Te Whatu Ora Health New Zealand Waitaha Canterbury

Minutes – 01 July 2022 Canterbury DHB Disability Steering Group (DSG)

Via Zoom:

Grant Cleland (Chair), Allison Nichols-Dunsmuir, Dave Nicholl, Emelia Winter (sitting in for Akira Le Fevre), Esala Vacamakawai, Helen Thorne, Ingrid Rammers (minutes), Janet Geddes, Joyce Stokell, Kathy O'Neill, Malu Tulia, Marlene Deale (Interpreter), NZSL Interpreter, Paul Barclay, Susan Wood

Apologies:

Akira Le Fevre (P&C), Catherine Swan, Dan Cresswell (Meeting Assistant), George Schwass, Harpreet Kaur, Jacqui Lunday-Johnstone, Jane Hughes, Mick O'Donnell, Rāwā Karetai, Rose Laing, Shane McInroe, Sekisipia Tangi, Simon Templeton, Waikura McGregor

| | AGENDA ITEM | SUMMARY OF DISCUSSION | ACTION POINTS |
|---|---|---------------------------------|---------------|
| | | | |
| 1 | Welcome | By Grant Cleland | |
| | Karakia | By Grant Cleland | |
| | Apologies received | Apologies as above | |
| | Introduction | By everyone | |
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| 2 | Any conflicts of Interest | None | |
| | Review and approval of previous minutes | Minutes of 27 May 2022 approved | |
| | Action Points from | | |
| | Previous Minutes – | | |
| | | All action points actioned | |

| | including outstanding actions | | |
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| 3 | COVID-19 Omicron Response Update | A discussion takes place. The COVID-Hub receives a lot of referrals from GPs making sure that their deaf patients can get the support they need as well as from someone who has time to give this support. It is not realistic for a GP to spend for example 1.5 hours talking to people by phone, therefore it is good that this safety net is in place. There is no further information about any denial of an interpreter. It would be a concern if this is happening. The question is raised about what the future is of the Vaccination Programme and the Care in the Community. The Vaccination Programme includes not only COVID but all immunisations such as the flu vaccination, childhood immunisations, and some random vaccinations. This programme has been going on for many years. The disability community is strongly encouraged to get a flu vaccination and a second COVID booster. There now is new eligibility for a second booster for people 6 months after they had their first booster or three months after they were tested COVID positive. | |
| | | There is a lot of information available on who is eligible and it is difficult to keep up with it. Allison proposes to double-check what is on the CDHB website and send around the information she thinks is the right information. Care in the Community is subject to a lot of discussion about what is going to happen in the future. It continues to develop options for people who can't live at home and who are supported to live somewhere else (i.e. a motel) when they are COVID positive. It continues to have support from social work and nursing staff. | Allison to double-check the information on the CDHB website and inform the group |

Information on how to get additional vaccinations is published on the HealthNZ and CDHB websites as well as in the public arena. The main vaccination sites are in pharmacies and general practices; there is no reduction in sites.

For information, people can contact their local pharmacy, their GP, or call Healthline. The easiest way might be to call the Disability Health Line / Whakarongorau which covers vaccination and Care in the Community questions. The number is 0800 11 12 13. They have also information on specific areas available.

There seems to be some uncertainty on what the provisions will be from the 30th of June. Care in the Community with the COVID Hub and the GP will be extended to the 31st of December. The testing in its current form by using free RATS and PCR tests all stays the same till the end of September and is open for review.

Another round of disability events will take place in September and October. More information will be provided later.

There seems to be an overlap of services in the Pacific community. Is there a general contact for service providers to get information on the services that are provided to a person or a family? Allison will talk with one of her colleagues about this. The general Health records do not always seem to work out the right way.

There could be made a connection with Amnesty which is involved with food packages.

Susan will do another analysis survey which might be helpful regarding family involvement. Susan and Kathy will catch up on this. Susan will report back on this at the next meeting.

The vaccination of people with high behaviour needs seems to be challenging sometimes. A solution to this has not been found yet. A sedation pathway is not supported in the organisation. There are no high numbers involved. Helen, Janet, and Allison will discuss this subject.

