



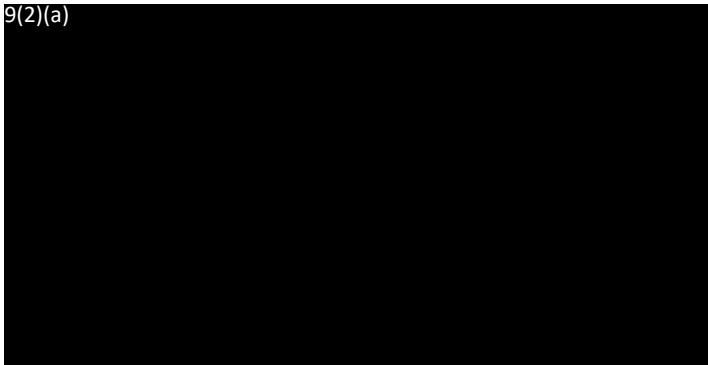
## CORPORATE OFFICE

Level 1  
32 Oxford Terrace  
Christchurch Central  
**CHRISTCHURCH 8011**

Telephone: 0064 3 364 4134  
[Kathleen.Smithram@cdhb.health.nz](mailto:Kathleen.Smithram@cdhb.health.nz)

3 September 2021

9(2)(a)



### RE Official Information Act request CDHB 10671 & WCDHB 9582

I refer to your email dated 21 July 2021 requesting the following information under the Official Information Act from Canterbury DHB and West Coast DHB. Specifically:

**Please provide the following information identified by Department/Specialty and by Hospital – that is, Christchurch, Hillmorton, Burwood, Princess Margaret, Ashburton / West Coast**

- **Availability Allowance**
- **Average after-hours call hours**

Please find attached as **Appendix 1** for both Canterbury DHB and West Coast DHB. **Note:** We are declining to provide numbers of staff <5 to protect their individual privacy. Declined pursuant to section 9(2)(a) of the Official Information Act.


- **Call ratio**
- **Shift patterns (where they exist)**
- **Recovery Time Agreements**
- **% of Non-Clinical time**

This information is not held in an easily retrievable electronic system and to provide would entail substantial time and resource. We are therefore declining a response to these questions pursuant to section 18(f) of the Official Information Act i.e. “... the information cannot be made available without substantial collation or research.”

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB and West Coast DHB websites after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracey Maisey', with a long horizontal flourish extending to the right.

Tracey Maisey  
**Executive Director**  
**Planning, Funding & Decision Support**

Appendix 1

**CDHB Summary**

Service/Department	Headcount	Average Availability % (excludes 0%)	Average Roster After Hours On Call Duty (excludes 0 hours)	Average Availability % (includes 0%)	Average Roster After Hours On Call Duty (excludes 0 hours)
Anaesthesia	82	5.8%	3.5	5.2%	3.4
Brain Injury Rehabilitation Service Unit	<5	3.0%	1.0	0.7%	0.3
Canterbury Eye Service	17	6.2%	2.7	3.3%	1.4
Canty Health Labs	38	3.3%	2.2	2.2%	1.3
Cardiology	13	8.1%	3.8	8.1%	3.5
Clinical Haematology	8	6.0%	5.0	4.5%	3.8
Clinical Pharmacology*	<5	0.0%	0.0	0.0%	0.0
Community Dental Service Unit*	<5	0.0%	0.0	0.0%	0.0
Community Services Unit	6	0.9%	0.9	0.3%	0.3
Dental*	20	0.0%	0.0	0.0%	0.0
Dermatology*	5	0.0%	0.0	0.0%	0.0
Diabetes	6	5.0%	3.9	2.5%	1.9
Emergency Department	40	6.1%	0.0	3.0%	0.0
Endocrinology	5	4.5%	3.5	1.8%	1.4
Gastroenterology	16	3.8%	2.8	2.6%	1.9
Gastro-Familial Cancer	<5	4.0%	3.0	4.0%	3.0
General Medicine	29	5.1%	4.4	3.9%	3.3
General Surgery	27	3.9%	2.9	2.7%	1.6
Gynaecology	37	6.8%	4.5	4.4%	2.9
Gynaecology Procedure Unit*	<5	0.0%	0.0	0.0%	0.0
Hyperbaric Unit	6	6.5%	0.0	4.3%	0.0
Infectious Diseases	8	6.5%	4.4	2.4%	1.6
Intensive Care Unit	14	10.0%	8.0	9.3%	7.4

