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17 April 2020

9(2)(a)

**RE Official information request CDHB 10285**

We refer to your email dated 2 March 2020 requesting the following information under the Official Information Act from Canterbury DHB regarding gender bias in the health system. I note your request was clarified on 3 March 2020: Specifically:

- 1. The total number of patients who have waited longer than six hours in the emergency department (ED) each month for the last five years (Jan 2015 - Dec 2019), with a breakdown by gender, ethnicity and age.**

Please refer to **Appendix 1** (attached) for:

- Canterbury DHB Emergency Department – total number of patients staying over six hours in, broken down by month, gender, ethnicity and age for calendar years 2015 to 2019. and
- Canterbury DHB Emergency Department the % of the total number of patients staying over six hours in, broken down by month, gender, ethnicity and age for calendar years 2015 to 2019.

- 2. The total number of people prescribed painkillers after presenting to ED each month for the last five years (Jan 2015 -Dec 2019), with a breakdown by gender, ethnicity and age.**

This information is not easily identifiable within our data system and to provide would entail a substantial amount of time and resource. We are therefore declining a response to this question pursuant to section 18(f) of the Official Information Act.

- 3. The shortest, average and longest wait time for a patient to be referred from the emergency department to the gynaecology department each month for the last five years. (Jan 2015 – Dec 2019).**
- 4. The shortest, average and longest wait time for a patient to be referred from the emergency department to the cardiology department each month for the last five years. (Jan 2015- Dec 2019).**
- 5. The shortest, average and longest wait time for a patient to be referred from the emergency department to the urology department each month for the last five years (Jan 2015- Dec 2019).**

Please refer to **Appendix 2 Table one** (attached) for all referrals (including direct from GP via the Christchurch Hospital Emergency Department (ED). The shortest, average and longest wait time for a

patient to be referred from the Emergency Department to the Gynaecology / Cardiology and Urology Department each month for the last five years (January 2015 – December 2019).

6. **The number of declined referrals from the emergency department to one of the hospital services, each month for the last five years (Jan 2015 to Dec 2019), with a break down by gender, ethnicity and age.**

No referrals are declined from the Emergency Department to another hospital service. A patient may not be admitted but they will always be seen.

7. **The total number of complaints received by the DHB relating a referral to a mental health service each month for the last five years (Jan 2015 - Dec 2019) with a breakdown by gender, ethnicity and age. Also, with one sentence to explain what each complaint is about.**

The information provided below in **Table two** is from the period from March 2017 to December 2019. Prior to this period a different information system was in use for recording complaints, and we no longer have access to that information. We are therefore declining to provide this information prior to March 2017 pursuant to section 18(g) of the Official Information Act i.e. “...we don’t hold this information”.

**Table two**

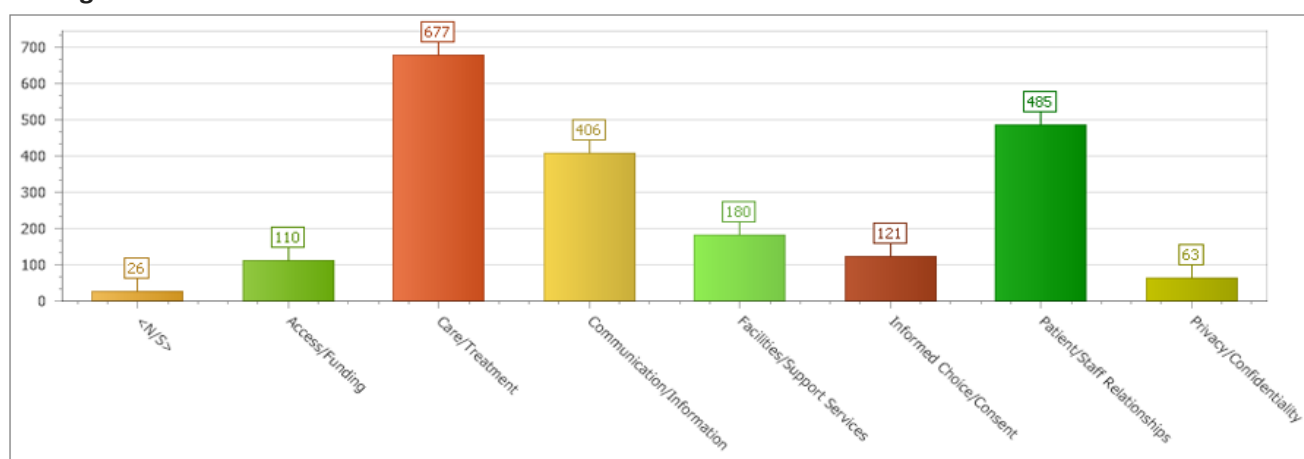
Month	Complaints	Month	Complaints	Month	Complaints
		Jan-18	17	Jan-19	25
		Feb-18	26	Feb-19	24
Mar-17	18	Mar-18	33	Mar-19	35
Apr-17	17	Apr-18	25	Apr-19	19
May-17	21	May-18	23	May-19	46
Jun-17	18	Jun-18	28	Jun-19	21
Jul-17	15	Jul-18	24	Jul-19	22
Aug-17	14	Aug-18	24	Aug-19	36
Sep-17	26	Sep-18	21	Sep-19	31
Oct-17	19	Oct-18	25	Oct-19	45
Nov-17	23	Nov-18	24	Nov-19	28
Dec-17	12	Dec-18	23	Dec-19	28

A breakdown of complaints by gender, ethnicity and age, is not possible. This information is not collected.

We are unable to provide a sentence about each complaint. However, we have provided information summarising the theme of issues identified. Please refer to **Fig 1** (overleaf).

It is common for multiple issues to be raised within a single complaint. The graph overleaf shows a breakdown of what the complaints were about for the period from March 2017 to December 2019. The vertical axis is a count of the number of times an issue was raised (rather than the number of complaints related to a specific topic).

**Fig 1.**



8. The total number of complaints received by the DHB relating undiagnosed symptoms or misdiagnosed conditions each month last year (Jan 2015 – Dec 2019), with a breakdown by gender, ethnicity and age. Also, with one sentence to explain what each complaint is about without naming or identifying anyone.

The Canterbury DHB has recorded 500+ entries in its Safety 1<sup>st</sup> data during the last five years (Jan 2015 - Dec 2019), relating to people who thought they had undiagnosed symptoms or misdiagnosed conditions during the time frame requested.

To confirm age, gender, ethnicity and the accuracy of symptoms or diagnosis would require us going through these individual patient files which would require a substantial amount of time and resource.

We are therefore declining a response to this question pursuant to section 18(f) of the Official Information Act.