Allison will contact one of her colleagues regarding the overlap in services in the Pacific Community

Susan will do an analysis survey regarding family involvement. She will catch up with Kathy and report back to the group at the next meeting

Helen, Janet, Allison to discuss the vaccination of people with high behaviour needs

| 4 | Review of Disability Action Plan | Work Plan Determine what/if should be added to a Work Plan concerning experience and lessons learned as we have identified in the discussion about COVID. | Grant to facilitate discussion |
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| | | Not discussed. | |
| | | P & C Update Not discussed. | |
| | | Disability Equity Training A discussion takes place. The training is online and accessible through Healthlearn, the learning management system for the South Island. There has been good feedback from the people who have completed the training (around 12,500) which probably is not going to have a huge impact on the organisational change we are looking at. | |
| | | Questions: -How do we make the training part of the requirements and processes for staff? -What is the spread of job roles of staff that has done the training? -How to promote the training? | |
| | | If P&C can take on board some of the new ways of working, then the challenge of restricting Healthlearn to certain organisations is questionable. It has been part of the orientation for all staff at the Health hub, which is a success. Alison and Emelia will have an offline discussion on possible obstacles. It is up to DHB on defining mandatory staff training. | Alison and Emelia will have an offline discussion on possible obstacles regarding the Disability Equity Training |
| | | The suggestion is made to have a discussion with RDST to include the Disability Equity Training in the programme for new RMO's. | |

Dave informs that junior doctors generally struggle to get released to do training unless it is of clinical value to their everyday performance. They already have problems coping with the normal day workload in a reasonable time.

Emelia will identify the number of clinical staff that have been going through the programme.

The programme has to suit someone that is hearing or vision impaired or with mobility issues. Emelia will arrange guest access for the CDHB DSG members to the training to enable them to review the contents.

It is important to get more awareness within the organisation. The CDHB DSG would like to see the training mandatory and agrees to put together a recommendation for the Learning Governance Group advising that this training becomes a part of the training requirements within the organisation. Grant, Kathy, and Emelia will put together the proposal requirements.

What would be the drive to make it valuable to people to attend the training? Is this money or attaching credits to their portfolios? When constructing the proposal any consideration of how to incentivise could be included.

Accessible Information Charter: How to progress the development of Work Plan? Not discussed.

Physical access issues: Progress with Facilities and Infrastructure Office? Not discussed.

Anything else?

None

Emelia will identify the number of clinical staff that have been going through the programme

Emelia will arrange access for the CDHB DSG members to the training.

Grant, Kathy, Emelia will put together a proposal for the Learnings Governance Group

| 5 | Health NZ update | The letter has been sent to HealthNZ. | |
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| | | The launch of Health NZ was on the 1 st of July. Until further notice, there will be no changes in the role of the advisory groups. The CDHB DSG is an action-oriented group with clear governance and will continue to meet although the future is unclear. | |
| | | If there is not enough clarity on the governance part, the group might have to contact Peter Bramley in his role as Regional Commissioner. At this moment, the contact person for the executive group is Jacqui Lunday-Johnstone. | |
| 6 | General Business | Accessible parking on hospital grounds is a concern. Grant to facilitate a discussion. Waiting for a response from George Schwass on this item. The Primary Care and Disability team is recruiting for Service Development position key roles. If people with a disability are appointed, they can share their experiences. Harpreet informs that she will be moving to the North Island at the end of July. | Grant to facilitate a discussion on hospital grounds parking. |
| 7 | Anything different in a disabled person's life since we last met | Grant shares that it is very convenient having access to a range of vaccinations at the local pharmacy. Grant wishes everybody well over the coming winter months. | |
| 8 | Next meeting | The next meeting will take place in mid or late August. | |
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| SUMMARY OF ACTION POINTS | | | |
|--------------------------|----------------------------------|--|-----------------------|
| Date | Subject | Action | Ву |
| 01 July 2022 | COVID-19 Omicron Response Update | Double-check the information on the CDHB website and inform the group. | Allison |
| 01 July 2022 | COVID-19 Omicron Response Update | Contact one of her colleagues regarding the overlap in services in the Pacific Community. | Allison |
| 01 July 2022 | COVID-19 Omicron Response Update | Do an analysis survey regarding family involvement. Catch up with Kathy and report back to the group at the next meeting. | Susan |
| 01 July 2022 | COVID-19 Omicron Response Update | Discuss the vaccination of people with high behaviour needs. | Helen, Janet, Allison |
| 01 July 2022 | Review of Disability Action Plan | Work Plan Determine what/if should be added to a Work Plan concerning experience and lessons learned as we have identified in the discussion about COVID. Facilitate a discussion. | Grant |
| 01 July 2022 | Review of Disability Action Plan | Disability Equity Training Have an offline discussion on possible obstacles regarding the Disability Equity Training. | Allison, Emelia |
| 01 July 2022 | Review of Disability Action Plan | Disability Equity Training Identify the number of clinical staff that have been going through the programme. | Emelia |
| 01 July 2022 | Review of Disability Action Plan | Disability Equity Training Arrange access for the CDHB DSG members to the training. | Emelia |
| 01 July 2022 | Review of Disability Action Plan | Disability Equity Training | Grant, Kathy, Emelia |

| | | Put together a proposal for the Learnings Governance Group. | |
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| 01 July 2022 | General Business | To facilitate a discussion on hospital grounds parking. | Grant |
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