENDER]

Patsy, thank you for the materials. As I have said I will see ZH on Monday 11/07. 9(2)(a)

and see Mr ZH Monday morning. After seeing him, I will need to look at the MH notes. I figure this will take most of the day. I will have a report ready for 15/07, although it can be anticipated I might need to do a further report, as the timeframe may not be sufficient to consider all the information that may be relevant (the police investigation may not be completed as an example) and I may need to see ZH a second time. I will be clearer on that after I have seen him Monday week.

Kind regards

9(2)(a)

From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>

Sent: Tuesday, 28 June 2022 6:25 PM

To: 9(2)(a) Jill Oetgen <Jill.Oetgen@cdhb.health.nz>

Cc: 9(2)(a)

Subject: RE: s.38 court report Chch [EXTERNAL SENDER]

External email - take care with links and attachments

Christchurch men's Prison

Sent from my Galaxy

----- Original message -----

From: 9(2)(a)

Date: 28/06/22 5:29 pm (GMT+12:00)

To: Jill Oetgen <Jill.Oetgen@cdhb.health.nz>, Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>

Cc: 9(2)(a)

Subject: RE: s.38 court report Chch [EXTERNAL SENDER]

Thank you. Is Mr Zh in prison or Hillmorton?

Kind regards

9(2)(a)

From: Jill Oetgen <Jill.Oetgen@cdhb.health.nz>

Sent: Tuesday, 28 June 2022 9:36 AM

To: 9(2)(a) Patsy Tarrant

<Patsy.Tarrant@cdhb.health.nz>

Cc: 9(2)(a)

Subject: Re: s.38 court report Chch

External email - take care with links and attachments

Hello

I have another document (opposition to bail) that I will send through.

Jill

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From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>

Sent: Tuesday, June 28, 2022 9:25:26 AM

To: 9(2)(a)

Cc: 9(2)(a)

Subject: s.38 court report Chch

Dear 9(2)(a)

Thank you for agreeing to complete the s.38 Court report in relation to ZH. 9(2)(a) advises you are able to do this on the 11th July 2022

I have attached the documentation we have from the Court.

FYI I have cc'd in a number of staff to this email

- Jill Oetgen Court liaison nurse.
- 9(2)(a) CNM for the FCT will assist with arranging the interview with at Christchurch Mens prison. Please let us know if you intend to interview in person or via AVL.
- 9(2)(a) will organise flights and accommodation if you require these. Please liaise directly with 9(2)(a)
- 9(2)(a) for the consumer.
- Please let us know what you information you require in relation to files/documentation.

Ngā mihi

Patsy

Patsy-Jane Tarrant

Kaitohu Nēhi/Nursing Director

Te Whare Rangahau/Whaikaha

Forensic Mental Health & Intellectually Disabled Persons Health

Canterbury District Health Board | Specialist Mental Health Services

Medlicott Office level 1, Building 1 | Hillmorton Hospital | Private Bag 4733 | Christchurch 8140

9(2)(a) | 9(2)(a) | E: patsy.tarrant@cdhb.health.nz

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From: Patsy Tarrant
Sent: Monday, 1 August 2022 2:58 PM
To: 9(2)(a)
Cc: 9(2)(a)
Subject: RE: ZH assessment [EXTERNAL SENDER]

Hi 9(2)(a)

Can the files please be brought over to TWM, 9(2)(a) will use the same office that 9(2)(a) used. I have cc'd in 9(2)(a) who will book the office space here for 9(2) and have it ready for 9(2).

Please send all the relevant information from the court to 9(2)(a)

9(2)(a) can you please send through the required clinical information as outlined below by 9(2)(a). I will provide you with 9(2) email address.

9(2)(a) already has most of this separate as was organise to 9(2)(a) and me.

I will provide 9(2) with the DVDs on the 9th.

Regards
Patsy

From: 9(2)(a)
Sent: Monday, 1 August 2022 2:52 pm
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: FW: ZH assessment [EXTERNAL SENDER]

Hi Patsy,

I have received the email below from 9(2) requesting information re: ZH. I have requested ZH files to come to FCT so 9(2) could view those here.

In regards to the information 9(2) is requesting below – is it ok to send discharge summaries etc through to 9(2)?

Thank you.

Kind regards,
9(2)(a)

From: 9(2)(a)
Sent: Monday, 1 August 2022 2:41 pm
To: 9(2)(a)
Subject: ZH assessment [EXTERNAL SENDER]

Hi 9(2)(a)

I am starting to work through the ZH material.

In view of the nature of the case and public risk, even if he declines consent to view his files, I will be accessing them using the HIPC exceptions.

As I don't have access to SAP, from the encounter list, can I ask that various documents are either emailed to me or ready for pick up with the DVDs on 9 August? Jill has just advised there is a second DVD.

Can I have copies of the discharge summaries for the admissions:

9(2)(a)

A large black rectangular redaction box covering several lines of text.

I will also need any admission summaries or case conference documents (under Freetext) for these periods and admission/discharge summaries that aren't included in the encounter list. Hopefully the document types can be used to filter SAP or access through the HCS document tree.

For the current admission, I will need any case conference documents or detailed summaries. I will also need copies of all notes (including progress, clinical review summaries, Mental Health Act review psychology, OT assessments etc) for at least the three months prior to the alleged offending (25 June 2022), any prison notes since his remand to hospital and copies of all the current risk documents (HCR20, violence risk summary, suicide risk summary, other risk etc).

I may need more info than this however this would good start.

Ngā mihi,

9(2)(a)

A large black rectangular redaction box covering several lines of text.

From: 9(2)(a)
Sent: Thursday, 11 August 2022 9:24 AM
To: Patsy Tarrant
Subject: Hussein [EXTERNAL SENDER]

Patsy I am down on Wednesday to see ZH again. I will be seeing him in the morning. I was assuming I can do what I did last time, come in to Hillmorton for the afternoon and look at the notes and DVD. Can I check – is there a DVD player I can use?

Kind regards

9(2)(a)

9(2)(a)



From: Patsy Tarrant
Sent: Monday, 11 July 2022 4:26 PM
To: 9(2)(a); 9(2)(a); 9(2)(a)
Subject: RE: Accessing patient information today for Mr Z.H

Thank you 9(2)

From: 9(2)(a)
Sent: Monday, 11 July 2022 3:26 PM
To: 9(2)(a); >; 9(2)(a) Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: Accessing patient information today for Mr Z.H

Thought I should pass on that 9(2)(a) is logged into SAP (this afternoon) under **my name** in order to access the documents that 9(2)(a) requires for Mr Z.H.

I offered this to 9(2)(a), in that 9(2)(a) required a SAP user's profile to access the records.

Therefore anyone else attempting to view these records this afternoon will see some documents are 'locked' under **my name** (thought it important that I document this in view of anyone possibly questioning it).

9(2)(a)

From: Jill Oetgen
Sent: Tuesday, 19 July 2022 8:13 AM
To: 9(2)(a); Patsy Tarrant; Jane Hughes; Simone McLeavey; Annmaree Kingi
Cc: 9(2)(a)
Subject: RE: Health assessor confirmed for s.38 Court order ZH - due 26 August 2022

Hello 9(2)
 There is also a DVD copy of the interview.
 I have left it with Patsy.
 You can arrange to view it via Patsy.

Jill

From: 9(2)(a)
Sent: Tuesday, 19 July 2022 7:55 a.m.
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>; Jane Hughes <Jane.Hughes@cdhb.health.nz>; Simone McLeavey <Simone.McLeavey@cdhb.health.nz>; Annmaree Kingi <Annmaree.Kingi@cdhb.health.nz>; Jill Oetgen <Jill.Oetgen@cdhb.health.nz>
Cc: 9(2)(a)
Subject: RE: Health assessor confirmed for s.38 Court order ZH - due 26 August 2022

Good morning Patsy,

Thank you for your email. I will send 9(2) through the information this morning.

Kind regards,
 9(2)(a)

From: Patsy Tarrant
Sent: Monday, 18 July 2022 4:47 pm
To: Jane Hughes <Jane.Hughes@cdhb.health.nz>; Simone McLeavey <Simone.McLeavey@cdhb.health.nz>; Annmaree Kingi <Annmaree.Kingi@cdhb.health.nz>; Jill Oetgen <Jill.Oetgen@cdhb.health.nz>; 9(2)(a)
Cc: 9(2)(a)
Subject: Health assessor confirmed for s.38 Court order ZH - due 26 August 2022

Hi Team

9(2)(a) has confirmed 9(2) will complete the second s.38 Court report in relation ZH, due 26 August 2022.

9(2)(a) please send through all relevant information with respect to the Court order to 9(2)(a) the above email address.

Once 9(2) has confirmed the date 9(2) will visit ZH we can make arrangements from there. The office in TWM can be booked for 9(2) to work in.

9(2) may make 9(2)(a) available to complete other Court reports while 9(2) is in Chch. I will leave 9(2) to liaise with you regarding that.

Regards

From: Norma Campbell
Sent: Tuesday, 27 September 2022 4:14 p.m.
To: Carin Conaghan
Subject: FW: Section 99 review

As requested
 Norma

From: Norma Campbell
Sent: Wednesday, 6 July 2022 3:36 p.m.
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>; Rob Ojala <Rob.Ojala@cdhb.health.nz>
Subject: Section 99 review

Kia ora koutou

I caught up with Vicki at 1230 and all was going well. John has been good and noted it was simply to ensure no wider system issues and to reassure public, ministers etc. 9(2)(g)(i)

They are running behind but everyone is having their say and lots of questions of the team and not just by the team particularly from the cultural and lived experience perspective. She is looking forward to seeing you all tomorrow and she will call if she needs anything from us but so far so good

Norma

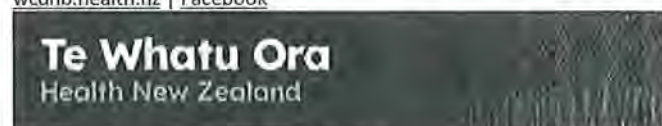
Norma Campbell (she/her)

Executive Director of Midwifery & Maternity
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: norma.campbell@cdhb.health.nz

32 Oxford Terrace, Christchurch 8011

Reach us on our local channels: cdhb.health.nz | [Facebook](#) | [LinkedIn](#)
wcdhb.health.nz | [Facebook](#)



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: Norma Campbell
Sent: Tuesday, 27 September 2022 4:16 p.m.
To: Carin Conaghan
Subject: FW: SMHS Review Wed and Thursday
Attachments: section-99-inspection-waikato-dhb-mental-health-addiction-services-apr16.docx

FYI as requested

Norma

From: Norma Campbell
Sent: Tuesday, 5 July 2022 1:25 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>
Subject: FW: SMHS Review Wed and Thursday

How are you going and have you seen these TOR and have we been sent TOR yet?

Norma

From: Rob Ojala
Sent: Tuesday, 5 July 2022 9:29 a.m.
To: Norma Campbell <Norma.Campbell@cdhb.health.nz>; Peter Bramley <Peter.Bramley@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Richard French <Richard.French@cdhb.health.nz>
Cc: SWOC Controller <SWOCcontroller@cdhb.health.nz>; Tracey Maisey <Tracey.Maisey@cdhb.health.nz>
Subject: Re: SMHS Review Wed and Thursday

Norma in terms of TOR – it may be useful to look at the Waikato section 99 review (also conducted by John C) – it is appended – DLT have a copy

Rob

From: Norma Campbell <Norma.Campbell@cdhb.health.nz>
Date: Tuesday, 5 July 2022 at 9:22 AM
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>, Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>, Richard French <Richard.French@cdhb.health.nz>
Cc: SWOC Controller <SWOCcontroller@cdhb.health.nz>, Tracey Maisey <Tracey.Maisey@cdhb.health.nz>, Rob Ojala <Rob.Ojala@cdhb.health.nz>
Subject: SMHS Review Wed and Thursday

Morena

I have connected with Vicki today and they have senior leaders meeting this morning to go over TOR as a whole of system. I will reconnect again after that. The Section 99 review was certainly triggered by the incident but is wider. To that end John noted with Vicki yesterday that he would like to connect with EMT. It would be useful to outline our system being under strain for many months but also the positives in regard to support with SWOC staffing etc. The acuity in SMHS is also known to us as we have tried at many levels to stretch out resources to support.

Vicki and I discussed that doing this review will provide the first honest look at where mental health is at in 2022 with the guidance etc we would hope to inform for wider.

