

Attendees:

Grant Cleland (Chair), Harpreet Kaur, Kathy O’Neill, Rose Laing, Paul Barclay, Waikura McGregor, Dave Nicholl, Shane McInroe, Dan Cresswell (Meeting Assistant), Thomas Callanan, Catherine Swan, Helen Thorne, Janet Geddes, Joyce Stokell, George Schwass (Zoom), Mick O’Donnell, Rāwā Karetai (Zoom), Akira Le Fevre (P&C), Jacqui Lunday-Johnstone, Kaiongo Tupou, Allison Nichols-Dunsmuir, Jane Hughes, Simon Templeton, Kylie Taylor (Aspire Canterbury and CDHB Consumer Council)

Apologies: Susan Wood, Sekisipia Tangi

Also In Attendance: Lara Williams (minutes)

Mike Nolan, Chair, West Coast DSG

Item	November action points	Responsibility
Covid	<p>Allison to email answer resources to group. Members to send to networks.</p> <p>Actions overview, amend to ensure whānau considered in Covid Care, Maori whānau to be included. Mick to talk to Julia, Hub Comms.</p> <p>Grant to speak with Ruth Jones and others about possibly attending the January meeting and possibly providing a background paper.</p> <p>Kathy to provide a summary for the DSG about the assessment team that she spoke about, that could be circulated to the disability community.</p>	<p>Allison</p> <p>Mick</p>
Workplan	<p>At the next meeting Akira to provide an update of the P & C actions in the plan for 2022, including what is occurring with the Disability Equity Training.</p> <p>Kathy to update the Monitoring Template based on the discussion at the meeting.</p> <p>People responsible for action who agreed to provide updates will do so for the January meeting.</p> <p>Akira to send invite to Allison to feedback on equity training</p>	Kathy
Access Charter	<p>Draft workplan out for comment from the group responsible for developing ideas for implementing accessibility charter. Once this is complete there will be consultation with members of the DSG.</p>	
Physical Access Issues	<p>Jacqui and Grant to talk with the committee about how to implement what is proposed for the new Facilities and Infrastructure office.</p>	

Inpatient Survey	Susan to report back at January meeting as she couldn't attend November meeting. Advise Susan ahead of January meeting	Susan
Action points from previous meetings:		
Sept Covid	<ul style="list-style-type: none"> Shane to send details to Rāwā, Drs outside 5km area Kathy to followup with Canterbury Testing Team about Drs outside 5km area Joyce will contact Allison with Deaf interpreter bookings feedback Rāwā and Rose to discuss Primary care question 	Shane Kathy Joyce Rāwā
Sept	<ul style="list-style-type: none"> Coral Fitzgerald to update group with further conversation Kathy to send Partnership and design details in bullet point to Rāwā and Waikura. Any gaps in process, Kathy welcomes feedback. Susan to feed endorsement to include disability access questions to the quality survey team. Quality Survey. Feedback to Kathy who will collate to Sandy. Members welcome to also provide feedback to Sandy and HQSC 	Coral Fitzgerald Kathy Susan Kathy
July	<p>Inpatient experience</p> <ul style="list-style-type: none"> Inpatient experience satisfaction survey key question Invite speaker for Paiora survey 	Susan/Allison Kathy
July	<p>Outstanding Items:</p> <ul style="list-style-type: none"> Group to write a letter to Minister Andrew Little Feedback from DSG tour of Waipapa building Progress with meeting with John Wilkinson, SIPICS and disability data capture (Kathy). 	TBC

