

A massive shout out to everyone who volunteers in our health system!

This week is National Volunteer Week Te Wiki Tuao a-Motu and this is the week we honour the collective energies and mana of all volunteers in Aotearoa. They grow our people, open minds, open hearts and create joy.

In health, people are at the heart of all we do, and volunteering provides so many opportunities for people to connect through acts of kindness.

More than one million people across Aotearoa say they volunteer for an organisation, contributing \$4 billion to the economy. Much more happens within communities and between people, and increasingly, in different ways.

This year's National Volunteer Week theme is 'Recognise, Connect, Reimagine'. This week I want to acknowledge and pass on heartfelt thanks to all of our health volunteers. No matter how you contribute, connect, and gift your time to help others, thank you for your mahi aroha.



Some of the friendly volunteers who make such a positive difference for patients and staff at Christchurch Hospital

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We are so lucky in Canterbury to have such a strong core of active volunteers helping us to improve the experience of people using our health services.

More than 300 people volunteer at Christchurch Hospital. Since 1999, the Christchurch Hospital Volunteers have used profit from the goods they sell to make donations worth a total of more than \$2 million to Christchurch Hospital.

At Burwood Hospital there are about 120 volunteers who as well as helping in the gift shop, help maintain the gardens, assist with wayfinding across the hospital, provide pet therapy with their dogs, and much more. There are also chaplaincy volunteers, and the Project Search interns at Burwood are volunteers too.

Throughout our health system volunteers are the glue that help keep things running smoothly and provide many extras for patients and staff. Most of our rural and community hospitals and health centres have volunteers involved in activities such as delivering meals on wheels, tending gardens, providing transport and there are many 'Friends of the hospital' groups, health support groups and organisations such as Red Cross and From One Mother to Another who do so much to support our communities on a daily basis.

This week I salute our health volunteer heroes. Thank you for everything you're doing – your mahi aroha – whatever form it takes, is very much appreciated.

New Rangiora medical centre to complement Rangiora Health Hub

Last Thursday night I had the pleasure of meeting with a group of people from the Rangiora community to talk health. I was very pleased to be able to provide an update on the new medical centre to be built in the town on the site of the old hospital – right next door to the Rangiora Health Hub. When complete, it will be an integrated health centre complete with a retail pharmacy and radiology services and be open extended hours from 8am – 10pm.

Question time saw the team fielding questions on everything from eating disorders services, COVID-19 vaccination, the use of flexi beds within the Maternity Unit at the Rangiora Health Hub, along with questions about in-home and post-surgical care.

front elevation
1 : 150



An artist's impression of the new medical centre to be built in Rangiora on the site of the old hospital



David and Sandi McLean of Rangiora speak at the public meeting

Farewell to Evon Currie

As mentioned last week, this week marks the end of an era for the leader of our Community & Public Health team, Evon Currie. I was privileged to be part of her farewell - it was wonderful to hear all the stories that were shared with laughter and a few tears.

The speeches at her farewell reflected what a kind and warm person she is, while being a strong and formidable leader. Evon has had a strong influence in the public health space locally, regionally and nationally.

Thanks again Evon for the courageous leadership you've shown, for building up such a strong, diverse and capable team at Community & Public Health – you leave the place



Evon Currie and some of her family



Hugs and thanks for Evon Currie's exceptional service as leader of our Community & Public Health team.

in good heart. Enjoy a long healthy and happy retirement with people who make you happy and fulfil those creative urges!

Appointment of Interim Executive Director – Community & Public Health

On Friday I was pleased to announce the appointment of Tanya McCall as Interim Executive Director – Community & Public Health, effective from today. Tanya is of Cook Islands Māori (Aitutaki) and Samoan (Siusega) descent. She has considerable experience in the health sector and in the Pasifika community and has worked for the Canterbury DHB since February 2003 in a variety of roles but most recently as the Manager of the Policy Team and Health Protection Team (Environment).

Tanya holds a number of governance roles across the health sector particularly focused on Pasifika and Public Health and is a public health consultant to the Ministry of Health in the Cook Islands.

Tanya's compassion and empathy for public health and Pasifika communities are evident in her work and we are delighted to have her on our Executive Management Team.



Interim Executive Director – Community & Public Health, Tanya McCall

Important hui with Manawhenua and our Māori Health staff

Last week I had the privilege of connecting with Manawhenua ki te Waitaha and it was really good to be able to meet with key leads from each of the Rūnanga of Ngāi Tahu. They are important partners with us in delivering healthcare for those who perhaps are some of the most vulnerable in our community. They're key to leading and helping support kaupapa Māori services in our community to ensure better access and better equity. It provided a timely reminder to me how important it is to strengthen

our partnership with Ngāi Tahu and to ensure that we're engaging early in any co-design process so we're shaping services together to achieve health outcomes we need to improve equity. Today, I also got to meet with our Māori health staff, at their regular monthly hui. It's vital that we're supporting the team, ensuring they're culturally safe and can contribute their skills and talents. We are looking to grow the number of Māori staff and Māori leadership across our organisation.