Our team is OK and seeing it from a wider picture as well as about the incident

How do you want to connect with John? He is not expecting whole EMT but some members is what he said?
Norma

Norma Campbell (she/her)

Executive Director of Midwifery & Maternity
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: norma.campbell@cdhb.health.nz

32 Oxford Terrace, Christchurch 8011

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wcdhb.health.nz | [Facebook](#)



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TeWhatuOra.govt.nz

From: Norma Campbell
Sent: Tuesday, 27 September 2022 4:15 p.m.
To: Carin Conaghan
Subject: FW: Update for review
Attachments: SMHS Overview for Sec 99 Inspection (3).pptx

AS requested
 N

From: Vicki Dent
Sent: Tuesday, 5 July 2022 7:43 p.m.
To: Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Norma Campbell <Norma.Campbell@cdhb.health.nz>; Peter Bramley <Peter.Bramley@cdhb.health.nz>; Rob Ojala <Rob.Ojala@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>
Subject: RE: Update for review

Thanks Norma

Becky - John identified the unions as a group he wished to speak to – I suspect to hear staff concerns which will be primarily staffing related
 I emailed NZNO / PSA / ASMS organisers and APEX generic address
 We have heard back from NZNO and ASMS – both keen to engage but may well be next week

I have attached our service overview presentation – this is meant to be a light touch over to provide context etc. We will have the full DLT and Business Partners available to give additional detail as needed.
 We will then offer opportunity to deep dive any specific areas with subject matter experts

We have a range of documents / data etc in the background if requested. Anything not immediately available we can provide post the visit

Kind regards
 Vicki

From: Becky Hickmott
Sent: Tuesday, 5 July 2022 7:26 p.m.
To: Norma Campbell <Norma.Campbell@cdhb.health.nz>; Peter Bramley <Peter.Bramley@cdhb.health.nz>; Rob Ojala <Rob.Ojala@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>
Cc: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: RE: Update for review

Thank you Norma

Vicki can you tell me what in particular the union piece might be about? That would be helpful. Richard has a good relationship with ASMS as well and is happy to discuss

Becs

From: Norma Campbell
Sent: Tuesday, 5 July 2022 2:27 pm
To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; Becky Hickmott <Rebecca.Hickmott@cdhb.health.nz>; Rob Ojala <Rob.Ojala@cdhb.health.nz>; Jo Domigan <Jo.Domigan@cdhb.health.nz>

Cc: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Subject: Update for review

Kia ora koutou

Just spoke with Vicki and they have had good planning this morning and ticking off who John wants to speak with. They have also done a presentation to start and highlighted systems and some of the challenges which are known to all. One that was raised was Max and Shared Services as a system which has long delays. WE need to consider response to that as Vicki said everyone raises it so he will hear it.

- John has been clear that he wants to ensure no systemic issues and how SMHS are supported from the system as a whole.
- The team have identified their need to front foot, recruitment, workforce and facilities.
- The Director of Lived Experience position has been signed off today so can be advertised. John had wanted to interview this role but we need to let him know that not appointed to and being advertised

So to conclude:

- they have done a baseline presentation,
- the itinerary is being confirmed and sees Peter, Becky, Rob and Jo meeting with John at Hillmorton on Thursday morning- John happy to also come to Oxford Tce.
- The afternoon tea for staff will remain in the arvo.
- They have a service overview as part of the presentation and recent staffing challenges. I have asked them to present their FTE calcs Becky as they have been signed off and show what is needed but also that we are supportive plus a lot of work went into model of care etc discussions as part of the CCDM work.
- Manuwhenua- John wishes to speak with them but with this short notice may be challenging. Ruru is speaking with Hector to see what can be achieved in the short timeline
- Unions- Vicki has alerted them all that the MOH also want to speak with them- NZNO and PSA aware. Vicki does not have the strong relationship with APEC or ASMS- not sure where maybe Zigi or someone else Vicki could step in with the medical unions?
- He does not want to speak of Incident but rather what sat around it from a system/ service overview
- There will still be an in depth review to follow these two days and very aware criminal proceedings have to progress

What have I missed so far Vicki? Please add anything or correct and also maybe share presentation with Becky/ Peter later?

Ngā mihi nui

Norma

Norma Campbell (she/her)

Executive Director of Midwifery & Maternity
Waitaha Canterbury | Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | Īmēra: norma.campbell@cdhb.health.nz

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Specialist Mental Health Service

Te Whatu Ora | Waitaha | Canterbury



Specialist Mental Health Clinical Services

7 clusters: Inpatient, community-based, and regional services

- Adult Community North/ West & South / East
- Adult Inpatient Group
- Forensic Mental Health
- IDPH
- CAF
- Specialty
 - AoD
 - Eating Disorders
 - Mothers & Babies
 - Anxiety Disorders



Specialist Mental Health Support & Advisory Teams

- Quality & Patient Safety Team
- Learning & Development Team
- DAMHS team
- Consumer & Family Advisory Teams
- Te Korowai Atawhai
- Te Kāhui Pou Hauora
- Nga Toka o Te Aratika



Leadership Roles

Divisional Leadership Team (DLT)

- General Manager
- Chief of Psychiatry
- Director of Nursing
- Director of Allied Health
- Director of Quality & Operations
- Pou Whirinaki
- Director of Lived Experience & Family-Whānau (pending)



Leadership Roles

DLT Business Partners

- Clinical Lead Mental Health Facilities
- Finance Business Partner
- HR Business Partner
- Quality Manager
- Team Leader Mental Health & Addictions, Planning & Funding



Leadership

Service Leadership Teams (Operational & Clinical)

- Service Manager or Nurse Director
- Clinical Director
- Nurse Consultant
- Allied Health Consultant (except Adult Community)



Governance Forums

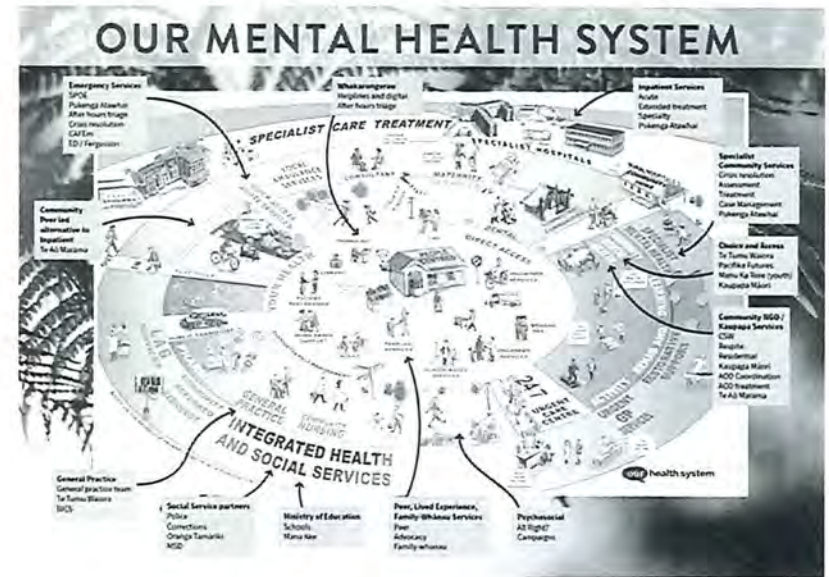
- Clinical Governance
 - Divisional group
 - Local clusters – combined with quality forums
- Health & Safety
 - Divisional group
 - Local clusters led by Health & Safety Reps
- SERT & Complaints
 - Weekly review of SAC 1& 2 events
 - Weekly review of complaints

Governance Processes– Monitoring & Reporting

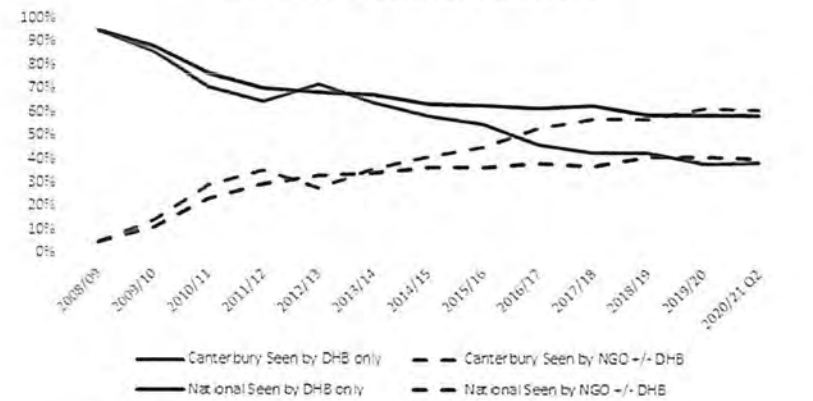
- Daily diary of after-hours service provision and events (M-F) incl. link to incident reports
- Daily heat map of staffing gaps (M-F)
- Automatic summaries of Provision of care reports, Fire reports
- Monthly reporting:
 - KPI summary reports: KPI8 (LOS); KPI2 (28 day re-ad); KPI 18 Pre Adm; KPI 19 post Dx
 - Adult Community Monthly Summary (Total new cases; Current cases; LoS; Activity & types)
 - Te Awakura Monthly Report (Adm & Dx; Occupancy; Crisis Adm; AWOL; HoNOS completion)
- Performance reporting:
 - Integrated Safety response
 - Mental Health & Addictions Crisis Support
- Quarterly CFA reporting:
 - MH01, MH02, MH03, MH04 FA3; MH04 FA5; MH05; MH07
- Quarterly annual plan reporting
- Quarterly DAMHS reporting
- OST 6/12ly reporting

Integrated system

- NGO partners
- Te Ao Marama
- Mana Ake
- Mana Karere
- MeHA System Design
- Integrated Safety Response
- Interface with police - Watchhouse
- South Island Alliance
- South Island Mental Health Leaders group
- Oranga Tamariki liaison role
- AoD Central Co-ordination Service



'Integration' between DHB and NGOs



Service Demand - Inpatient

- 193 beds – currently capped at 178
 - 64 adult acute (62)
 - 39 extended care (33)
 - 37 FMHS (34)
 - 4 Forensic ID
 - 14 IDPH (10)
 - 6 Medical detox
 - 13 C ward
 - 16 CAF

Inpatient service	Current location, building	Current bed numbers	Admission	Average length of stay (days)
Te Awakura (Adult Acute)	Hillmorton, Building 2	64	1322	16.8
Tupuna (Adult Extended Care)	Hillmorton, Building 8	15	6	380
Seager (Adult High and Complex Needs)	TPMH	24	30	272
Te Whare Manaaki (Forensic Acute)	Hillmorton, Building 1	15	50	77
Te Whare Hohou Roko (Forensic Extended Care)	Hillmorton, Building 1	9	6	310
Te Whare Mauriora (Forensic Rehabilitation)	Hillmorton, Building 5	13	31	162
Aroha Pai (Psychiatric Services for Adults with an Intellectual Disability)	Hillmorton, Building 3	14	38	77
Assessment, Treatment & Rehabilitation (Intellectual Disability)	Hillmorton, Building 3	4	1	-
Kennedy (Medical Detoxification)	Hillmorton, Building 5	6	311	5
Eating Disorders	TPMH	7	56	48
Mothers and Babies	TPHM	6	125	22
Child, Adolescent and Family	TPMH	16	169	23

Service Demand - Inpatient

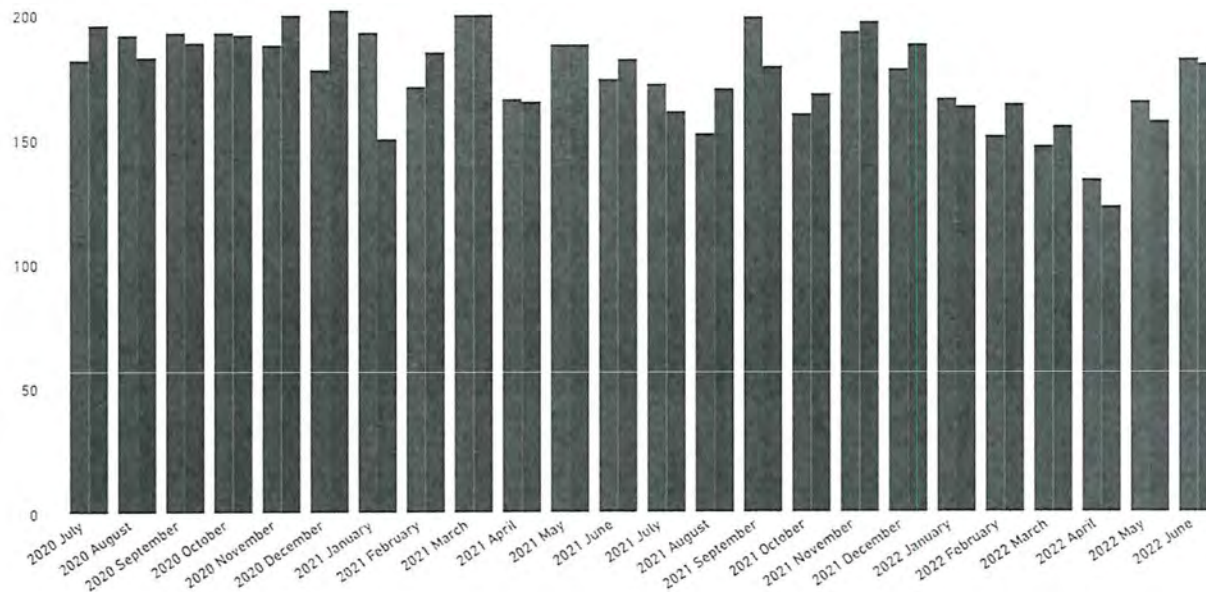
SMHS

INPATIENT ADMISSIONS AND DISCHARGES

Adm & Disch	By Ward	By Ethnicity	Length of Stay	Reset All
Crisis Adm	Case Length	Weekly		