I trust that this satisfies your interest in this matter.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

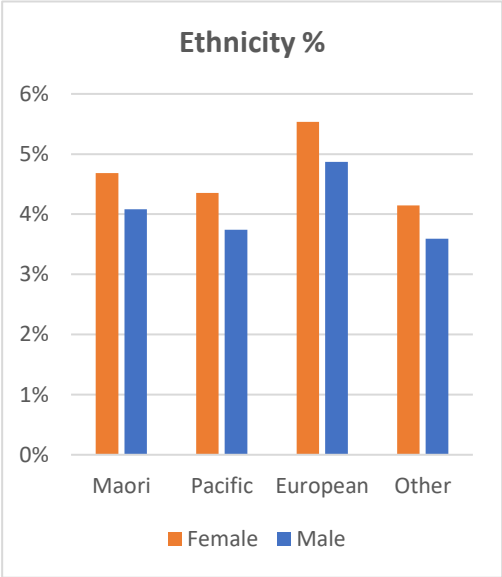
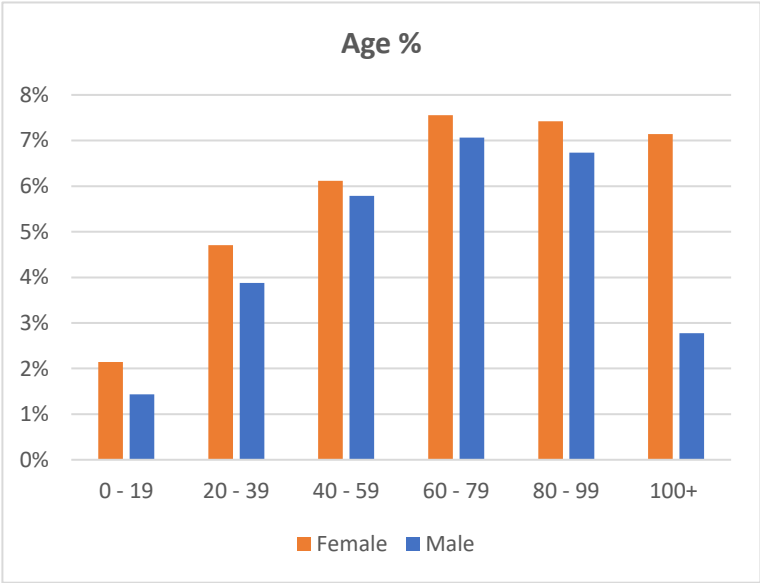
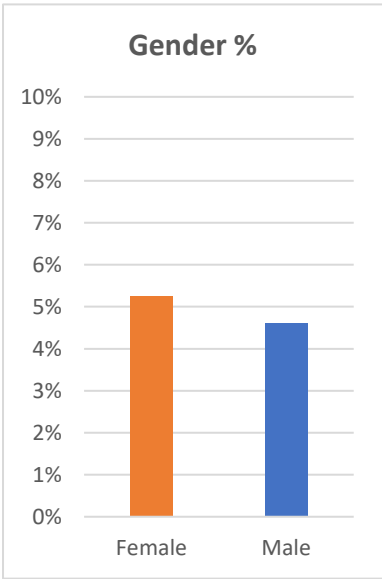
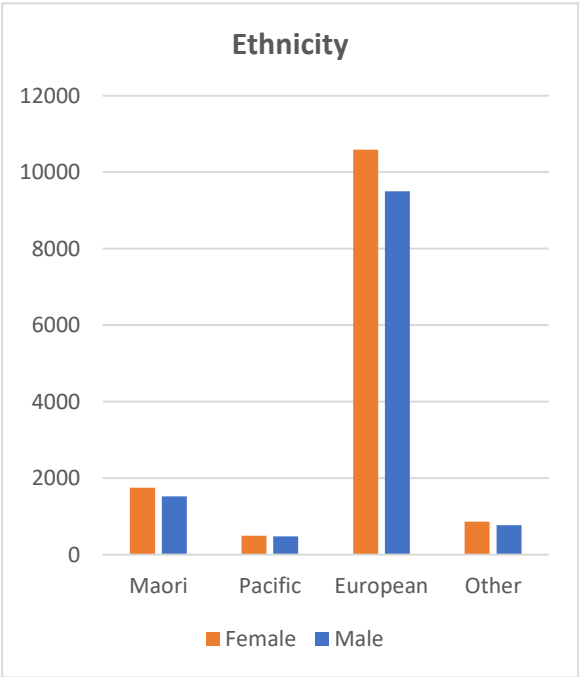
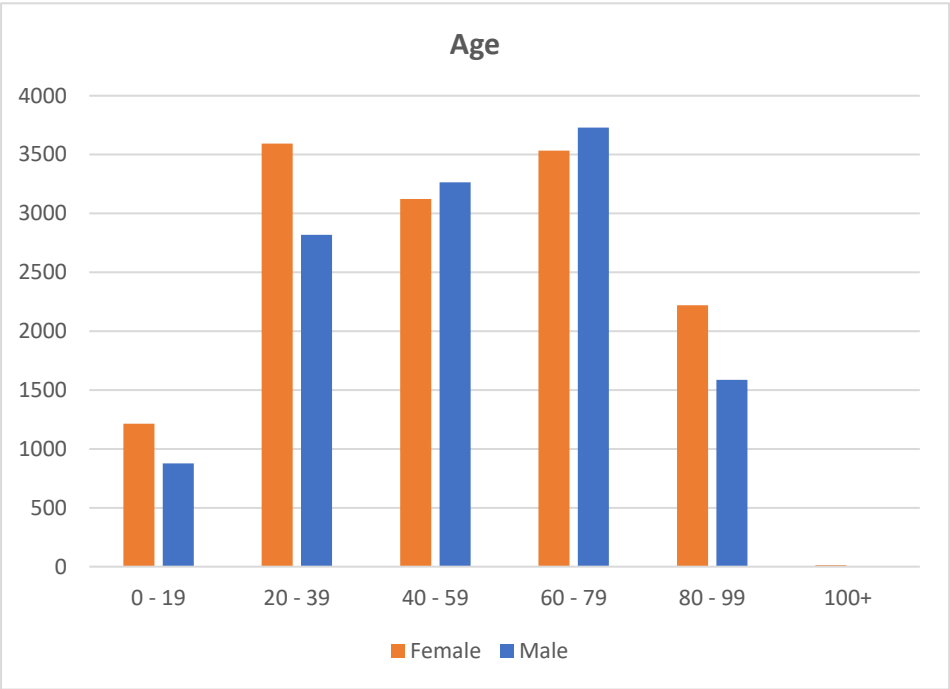
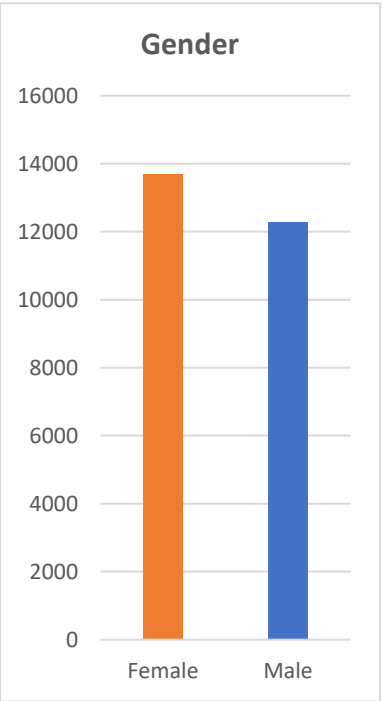
Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely

Carolyn Gullery  
**Executive Director**  
**Planning, Funding & Decision Support**

Q1 2015-2019 Patients staying over six hours in ED, broken down by Gender, Ethnicity and Age.

