

Attendees (By Zoom):

Grant Cleland (Chair), Harpreet Kaur (Zoom), Kathy O’Neill, Rose Laing, Paul Barclay, Waikura McGregor, Dave Nicholl, Shane McInroe, Dan Cresswell (Meeting Assistant), Thomas Callanan, Catherine Swan, Helen Thorne, Janet Geddes, Joyce Stokell (Zoom), George Schwass, Mick O’Donnell, Rāwā Karetai, Susan Wood, Akira Le Fevre (P&C),

Apologies: Jacqui Lunday-Johnstone, Kaiongo Tupou, Allison Nichols-Dunsmuir, Jane Hughes, Sekisipia Tangi, Simon Templeton, Kylie Taylor (Aspire Canterbury and CDHB Consumer Council)

Also In Attendance: Lara Williams (minutes)

Lynley Cook, Pae Ora ki Waitaha

Item	Action points	Responsibility
September meeting action points		
Covid	<ul style="list-style-type: none"> • Shane to send details to Rāwā, Drs outside 5km area • Kathy to followup with Canterbury Testing Team about Drs outside 5km area • Joyce will contact Allison with Deaf interpreter bookings feedback • Rāwā and Rose to discuss Primary care question 	Shane Kathy Joyce Rāwā
AIC	Action point: Grant to contact Kathy to keep Charter issues active	Grant
Work plan	Action point: Kathy to send sections to members responsible for that area.	Kathy
Inpatient experience satisfaction survey	<ul style="list-style-type: none"> • Co-design Hui 11th October invite to DSG from Kathryn Clark • Coral Fitzgerald to update group with further conversation • Kathy to send Partnership and design details in bullet point to Rāwā and Waikura. Any gaps in process, Kathy welcomes feedback. • Susan to feed endorsement to include disability access questions to the quality survey team. • Quality Survey. Feedback to Kathy who will collate to Sandy. Members welcome to also provide feedback to Sandy and HQSC 	Kathryn Clark Coral Fitzgerald Kathy Susan Kathy

Action points from previous meetings:		
May	Review of DSG meetings and workplan Carried forward to July meeting	Admin
May	UN Convention Carried forward – TBC (Check with Allison what is achievable)	Allison
July	Accessible Information Charter Action point: <ul style="list-style-type: none"> • Invite to be sent to DSG members to establish reference group for AIWG. 	Kathy
July	Template for monitoring the DAP Action point: <ul style="list-style-type: none"> • Emelia to ask P&C about next steps for the Clinical/Primary Training staff training. • Emelia to provide answer on HealthPassport to Kathy Point 21: Jane Hughes update. <ul style="list-style-type: none"> • Helen to report back at on #21 September meeting Point 25: <ul style="list-style-type: none"> • Jane to send update on #25 to Kathy Point 28: <ul style="list-style-type: none"> • Kathy to share dashboard on shared plans use 	Emelia Emelia Helen Jane Kathy
July	Lockdown & Rollout of Covid-19 Vaccinations Action point: <ul style="list-style-type: none"> • Circulate Allison’s ppt presentation • Allison contact Lachlan (Deaf Aotearoa) re numbers of interpreters required • George will send mobility update to Tom 	Admin Allison George
July	Inpatient experience Action point: <ul style="list-style-type: none"> • Inpatient experience satisfaction survey key question • Invite speaker for Paiora survey 	Susan/Allison Kathy
July	Outstanding Items: <ul style="list-style-type: none"> • Group to write a letter to Minister Andrew Little • Feedback from DSG tour of Waipapa building • Progress with meeting with John Wilkinson, SIPICS and disability data capture (Kathy). 	TBC

	Agenda Item	Summary of Discussion
1.	Karakia Timatanga	Grant welcomed the group and provided a karakia. Welcome to Akira Le Fevre, P&C and Kylie Taylor
2.	Conflicts of Interest Meeting Minutes & Actions	July minutes approved.
3.	Lockdown & Rollout of Covid 19 Vaccinations – Update, issues, questions and Concerns from DSG Reps <ul style="list-style-type: none"> • Circulate Allison’s ppt presentation • Allison contact Lachlan (Deaf Aotearoa) re numbers of interpreters required 	<p>Allison’s report circulated by email. All vaccination sites have QR codes linking into patient experience survey. Links to booking vaccinations in Allison’s report. Feedback can be sent with booking reference via links in her report. Bookmyvaccine, use city when choosing location. Mid-December key date for vaccination rates.</p> <p>Deaf Aotearoa feedback: Requesting interpreters, is this at the same time as booking? Confusion with interpreter bookings via the site.</p> <p>Criteria for home visit is very high, those requiring ambulance transfer or significant effect on health. Members requested to spread the word on this criteria. Mobile Teams are visiting rest homes, locations such as Skillswise to meet the needs of Learning Disabilities.</p> <p>Vision impaired – positive feedback that community Pharmacists are easier to visit than Orchard Road.</p> <p>CCS – equity requests, feedback is quick</p> <p>Primary Care – primary school aged children with special needs. Are they able to be vaccinated? Medsafe is revising their research.</p> <p>Rāwā – Ministry of Education is undertaking risk assessments under workplace safety requirements.</p> <p>Rāwā moving into national role of fixing equity with Covid strategy, engagement, reviewing communication contracts with DHB providers. Community facilitation contracts and objectives won’t be able to happen until Alert Level 1. This pool of funding could be refocused to bring in disabled peoples voices across all areas of communications. Implementation of disability funding involves ACC, MOE data of disabled community. Numbers are high of first and second vaccinations for disabled members in supportive living programmes.</p> <p>Bookmvaccine, Rāwā is aware of issues, he is working on making spaces more accessible. Close to securing funding to ensure HealthLine can communicate specifically to disabled communities. Funding will upskill HealthLine workers.</p>