Admissions and Discharges

Type ● Admission ● Discharge



Data last updated Monday, July 4, 2022

Admissions	Discharges
4217	4237

Date

Last 24 Months (Calendar)

7/1/2020 - 6/30/2022

Service

All

Org.Unit

All

EthGroup

All

AgeBand

All

Gender

All

SMHS
INFORMATICS

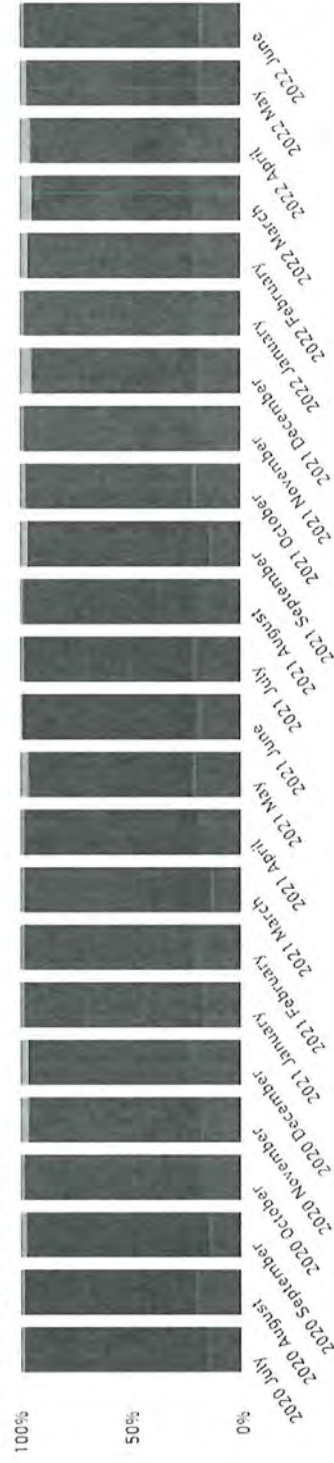
Canterbury
District Health Board
To Protect Patients & Workers



Equity

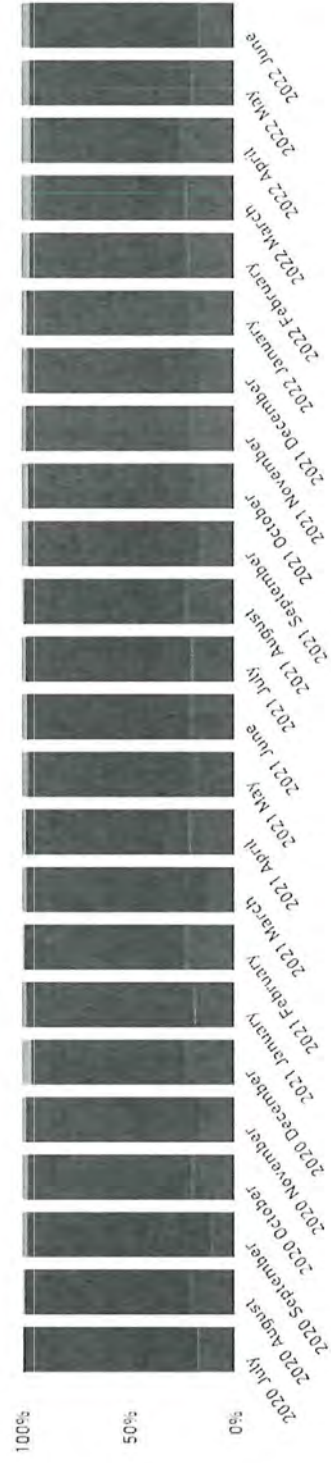
Admissions

Type ● Maori ● Other ● Pacific



Discharges

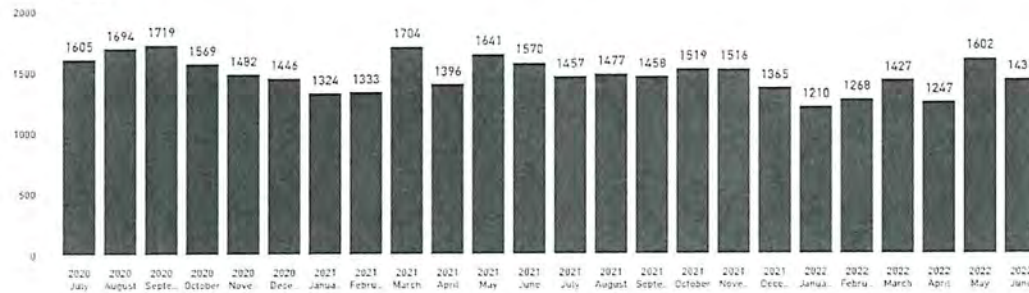
Type ● Maori ● Other ● Pacific



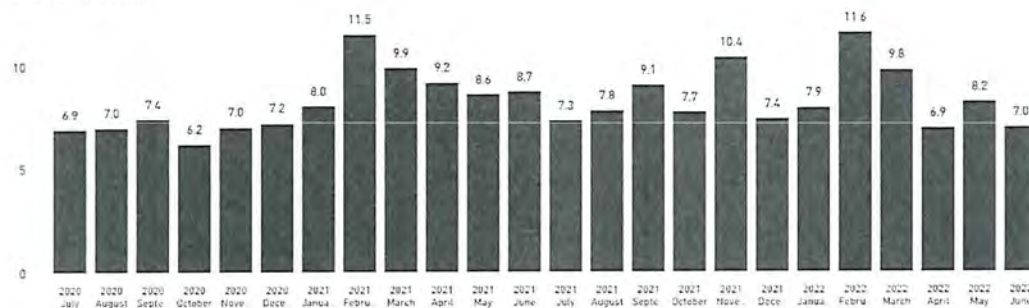
Service Demand - Community

SMHS Community Case Starts

Case Starts

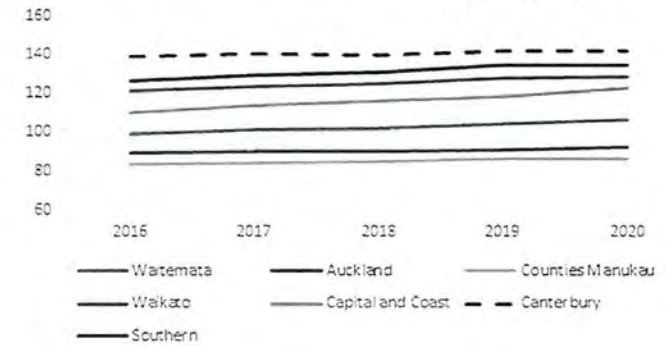


Average Wait Time

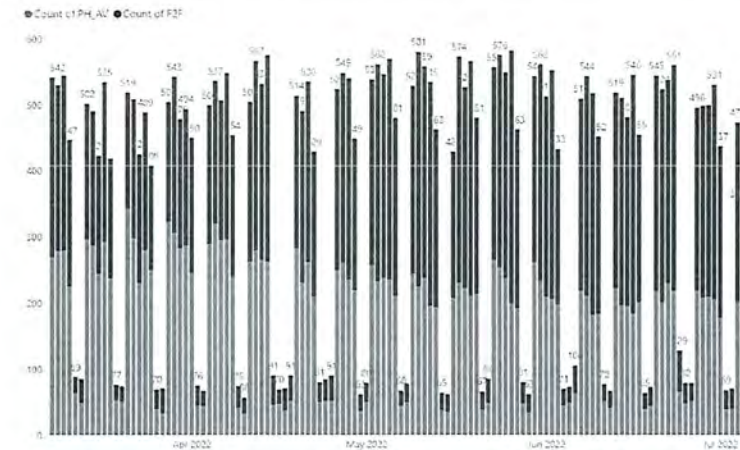


Data last updated Tuesday, July 5, 2022

Δ people with MHA indicator (per 1,000)



Unique NHI Daily Contacts



Displays the number of individual consumers with one or more contacts for the day by Face to Face and Phone / AU. Enables tracking change in access rates.

SMHS Unique NHI Community Contacts 44K

Date: Last 120 Days

Service: All

Nrs.Asg: All

Tctory: All

EnrGrp: All

AgeBand: All

Gender: All

SMHS INFORMATICS

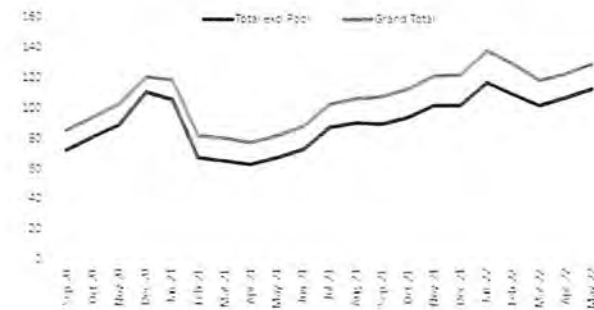
Canterbury

Current challenges - Staffing

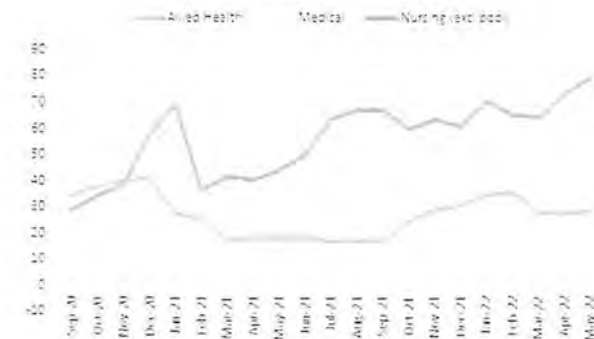
Vacancies

- Indicative vacancies
- Gaps
- CCDM calculations
- Recruitment / Workforce shortages
 - Skill mix
 - NESP programme
 - Experienced Nurse Pathway
 - Professional replacement / conversion

Indicative vacancy across all staff groups




Indicative vacancy by major discipline





Current challenges - Other

- Facilities
 - Maintaining existing
- Loss of Momentum
 - COVID impact and ongoing response
 - Delayed recruitment to key roles: QM, Dir Lived Exp, Cult Educator, Pukenga Atawhai
 - Quality Improvement work
- Back Room functions
 - HR Shared Services Function (MAX)
 - Recruitment processes



Key Focus Areas

- DLT development
- Releasing Capacity as a priority
- Workforce Taskforce
- Models of Care
- Facilities
 - Complete and operationalise new builds
 - Business case for Adult Acute
- Strengthening Quality Improvement framework and Clinical Governance
- Moving to the 'new normal' in a COVID environment

From: Patsy Tarrant
Sent: Monday, 4 July 2022 12:00 p.m.
To: Vicki Dent
Subject: FW: WEDNESDAY MOH VISIT

FYI

From: 9(2)(a)
Sent: Monday, 4 July 2022 11:57 AM
To: Simone McLeavey <Simone.McLeavey@cdhb.health.nz>; Paul Brown (Psychiatrist) <Paul.Brown2@cdhb.health.nz>; James Foulds <James.Foulds@cdhb.health.nz>; 9(2)(a) <[REDACTED]>; Karen McDonnell <Karen.McDonnell@cdhb.health.nz>
Cc: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: WEDNESDAY MOH VISIT

Hi All

We heard this morning that persons from the ministry are coming down this week.
What about inviting John Crawshaw to our SMO meeting?

Kind regards

9(2)

From: Sandy Clemett
Sent: Monday, 4 July 2022 2:50 p.m.
To: Rebecca Webster; Vicki Dent; Sigi Schmidt; Megan McQuarrie; Ruru Harepeka Nako Hona; Mary Watson; Jayne Hinfelaar
Cc: Jess Leros; Carin Conaghan
Subject: RE: Items for the Sec 99

Hi Becs

I imagine the initial focus will be on Forensics , however we are collecting a broad range of information and putting in a central place. Then we are prepared if asked and able to respond quickly with information. Hopefully we will receive the TOR soon which will provide further guidance to us. Thanks

Ngā mihi

Sandy Clemett (she/her)
Director of Allied Health
Specialist Mental Health Service
Te Waipounamu | Waitaha Canterbury
 waea pūkoro: 9(2)(a) | Īmēra: sandy.clemett@cdhb.health.nz
 Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch
 Reach us in our local channels: cdhb.health.nz | Facebook | LinkedIn



Te Whatu Ora – Health New Zealand
 TeWhatuOra.govt.nz

From: Rebecca Webster
Sent: Monday, 4 July 2022 2:47 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>; Ruru Harepeka Nako Hona <Ruru.Hona@cdhb.health.nz>; Mary Watson <Mary.Watson@cdhb.health.nz>; Jayne Hinfelaar <Jayne.Hinfelaar@cdhb.health.nz>
Cc: Jess Leros <Jess.Leros@cdhb.health.nz>; Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Subject: RE: Items for the Sec 99

What level of detail is needed around the facilities? Are you talking masterplan level or specific to Te Whare Manaaki and other BC's that may impact?

