Te Whatu Ora Health New Zealand

Waitaha Canterbury

Minutes – 25 November 2022 DHB Disability Steering Group (DSG) By Zoom

In person

Paul Barclay, Lara Williams (minutes).

<u>Via Zoom</u>:

Grant Cleland (Chair), Joyce Stokell, Rekha (interpreter), Jeremy (interpreter), Helen Thorne, Dave Nicholl, Susan Wood, Rāwā Karetai, Allison Nichols-Dunsmuir, Janet Geddes, Shane McInroe, Dan Cresswell (Meeting Assistant), Malu Tulia, Esala Vacamakawai, Jacqui Lunday-Johnstone, Rose Laing. Anna Thorpe and Irihapeti Mahuiti (Pegaus, guest speakers).

Apologies:

Kathy O'Neill, Jane Hughes, Mick O'Donnell, Waikura McGregor, Sekisipia Tangi, Akira Le Fevre, George Schwass.

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome Karakia	By Grant Cleland	
	Apologies received	Apologies as above	
	Introduction	By everyone	
2	Any conflicts of Interest	None	
	Review and approval of previous minutes	October minutes approved.	
	Action Points from Previous Minutes – including outstanding actions	Thank you to Mick for support to DSG and wishing him well for the future in his new role.	
		Outstanding points at end of minutes.	
		Previous action points Learning Governance Group have endorsed disability equity training, will be mandatory for all staff going forward including general and clinical staff, new and existing staff.	
		Long term Covid documentation, Paul to follow up with Comms, via Karalyn van Deursen.	Action point: Paul to contact KVD re long term Covid document.

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	Paul, Shane & Rāwā being interviewed for Pegasus Clinical Boards.	
	Grant met with Victoria and Joyce to welcome Victoria and going forward.	
	Paul and Grant attending consumer hui, 29 November. Will report back at next meeting.	Action point: Consumer hui, Paul and Grant to report back.
	Letter drafted to Peter Bramley: 1) supporting continuation of Covid Hub. 2) positive feedback with disabled community consultation. 3) community connector roles with whānau ora. 4) long covid with disabled, ongoing support needed.	Action point: Letter to Peter Bramley to be sent.
	Allison gave support to send letter now before decisions are set.	
	Hub. Provides link to those not enrolled with a GP, disadvantaged with no access to the system. Pasifika representation for those on work visas and dairy farm workers. After hours cost is a barrier. Issues highlighted in disability community - difficulty getting appointment. If community hub can continue, this will to relieve pressure on the system.	
	Accessible Information Work Group (AIWG):	
	Joyce requested disabled representation on AIWG. Deaf community needs to be represented. Local rep needed as well as national. Grant will raise with AIWG. Looks like there will be a strategic leadership group nationally.	
	Clarification needed on DSG membership on the AIWG working group.	Action point: Grant to discuss at the AIWG meeting having

The following areas have been highlighted as areas to influence and opportunities to improve access to information and Communication: 1) Overall policy. 2) Ensure mandatory learning. 3) Continue to advocate for Senior Advisor role. 4) Purchasing easy read software. 5) Auditing websites. 6) Intranet page of accessible information. 7) Managers have good knowledge of accessible information. Need to determine what will occur at a national level in terms of improving accessible information and communication.	DSG reps on the group – Joyce (Deaf), Paul (Blind & Vision Impaired), Shane (Learning Disability)
Te Whatu Ora Health Plan 2022 disabled section shared. Te Whatu Ora has started work on foetal alcohol syndrome. NZ Health Plan 2022: Consumer group, national consistency, work done in regions needs to be connected. Aims to look into regional resourcing and other DSGs. Consumer forum. Concern raised on what we do and crossover. Opportunity to encompass gains with consumer groups. Grant to raise clarity with consumer groups, standards, how that interacts with disability. Upcoming consumer hui is likely to address how we fit into national structure.	Action point: Grant/Paul to follow with Rachel Noble and Mike Nolan what is happening at national level with the disability parts of the NZ Health Plan 2022. Action point: Grant/Paul to raise these points at the consumer hui on the 29 th of Nov.