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		<p>Rāwā is working on fixing transport/access issues to testing. Rāwā is open to feedback via his email address. <i>Waikura offered these contact details.</i> 0800 MIHI4U 0800 644 448</p> <p>Marae clinics and mobile specific sites have available slots. He Waka Tapu continue to do bookings; Shanna Taula, 021 637925, shann.taula@hewakatapu.org.nz. Whānau need to give name DOB number 1st or 2nd vax, preference for east side, central or westside Christchurch. Marae clinics popular. Providing support to disabled community as this number can book people into site nearest to them.</p> <p>Feedback it would be great to have interpreters at mobile sites, for deaf and hard of hearing.</p> <p>Media request has been made for feedback on mobile vaccinations.</p> <p>Mask usage is a high issue in learning disability community. Even with mask exemption cards, people are being trespassed from supermarkets.</p> <p>Masks – Harpeet requested exemption card. Business owners in the community, are they aware of exemption cards? Rāwā reported MOH have contacted supermarkets about exemption card holders. Point of feedback is DPA. DPA are working with Ministry of Health with any feedback. Further advice to follow from MOH.</p> <p>Rāwā reported Near Field Communication being used, similar to Debit/Credit card transactions of PayWave</p> <p>Bluetooth Tracing suggested to vision impaired community.</p> <p>Thanks given to CDHB Comms Team getting information out.</p> <p>Vision impaired community finding it hard to find where QR codes are. QR codes managed by MBIE.</p> <p>If someone wants a test, if Drs are outside 5km area, what do people do? Rāwā asked Shane to send details so he can look into this to tidy up communication for the community. Kathy can followup on this with Canterbury Testing Team.</p> <p>Action point: Shane to send details to Rāwā about Drs outside 5km area</p> <p>Action point: Kathy to followup with Canterbury Testing Team about Drs outside 5km area</p> <p>Action point: Joyce will contact Allison with Deaf interpreter bookings feedback</p> <p>Action point: Rāwā and Rose to discuss Primary care question</p>

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4.	<p>Accessible Information Charter:</p> <ul style="list-style-type: none"> • How to promote the Accessibility Charter • Invite to be sent to DSG members to establish reference group for AIWG • Development of Work Plan 	<p>Meeting today to develop Workplan.</p> <p>Jacqui working on key issues in the Charter. Jacqui progressing area of changing areas for those who need adult sized changing beds.</p> <p>Action point: Grant will contact Kathy to keep Charter issues active</p>
5.	<p>Template for monitoring the Disability Action Plan:</p>	<p>Needs to be refreshed, ongoing.</p> <p>Action point: Ongoing, Kathy will send sections to members responsible for that area.</p>
6.	<p>Physical access issues:</p> <ul style="list-style-type: none"> • Group to write a letter to Minister Andrew Little • Feedback from DSG tour of Waipapa building 	<ul style="list-style-type: none"> • Not discussed
7.	<p>Inpatient experience satisfaction survey questions</p> <p>Invite speaker for Paiora survey (to be confirmed)</p>	<p>Lynley Wood, Pae Ora ki Waitaha, Population Health and Access Service Level Alliance.</p> <p>Goals, objectives of stage 1, consultation, methods, key findings. Powerpoint circulated by email.</p> <p>Healthy Lifestyles co-design requested by DHB. Three hour hui in October. 100 attendees allowed, consumer members will be invited. Noted that special needs groups can attend in person in Covid-19 Level 1 attendee levels.</p> <p>Discussion on co-design and better term co-production to acknowledge Maori and communities groups.</p> <p>Action point: Co-design Hui 11th October invite to DSG from Kathryn Clark</p> <p>Action point: Coral Fitzgerald to update group with further conversation</p>

	Agenda Item	Summary of Discussion
		<p>Action point: Kathy to send Partnership and design details in bullet point to Rāwā and Waikura. Any gaps in process, Kathy welcomes feedback.</p> <p>Quality team feedback. Outpatient survey reviewed. Outpatients screened every two weeks. Does the DSG still want the Washington group set questions included? A resounding yes from DSG.</p> <p>Action point: Susan to feed endorsement to include disability access questions to the quality survey team.</p> <p>Quality survey 2023</p> <p>Kathy's email circulated 16th September. Group endorsed</p> <p>Action point: feedback to Kathy who will collate to Sandy. Members welcome to also provide feedback to Sandy and HQSC</p>
8.	Follow up for next DSAC meeting	DSAC 2 nd September meeting delayed. New date to be confirmed. DSG up to date with July approved minutes sent to Anna Crow.
9.	<p>Other General Business:</p> <ul style="list-style-type: none"> • WCDSDG interview update (Kathy) • Response to Un Convention (Allison) <p>Progress with meeting with John Wilkinson, SIPICS and disability data capture (Kathy). To September meeting.</p>	WCDSDG interviews held. Jacqui has endorsed members. Kathy will contact interviewees. First meeting to be convened on West Coast October/November 2021.
10.	Anything that's different in a disabled person's life since we last met.	<p>Positive media coverage of mobile teams contacting disabled in the community.</p> <p>Welcome to Akira, LGBTQI+, lived experience with vision impairment. Representing Maori, Asian, disability community.</p>

Meeting closed at 1:10pm. Next meeting 26 November 2021.