From: Vicki Dent
Sent: Monday, 4 July 2022 12:09 pm
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>; Rebecca Webster <Rebecca.Webster@cdhb.health.nz>; Ruru Harepeka Nako Hona <Ruru.Hona@cdhb.health.nz>; Mary Watson <Mary.Watson@cdhb.health.nz>; Jayne Hinfelaar <Jayne.Hinfelaar@cdhb.health.nz>
Cc: Jess Leros <Jess.Leros@cdhb.health.nz>; Carin Conaghan <Carin.Conaghan@cdhb.health.nz>
Subject: Items for the Sec 99

From: Susan Fitzmaurice
Sent: Monday, 4 July 2022 12:17 p.m.
To: 'John Crawshaw'; Steph Harding
Cc: 9(2)(a)
Subject: RE: Letter from Dr John Crawshaw, Director of Mental Health [EXTERNAL SENDER]

Kia ora John

Thank you for your email.

Just checking you are aware that Greg Hamilton, GM Mental Health is currently on leave and Vicki Dent is Acting GM in his absence.

Jess Lerois is PA for Greg and Vicki and can be contact point for 9(2)(a) to organise your visit. I have copied Jess into this email

Thanks and regards
 Susan

Susan Fitzmaurice (she/her)
Executive Assistant to Peter Bramley, Interim Regional Director Te Wai Pounamu and Interim District Director Waitaha Canterbury and Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | īmēra: susan.fitzmaurice@cdhb.health.nz
 Level 1, 32 Oxford Terrace | PO Box 1600 | Christchurch



Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: John Crawshaw [mailto:John.Crawshaw@health.govt.nz]
Sent: Sunday, 3 July 2022 12:02 p.m.
To: Susan Fitzmaurice <Susan.Fitzmaurice@cdhb.health.nz>; Steph Harding <Stephanie.Harding@health.govt.nz>
Cc: 9(2)(a)
Subject: RE: Letter from Dr John Crawshaw, Director of Mental Health [EXTERNAL SENDER]

Kia ora Susan

Thank you for your acknowledgement. Thank you for your offer of support.

We are currently finalising the terms of reference and this will be forwarded once it is finalised.

I will be bringing a small team with me and hope if there are no problems with our flights to be able to commence at (AM on Wednesday. At this stage we are planning to be in Christchurch for Wednesday and Thursday.

IN terms of logistics it would be useful to have a key contact point that my EA can work with to organise meetings, visits to the inpatient facilities and documentation that would assist us in our work.

Ngā mihi

John

Dr John Crawshaw (he/him)

Director of Mental Health and Addictions
Mental Health and Addiction Directorate
Ministry of Health

From: Susan Fitzmaurice <Susan.Fitzmaurice@cdhb.health.nz>

Sent: Friday, 1 July 2022 3:46 pm

To: Steph Harding <Stephanie.Harding@health.govt.nz>

Cc: John Crawshaw <John.Crawshaw@health.govt.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>

Subject: RE: Letter from Dr John Crawshaw, Director of Mental Health [EXTERNAL SENDER]

Kia ora Steph and John

We acknowledge receipt of your email and letter. Please let us know how we can support the visit to our Mental Health Services on 6 July.

Regards

Susan Fitzmaurice (she/her)

Executive Assistant to Peter Bramley, Interim Regional Director Te Wai Pounamu and Interim District Director Waitaha Canterbury and Te Tai o Poutini West Coast

waea pūkoro: 9(2)(a) | **Tmēra:** susan.fitzmaurice@cdhb.health.nz
Level 1, 32 Oxford Terrace | PO Box 1600 | Christchurch



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TeWhatuOra.govt.nz

From: Steph Harding <Stephanie.Harding@health.govt.nz>

Sent: Friday, 1 July 2022 3:00 PM

To: Peter Bramley <Peter.Bramley@cdhb.health.nz>; ChiefExecutive <ChiefExecutive@cdhb.health.nz>; Susan Fitzmaurice <Susan.Fitzmaurice@cdhb.health.nz>

Cc: John Crawshaw <John.Crawshaw@health.govt.nz>; Ashley Bloomfield <Ashley.Bloomfield@health.govt.nz>; Robyn Shearer <Robyn.Shearer@health.govt.nz>; Arran Culver <Arran.Culver@health.govt.nz>; Philip Grady <Philip.Grady@health.govt.nz>; Dan Parker <Dan.Parker@health.govt.nz>; Kirsty Jones1 <Kirsty.Jones1@health.govt.nz>; Lydia Jarman <Lydia.Jarman@health.govt.nz>

Subject: Letter from Dr John Crawshaw, Director of Mental Health [EXTERNAL SENDER]

Kia ora Dr Bramley,

Please see attached letter on behalf of Dr John Crawshaw in his capacity as the Director of Mental Health.

Ngā mihi,

Steph Harding (she/her) | Senior Advisor | Office of the Deputy Director-General
Mental Health and Addiction Directorate | Manatū Hauora / Ministry of Health



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From: Vicki Dent
Sent: Monday, 4 July 2022 5:22 p.m.
To: 'John Crawshaw'
Cc: Anne Brebner; Philip Grady; Arran Culver; Peter Bramley
Subject: RE: Section 99 Inspection [EXTERNAL SENDER]
Attachments: Service Structure July 22.pdf

Thank you John – that's very helpful

Can I confirm that your interest is broader than the Forensic Mental Health Service? I can then ensure that the other SMHS service leadership teams are able to make themselves available during your visit.

I have attached an up to date service structure. You will have a good awareness of the range of services within Specialist Mental Health Services, but thought this might assist in identifying groups you would like us to prioritise.

Are you wishing to have time with members of the Executive Leadership Team – if so, I can liaise with Peter's EA to organise that.

In terms of logistics for the days that you are with us – my understanding is that it will be Wednesday and Thursday this week, in the first instance.

- Are you able to confirm arrival and departure times, and roughly how long you would like with different groups. We can then begin to pull together an itinerary for you.
- I understand you have others joining you – will you be meeting with people / teams together or can we schedule some concurrent meetings?
- Is there anyone that you would prefer to meet with individually?

Fully appreciate that the logistics may be easier to talk through. I can give you a call (please provide a number) or my number is 9(2)(a) if you prefer.

We are in the process of pulling together documentation to assist and support your inspection, so thank you for the initial guidance.

Out of Scope

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

As mentioned above, I am more than happy to have phone contact to discuss through the arrangements if that is easier.

Kind regards
Vicki

Vicki Dent

Director of Quality & Operations

Specialist Mental Health Service

Te Waipounamu | Waitaha Canterbury

waea pūkoro: 9(2)(a) | imēra: vicki.dent@cdhb.health.nz
Administration Building, Hillmorton Hospital, Private Bag 4733, Christchurch
Reach us in our local channels: cdhb.health.nz | Facebook | LinkedIn

Te Whatu Ora
Health New Zealand

Te Whatu Ora – Health New Zealand
TeWhatuOra.govt.nz

From: John Crawshaw <John.Crawshaw@health.govt.nz>

Sent: Monday, 4 July 2022 4:17 p.m.

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>

Cc: Anne Brebner <Anne.Brebner@health.govt.nz>; Philip Grady <Philip.Grady@health.govt.nz>; Arran Culver <Arran.Culver@health.govt.nz>; Peter Bramley <Peter.Bramley@cdhb.health.nz>

Subject: Section 99 Inspection [EXTERNAL SENDER]

Hi Vicki

I gather from Peter's EA that you will be the key contact person (in Greg's absence on leave) to assist with the initial organisation of the Inspection. I am currently finalising the Terms of Reference and will send them to you once they are finalised.

In terms of who/what groups it would be good to meet with it would be helpful to speak with the following (as an initial tranche):

- Divisional Leadership Team
- Service Level leadership (organisational and clinical) – this might be best organised by service
- Consumer leadership group
- Martin Burke (MoH Director of Lived Experience) will probably want to organise specific meetings with lived experience
- Any key staff groups
- Unions
- Mana whenua
- If there is a specific clinical governance group we would like to meet with them
- District Inspectors
- You may well be aware of other groups that we should meet and who would give us a good understanding of your service system

We would also want to access information that would assist us in understanding the service picture. I am happy to discuss with you what should be included as you will no doubt have the best understanding of the information that would assist us. As a starter I am thinking about the following information:

- Analysis of serious incidents (SAC 1-3) – initially for the last 12 months
- Actions and outcomes in response to the letter from Phil Grady after our last visit
- Any operational and strategic plans – especially in relation to inpatient services
- Information on actions taken in response to demand and staffing pressures
- We are interested in understanding the staffing pressure so if you have information that summarises this that would be helpful

- Any documents that would help us understand the clinical governance processes and responses to incidents

There may be other information we require as we understand the issues and you may also have information that you believe will be helpful.

Happy to discuss with you any aspect of this.

John

Dr John Crawshaw (he/him)

Director of Mental Health and Addictions
Mental Health and Addiction Directorate
Ministry of Health

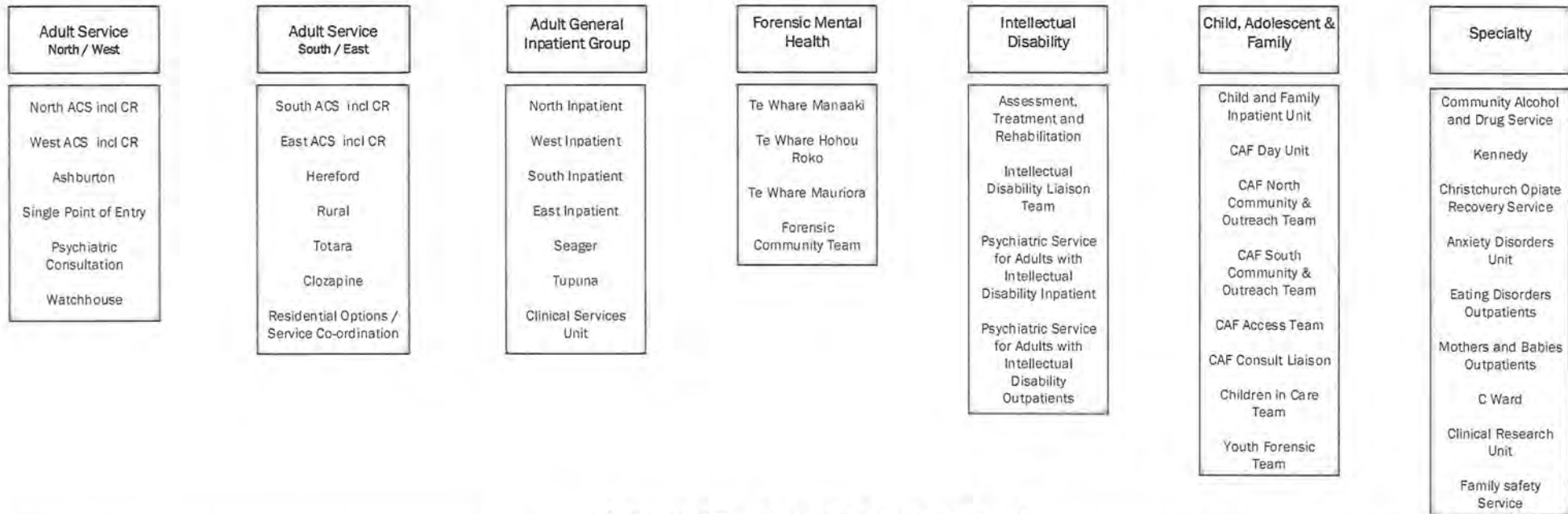
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SMHS – Clinical Service Clusters