	Gender	Number	Age						Ethnicity			
			0 - 19	20 - 39	40 - 59	60 - 79	80 - 99	100+	Maori	Pacific	European	Other
Patients staying over 6 hours in ED	Female	13700	1215	3594	3124	3534	2221	12	1750	496	10590	864
	Male	12276	877	2818	3264	3730	1586	1	1523	476	9505	772
Total Attends	Female	260890	56654	76326	51054	46760	29928	168	37370	11393	191281	20846
	Male	266631	61208	72615	56434	52790	23548	36	37307	12730	195103	21491
% staying over 6 hours in ED	Female	5%	2%	5%	6%	8%	7%	7%	5%	4%	6%	4%
	Male	5%	1%	4%	6%	7%	7%	3%	4%	4%	5%	4%



Number of Patients staying over 6 hours in ED, broken down by Gender & Ethnicity & Age

Excludes patients with unknown Gender, Ethnicity or Age

			Month 2015, 2016 and 2017																																									
Gender	Ethnicity	Age	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017						
Female	Maori	0-19	3	2	2	3	2	2	7	4	1	5	6	9	3	5	2	3	0	1	8	6	5	6	7	6	6	2	0	1	4	2	6	3	10	5	4	4						
Female	Maori	20-39	7	10	2	2	4	5	1	7	10	4	9	8	9	6	8	7	5	4	10	5	11	2	11	6	11	5	17	13	9	11	13	9	15	13	10	14						
Female	Maori	40-59	5	7	3	4	4	3	6	1	9	9	5	7	5	8	1	4	5	3	8	6	10	6	4	10	7	5	11	2	8	12	8	10	7	7	5	6						
Female	Maori	60-79	3	2	2	3	1	0	1	2	3	1	2	4	4	5	6	2	3	3	3	13	5	4	2	3	2	2	2	5	2	4	9	5	3	1	1	3						
Female	Maori	80-99	0	0	0	1	0	0	1	0	0	0	0	0	0	1	1	1	1	2	0	0	0	0	0	0	0	0	1	0	0	1	1	3	1	0	0	2						
Female	Maori	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Female	Pacific	0-19	0	0	0	0	0	0	2	0	1	0	0	0	0	1	0	1	0	1	2	1	0	2	1	1	0	3	0	0	0	0	2	1	0	2	1	1	3					
Female	Pacific	20-39	2	1	2	0	3	0	1	2	3	3	1	4	4	1	2	1	0	5	6	5	0	2	1	0	2	2	3	3	1	0	2	1	0	5	0	3						
Female	Pacific	40-59	0	2	2	1	1	2	0	0	1	3	4	1	2	4	2	3	1	2	2	2	4	3	2	0	3	4	1	1	1	2	2	1	5	1	0	3						
Female	Pacific	60-79	1	1	1	3	0	1	1	1	0	3	0	0	2	1	0	1	0	0	0	1	4	3	1	0	0	2	2	1	0	2	4	0	2	1	1	2						
Female	Pacific	80-99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	1	0	0	0	0	1	0	0	0	1	2	0	0						
Female	Pacific	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Female	European	0-19	7	5	1	5	10	8	10	9	12	7	11	11	7	11	7	9	9	11	14	15	8	7	9	12	12	4	14	10	9	12	11	11	11	14	10	10						
Female	European	20-39	21	24	14	14	23	28	22	27	44	21	23	24	25	41	39	29	29	35	39	41	34	24	38	30	37	24	43	27	27	39	29	51	31	44	21	41						
Female	European	40-59	18	24	21	22	19	23	29	24	17	29	25	50	26	46	38	28	34	30	50	42	44	25	37	35	39	37	32	32	36	36	27	44	40	29	28	35						
Female	European	60-79	30	23	17	12	25	26	22	38	31	34	34	41	26	51	36	33	29	40	58	64	59	46	44	49	54	53	37	47	41	62	58	58	47	67	32	58						
Female	European	80-99	15	18	13	17	10	25	26	33	26	29	27	32	16	26	26	26	32	33	60	45	32	26	39	28	37	30	36	32	22	53	35	43	28	20	15	27						
Female	European	100+	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	0	0						
Female	Other	0-19	2	0	0	0	0	1	2	0	1	2	2	1	1	1	2	1	1	2	3	7	1	2	1	0	2	2	5	0	0	2	2	0	2	0	0	0	0					
Female	Other	20-39	2	4	1	1	3	4	1	2	6	4	2	4	3	3	5	2	1	3	2	4	7	1	4	7	9	8	11	5	3	1	9	5	6	11	6	5						
Female	Other	40-59	1	1	3	0	1	3	3	4	3	0	5	4	2	3	6	3	2	2	4	5	7	0	2	1	2	6	4	4	7	1	1	8	1	7	3	4						
Female	Other	60-79	0	3	0	1	0	1	2	2	2	6	1	1	1	1	2	3	1	2	1	2	3	4	3	0	2	0	0	0	2	0	1	3	2	2	2	3						
Female	Other	80-99	0	1	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	2	2	1	1	0	1	0	0	0	0	0	1	3	1	0	0	0	2						
Female	Other	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Male	Maori	0-19	5	0	4	0	2	2	1	0	1	4	0	3	2	2	1	0	2	3	5	2	4	2	4	2	0	3	1	1	0	5	5	3	1	1	0	2						
Male	Maori	20-39	4	5	4	0	3	4	7	8	5	2	7	7	7	8	6	6	5	9	10	15	7	10	5	11	7	10	5	12	6	5	6	6	11	3	6	16						
Male	Maori	40-59	5	6	3	5	8	4	7	7	5	5	3	6	6	8	10	2	3	11	7	8	8	8	5	6	8	5	3	9	5	9	13	5	8	6	8	8						
Male	Maori	60-79	1	2	2	1	2	0	0	0	2	2	6	3	3	4	4	4	4	1	11	2	3	3	4	3	5	4	4	6	6	3	8	7	5	4	3	6						
Male	Maori	80-99	0	0	0	0	1	0	0	0	0	0	0	1	0	1	0	0	0	0	0	1	1	0	0	0	0	1	1	0	0	1	0	2	3	0	0	1						
Male	Maori	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Male	Pacific	0-19	0	2	1	1	0	3	0	1	3	0	0	0	1	0	0	0	0	3	1	1	0	0	0	0	1	1	1	2	0	1	0	1	0	0	1	2						
Male	Pacific	20-39	3	1	2	1	2	2	1	2	0	1	3	4	2	6	3	3	3	0	2	4	2	1	1	3	2	1	0	2	2	1	2	0	2	3	5	2						
Male	Pacific	40-59	3	0	2	1	1	1	1	2	2	0	1	1	3	2	1	2	1	0	1	0	3	3	1	3	2	4	2	1	1	3	3	1	0	0	1	1						
Male	Pacific	60-79	0	0	2	2	2	2	0	2	4	1	0	1	1	3	1	1	0	0	1	3	2	0	3	1	0	1	0	2	1	2	0	2	0	1	0	0						
Male	Pacific	80-99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0						
Male	Pacific	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Male	European	0-19	4	3	5	5	4	1	3	6	7	7	8	9	8	9	8	8	5	5	8	11	5	8	6	6	10	11	5	1	3	7	9	14	3	13	7	6						