Budgets

I want to acknowledge the significant work of so many of you who have worked tirelessly to improve our deficit position. The Board also want to express their thanks for the work everyone has done.

Today's the shortest day – roll on Spring!

It's official, today is the shortest day, and it also marks the Winter solstice. From here on in, our daylight hours will slowly get longer as the countdown is on till Spring, and hopefully some better weather.



Click [here](#) to watch the This week with Peter video

Ngā mihi nui

Peter Bramley, CEO
Canterbury District Health Board

If you have a story idea or want to provide feedback on *CEO Update* we would love to hear from you! Please email us at communications@cdhb.health.nz. Please note the deadline for story submissions is midday Thursday.

If you're not a staff member and you want to subscribe to receive this newsletter every week please [subscribe here](#).



Bouquets

Maddy, Gynaecology Department, Christchurch Women's Hospital

I would like to pass on a compliment about one of the wonderful nurses in the Gynaecology ward (level 2) of Christchurch Women's Hospital. Maddy looked after me overnight and she was so kind, genuine and thoughtful. She was very careful not to wake my baby by not turning on the lights and whispering which I really appreciated, and she also made sure to explain what she was doing and show me how to turn off the beeping on the IV drip machine so it didn't disturb us. She was the most quick and efficient nurse I had during my two-night stay but also the most lovely. The hospital and her patients are so lucky to have her!

Cardiology Outpatients

A smoothly run department. Explanation given for each procedure etc. Waiting times explained. A happy department.

Ward 27 and Ashley Anderson, Christchurch Hospital

My 96 year-old-father was transferred to Ward 27 with multiple underlying, serious health issues. Anxious, confused and very ill, he would live out his final days with you, and our family would spend our last time together with him while looked after in Christchurch Hospital. At no time did we doubt he was receiving the very best of medical treatment and care, and it is with respect to the careful considerations given to his treatment, comfort and our wishes, that I write to thank Christchurch Hospital, the Ward 27 medical staff, and in particular, Dr Ashley Anderson.

It is obvious when someone has a true gift, and we are all fortunate that Dr Anderson has chosen a profession where her obvious skill and natural ability can best be directed and appreciated. Dr Anderson met with my mother, my sister and me, to talk about my father's condition and treatment, along with our wishes going forward. The frank, sympathetic and respectful style and manner with which Dr Anderson consulted with us during this meeting belied that of a young doctor at the beginning of her career.

Dr Anderson's natural, sensitive and professional style of communication and presence brought us great reassurance, comfort and peace during a difficult time, and that will long stay with us. Please could you pass on my family's sincere appreciation and gratitude to her. The course of my father's treatment and care, and the natural direction of life, saw him regain dignity and control during the final days and hours of his life, and in the privacy of his own room in Ward 27, he passed away. I would like to convey my deepest appreciation and thanks to the Christchurch Hospital. Your culture and commitment to quality has provided great care and support for our family in times of need.

Ward A3, Christchurch Hospital

A nurse called Wilma was one of the most caring nurses. The room was very comfortable. I felt the care was consistently good and as a retired registered nurse am happy to comment. Thank you to all the staff concerned.

Emergency Department (ED), Christchurch Hospital

The staff, attendants, nurses, technicians and doctor couldn't have been nicer. They treated me with care and compassion and after a complete WOF the doctor found the problem and treated it. I couldn't have had a better outcome, and the interim experience, although not my choice, was really top value. Thank you all who looked after me that night.

ED and Acute Assessment Unit (AAU), Christchurch Hospital

Attended the ED as my toddler had poked some Lego up her nose. Was sent through to AAU by a lovely man on the desk at the ED reception. Have to say I was dreading the trip in as I felt awful about the whole situation. I realise how busy the hospital is as well as using up valuable time for all staff involved. I had already been to our GP with no success.

The first person I spoke to at reception made me feel a little less of a hopeless parent and sent me on my way to the AAU with a smile and a wave for my troublesome two-year old. Once through to the AAU the lady on reception there was again so friendly and helpful that my stress levels slowly crept down!

The doctors and nurses who sorted the issue and pulled the offending Lego crystal out of my child's nose were wonderful. They made many efforts to keep my daughter cheerful and distracted with bubbles, gloves, and toys, along with a few interesting medical items.

Rosie was the name of the doctor who did the honours of pulling it out. I envy her steady hands! I unfortunately can't remember the name of the doctor who helped sedate my daughter or the nurse or other doctor who also helped, but they were all wonderful.

Community Dental Service

This will be our last year of using the Canterbury DHB Community Dental Service after having been clients since around 2005 when our first daughter was born. I want to take this opportunity to thank you all for the wonderful service you provide to all the tamariki in Christchurch. I am sure it can be a very stressful busy job for you all. My daughters have always had good kind experiences with you. All the best from our whanau.