SERVICE LEADERSHIP TEAMS

Day to Day leadership to support service delivery



SMHS – Divisional Leadership Team

Strategic leadership to support delivery of services within SMHS

Dr Sigi Schmidt
Chief of Psychiatry

Greg Hamilton
General Manager

Ruru Hona
Pou Whirinaki

Megan McQuarrie
Director of Nursing

Vicki Dent
Director Quality &
Operations

Sandy Clemett
Director of Allied
Health

Vacant
Director of Lived
Experience

Key Partners

Mary Watson
Divisional Accountant

Jayne Hinfelaar
HR Business Partner

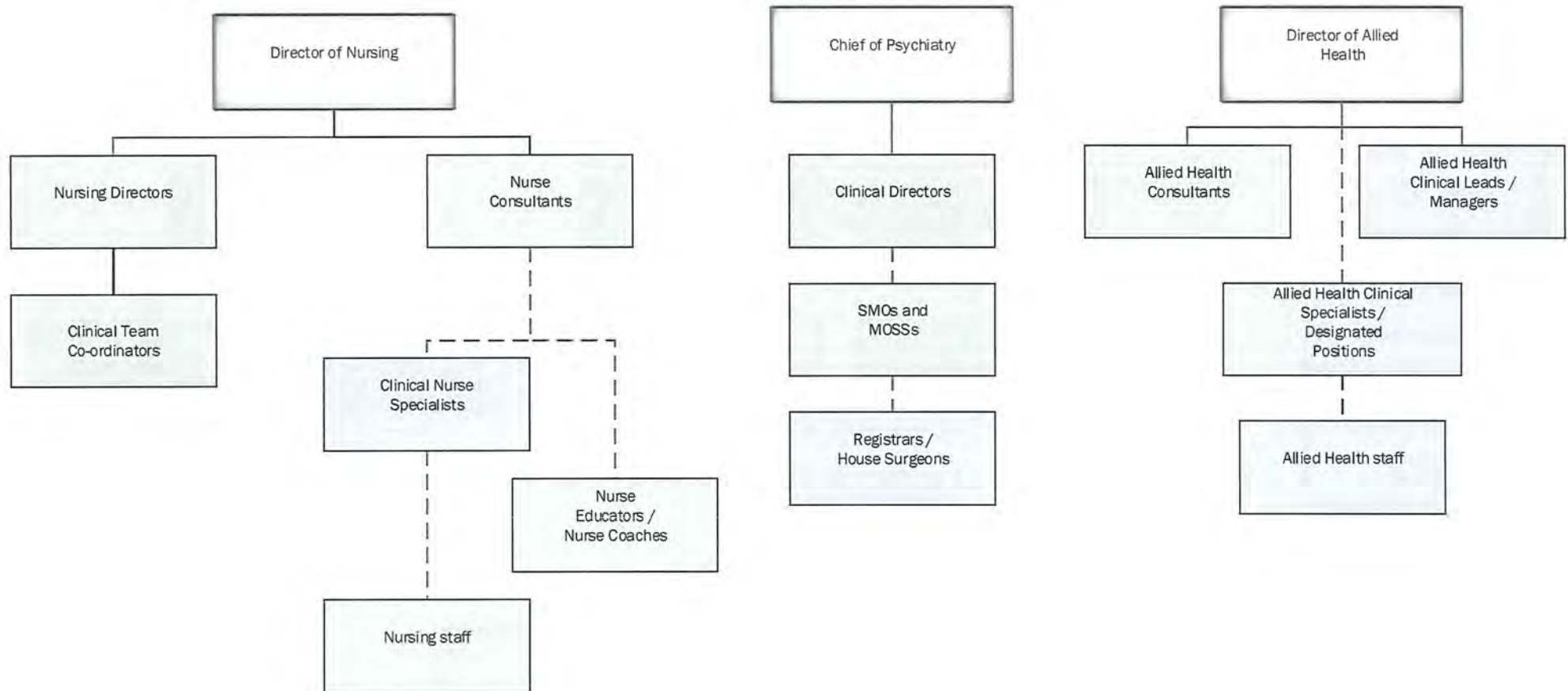
Sandy McLean
Planning & Funding

Rebecca Webster
Clinical Lead
Mental Health Facilities

Dr Carin Conaghan
Quality Manager

SMHS – Clinical Leadership Structure

Professional and clinical leadership to support delivery of care



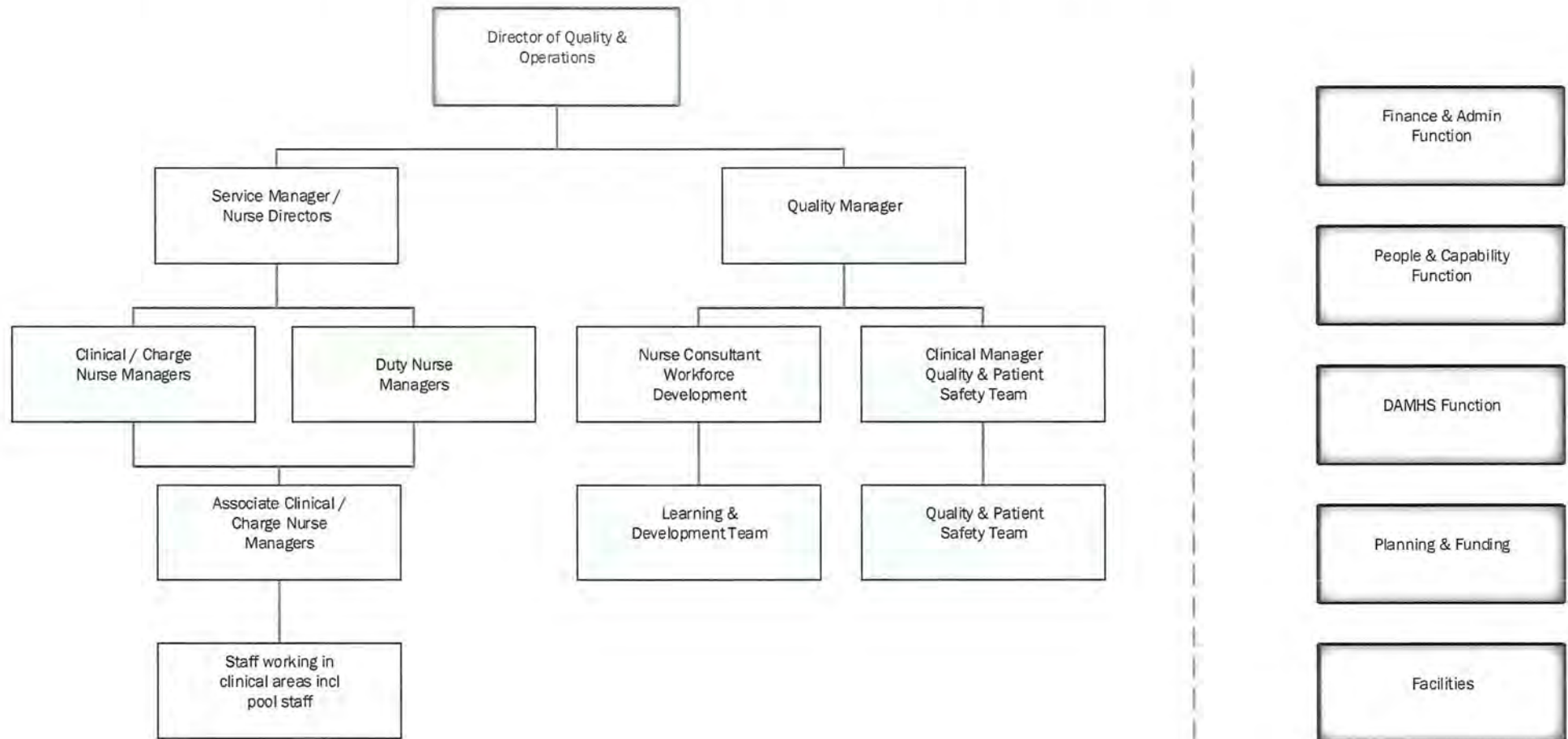
NB: This reflects the clinical leadership line. Most clinical staff will also have operational management lines (see operational leadership structure)

Specialty services also have Clinical Heads as part of their local clinical leadership structure. These roles are not shown above as they are not discipline specific

_____ Reporting Line
 - - - - - Clinical Leadership Line

SMHS – Operational Structure / Divisional Support Structure

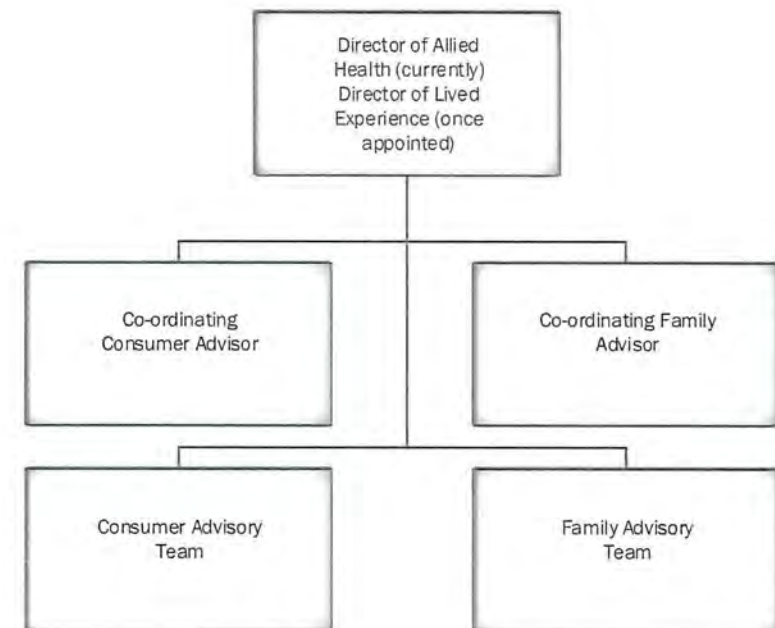
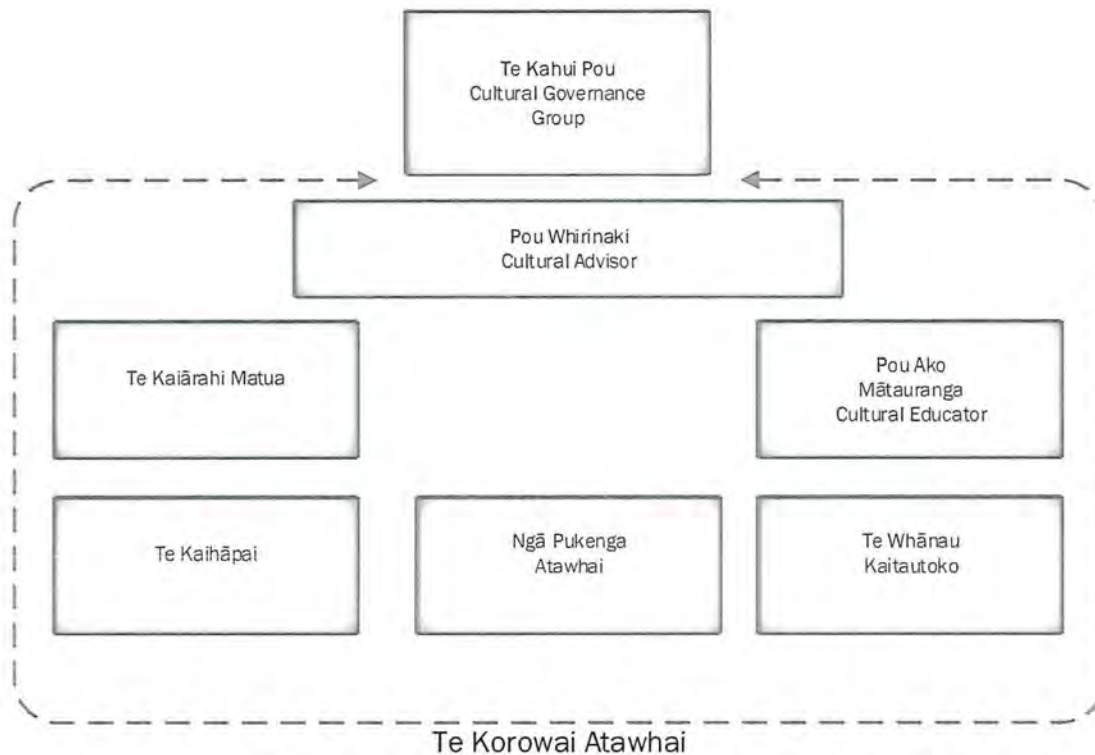
Management of services to support delivery of care with support functions



NB: This reflects the operational structure. Most clinical staff will also have a clinical leadership line (see clinical leadership structure)

SMHS – Advisory Functions

Provides advice to ensure culturally safe, consumer and family focused service and care delivery



From: Patsy Tarrant
Sent: Friday, 1 July 2022 4:47 p.m.
To: Vicki Dent; Megan McQuarrie
Subject: Discr leave for staff involved at work 25 June 2022

Hi Both

FYI - We have 4 RN/EN staff taking some time off work over the next week from TWM.

9(2)(a)

There will be some requests coming to use Discretionary leave for those that do not have sick leave avail.

Regards
Patsy

From: Vicki Dent
Sent: Friday, 1 July 2022 5:24 p.m.
To: Patsy Tarrant
Subject: Re: Discretionary leave for 9(2)(a)

Thanks Patsy - supported

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From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Friday, 1 July 2022, 4:52 pm
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Subject: Discretionary leave for 9(2)(a)

Hi Vicki

Please see below request for 3 days discretionary leave for TWN 9(2)(a) was on morning shift 25 June 2022 and requires some time off.

Both 9(2) and I support this request.

9(2) attended the debrief today.

9(2)(a) has been sent information about accessing pre-approved psychological support through EAP (9(2)(a) has assisted with arranging this option for the staff that the police want to interview).