Gender	Ethnicity	Age	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017
Male	European	20-39	22	20	22	5	16	18	23	16	22	22	22	35	18	29	40	25	20	20	32	39	27	17	22	28	28	28	24	19	23	31	22	25	25	28	24	33
Male	European	40-59	20	21	16	16	23	29	32	28	32	37	36	26	36	44	50	41	26	22	42	46	43	38	40	29	47	38	29	34	30	34	32	35	33	40	30	41
Male	European	60-79	29	23	23	28	38	36	30	39	35	25	38	47	36	51	45	36	42	53	66	69	63	34	60	61	49	43	47	47	43	53	58	65	51	47	44	61
Male	European	80-99	12	16	12	16	14	27	15	22	13	13	23	34	13	17	21	19	11	26	46	39	27	15	18	32	28	14	25	15	18	32	33	31	25	14	12	24
Male	European	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Male	Other	0-19	0	0	1	0	0	1	1	2	2	0	1	1	1	1	1	0	0	0	0	1	1	0	4	1	3	2	2	3	1	3	0	2	2	0	1	6
Male	Other	20-39	3	1	3	2	3	1	2	6	2	4	4	2	4	3	7	2	4	4	5	6	4	5	3	6	4	2	1	2	2	2	3	3	5	7	3	3
Male	Other	40-59	2	1	2	1	0	1	0	3	3	3	4	3	1	3	2	7	4	2	1	2	2	3	3	6	4	3	1	3	3	2	1	4	3	5	3	2
Male	Other	60-79	2	2	0	1	1	2	1	1	1	0	3	3	1	1	2	3	1	6	4	3	1	2	2	5	0	1	3	2	1	4	3	4	1	1	1	8
Male	Other	80-99	0	1	0	0	1	0	0	2	1	1	1	0	0	0	0	0	0	1	2	0	0	0	0	1	2	0	1	1	1	0	0	0	0	0	0	1
Male	Other	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Month 2018 and 2019

Gender	Ethnicity	Age	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019
Female	Maori	0-19	3	4	4	4	5	3	3	5	6	5	7	11	6	2	7	3	8	6	11	6	8	10	3	8
Female	Maori	20-39	12	13	19	14	14	9	23	16	19	28	14	18	19	17	19	9	19	21	19	15	23	20	22	20
Female	Maori	40-59	4	4	9	7	7	6	13	5	9	13	7	4	12	11	12	10	6	8	23	13	15	12	15	13
Female	Maori	60-79	10	4	5	5	5	4	5	5	7	3	2	4	5	4	4	6	2	9	3	6	6	8	8	14
Female	Maori	80-99	1	1	0	1	0	1	0	0	1	1	1	4	1	3	1	1	0	3	0	2	2	0	1	1
Female	Maori	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Female	Pacific	0-19	0	1	0	3	1	2	2	0	1	1	2	4	5	2	1	3	1	6	0	3	2	3	3	1
Female	Pacific	20-39	3	7	0	3	2	4	2	6	3	6	2	3	7	6	7	9	5	2	8	10	6	2	2	5
Female	Pacific	40-59	0	3	1	3	4	4	3	4	1	4	3	5	3	3	2	4	2	3	2	7	3	4	7	6
Female	Pacific	60-79	0	1	1	0	1	2	1	4	1	2	2	1	0	2	1	1	0	1	2	1	2	5	0	5
Female	Pacific	80-99	0	1	0	1	0	0	0	0	0	0	1	0	0	1	0	1	0	0	0	1	0	0	0	1
Female	Pacific	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Female	European	0-19	10	9	12	6	6	11	19	18	26	18	10	18	20	28	30	17	21	19	25	19	25	15	23	14
Female	European	20-39	39	40	33	38	22	53	41	52	45	66	59	53	65	75	53	52	60	58	50	69	54	53	74	63
Female	European	40-59	30	28	42	27	31	36	42	54	45	59	44	60	48	53	39	39	66	44	45	56	53	62	54	55
Female	European	60-79	44	49	47	42	38	51	76	60	61	96	52	62	78	71	71	70	80	75	78	81	83	64	81	68
Female	European	80-99	26	36	29	34	27	37	49	35	47	51	34	55	43	40	44	45	51	52	86	53	58	55	50	48
Female	European	100+	0	0	0	0	0	1	0	0	0	0	2	0	0	0	0	0	0	1	1	0	0	0	0	1
Female	Other	0-19	1	2	3	0	3	1	1	1	4	1	1	1	2	1	1	2	3	2	2	1	0	6	6	4
Female	Other	20-39	7	4	1	7	6	7	5	6	3	6	10	6	5	9	10	6	11	10	10	10	9	4	9	12
Female	Other	40-59	3	4	2	4	3	4	6	8	5	4	3	7	7	6	4	4	7	11	7	10	7	10	8	6
Female	Other	60-79	3	2	2	3	5	1	1	5	5	5	2	2	10	1	1	4	2	3	6	2	4	8	2	8
Female	Other	80-99	0	0	2	0	0	0	2	0	2	2	1	1	1	1	1	0	2	3	3	0	0	1	0	0
Female	Other	100+	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Male	Maori	0-19	3	6	5	4	3	2	0	1	3	7	10	9	3	6	4	3	5	6	6	3	4	6	5	12
Male	Maori	20-39	8	5	8	7	14	11	11	14	13	13	4	14	12	17	12	14	9	14	24	7	10	16	14	16

[illegible]

Canterbury DHB Emergency Department - % of Patients staying over 6 hours in ED, broken down by Gender & Ethnicity & Age

