

# **CORPORATE OFFICE**

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23 December 2020



## **RE Official information request CDHB 10455**

I refer to your email dated 23 October 2020 requesting the following information under the Official Information Act from Canterbury DHB regarding Non-resident debt. Specifically:

## Note:

- all below amounts are GST exclusive
- Financial year is from 1 July to 30 June
- 1. What was the value of treatment provided to non-resident patients in each of the last five years and in 2020 as of October 1?

Table one: The total amount invoiced for treatment of people not eligible for publicly funded health services in New Zealand for the financial years 2015/16 – 2020/21 (\*as at October 2020)

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21*
Total amount invoiced in the year	3,335,327	2,676,651	2,909,581	3,340,928	4,637,146	1,040,549

2. How much of that was paid in each of those years and how much was left owing?

Table two: Payment received, and debt left due 2015/16 – 2020/21 (\*as at October 2020)

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21*
Total payment received from non- resident per year <sup>2</sup>	Unavailable <sup>1</sup>	2,030,873	1,803,660	2,744,032	3,078,081	890,366
Total debt left due <sup>2</sup>	Unavailable <sup>1</sup>	Unavailable <sup>1</sup>	2,065,463	1,972,380	941,015	909,125

#### Notes:

<sup>&</sup>lt;sup>1</sup>Unavailability of data relates to financial system change.

<sup>&</sup>lt;sup>2</sup> Payments and debt due may relate to revenues from prior financial years.

### 3. How much has been written off in each of those years?

Table three: Total amount written off in each financial year 2015/2016 – 2020/2021 (\*as at October 2020)

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21*
Total amount written off	404,255	295,600	2,091,477	689,978	2,591,403	186,013

**Note:** Depending on timing, write offs may relate to revenues from prior financial years e.g. a large number of write offs in the 2019/20 year relate to 2018/19.

4. What was the largest bill racked up by a non-resident patient in that period and what was it for? If different, what was the largest un-paid bill in that period and what was it for?

## **Table four:**

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21*
Largest Bill	174,872	155,076	156,944	216,576	221,120	223,092
Largest balance due at the end of the year for a non-resident patient	49,816.69	36,481.02	123,130	167,865	178,909	178,909

**Note:** The specific detail of invoices remains undisclosed for confidentiality / privacy reasons and is therefore declined under section 9(2(a) of the Official Information Act.

# 5. Can you break the costs down by type of treatment?

As above, the specific detail of invoices remains undisclosed for confidentiality / privacy reasons and is therefore declined under section 9(2(a) of the Official Information Act.

I trust that this satisfies your interest in this matter.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a>; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely,

Ralph La Salle

**Acting Executive Director** 

**Planning, Funding & Decision Support**