Regards
Patsy

From: 9(2)(a)
Sent: Friday, 1 July 2022 2:29 PM
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: Special leave for 9(2)(a)

Hello Patsy,

9(2)(a) has asked for short notice stress leave due to incident 9(was involved with on 25:06:22.

9(2)(a)

Day are 3rd 4th and 5th of July B shift

Thanks 9(2)(a)

9(2)(a)
Charge Nurse Manager
TWM
9(2)(a)

9(2)(a)



From: Patsy Tarrant
Sent: Monday, 4 July 2022 10:45 a.m.
To: Paul Saunders; Vicki Dent
Cc: Megan McQuarrie
Subject: RE: Re: Concerns related to the staffing and skill mix at TWM on Friday 1st July Dshift

Thank you Paul.

Yes the anxiety is to be expected. Just to reassure you there has been significant supports go into TWM this week which will continue.

There has also been careful consideration of staffing and a request made by the DoN that the rosters office and DNM/CC support the TWM team through this period.

I have asked Paul Kelly to unpick the staffing situation on Friday night and follow up.

Regards

Patsy

From: Paul Saunders
Sent: Monday, 4 July 2022 9:05 AM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: FW: Re: Concerns related to the staffing and skill mix at TWM on Friday 1st July Dshift

Hi Vicki and Patsy

I received a call from 9(2)(a) DNM at around 1700 being the oncall SM expressing concern about the staffing mix on TWM as left by the CNM and team.

We talked through the issue and 9(2)(a) had bolstered the team as much as possible but was alerting me to the anxiety of the team following recent events.

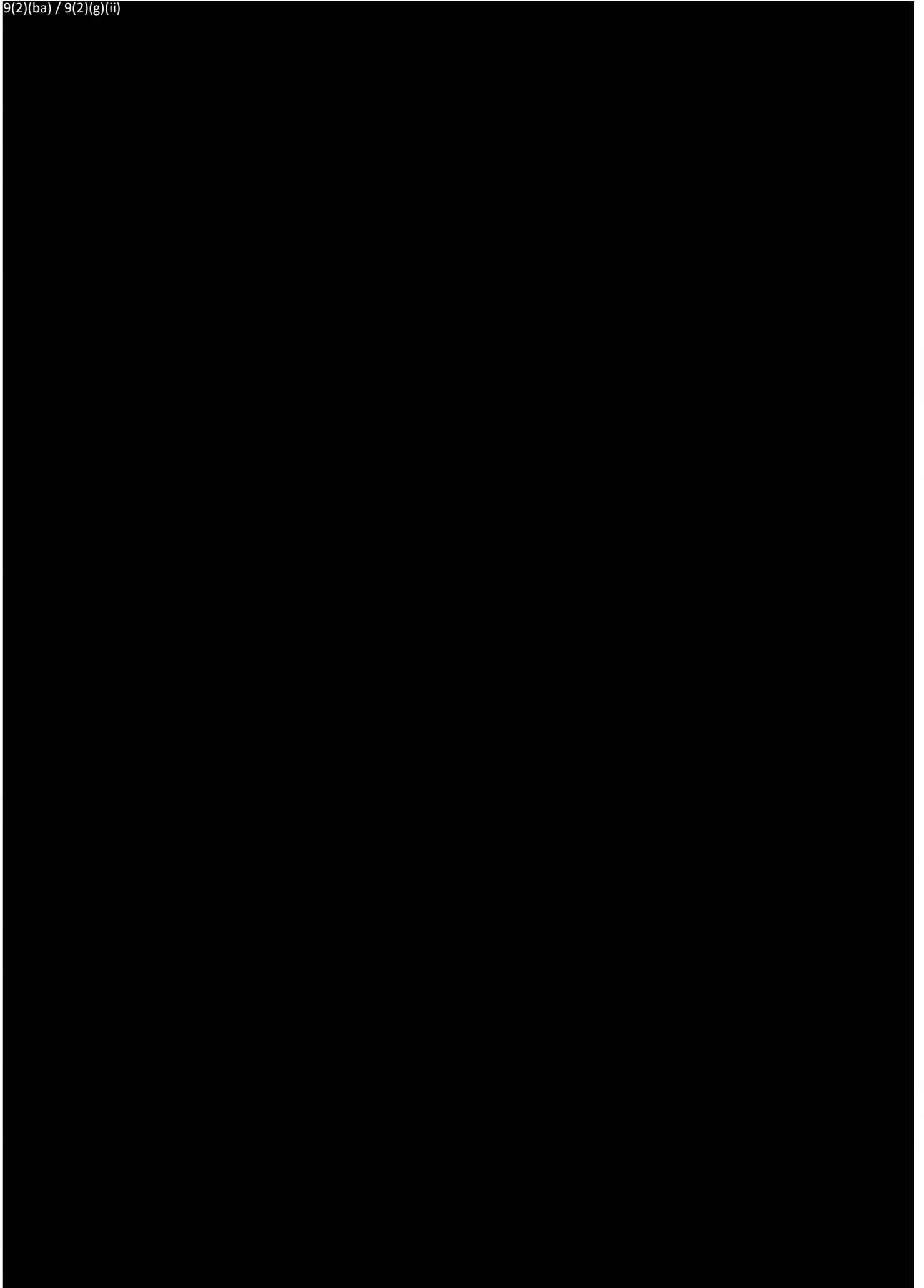
Ngā mihi nui
 Paul

Paul Saunders (He/Him)

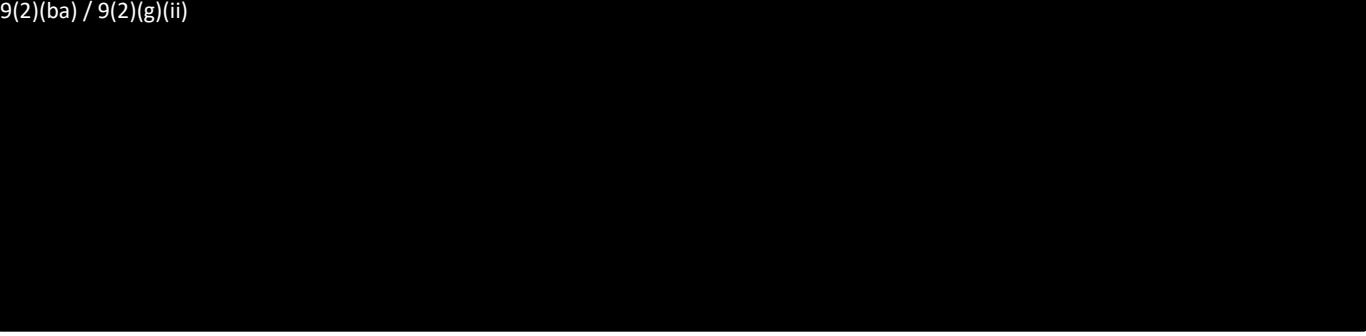
Specialist Mental Health Service- Transtion Manager | Kaiwhakahaere Whakawhiti
Waitaha Canterbury

waea pūkoro: 9(2)(a) | Imēra: paul.saunders@cdhb.health.nz
 5th Floor Heathcote Building | The Princess Margaret Hospital | Private bag 800 | Christchurch | 8022

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 Health New Zealand



9(2)(ba) / 9(2)(g)(ii)



From: Vicki Dent
Sent: Monday, 27 June 2022 10:44 a.m.
To: Sandy Clemett; Megan McQuarrie
Subject: Re: Support offered from EMT

Morning - hope all OK

Can you ask 9(2)(a) to reinforce with 9(2)(a) and the DNMs the need to support staffing in TWM this week as much as possible - I know it's challenging across the system right now.

Thanks
 Vicki

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From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Monday, 27 June 2022, 10:09 am
To: Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>
Cc: 9(2)(a)
Subject: RE: Support offered from EMT

Thank you Sandy.

We have just meet as a service and talked through the situation and supports for the team.

The TWM staff are understandably fragile. 9(2)(a)
 There are several consumers on the Unit at this time who present as particularly challenging to work with.

This situation is added to a service already under immense pressure, as you are all aware staffing this service has been a concern for some time.

Acknowledgement and support of the staffing requirements in TWM would be the most supportive thing that could be done for the Team at this time. We need to be able to ensure there are adequate numbers of staff on the floor, that staff are able to take their breaks, feel supported and able to provide the care needed for the consumers.

Options to reduce the pressure in TWM are being considered. As we work through this it may necessitate consumers who do not meet the criteria for a FMHS returning to other appropriate parts of the SMHS.

A Debrief will be requested for this week.

Megan are you able to expedite the request for Group Supervision for the TWM team? It would be useful if we could start this next week.

Regards
 Patsy

From: Sandy Clemett

Sent: Monday, 27 June 2022 9:25 AM

To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>

Cc: 9(2)(a)

Subject: Support offered from EMT

Importance: High

Kia ora

I am just in the SWOC meeting and both Tracey Maisey and Jo Domigan have offered support from EMT to the staff in the Forensic Team. Please can you let us know Patsy if there is anything they can do to assist.

Ngā mihi

Sandy

Sandy Clemett

Director of Allied Health

Specialist Mental Health Services, CDHB

Cell: 9(2)(a)

From: Patsy Tarrant
Sent: Monday, 4 July 2022 10:35 a.m.
To: Paul Kelly; Megan McQuarrie
Cc: Vicki Dent; 9(2)(a)
Subject: staffing TWM over weekend - emails from DNMs
Attachments: TWM staffing over the weekend.; Re: Concerns related to the staffing and skill mix at TWM on Friday 1st July Dshift

Hi Paul

Can you please have a look at the emails from the DNM/CTC received over the weekend and respond.

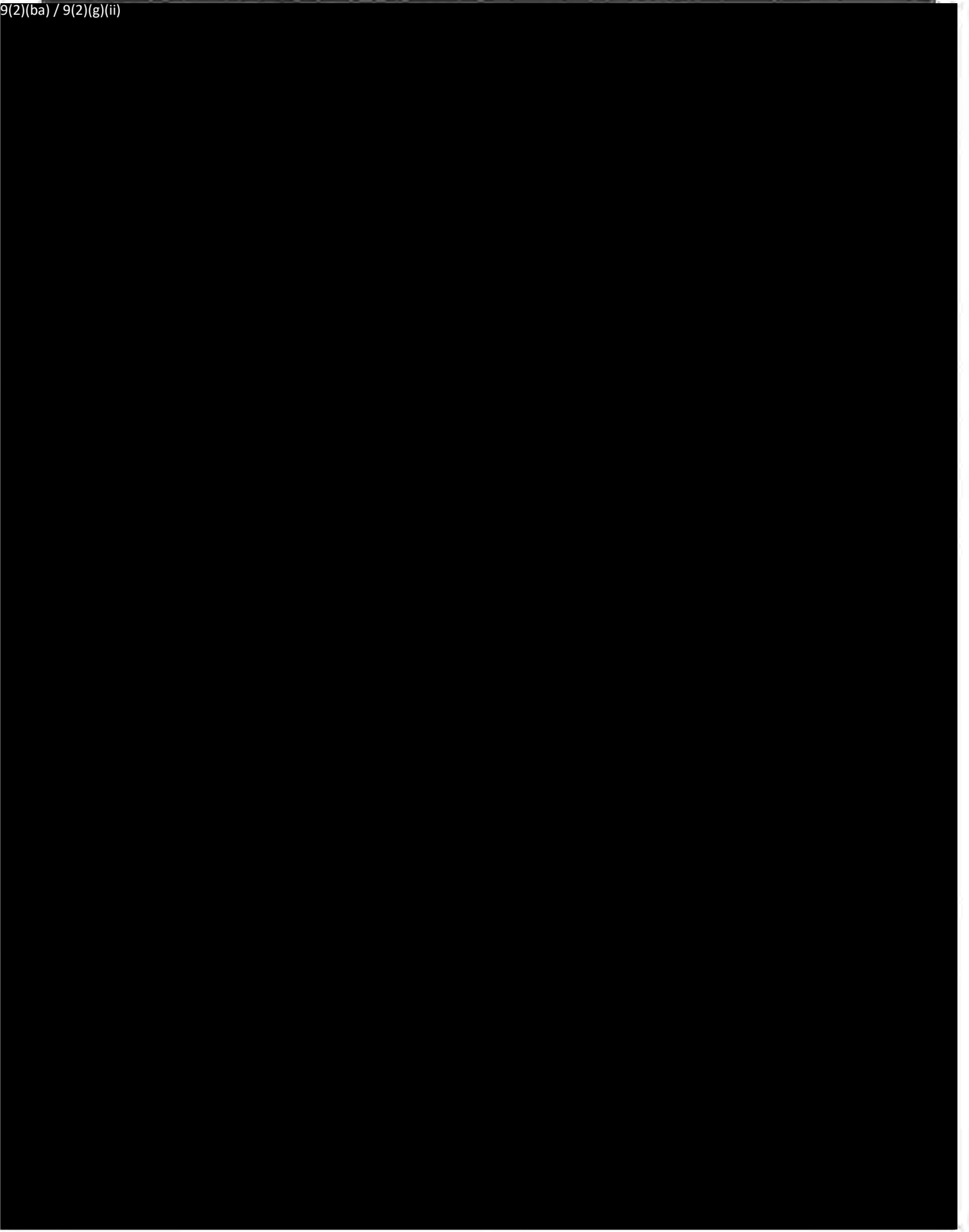
A lot of work went into supporting TWM staff last week and in staffing the Unit.