Month 2015, 2016 and 2017																																							
Gender	Ethnicity	Age	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	
Female	Maori	0-19	2%	1%	1%	1%	1%	1%	3%	2%	0%	2%	3%	4%	2%	2%	1%	2%	0%	0%	3%	2%	2%	3%	3%	3%	3%	1%	0%	1%	2%	1%	2%	1%	4%	2%	2%	2%	
Female	Maori	20-39	4%	5%	1%	1%	2%	3%	1%	4%	5%	2%	5%	4%	4%	3%	4%	3%	2%	2%	5%	2%	5%	1%	5%	3%	5%	2%	7%	5%	4%	4%	5%	4%	6%	4%	4%	5%	
Female	Maori	40-59	5%	8%	3%	5%	4%	4%	6%	1%	8%	11%	5%	7%	6%	10%	1%	4%	6%	3%	9%	5%	8%	5%	3%	9%	7%	5%	10%	2%	8%	11%	7%	8%	6%	6%	5%	4%	
Female	Maori	60-79	7%	6%	5%	8%	2%	0%	2%	4%	6%	2%	4%	10%	9%	11%	15%	4%	7%	6%	5%	19%	8%	9%	6%	5%	4%	6%	3%	11%	4%	10%	13%	8%	6%	2%	2%	6%	
Female	Maori	80-99	0%	0%	0%	20%	0%	0%	13%	0%	0%	0%	0%	0%	0%	17%	14%	33%	14%	25%	0%	0%	0%	0%	0%	0%	0%	0%	14%	0%	0%	14%	8%	25%	11%	0%	0%	29%	
Female	Maori	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
Female	Pacific	0-19	0%	0%	0%	0%	0%	0%	2%	0%	1%	0%	0%	0%	0%	2%	0%	2%	0%	2%	3%	2%	0%	4%	2%	1%	0%	8%	0%	0%	0%	3%	2%	0%	3%	1%	2%	5%	
Female	Pacific	20-39	3%	2%	4%	0%	5%	0%	2%	3%	5%	4%	2%	5%	7%	2%	2%	2%	0%	6%	7%	6%	0%	3%	2%	0%	3%	4%	4%	3%	1%	0%	3%	2%	0%	7%	0%	4%	
Female	Pacific	40-59	0%	7%	8%	4%	3%	6%	0%	0%	3%	12%	9%	3%	4%	10%	6%	6%	3%	6%	5%	7%	10%	8%	6%	0%	7%	11%	3%	3%	3%	4%	5%	3%	18%	3%	0%	9%	
Female	Pacific	60-79	7%	8%	10%	18%	0%	10%	5%	6%	0%	43%	0%	0%	14%	11%	0%	6%	0%	0%	0%	9%	22%	19%	7%	0%	0%	17%	13%	7%	0%	12%	17%	0%	11%	6%	20%	18%	
Female	Pacific	80-99	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	25%	25%	0%	50%	0%	50%	0%	0%	0%	0%	0%	33%	0%	0%	0%	20%	40%	0%	0%
Female	Pacific	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Female	European	0-19	1%	1%	0%	1%	2%	1%	2%	1%	2%	1%	2%	2%	2%	2%	1%	2%	1%	2%	3%	2%	1%	1%	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Female	European	20-39	3%	3%	2%	2%	3%	4%	3%	4%	6%	3%	3%	3%	3%	5%	4%	4%	4%	5%	5%	5%	4%	3%	4%	4%	5%	3%	5%	3%	3%	5%	4%	6%	4%	5%	2%	5%	
Female	European	40-59	3%	4%	3%	4%	3%	4%	5%	4%	3%	5%	4%	8%	4%	7%	6%	5%	6%	6%	8%	7%	7%	4%	6%	5%	6%	6%	5%	6%	6%	6%	4%	7%	7%	4%	4%	5%	
Female	European	60-79	5%	4%	3%	2%	4%	4%	3%	6%	5%	6%	6%	7%	4%	9%	6%	6%	4%	6%	9%	10%	9%	7%	7%	7%	8%	9%	5%	7%	6%	10%	8%	8%	7%	10%	4%	8%	
Female	European	80-99	3%	4%	3%	4%	2%	6%	5%	7%	5%	6%	6%	7%	4%	7%	6%	6%	7%	7%	12%	9%	7%	5%	9%	6%	8%	7%	8%	7%	5%	10%	6%	8%	6%	4%	3%	5%	
Female	European	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	33%	0%	0%	0%	0%	0%	0%	20%	33%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	25%	33%	50%	0%	0%	0%
Female	Other	0-19	4%	0%	0%	0%	0%	1%	3%	0%	1%	3%	3%	1%	2%	1%	3%	1%	1%	2%	3%	6%	1%	3%	1%	0%	3%	2%	6%	0%	0%	2%	2%	0%	2%	0%	0%	0%	
Female	Other	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Female	Other	20-39	2%	4%	1%	1%	4%	4%	1%	2%	5%	4%	2%	3%	3%	3%	4%	2%	1%	3%	1%	3%	5%	1%	3%	5%	6%	7%	8%	4%	3%	1%	7%	3%	5%	7%	4%	4%	
Female	Other	40-59	2%	2%	5%	0%	2%	5%	4%	6%	4%	0%	6%	5%	3%	3%	9%	4%	4%	3%	6%	7%	9%	0%	4%	1%	3%	8%	6%	6%	10%	2%	1%	11%	1%	9%	4%	5%	
Female	Other	60-79	0%	9%	0%	4%	0%	4%	8%	5%	7%	15%	3%	4%	3%	4%	6%	6%	3%	7%	3%	7%	9%	12%	8%	0%	6%	0%	0%	0%	5%	0%	3%	8%	5%	5%	5%	8%	
Female	Other	80-99	0%	20%	0%	0%	0%	0%	0%	0%	20%	11%	0%	0%	0%	0%	0%	0%	0%	0%	15%	17%	11%	13%	0%	20%	0%	0%	0%	0%	0%	10%	30%	14%	0%	0%	0%	15%	
Male	Maori	0-19	3%	0%	2%	0%	1%	1%	0%	0%	0%	2%	0%	1%	1%	1%	0%	0%	1%	1%	2%	1%	2%	1%	2%	1%	0%	2%	1%	1%	0%	2%	2%	1%	0%	0%	0%	1%	
Male	Maori	20-39	2%	3%	2%	0%	2%	2%	3%	3%	3%	1%	3%	3%	4%	4%	3%	3%	3%	4%	5%	7%	4%	4%	3%	5%	3%	5%	2%	5%	3%	3%	3%	3%	5%	1%	3%	6%	
Male	Maori	40-59	4%	6%	3%	5%	7%	4%	5%	6%	5%	5%	3%	6%	5%	7%	7%	2%	2%	10%	6%	7%	6%	6%	4%	5%	7%	4%	3%	8%	4%	7%	9%	3%	6%	4%	6%	6%	
Male	Maori	60-79	3%	5%	4%	3%	5%	0%	0%	0%	5%	4%	16%	6%	9%	11%	8%	9%	9%	2%	19%	3%	6%	6%	9%	6%	9%	10%	8%	11%	12%	5%	10%	10%	6%	6%	6%	8%	
Male	Maori	80-99	0%	0%	0%	0%	20%	0%	0%	0%	0%	0%	0%	20%	0%	25%	0%	0%	0%	0%	0%	11%	20%	0%	0%	0%	0%	11%	25%	0%	0%	17%	0%	18%	23%	0%	0%	20%	
Male	Maori	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Male	Pacific	0-19	0%	3%	1%	2%	0%	3%	0%	1%	5%	0%	0%	0%	2%	0%	0%	0%	0%	3%	1%	1%	0%	0%	0%	0%	2%	2%	2%	3%	0%	1%	0%	1%	0%	0%	1%	3%	
Male	Pacific	20-39	6%	2%	4%	1%	3%	3%	2%	3%	0%	1%	5%	5%	3%	9%	4%	4%	4%	0%	3%	7%	3%	2%	1%	4%	4%	1%	0%	3%	3%	1%	2%	0%	3%	4%	7%	2%	
Male	Pacific	40-59	9%	0%	7%	4%	3%	4%	3%	6%	7%	0%	4%	3%	8%	5%	2%	5%	3%	0%	4%	0%	7%	10%	4%	7%	4%	13%	8%	3%	3%	10%	6%	3%	0%	0%	2%	2%	
Male	Pacific	60-79	0%	0%	11%	9%	8%	10%	0%	8%	24%	5%	0%	6%	6%	14%	6%	7%	0%	0%	5%	13%	13%	0%	18%	5%	0%	6%	0%	10%	5%	11%	0%	8%	0%	4%	0%	0%	
Male	Pacific	80-99	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	25%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Male	Pacific	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Male	European	0-19	1%	1%	1%	1%	1%	0%	0%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	2%	1%	0%	0%	1%	1%	2%	0%	2%	1%	1%	