CDHB (continues) Service/Department	Headcount	Average Availability % (excludes 0%)	Average Rost After Hours On Call Duty (excludes 0 hours)	Average Availability % (includes 0%)	Average Rost After Hours On Call Duty (excludes 0 hours)
Internal Medicine*	<5	0.0%	0.0	0.0%	0.0
Lipid Services*	<5	0.0%	0.0	0.0%	0.0
Maxillo Facial Surgery	5	7.0%	4.4	5.6%	3.5
Medical Education & Training Unit*	12	0.0%	0.0	0.0%	0.0
Mental Health	95	1.1%	1.0	0.6%	0.6
Neonatal Services	10	10.0%	8.0	7.0%	5.6
Nephrology	<5	6.6%	2.0	6.6%	2.0
Neurology	6	5.0%	1.4	5.0%	1.4
Neurosurgery	5	6.5%	3.4	6.5%	3.4
Older Persons Health Service Unit	15	1.2%	1.1	0.7%	0.7
Older Persons Mental Health Service Unit	11	4.0%	1.0	2.9%	0.7
Oncology Service	29	5.8%	1.1	5.4%	1.0
ORL (Otorhinolaryngology)	16	4.4%	3.8	3.0%	2.6
Orthopaedics	30	8.9%	6.2	6.2%	4.4
Paediatric Oncology Suite	6	10.0%	3.0	6.6%	2.0
Paediatric Surgery	7	10.0%	6.0	8.5%	5.1
Paediatrics	25	7.5%	6.3	4.2%	3.0
Pain Management**	6	0.0%	0.0	0.0%	0.0
Plastic Surgery	10	6.0%	3.0	4.2%	2.1
Public Health	6	4.5%	2.1	3.0%	1.0
Radiology	51	7.0%	4.1	5.1%	3.3
Research	<5	7.0%	0.0	2.3%	0.0
Respiratory Medicine	12	6.0%	1.9	5.0%	1.6
Rheumatology/Immunology	<5	5.7%	0.6	5.7%	0.6
Rural Hospitals	8	8.5%	12.3	7.5%	10.8
Sexual Health – Treatment**	6	0.0%	0.0	0.0%	0.0
Spinal Service Unit	6	9.0%	5.9	4.5%	3.0
Urology	10	4.6%	1.9	4.1%	1.7
Vascular Endovascular and Transplant Surgery	<5	7.0%	6.5	7.0%	6.5

<b>West Coast Summary</b>					
<b>Service/Department</b>	<b>Headcount</b>	<b>Average Availability % (excludes 0%)</b>	<b>Average Roster After Hours On Call Duty (excludes 0 hours)</b>	<b>Average Availability % (includes 0%)</b>	<b>Average Roster After Hours On Call Duty (excludes 0 hours)</b>
Health Practitioners	12	4.2%	0.0	1.7%	0.0
Sexual Health	<5	4.0%	0.0	4.0%	0.0
Rural Medical Health Specialists	16	5.0%	0.0	0.3%	0.0
Obstetrician & Gynaecologist Specialists	<5	6.0%	0.0	3.0%	0.0
General Surgery	<5	5.0%	0.0	2.5%	0.0
Medical Specialists	6	5.0%	0.0	3.3%	0.0
Anaesthetics	<5	5.0%	0.0	5.0%	0.0
Management Positions	6	4.0%	0.0	0.7%	0.0
General Medicine	<5	5.0%	0.0	1.7%	0.0

**Notes:**

\*0% in all column indicates no one receives this

\*\* No payments

We are declining to provide numbers of staff <5 to protect their individual privacy. Declined pursuant to section 9(2)(a) of the Official Information Act.

RELEASED UNDER THE OFFICIAL INFORMATION ACT