Gabby/9(2)(a) all worked various shifts over the weekend to support the team.

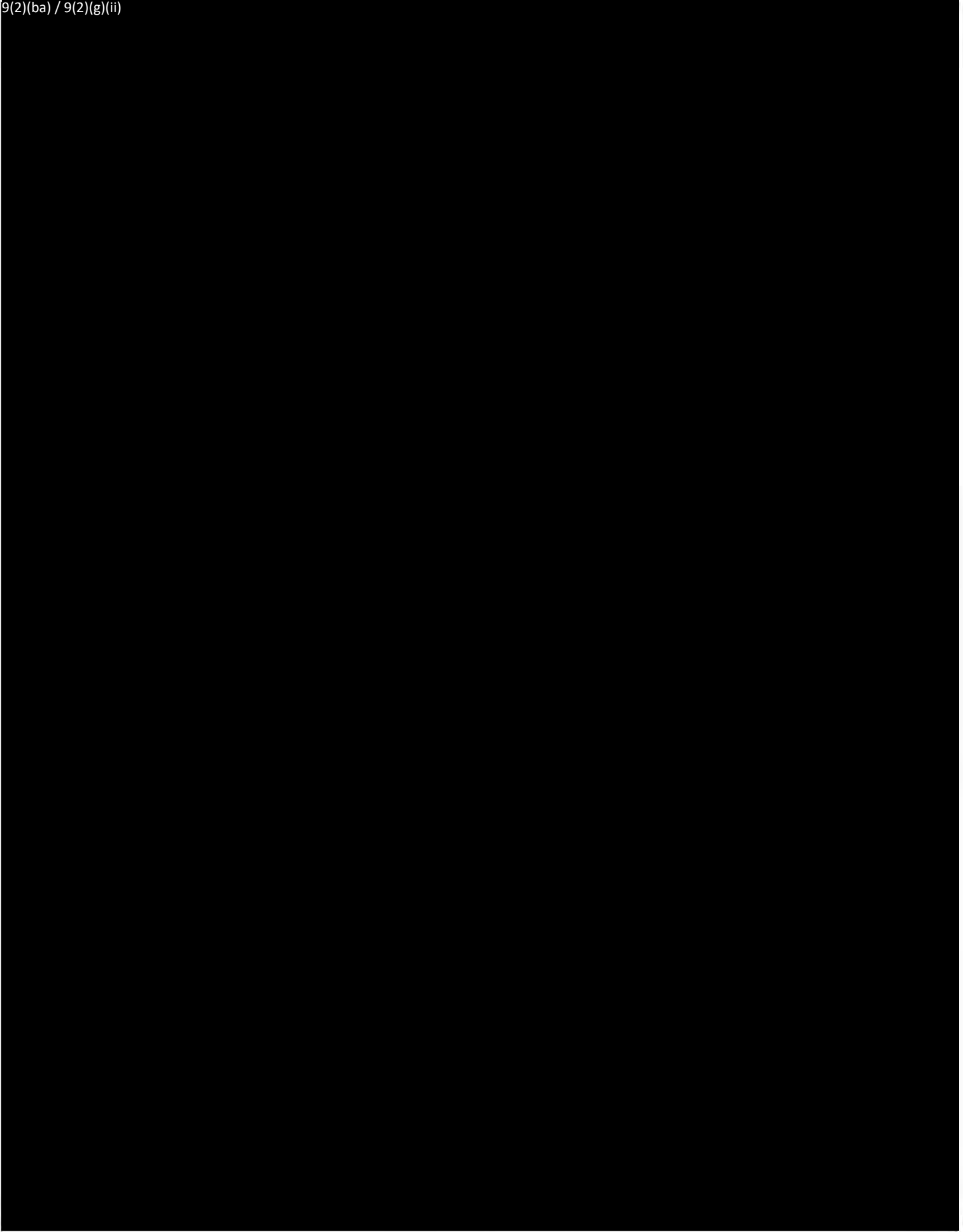
All staff have been contacted and supported through the events of last week.

Regards,
Patsy

9(2)(ba) / 9(2)(g)(ii)



9(2)(ba) / 9(2)(g)(ii)



From: Vicki Dent
Sent: Thursday, 13 October 2022 1:46 PM
To: Vicki Dent
Subject: family support

From: Patsy Tarrant
Sent: Thursday, 30 June 2022 12:39 p.m.
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: family support

Hi Vicki

Just to let you know that Gabby and our SW are heading out to see family of ZH now,

Regards
Patsy

From: Vicki Dent
Sent: Monday, 27 June 2022 10:34 AM
To: Peter Bramley; Greg Brogden; Karalyn van Deursen
Subject: Fwd: TWM Consumer - update

Update for you.

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From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Monday, 27 June 2022, 10:22 am
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>
Cc: Jane Hughes <Jane.Hughes@cdhb.health.nz>
Subject: TWM Consumer - update

Consumer charged with Murder,

Remanded in custody.

Next court date 15 July 2022.

Interim order for name suppression made.

Regards,
Patsy

From: Gabby Buchanan
Sent: Friday, 9 September 2022 11:21 AM
To: Vicki Dent
Subject: Fwd: Z. H- I have let Annmaree know as patients may be affected given name suppression lapsed

FYI

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From: gabby.buchanan@cdhb.health.nz <gabby.buchanan@cdhb.health.nz>
Sent: Friday, September 9, 2022 11:20:48 AM
To: Sean Green <Sean.Green@cdhb.health.nz>; Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>; Jane Hughes <Jane.Hughes@cdhb.health.nz>
Subject: Re: Z. H- I have let Annmaree know as patients may be affected given name suppression lapsed

Thank you Sean. Warm regards Gabby

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From: Sean Green <Sean.Green@cdhb.health.nz>
Sent: Friday, September 9, 2022 11:17:46 AM
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>; Jane Hughes <Jane.Hughes@cdhb.health.nz>; Gabby Buchanan <Gabby.Buchanan@cdhb.health.nz>
Subject: FW: Z. H- I have let Annmaree know as patients may be affected given name suppression lapsed

FYI in the likely event you field media enquiries

Regards'

Sean

Appeared in court.
 District Court matter transferred to the High Court.
 This charge was amended to Injures with reckless disregard.
 Entered guilty pleas to this charge and to the charge of murder.
 Convicted and remanded in custody to appear on 18.11.2022 at 9 15 a.m. for sentencing.
 Interim name suppression has now lapsed.

From: Megan McQuarrie
Sent: Thursday, 8 September 2022 6:40 PM
To: Vicki Dent; Sigi Schmidt; Sandy Clemett
Subject: Re: guilty plea.

Thanks for the update Sigi

From: Vicki Dent <Vicki.Dent@cdhb.health.nz>
Sent: Thursday, September 8, 2022 5:11:06 PM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Subject: Re: guilty plea.

Thanks Sigi - Patsy just alerted me also.
 I've advised Peter and KVD in preparation of any media interest. I'll let Anne Brebner know as well as a courtesy.

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From: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>
Sent: Thursday, September 8, 2022 5:08:31 PM
To: Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Subject: guilty plea.

Hi, I heard from Jane this evening that Patsy has let her know that there is a possibility that the lawyer for Mr Hussein 9(2)(a) will be entering a guilty plea to the District Court tomorrow, which will mean that his name suppression will come to an end. This will attract media attention. I am not sure whether this is confirmed and we will have to wait and see tomorrow. I am away with the MHRT tomorrow as well, but can be reached on my mobile.
 Sigi

From: 9(2)(a)
Sent: Tuesday, 5 July 2022 5:03 PM
To: Patsy Tarrant 9(2)(a)
Subject: FW: 31 MHA leave forms 9(2)(a) Mr Hussein
Attachments: 9(2)(a)
Importance: High

Hi Patsy
I located this email which I thought of relevance regards leave form for Mr ZH.

9(2)(a)

From: 9(2)(a)
Sent: Thursday, 28 April 2022 10:46 AM
To: Office of the Director of Area Mental Health Services <damhsoffice@cdhb.health.nz>
Cc: Te Whare Manaaki <TWM@cdhb.health.nz>
Subject: 31 MHA leave forms 9(2)(a) Mr Hussein

From: Patsy Tarrant
Sent: Friday, 1 July 2022 12:16 PM
To: 9(2)(a) [REDACTED]
Subject: MSE

Hi 9(2) [REDACTED]

9(2)(a) [REDACTED] has confirmed 9([REDACTED] is happy for me to send 9([REDACTED] MSE document re consumer ZH to the MoH.

Can you please forward that to me.

Thanks
Patsy



From: Sigi Schmidt
Sent: Friday, 1 July 2022 2:09 PM
To: Patsy Tarrant; Vicki Dent
Subject: RE: Full MSE doc from 25/06.2022

Thanks Patsy, yes I will forward to Anne. Sigi

From: Patsy Tarrant
Sent: Friday, 1 July 2022 12:40 PM
To: Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>
Subject: Full MSE doc from 25/06.2022

Hi Both

Please find attached 9(2) review doc of assessment of consumer in the Watch-house 25/06/2022.

9(2)(a) agreed in a text message to me that 9(2) is happy for this to be shared with the MoH.

Sigi will you forward this to Anne?

Regards
Patsy

9(2)(a)



9(2)(a)



From: Patsy Tarrant
Sent: Thursday, 1 September 2022 6:13 PM
To: Karen Moke
Subject: FW: Review by external team for SAC1 event
Attachments: Double Up

FYI

From: Patsy Tarrant
Sent: Wednesday, 24 August 2022 5:35 PM
To: Maxwell Owen <Maxwell.Owen@cdhb.health.nz>; Kathryn Woodall <Kathryn.Woodall@cdhb.health.nz>; Hemant Manral <Hemant.Manral@cdhb.health.nz>; Kate Robson <Kate.Robson@cdhb.health.nz>; Annmaree Kingi <Annmaree.Kingi@cdhb.health.nz>; 9(2)(a)
Cc: Jane Hughes <Jane.Hughes@cdhb.health.nz>; Paul Kelly <Paul.Kelly@cdhb.health.nz>; Gabby Buchanan <Gabby.Buchanan@cdhb.health.nz>
Subject: Review by external team for SAC1 event

Kia ora team,

This email is to let you know initial information about the external review of the SAC 1 event (incident June 25 2022).

The Reviewers are

9(2)(a)

The Reviewers will be on site 21st, 22nd and 23rd of September 2022.

Karen Moke from the Quality team is supporting the Review team and will be in touch regarding information they will require and staff they may wish to speak with.

Please ensure your Team is aware of this as appropriate, and if required have supports in place. Support list attached FYI.

Feel free to give me a call if needed.

Ngā mihi
Patsy

Patsy Tarrant**Nursing Director | Kaitohu Nēhi****Forensic Mental Health & Intellectually Disabled Persons Health****Specialist Mental Health Service**

Te Waipounamu/Waitaha Canterbury

Waea pūkoro: 9(2)(a) | Īmēra: patsy.tarrant@cdhb.health.nz

Hillmorton Hospital | Annex Road South, Middleton | Private Bag 4733 Christchurch

Reach us on our local channels: cdhb.health.nz | Facebook | LinkedIncdhb.health.nz | [Facebook](#)

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From: Karen Moke
Sent: Friday, 16 September 2022 9:09 AM
To: 9(2)(a)
Subject: Interview timetable.docx
Attachments: Interview timetable.docx

FYI

Timetable full.

Can't fit everyone in - especially if family meet on Thursday afternoon

Will update Monday

K

From: Chantelle Marshall
Sent: Thursday, 25 August 2022 11:52 AM
To: Karen Moke
Cc: Carin Conaghan
Subject: RE: External review

Thanks for the update Karen, and hope you're doing okay!

See you Monday.

Chantelle

-----Original Message-----

From: Karen Moke
Sent: Thursday, 25 August 2022 11:31 a.m.
To: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>; Chantelle Marshall <Chantelle.Marshall@cdhb.health.nz>
Subject: External review

Hi
I've been talking with Lydia Jarmin , Phil Grady PA.
Her role is to basically to coordinate the review and maintain communication between review team Phil and minister etc.

She is going to contact me Monday re when I can meet with team. The team hasn't been sent any documentation yet so process hasn't really began. The meeting with team won't be until they have gone through the notes. I pushed involving family- got the feeling this wasn't on the radar. Will wait and see what the team want.

Meeting the team will help clarify things.

Will update you Monday after I hear from Lydia again.