Gender	Ethnicity	Age	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017
Male	European	20-39	3%	3%	3%	1%	2%	2%	3%	2%	3%	3%	3%	5%	2%	3%	4%	3%	2%	3%	4%	5%	4%	2%	3%	3%	3%	4%	3%	2%	3%	4%	3%	3%	3%	3%	3%	4%
Male	European	40-59	3%	3%	2%	3%	3%	4%	4%	4%	5%	5%	5%	4%	5%	6%	7%	6%	4%	3%	6%	7%	6%	5%	5%	4%	6%	6%	5%	5%	4%	5%	4%	5%	5%	6%	4%	5%
Male	European	60-79	4%	4%	3%	4%	6%	5%	4%	6%	5%	4%	5%	6%	5%	7%	6%	5%	6%	7%	9%	10%	9%	5%	8%	8%	6%	6%	6%	6%	6%	7%	7%	8%	7%	6%	6%	7%
Male	European	80-99	4%	5%	4%	5%	4%	7%	4%	6%	4%	4%	7%	10%	4%	6%	7%	5%	3%	6%	10%	10%	7%	5%	6%	9%	8%	5%	7%	5%	5%	8%	8%	7%	7%	4%	3%	6%
Male	European	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	50%	0%	0%	0%	0%	0%	0%	0%	
Male	Other	0-19	0%	0%	1%	0%	0%	1%	1%	2%	2%	0%	1%	1%	1%	1%	1%	0%	0%	0%	0%	1%	1%	0%	3%	1%	3%	2%	2%	3%	1%	3%	0%	1%	1%	0%	1%	4%
Male	Other	20-39	3%	1%	2%	2%	3%	1%	2%	5%	2%	3%	3%	2%	3%	2%	6%	2%	3%	3%	4%	5%	3%	3%	2%	4%	3%	2%	1%	2%	2%	2%	2%	2%	4%	5%	3%	2%
Male	Other	40-59	4%	2%	4%	2%	0%	2%	0%	6%	8%	6%	8%	5%	2%	5%	4%	11%	10%	3%	2%	3%	3%	5%	5%	7%	7%	7%	2%	6%	4%	4%	2%	5%	4%	7%	5%	3%
Male	Other	60-79	9%	7%	0%	4%	5%	6%	4%	4%	3%	0%	13%	12%	3%	5%	6%	8%	4%	13%	14%	11%	4%	7%	8%	14%	0%	4%	7%	7%	3%	14%	11%	8%	3%	3%	3%	28%
Male	Other	80-99	0%	20%	0%	0%	8%	0%	0%	14%	13%	20%	11%	0%	0%	0%	0%	0%	0%	17%	18%	0%	0%	0%	0%	13%	29%	0%	11%	6%	17%	0%	0%	0%	0%	0%	0%	10%
Male	Other	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Month 2018 and 2019

Gender	Ethnicity	Age	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019
Female	Maori	0-19	1%	2%	2%	2%	2%	1%	1%	2%	3%	3%	3%	5%	3%	1%	4%	2%	3%	2%	5%	3%	3%	5%	1%	4%
Female	Maori	20-39	4%	4%	6%	5%	5%	4%	8%	6%	7%	9%	6%	7%	7%	8%	7%	3%	6%	7%	7%	5%	8%	7%	9%	7%
Female	Maori	40-59	3%	4%	7%	7%	5%	6%	10%	5%	8%	10%	7%	3%	11%	10%	11%	9%	5%	7%	19%	11%	13%	10%	14%	10%
Female	Maori	60-79	16%	7%	9%	9%	8%	6%	8%	9%	11%	7%	4%	8%	13%	10%	9%	12%	4%	17%	6%	9%	10%	16%	15%	19%
Female	Maori	80-99	11%	14%	0%	14%	0%	8%	0%	0%	10%	5%	10%	29%	11%	25%	17%	9%	0%	25%	0%	13%	22%	0%	7%	8%
Female	Maori	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Female	Pacific	0-19	0%	2%	0%	5%	1%	3%	3%	0%	1%	2%	3%	8%	10%	4%	2%	5%	1%	6%	0%	4%	4%	5%	5%	2%
Female	Pacific	20-39	3%	9%	0%	4%	3%	5%	3%	8%	4%	8%	2%	4%	8%	8%	13%	10%	6%	3%	10%	14%	7%	4%	3%	6%
Female	Pacific	40-59	0%	8%	2%	6%	11%	11%	7%	7%	2%	12%	8%	11%	6%	9%	7%	12%	5%	8%	5%	16%	6%	11%	25%	11%
Female	Pacific	60-79	0%	7%	6%	0%	5%	17%	5%	19%	7%	7%	10%	7%	0%	15%	7%	4%	0%	6%	10%	11%	10%	16%	0%	24%
Female	Pacific	80-99	0%	20%	0%	17%	0%	0%	0%	0%	0%	0%	14%	0%	0%	33%	0%	33%	0%	0%	0%	33%	0%	0%	0%	14%
Female	Pacific	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Female	European	0-19	2%	2%	2%	1%	1%	2%	3%	3%	4%	3%	2%	3%	4%	5%	5%	3%	3%	3%	4%	3%	4%	3%	4%	3%
Female	European	20-39	4%	4%	4%	4%	3%	6%	5%	6%	5%	7%	6%	6%	7%	8%	6%	6%	7%	7%	6%	8%	6%	6%	9%	7%
Female	European	40-59	4%	5%	6%	5%	5%	6%	7%	8%	7%	9%	7%	9%	7%	8%	6%	6%	10%	7%	8%	9%	9%	9%	8%	8%
Female	European	60-79	6%	7%	6%	6%	5%	8%	10%	8%	9%	12%	7%	8%	11%	10%	10%	10%	12%	11%	10%	10%	11%	9%	11%	8%
Female	European	80-99	5%	9%	6%	7%	6%	8%	9%	6%	10%	10%	7%	11%	8%	9%	9%	9%	9%	9%	16%	10%	11%	11%	10%	9%
Female	European	100+	0%	0%	0%	0%	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	17%	50%	0%	0%	0%	0%	14%
Female	Other	0-19	1%	2%	3%	0%	3%	1%	1%	1%	3%	1%	1%	1%	2%	1%	1%	2%	3%	1%	2%	1%	0%	6%	5%	3%
Female	Other	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Female	Other	20-39	4%	3%	1%	6%	4%	5%	4%	4%	2%	4%	8%	4%	4%	7%	6%	4%	7%	7%	6%	8%	6%	2%	6%	8%
Female	Other	40-59	4%	5%	2%	6%	4%	6%	8%	10%	6%	5%	3%	9%	8%	7%	4%	4%	8%	12%	8%	8%	8%	10%	10%	6%
Female	Other	60-79	7%	4%	4%	8%	12%	3%	2%	13%	9%	8%	5%	4%	20%	3%	2%	9%	4%	12%	14%	6%	9%	17%	4%	15%
Female	Other	80-99	0%	0%	25%	0%	0%	0%	13%	0%	13%	13%	11%	6%	6%	20%	17%	0%	14%	21%	33%	0%	0%	8%	0%	0%