	Agenda Item	Summary of Discussion
1.	Welcome, Karakia, Apologies received, Mihi	<p>Apologies as above.</p> <p>Grant welcomed Mike Nolan from the West Coast DSG to the meeting.</p> <p>Resignation received from Thomas Callanan. Group extended their appreciation for his time with the DSG.</p> <p>Lemalu's role will be filled by another representative from Vaka Tatua.</p> <p>With Tom's resignation, group acknowledged importance of keeping links with Enabling Good Lives.</p>
2.	Any conflicts of Interest Review and approval of previous minutes Action Points from Previous Minutes	<p>Minutes approved and no conflicts</p> <p>Discussed throughout the meeting.</p>
3.	<p>Covid 19 Vaccinations Update:</p> <ul style="list-style-type: none"> • Issues, questions and Concerns from DSG Reps • Meeting with Rāwā – Grant/Allison • DSAC update about the Covid Responses – Grant 	<p>Grant thanked those people who had provided Covid issues for the disability community, for his report for DSAC Meeting (Notes attached)</p> <p>Allison and others reported the following:</p> <p>Events taken place for targeted communities and low sensory clinics. Positive feedback received. Documenting lessons learn in 2021, looking forward to 2022. Boosters – actively planning for. Request for material for homeless and others hesitant.</p> <p>Mental health Hillmorton, inpatient uptake is low.</p> <p>Feedback from blind community, Pharmacists and GP providers suits their needs.</p> <p>Vaccine passes discussed as 3 December first day needed.</p> <p>Transport – noted whānau who don't offer support a barrier.</p> <p>Rāwā gave an overview. MOH vaccination rates of disabled on par with non-disabled people. Rates for Autistic people below.</p> <p>Grant also mentioned that he had been contacted by Ruth Jones and others from the disability community about their fear of what would happen if disabled people got COVID and what would be the process to support him.</p> <p>Kathy spoke to the DSG about the welfare/health assessment team that will follow up with people, including disabled people and their whanau, when they get COVID to determine the best place for them to self-isolate and the support they require.</p> <p>Action point – Allison to email answer resources to group. Members to send to networks.</p>

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		<p>Action point – Actions overview, amend to ensure whānau considered in Covid Care, Maori whānau to be included. Mick to talk to Julia, Hub Comms.</p> <p>Action point – Grant to speak with Ruth Jones and others about possibly attending the January meeting and possibly providing a background paper.</p> <p>Action point – Kathy to provide a summary for the DSG about the assessment team that she spoke about, that could be circulated to the disability community.</p>
4.	<p>Review of Disability Action Plan:</p> <ul style="list-style-type: none"> • Project Lead Updates • Priorities for 2022 • Further action required 	<p>Various people provided updates on progress with actions which Kathy will update in the monitoring template.</p> <p>P&C Workplan will be signed off for year.</p> <p>Grant raised that he was concerned about the lack of progress with updating of the P & C actions in the plan. Akira has been sent our Workplan after the meeting to see how our priorities match into P&Cs.</p> <p>Grant requested that at the January meeting the P&C's Learning and Development team reports back on updating of the P & C actions in the plan for 2022 including what is occurring with the Disability Equity Training.</p> <p>Equity training. Allison interested.</p> <p>Harpreet reported networking continues with Multi Cultural Council. Covid updates sent to Multi Cultural council & the new ethnic women group. They have taken the information on board & have circulated it within their groups.</p> <p>Action point:</p> <ul style="list-style-type: none"> • At the next meeting Akira to provide an update of the P & C actions in the plan for 2022 including what is occurring with the Disability Equity Training. • Kathy to update the Monitoring Template based on the discussion at the meeting • People responsible for action who agreed to provide updates will do so for the January meeting • Akira to send invite to Allison to feedback on equity training
5.	<p>Accessible Information Charter:</p>	<p>Accessibility Information Charter raised at DSAC. Covid has impacted on resources. Risk of this stalling, need to keep momentum.</p> <p>Action point</p> <p>Draft workplan out for comment from the group responsible for developing ideas for implementing accessibility charter. Once this is complete there will be consultation with members of the DSG.</p>

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6.	Physical access issues: <ul style="list-style-type: none"> Feedback from Project Leads 	<p>New project office to be setup. The physical access committee believe that the new Facilities and Infrastructure office should be responsible for physical access issues relating to disabled people and physical access barriers needs to be part of their reporting brief and and they would be responsible for reporting back to the physical access committee.</p> <p>Action point</p> <p>Jacqui and Grant to talk with the committee about how to implement what is proposed for the new Facilities and Infrastructure office.</p>
7.	Inpatient experience satisfaction survey questions Invite speaker for Paiora survey	Not discussed
8.	Update on the DSAC meeting	<p>Grant provided an overview of the issues that he raised at the DSAC. He reported on the issues that had been raised about the COVID response and also progress with implementing the health and disability action plan.</p> <p>Grant said that Kathy and Allison had done an amazing job given how much they have been involved with the COVID response.</p> <p>Grant said that he had raised with the DSAC committee his concern that it was difficult to make significant progress with the implementation of the plan while we had part time staff working on this and that it was time that the DHB considered having designated disability staff to work on implementing this plan like other DHBs.</p> <p>He made the point that with 10,000 staff and the disability community 24% of the population that this should be considered by DSAC. Grant said that he would continue to raise this issue at DSAC meetings and there was general support for this.</p>
9.	Other General Business: <ul style="list-style-type: none"> Health NZ Update – Jacqui/Kathy Tom’s replacement - CDHB Emergency Control Centre reference group Feedback on the Disability 	<p>HealthNZ update from Kathy. Rāwā called for meeting with DHB, disability leaders, MHA. To ensure regional voice isn’t lost in translation to HealthNZ.</p> <p>This will be Victoria Ross from Skillwise on behalf of the providers network and we need to establish reporting mechanisms to the DSG</p> <p>Not discussed</p>