K

Sent from my iPhone

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Monday, 22 August 2022 12:25 PM
To: Karen Moke
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Thanks Karen – stand by and I will connect you – hope you had a great holiday .
 AB
 x

From: Karen Moke <Karen.Moke@cdhb.health.nz>
Sent: Monday, 22 August 2022 7:57 am
To: Anne Brebner <Anne.Brebner@health.govt.nz>
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Morena Anne
 I'm back 😊. Hope all is good with you.

Could you give me the contact for the person leading the review?

I will contact them to see what they would like me to do etc. and clarify my role.

I'm assuming they would want me to set up interviews with staff and to meet with the family (if they are willing) , so given the time frame they may want help to facilitate that too.

Thanks
 Karen

From: Carin Conaghan
Sent: Thursday, 18 August 2022 12:13 pm
To: Anne Brebner <Anne.Brebner@health.govt.nz>; Karen Moke <Karen.Moke@cdhb.health.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Vicki Dent <Vicki.Dent@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>
Cc: Lydia Jarman <Lydia.Jarman@health.govt.nz>
Subject: RE: review by external team for SAC1 [EXTERNAL SENDER]

Hi Anne,
 Thanks for the update. Karen is back from leave on Monday so will be able to reconnect with you then. We'll arrange things our end in terms of staff being available for interviews etc once Karen confirms who the review panel would like to interview.
 Kind Regards
 Carin

From: Anne Brebner <Anne.Brebner@health.govt.nz>
Sent: Thursday, 18 August 2022 12:06 PM
To: Carin Conaghan <Carin.Conaghan@cdhb.health.nz>; Karen Moke <Karen.Moke@cdhb.health.nz>; Greg Hamilton <Greg.Hamilton@cdhb.health.nz>; Sigi Schmidt <Sigi.Schmidt@cdhb.health.nz>; Vicki Dent

<Vicki.Dent@cdhb.health.nz>; Sandy Clemett <Sandy.Clemett@cdhb.health.nz>; Megan McQuarrie <Megan.McQuarrie@cdhb.health.nz>

Cc: Lydia Jarman <Lydia.Jarman@health.govt.nz>

Subject: review by external team for SAC1 [EXTERNAL SENDER]

Kia ora team,

We have been able to finalise dates and people for the external review for the SAC 1 event.

The reviewers are

9(2)(a)

The dates for the initial visit are now confirmed for 21st, 22nd and 23rd of September. Whether the whole time will be required is yet to be determined by the review team once they review provided documentation.

The next steps are to link Karen Moke with the team – knowing she is on Annual Leave for another few weeks.

There may be additional policies, documents etc that the review team may ask for and I anticipate that Karen will be in a position to help guide that process.

Please feel free to give me a call if needed.

Ngā mihi,

Anne

Anne Brebner (she/her)

Acting Group Manager, Specialist Services

Mental Health and Addictions

waea pūkoro: 9(2)(a) | Imēra: anne.brebner@health.govt.nz



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From: Karen Moke
Sent: Tuesday, 20 September 2022 11:59 AM
To: 9(2)(a)
Subject: Review team visit -
Attachments: Interview timetable.docx

Morena

I'm looking forward to meeting you all in the flesh 😊.

You will be coming to Building 6

Housekeeping:

You will have access to a tab at café for morning/ afternoon tea, lunch and drinks

Two rooms have been booked – Harakeke meeting room for interviews, unless you prefer the Service managers meeting room (booked for team) . See what you think when you get here.

I have attached the final schedule.

Ngā mihi

Karen Moke

Patient Safety officer

Nurse Consultant

Waitaha Canterbury

waea pūkoro: 9(2)(a) | M: 9(2)(a) | Tmēra: karen.moke@cdhb.health.nz
Hillmorton Hospital, Private Bag 4733, Christchurch. 8140

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From: Karen Moke
Sent: Thursday, 15 September 2022 4:00 PM
To: 9(2)(a)
Subject: FW: case manager ZH

Hi
 I contacted Paul Kelly Nurse Consultant re associate case manager.
 Here is the response .

9(2)(a) on leave until 26 Oct

K

From: Paul Kelly
Sent: Thursday, 15 September 2022 3:51 pm
To: Karen Moke <Karen.Moke@cdhb.health.nz>
Cc: 9(2)(a)
Subject: case manager ZH

Kia Ora Karen, quick email regards your query on staffing for ZH.

We understand one of the associates for ZH was 9(2)(a) of TWM who has subsequently resigned 9(2)(a).

Other staff involved were 9(2)(a) New graduate who wrote a number of notes and reviews for ZH. 9(2)(a) would have been placed with 9(2)(a) as a learning experience and was not heavily involved with treatment direction. 9(2)(a), hence I would ask this to be considered if looking to interview 9(2)(a), the reality is we only have 8fte with more than 3 years experience in TWM, hence stretching to covering 12-16patients requires new grad and those with limited experience to support case management, though unlikely to lead, hence 9(2)(a) lead and 9(2)(a) supporting 9(2)(a)

9(2)(a) were appointed in the last 5months 9(2)(a) TWM so both will have limited experience working with ZH. 9(2)(a), was appointed after the alleged offence but did work as an RN around time of alleged offence and now is in ACNM role hence any of these three could assist. Regards CNS, unfortunately 9(2)(a) was off at time of offending 9(2)(a) and we had no one to cover at the time.

I hope this is helpful, but let me know if any queries.

Nga Mihi,
 Paul

Paul Kelly,
 Nurse Consultant,
 Forensic Mental Health Service
Te Waipounamu | Waitaha Canterbury
 waea pūkoro: 9(2)(a) | Īmēra: Paul.Kelly@cdhb.health.nz

From: Karen Moke
Sent: Thursday, 15 September 2022 8:49 AM
To: Paul Kelly
Subject: External review request

They wanting a copy of the most recent HCR-20 risk assessment

Could you please send it to me asap 😊

Kind Regards

Karen Moke

Patient Safety officer

Nurse Consultant

Waitaha Canterbury

waea pūkoro: +64 03 337 7969 9(2)(a) Imēra: karen.moke@cdhb.health.nz
Hillmorton Hospital, Private Bag 4733, Christchurch. 8140

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From: 9(2)(a)
Sent: Wednesday, 21 September 2022 8:34 PM
To: Karen Moke
Subject: FW: templates - Relational Security [EXTERNAL SENDER]
Attachments: f.pdf; PN Template TWM.docx

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Morena Karen

Please can you print a copy out of these documents for the review team?

Ngā mihi 9(2)(a)

9(2)(a)

From: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Sent: Wednesday, 21 September 2022 17:33
To: 9(2)(a) Karen Moke <Karen.Moke@cdhb.health.nz>
Subject: templates - Relational Security

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Waikato DHB IS

H 9(2)(a)

Reviewed templates attached as discussed.

I will get de-identified example of the RS Management plan sent through tomorrow for the Team.

Regards
Patsy

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<f>RELATIONAL SECURITY MANAGEMENT PLAN
 <k>Controlled document template do not modify

<f>Brief background summary:

<f>Legal status:

<f>Risks:

<f>Increase risk situations/stressors:

<f>Early warning signs:

<f>Unit boundaries:

<f>Observation level:

<f>Sharps access:

<f>Opportunities for positive meaningful engagement/daily routine:

<f>De-escalation/sensory modulation/approach:

<f>Physical wellbeing:

<f>Cultural Support:

<f>Family/whanau:

<f>Visitors:

<f>Communication: Check if Comms plan in place

<k>e.g. frequency of Phone calls, access to Mail.

<f>Internet access:

<f>Leave:

<k>Refer to Leave Folder for current Leave status.

<f>Date completed:

<f>Consumer participation:

<f>Next review date:

<f>Completed by:

<f>Designation:

<f>MENTAL STATUS

Appearance & behaviour; Speech & communication; Mood & affect; Cognition; Perception; Thought processes;

<f>FUNCTIONAL ENQUIRY

Sleep; Hygiene/ ADL's; Food & Fluids; Physical health concerns; Social interactions with others; Activity (engagement with the consumer); Family/whanau contact;

<f>MEDICATION

Any changes/ PRN/ Why PRN was used

<f>CONCERNS

(changes to current risks / not historical)

Violence;

Suicide;

Self-harm;

Vulnerability;

AWOL;

<f>INCIDENTS/ SAFETY FIRST**<f>DASA**

(if score raised what intervention was taken)

<f>LEAVES (delete if not required)

What type of leave (escorted/ unescorted):

Presentation prior to going on leave:

Time out:

Whereabouts:

Time returned:

Presentation on return from leave:

How did the leave go?:

(If applicable)check in with family/friends pre/post unescorted leave:

<f>PLAN

(short-term care)

From: Patsy Tarrant
Sent: Wednesday, 21 September 2022 7:02 PM
To: Karen Moke
Subject: handover doc 25 June 2022 for review team
Attachments: 9(2)(a) multiple patient handover information

Hi Karen

The review team asked for a copy of the handover over doc for the 25 June 2022.

I have attached the morning to afternoon handover and afternoon to night handover.

9(2)(g)(i)

Can I leave it to you to provide to the SER team please. I assume details re the other consumers will not be shared.

I will put the hard copies in the mail to you.

Regards
Patsy

From: Patsy.Tarrant@cdhb.health.nz <Patsy.Tarrant@cdhb.health.nz>
Sent: Wednesday, 21 September 2022 6:56 pm
To: Patsy Tarrant <Patsy.Tarrant@cdhb.health.nz>
Subject: Scan-to-Me

From: Karen Moke
Sent: Monday, 19 September 2022 8:51 AM
To: 9(2)(a)
Cc: 9(2)(a)
Subject: RE: Re request [EXTERNAL SENDER]

I will try to find a contact for 9(2)(a)

From: 9(2)(a)
Sent: Monday, 19 September 2022 8:16 am
To: Karen Moke <Karen.Moke@cdhb.health.nz>; 9(2)(a)
Cc: 9(2)(a)
Subject: RE: Re request [EXTERNAL SENDER]

I know that 9(2)(a) has contacts....it was more about getting an overview of the consumer network and progress etc, along with any feedback that might help us understand the culture of services. If 9(2) didn't leave that long ago, I'm comfortable with discussion happening...we just wouldn't be asking 9(2) about the actual incident.....

Ngā mihi 9(2)(a)

9(2)(a)

From: Karen Moke <Karen.Moke@cdhb.health.nz>
Sent: Monday, 19 September 2022 7:50
To: 9(2)(a)
Cc: 9(2)(a)
Subject: RE: Re request [EXTERNAL SENDER]

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Waikato DHB IS

Hi 9(2)(a)

I don't have contact for 9(2) – given 9(2) is no with us any more I'm not sure how this would work.

9(2)(a), Pukenga Atawhai was involved with Zak would you like to meet with them.

K

From: 9(2)(a)
Sent: Friday, 16 September 2022 12:03 pm
To: Karen Moke <Karen.Moke@cdhb.health.nz>; 9(2)(a)

Cc: 9(2)(a)

Subject: RE: Re request [EXTERNAL SENDER]

hi Karen, 9(2)(a)

Im not leaving til friday late morning.

Can we extend a arvo time slot on day 1 to include 9(2)(a), currently working for 9(2)(a)

9(2)(a)

From: Karen Moke [Karen.Moke@cdhb.health.nz]

Sent: Friday, September 16, 2022 8:39 AM

To: 9(2)(a)

Cc: 9(2)(a)

Subject: RE: Re request [EXTERNAL SENDER]

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On to it!

Might have to be 30 min slots though - will depend on family.

What time are you flights on Thursday – re time to be leaving Hillmorton

K

From: 9(2)(a)

Sent: Thursday, 15 September 2022 11:04 pm

To: 9(2)(a) Moke <Karen.Moke@cdhb.health.nz>

Cc: 9(2)(a)

Subject: RE: Re request [EXTERNAL SENDER]

Hi 9(2)(a), Karen

People i/we would like to speak with? I do.

- Kaumatua cultural leads
- family Advisor Trish Lumb
- Consumer Advisor

9(2)(a)

From: Karen Moke [Karen.Moke@cdhb.health.nz]

Sent: Wednesday, September 14, 2022 1:08 PM

To: 9(2)(a)

Cc: 9(2)(a)

Subject: Re request

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Hi 9(2)(a)

I have found this document that gives an early developmental history (page 5) that might answer your queries .
Might also be in docs you have already or about to receive.

I'll be in touch re Family Advisor – would like to touch bases with Trish Lumb by phone before you get down here?

Kind Regards

K

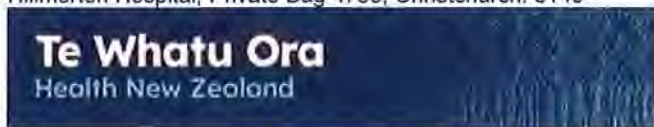
Karen Moke

Patient Safety officer

Nurse Consultant

Waitaha Canterbury

waea pūkoro: +64 03 337 7969 9(2)(a) | M: 9(2)(a) | Imēra: karen.moke@cdhb.health.nz
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