



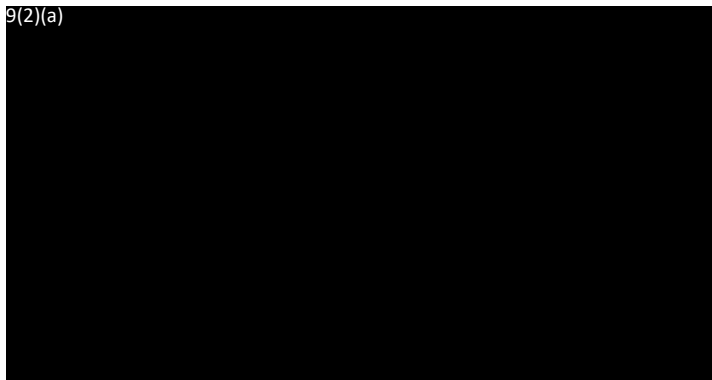
## CORPORATE OFFICE

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18 August 2021

9(2)(a)



### RE Official Information Act request CDHB 10664 and WCDHB 9579

I refer to your email dated 15 July 2021 requesting the following information under the Official Information Act from Canterbury DHB and West Coast DHB. Specifically:

I note in your response (CDHB 10628/WCDHB 9565) you say:

*“Please note: When we move to NIBS (National Booking system) from 1 July 2021 we will be able to answer questions regarding attendance and DNA moving forward for sites using the new system”*

Under the OIA I request the data to date since 1 July –

- The number of scheduled COVID-19 vaccination appointments that were missed by people to date in 2021

Please refer to **Table one** (below) for the information requested for both Canterbury DHB and West Coast DHB between 1 July 2021 to 29 July 2021 from our Covid vaccination sites using the NIBS (National Booking System).

**Table one:**

CDHB <sup>1</sup>	Number Attended	Number DNA	Percentage
49,126	47,724	1,402	2.9%
WCDHB <sup>2</sup>	Number Attended	Number DNA <sup>3</sup>	Percentage
4,655	4,158	497	10.7%

<sup>3</sup> Please note: West Coast bookings were affected by the flooding/Civil Defence Emergency on the Coast and a number of clinics were cancelled, which resulted in the bookings made for those clinic appointments appearing as DNAs.

<sup>1</sup> CDHB – As at 29 July 2021, 18 sites (47%) of the 38 sites delivering Covid vaccinations were using BMV (Book My Vaccine) the national online booking system.

<sup>2</sup>WCDHB operate two fixed vaccination clinics (Westport and Greymouth) and a mobile vaccination service. During July the mobile clinic was in the following locations. Reefton, Karamea, Haast, Franz Josef, Hokitika, Whataroa and Hari Hari. The fixed clinics and the mobile service are all using the national booking system.

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website and West Coast DHB websiteS after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracey Maisey', with a stylized flourish extending to the right.

Tracey Maisey  
**Executive Director**  
**Planning, Funding & Decision Support**