Gender	Ethnicity	Age	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019
Male	Maori	0-19	2%	3%	2%	2%	1%	1%	0%	0%	1%	3%	4%	5%	2%	4%	2%	2%	2%	3%	3%	1%	2%	3%	2%	5%
Male	Maori	20-39	3%	2%	3%	3%	5%	5%	4%	6%	6%	6%	2%	6%	5%	7%	5%	6%	4%	6%	10%	3%	5%	7%	6%	6%
Male	Maori	40-59	6%	6%	7%	6%	5%	9%	12%	8%	5%	9%	8%	10%	12%	10%	8%	8%	6%	8%	14%	6%	8%	7%	10%	9%
Male	Maori	60-79	3%	10%	3%	4%	6%	5%	9%	11%	14%	12%	8%	14%	10%	10%	9%	3%	4%	16%	8%	11%	20%	6%	5%	14%
Male	Maori	80-99	50%	13%	0%	0%	0%	11%	20%	0%	20%	0%	0%	0%	0%	0%	0%	0%	10%	0%	20%	20%	0%	14%	8%	29%
Male	Maori	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Male	Pacific	0-19	0%	6%	1%	0%	1%	1%	1%	1%	0%	1%	1%	2%	3%	4%	1%	1%	4%	3%	2%	2%	4%	2%	2%	2%
Male	Pacific	20-39	5%	5%	6%	5%	0%	7%	4%	4%	2%	7%	10%	4%	5%	5%	3%	1%	3%	8%	6%	7%	10%	5%	11%	8%
Male	Pacific	40-59	14%	2%	10%	2%	6%	13%	6%	5%	12%	16%	3%	10%	11%	10%	9%	8%	5%	5%	8%	8%	14%	10%	10%	9%
Male	Pacific	60-79	13%	0%	0%	5%	17%	0%	9%	5%	5%	27%	10%	6%	9%	14%	0%	4%	6%	13%	5%	0%	8%	10%	8%	4%
Male	Pacific	80-99	0%	0%	100%	0%	0%	0%	25%	0%	0%	33%	0%	33%	0%	0%	50%	0%	20%	0%	50%	25%	0%	0%	0%	50%
Male	Pacific	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Male	European	0-19	1%	2%	1%	1%	2%	2%	2%	1%	2%	2%	2%	3%	3%	2%	3%	2%	3%	3%	2%	3%	2%	2%	3%	2%
Male	European	20-39	4%	4%	2%	3%	4%	3%	3%	4%	5%	8%	6%	7%	6%	6%	6%	5%	8%	6%	5%	5%	6%	6%	8%	6%
Male	European	40-59	5%	5%	5%	4%	4%	6%	6%	8%	3%	10%	5%	8%	7%	8%	10%	5%	8%	10%	8%	7%	7%	7%	10%	9%
Male	European	60-79	6%	8%	7%	7%	6%	7%	8%	7%	7%	10%	8%	8%	8%	9%	7%	9%	8%	7%	12%	10%	8%	8%	9%	7%
Male	European	80-99	5%	5%	6%	6%	5%	4%	10%	8%	8%	10%	6%	9%	7%	8%	5%	8%	9%	10%	11%	10%	9%	7%	9%	8%
Male	European	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Male	Other	0-19	0%	2%	1%	1%	1%	1%	1%	1%	0%	2%	1%	2%	0%	1%	3%	0%	1%	1%	2%	2%	0%	0%	3%	1%
Male	Other	20-39	2%	3%	4%	3%	3%	3%	5%	3%	5%	7%	6%	6%	6%	6%	2%	4%	5%	3%	4%	6%	8%	4%	6%	4%
Male	Other	40-59	11%	13%	3%	9%	4%	2%	9%	11%	6%	5%	7%	8%	7%	12%	6%	6%	9%	12%	5%	4%	3%	5%	11%	9%
Male	Other	60-79	11%	13%	4%	19%	16%	7%	8%	3%	6%	6%	9%	12%	7%	12%	4%	15%	8%	16%	7%	13%	13%	16%	7%	4%
Male	Other	80-99	50%	0%	14%	14%	13%	0%	7%	0%	0%	7%	0%	0%	6%	0%	0%	13%	18%	0%	20%	11%	13%	14%	0%	14%
Male	Other	100+	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Q3-5 Table one