Review of the Transalpine Health & Disability Plan: a. Recap DAP Progress from Oct meeting. b. Further Updates from Akira, Janet/Helen, Rosie and Jane.	a. b.	Covered above. Akira has sent update. Grant will include with his updated action plan summary. Rose see there has been progress with development of Personal Care Plans. People wondered how this could be promoted within the disability community. Child and Health department using acute plans for vulnerable people presenting after hours. Making personalised care plan to make it easier, generic to all age groups. How do people know about the plans, could be promote these more publicly in 2023? There are brochures but not used during Covid.	Action point: Rose to take feedback on Personal Care Plans promotion to her group.
		Health and wellbeing, integration planned paediatrics, mental health and health and child networks. Helen raised DSG doesn't have a mental health rep. Can we discuss wording of the plan as separate services. Janet endorsed.	Action points: Janet & Helen to look at what is in the plan and update.
 c. Other Areas to discussed at November Meeting: What are the lessons learnt from the Covid Response? Any new actions that need to be included in the plan now being part of Te Whatu Ora? Priorities for 2023? Where are our DSG membership gaps? What resources do we need to coordinate/implement the plan? 	 2. 3. 4. 	Priorities for 2023: Continue the work on the disability equity training. Prioritize the influences and opportunities identified by the accessible information working group. Re-engage the physical access working group and get the infrastructure office to be driving this. Also update ToR. Determine the Māori, Pasifika, CALD community priority actions that are required. Advocate for the Senior Communication Advisor Disability to continue.	Paul & Grant AIWG Grant & Allison to work on this - contacting infrastructure office and the other members. Grant Meeting with Jacqui 13 Dec

		6. Regular update from P & C	Akira
		Regular update from P & C including building a link with the	Акіга
		disabled staff network.	
		7. Receive regular feedback about	Susan Woods
		patient experience and complaints	
		from disabled people and whānau.	
		8. Integrate the learning and arising	Allison to work
		issues from the COVID response	on this.
		into the plan and other pandemics	
		eg. monkeypox and measles, etc.	
		9. Look at how DSG members can be	Grant to raise
		more involved with other groups	with AIWG.
		such as the AIWG. 10. Determine how we can receive	Discuss with
		more consumer feedback and links	Susan Woods
		with what is happening at a	
		national level.	
		11. Raising our work and	
		achievements at the national	
		level.	
		12. Extending the DSG for another 2	Membership:
		years from January 2023. People	Email Lara if you
		in favour. Review the ToR.	don't want to
			continue on DSG.
			Making a
			recommendation to Jacqui. Who?
4.	Pegasus Health – Anna	Equity and population health strategy.	
4.	Thorpe, Irihapeti Mahuika.	Clinical advisory board reps.	
	Aligning Pegasus work in the	Gathering data of Pegasus staff to	
	disability space with DSG	improve equity.	
	priorities.	Comms awareness to include all	
		communities.	
		Approach to senior leadership on	
		accessible documents.	
		Determining what is the best approach	
		going forward in partnership with Te	
		Whatu Ora?	
		Opportunity to have Pegasus rep on	
		our groups to capture consumer feedback. Rose suggested Rebecca	
		Muir from Shared Care group to join	
		DSG.	
		Want to develop Disability Training	Action point:
		package and seek feedback from DSG.	Anna to work
		From deaf community, Joyce	with Paul &
		emphasised in person feedback rather	Grant on this
		than electronic. Pegasus happy with	training brief and
		this.	report back to
			DSG

		Pegasus added any feedback would be reimbursed. Grant & Paul have met with Anna re disability training for Medical Practices/Pharmacies in 2023. Anna will provide update after speaking with Pegasus Education Team. SANDs document Website – learning disability community don't' have reliable internet access. This is a barrier. Seniors also. Primary Health barrier with website.	Also invite Te Pou re their disability & competency training. Anna Thorpe to resend Sands document to Joyce
	Where are our DSG membership gaps?	 Need to recognise other 2 PHOs. No service provider – rep from provider's network? Parent of disabled child, Helen can take this to CHAC for Rep. Mental Health Rep. Grant to follow up with Jane re her future involvement. Blind community, as Paul is currently representing Te Whatu Ora rather than consumer. Age Concern – support worker from dementia Canterbury as an option? CALD rep? DLC rep? Pegasus and Other PHO rep – 1 rep (Rebecca Muir). Anyone else 	Action point: Paul to contact Henrietta re provider member. Action point: Helen to contact CHAC for parent with child membership
	a. Long Covid/Delayed Recovery, Allied health and wider group – Allison	Unfortunately ran out of time to discuss this.	Action point: Long Covid presentation from Allison at January meeting.
7.	Progress Update from Paul Barclay	CALD Rep info has been forwarded to Ester. Identify access barriers, solutions with resources needed. Identify if it's Te Whatu Ora, Waitaha, or Whaikaha issue. Patient experience surveys via Quality Team.	

		Health and safety working group on road transport, including car parking, fleet, shuttles, dental vans, services accessed by disabled patients and staff. Testing on induction modules. Working with Learning and development to remove access barriers. Intranet, accessible documents, working with Matt Elliott.
8	Health NZ Update	Not discussed
9	Any other general business?	Not discussed
10	Anything that's different in a disabled person's life since we last met.	Not discussed
8	Next meeting	The next meeting will take place 27 January 2023, 32 Oxford Terrace, 2.11.