



27 January 2022

9(2)(a)

**RE Official Information Act request CDHB 10776 & WCDHB 9643**

I refer to your email dated 8 December 2021 requesting the following information under the Official Information Act from Canterbury DHB and West Coast DHB. Specifically:

**All written and visual material, communications, emails, design drafts, final papers and decisions related to all visual material created for COVID-19 communications from the DHB including:**

- 1. The COVID-19 design briefs developed by DHB staff, advisors and contractors; all relevant internal and external communications in relation to the development of the design briefs, all decision-making papers, notes, emails, minutes and agendas in relation to the design briefs; and**
- 2. all external communications in relations to COVID-19 design briefs, including draft and final visual material, responses from and to external agencies and creatives concerning the COVID-19 design material;**
- 3. all communications seeking advice from and giving advice to internal and external partners and parties on the COVID-19 visual and design material.**

The request for “all” material spans a two-year time period. Canterbury DHB and West Coast DHB would therefore require a substantial amount of resource and time to identify these materials. We are therefore declining your request pursuant to section 18(f) of the Official Information Act i.e. “...the information cannot be made available without substantial collation or research”.

Furthermore, the work involved for dealing with Omicron for our health system must take priority.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB and West Coast DHB websites.

Yours sincerely

A handwritten signature in black ink, appearing to read 'RLS', with a long horizontal line extending to the right underneath it.

Ralph La Salle  
**Senior Manager, OIAs**  
**Canterbury DHB and West Coast DHB**