	Agenda Item	Summary of Discussion
	<p>Survey consultation – Grant</p> <ul style="list-style-type: none"> • West Coast DSG First meeting • Progress with Inpatient experience satisfaction survey • Any progress with meeting with John Wilkinson, SIPICS - Kathy 	<p>Mike Nolan updated WCDSG held first meeting in November and Grant spoke at this meeting about the learnings from the Christchurch DSG</p> <p>Action point – Susan to report back at January meeting as she couldn't attend November meeting. Advice Susan ahead of January meeting</p> <p>Not discussed</p>
10.	Anything that's different in a disabled person's life since we last met.	<p>International Day of Persons with Disabilities: Mick spoke about the feature in this week's CEO Update, 29th November 2021.</p> <p>Photo taken to update CDHB website, DSG page</p>

Meeting closed at 1pm. Next meeting 28th January 2022.

Notes for the DSAC Meeting – 4th of November 2021

Thank you for the opportunity to speak to you today in my role as CDHB Chair of the Disability Steering Group

How the COVID vaccination rollout is progressing for the disability community:

- Firstly I want to thank Allison and other DHB staff for the amazing job that they have done with the roll out of the vaccinations within the disability community – I know these staff have gone the extra mile with this work.
- Allison has been regularly reporting to the DSG and getting feedback from community members about this rollout and overall I would say that people have been really impressed with the response and there has been a willingness to hear and respond to feedback, major issues raised.
- With my own vaccination experience I was very impressed with the efficiency of the process and also the professionalism of all staff in relation to meeting my disability related needs.
- Things impacting on the rollout to the disability community have included the lack of data about disabled people in the health system and this in particular making it difficult to find or contact people who are not associated with services, people being able to receive information in a format that they can access, fear about how the vaccine will impact on their disability, etc.
- As we thought from the start the successful roll in the disability community involved trust and meeting disability-related need - home/service visits.
- Feedback from community reps:

Simon - Generally going very well for older people. The next phase that we need is the 'in home' option for vaccination for those the greatest level of disability. This is for those over 65 who can't get out and about to the walk in centres.

Rawa – how we reach IF/EGL youth and family funded people.

Paul:

I haven't heard of any specific issues particularly now that there are more sites. Getting to the limited sites in the early days was an issue. Multiple GP and Pharmacy options also good for this community. Booking a vaccine is not an issue due to the site being fully accessible to screen-reading software.

Still issues with accessing QR codes when entering premises. They are often difficult to find.

There is also concern at the accessibility of the Vaccine Passports - concern in terms of downloading them and also then quickly showing them on phones to access premises and services. A number of blind people still have old mobile phones.

Waikura:

Transport for some, Whānau stopping other Whānau members with disability to choose to have a vaccine, funding agencies re support for Whānau to have home vaccines where needed, mis-information still a problem, roll out wasn't designed for everybody

Progress with the Health and Disability Action Plan

No doubt Covid has had impact on progress with the disability action plan

Should not be seen as a criticism of Kathy, Allison and Jacque – done an amazing job keeping things moving forward despite Covid responsibility

Hard for staff to make progress around other jobs – committees also haven't been able to meet as frequently.

Progress:

- Work Plan for the accessibility charter
- CDHB Emergency Control Centre
- W/C DSG
- P & C around clinical staff training – Capital Coast
- Regular monitoring
- Monitoring patient experience
- Other staff taking responsibilities

Left wondering if it time to have dedicated staff if we want to make more progress like Capital Coast DHB and other smaller DHBs.

Grant Cleland
CDHB DSG