Month / Year	Gynaecology				Cardiology				Urology			
	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral
Jan 2015	78	0.0	5.4	1.8	307	0.0	8.7	1.2	53	0.0	3.8	1.1
Feb 2015	85	0.0	6.9	1.8	309	0.0	6.3	1.2	62	0.0	7.8	1.2
Mar 2015	84	0.0	4.4	1.9	328	0.0	8.6	1.1	70	0.0	6.1	1.7
Apr 2015	78	0.0	5.4	1.9	324	0.0	5.1	1.2	58	0.0	6.2	1.5
May 2015	69	0.0	5.9	1.7	318	0.0	7.3	1.2	58	0.0	6.6	1.5
Jun 2015	77	0.0	6.1	2.0	324	0.0	7.9	1.4	53	0.0	6.3	1.4
Jul 2015	53	0.0	7.3	2.2	352	0.0	9.9	1.3	58	0.0	4.6	1.4
Aug 2015	74	0.0	7.7	2.0	324	0.0	6.9	1.3	48	0.0	7.4	1.7
Sep 2015	65	0.0	6.1	2.1	350	0.0	6.0	1.2	61	0.0	7.4	1.9
Oct 2015	63	0.0	4.8	1.7	306	0.0	8.6	1.3	83	0.0	8.7	1.4
Nov 2015	83	0.0	4.8	1.8	314	0.0	6.0	1.4	52	0.0	7.9	1.5
Dec 2015	91	0.0	9.6	2.3	303	0.0	8.3	1.4	51	0.0	7.4	1.9
Jan 2016	86	0.0	5.3	2.0	301	0.0	7.8	1.3	49	0.0	5.0	1.4
Feb 2016	89	0.0	8.2	2.6	303	0.0	7.9	1.3	62	0.0	6.9	1.7
Mar 2016	77	0.0	7.3	2.3	352	0.0	7.4	1.4	68	0.0	5.7	1.6
Apr 2016	70	0.0	8.6	2.0	362	0.0	7.0	1.4	62	0.0	4.9	1.3
May 2016	88	0.0	5.6	2.0	344	0.0	6.6	1.3	61	0.0	9.9	1.5
Jun 2016	95	0.0	8.6	2.4	296	0.0	7.1	1.4	61	0.0	5.6	1.7
Jul 2016	82	0.0	4.7	2.1	329	0.0	7.1	1.6	67	0.0	6.0	1.6
Aug 2016	81	0.0	6.5	2.0	349	0.0	7.4	1.5	41	0.0	7.8	1.8
Sep 2016	96	0.0	7.2	2.1	346	0.0	7.7	1.3	64	0.0	6.5	1.5
Oct 2016	85	0.0	5.6	2.0	327	0.0	7.1	1.3	54	0.0	4.9	1.4
Nov 2016	85	0.0	6.1	2.5	334	0.0	7.2	1.5	68	0.0	6.0	1.8
Dec 2016	103	0.0	6.4	2.3	327	0.0	7.0	1.3	50	0.0	6.9	1.6
Jan 2017	83	0.0	5.5	2.2	311	0.0	6.4	1.2	59	0.0	6.5	1.4
Feb 2017	76	0.0	5.4	2.3	321	0.0	7.1	1.4	56	0.0	7.8	1.7
Mar 2017	109	0.0	7.0	2.1	343	0.0	7.6	1.2	47	0.0	3.7	1.3
Apr 2017	95	0.0	6.4	2.3	329	0.0	7.3	1.4	51	0.0	4.4	1.4
May 2017	111	0.0	6.4	2.5	340	0.0	6.3	1.3	58	0.0	3.6	0.9
Jun 2017	88	0.0	6.2	2.4	337	0.0	7.5	1.5	76	0.0	8.7	1.3
Jul 2017	69	0.0	6.0	2.5	341	0.0	8.4	1.5	50	0.0	7.3	1.7
Aug 2017	83	0.0	6.3	2.2	364	0.0	7.9	1.6	56	0.0	5.0	1.3
Sep 2017	100	0.0	6.3	2.2	295	0.0	6.0	1.5	58	0.0	6.2	1.8
Oct 2017	121	0.0	6.2	2.4	345	0.0	6.2	1.4	81	0.0	5.1	1.5
Nov 2017	81	0.0	5.7	2.3	280	0.0	4.8	1.2	78	0.0	5.3	1.4
Dec 2017	94	0.0	8.3	2.2	338	0.0	6.2	1.5	74	0.0	6.3	1.4
Jan 2018	126	0.0	5.9	2.1	306	0.0	7.4	1.4	58	0.0	4.1	1.2
Feb 2018	96	0.0	7.5	2.0	267	0.0	6.3	1.4	61	0.0	7.1	1.7

Month / Year	Gynaecology				Cardiology				Urology			
	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral	Number of Referrals	Minimum number of hours between Arrival and Referral	Maximum number of hours between Arrival and Referral	Average number of hours between Arrival and Referral
Mar 2018	94	0.0	6.6	2.3	274	0.0	8.0	1.3	67	0.0	4.7	1.4
Apr 2018	91	0.0	5.9	2.4	267	0.0	10.5	1.5	64	0.0	7.1	1.9
May 2018	94	0.0	5.2	2.1	317	0.0	11.8	1.5	64	0.0	7.9	1.5
Jun 2018	100	0.0	7.2	2.2	279	0.0	6.7	1.5	56	0.0	4.5	1.3
Jul 2018	95	0.0	6.5	2.5	305	0.0	8.0	1.6	73	0.0	7.9	1.7
Aug 2018	117	0.0	7.4	2.3	316	0.0	7.1	1.6	74	0.0	6.6	1.9
Sep 2018	104	0.0	6.5	2.3	299	0.0	8.4	1.6	60	0.0	5.4	1.8
Oct 2018	94	0.0	7.5	2.4	281	0.0	5.8	1.5	69	0.0	14.2	2.5
Nov 2018	92	0.0	12.9	2.2	306	0.0	7.0	1.2	68	0.0	7.4	1.5
Dec 2018	81	0.0	6.1	2.0	309	0.0	6.1	1.3	76	0.0	18.0	1.6
Jan 2019	99	0.0	5.8	2.1	372	0.0	6.5	1.3	66	0.0	8.5	1.6
Feb 2019	99	0.0	6.0	2.1	312	0.0	10.5	1.5	78	0.0	9.4	1.3
Mar 2019	94	0.0	14.2	2.3	322	0.0	18.4	1.3	61	0.0	4.6	1.4
Apr 2019	94	0.0	5.3	1.9	317	0.0	9.3	1.3	51	0.0	9.7	1.6
May 2019	103	0.0	6.1	2.1	347	0.0	9.2	1.5	68	0.0	6.0	1.4
Jun 2019	107	0.0	6.2	2.2	308	0.0	8.1	1.5	70	0.0	13.4	1.9
Jul 2019	93	0.0	12.0	2.2	317	0.0	15.1	1.4	85	0.0	18.1	1.9
Aug 2019	104	0.0	8.3	2.3	361	0.0	10.1	1.4	84	0.0	11.0	1.8
Sep 2019	88	0.0	8.0	2.1	341	0.0	7.9	1.6	66	0.0	15.6	1.8
Oct 2019	107	0.0	7.4	2.3	358	0.0	9.3	1.4	91	0.0	9.1	1.5
Nov 2019	89	0.0	5.9	2.2	335	0.0	12.7	1.5	75	0.0	9.0	1.4
Dec 2019	112	0.0	6.1	2.3	316	0.0	10.7	1.6	70	0.0	8.9	1.4