Cardiology Outpatients, Christchurch Hospital

Thank you so very much for the loving care from Doctor Bridgman. My husbands' heart is stronger. Thanks to all reception, nurses and doctors for all your help and tests you ordered.

Dental, Christchurch Hospital

Rae and Harrison, great team.

Radiology, Waipapa

Super-efficient, fast, very friendly staff.

Nuclear Medicine, Christchurch Hospital

Staff are great, friendly and very supportive.

Sexual Health Clinic

Thank you so much for this service. Staff are very nice and welcoming. I want to emphasise how important the clinic is for the younger (20-30 year-old) population of Christchurch. Please keep this service available to everyone.

Big Shout Out

To: The Public Health Nurse team

Thank you for all your help, support and advice you all gave us with setting up the vaccination clinic at Orchard Road. Also, the ongoing support you gave us. We appreciated it very much. I can't write down individual names for fear I might forget someone, what you did meant a whole lot.

From: A vaccinator at the Orchard Rd clinic

#carestartshere

Take one for the team. **Be a Flu Fighter.**

Be a Flu Fighter

What is happening?

It's time to get vaccinated against the flu.

Who is eligible?

All Canterbury DHB employees and contractors are eligible to receive a free flu vaccination. This includes employees on leave (maternity, annual, extended leave etc).

Why is it important to vaccinate?

- › To protect yourself from a potentially debilitating flu that could put you out of action for weeks.
- › Stopping the spread protects your friends, whānau, work colleagues and patients from the flu.
- › Less flu = less strain on hospitals and health resources.
- › The flu is particularly dangerous for the very young, the elderly, the pregnant and those with certain pre-existing health conditions. Even if you're not high risk, someone you know, love, work with or treat, will be.
- › If you do get the flu after the vaccine, you will likely have fewer symptoms, a milder case and a faster recovery.

When can we get vaccinated?

Free vaccinations will be available to all Canterbury DHB staff and contractors from Thursday 8 July.

Where do we go to get vaccinated?

There will be vaccinators based across all campuses. Some will be set up in a fixed spot for you to visit, some will be based on wards* and others will be 'roaming' and come to you.

**Ask your charge nurse about the vaccinators based in your ward.*

How do I ensure I don't miss out?

You'll receive information in upcoming CEO Updates, the Daily Global and various other channels advising when and where you can receive your vaccination. Please share this information with your team.

Stay tuned!

Jane Foley: **Flu Fighter**

“ It's the best thing you can do to reduce the risk of getting the flu and passing it on to vulnerable people. ”



Scholarships awarded

Fifth-year medical student Hineari Kahu is one of more than 40 local Māori and Pasifika young people grateful for receiving funds towards their tertiary studies from Canterbury DHB, in partnership with Manawhenua ki Waitaha Charitable Trust (MKWCT).

They are successful recipients of Māori and Pasifika Health Scholarships awarded recently.

Hineari, who is studying medicine through the University of Otago, Christchurch, says she applied for the scholarship because she desperately needed financial support.

"I truly appreciate this scholarship, receiving it has been a huge relief. It has gone a long way to relieve my financial burdens as a student and means that I can focus on my studies and not worry about upcoming bills etc."

Hineari says she decided at the age of six that she wanted to be a doctor and hasn't changed her mind since.

"My Tāua founded the first and only Kaupapa Māori health and social service in Kaikōura (my home town) – Te Tai O Marokura. The vision statement of this service is 'Whakamana o Ngāti Kuri'. When I decided I wanted to be a doctor, I became part of that vision and have been supported and nurtured by my whānau as I pursue my dream."

Hineari is passionate about rural medicine.

"In five years I will be working as a doctor refining my skills so that I can return home to Kaikōura and serve my community as its first Māori GP," she says.

The scholarships are a small contribution to Christchurch-based tertiary institution students who are studying a health-related NZQA-accredited course and have whakapapa with Māori communities and/or cultural links with Pasifika communities, and planning to work in Canterbury.



Scholarship recipient Hineari Kahu

MKWCT works by engaging across DHB groups, teams and statutory bodies, ensuring there is appropriate representation or reporting back from each group. It also aims to ensure local and Māori issues are always expressed to the DHB.

PUT THE RIGHT THING IN THE RIGHT BIN

Tissues, paper towels,
takeaway coffee cups and
plastic lids can't be recycled.

They belong in the
general waste bin.



Volunteers “unsung heroes”

Our volunteers are the much-needed help to find your destination in hospital, the friendly face at the gift shop counter or mobile shopping trolley, the fundraising force behind many of the patient comfort items in our wards, the pianist entertaining patients and visitors – and more.

This precious volunteer workforce choose to dedicate their time to helping patients, visitors and staff across our health facilities. We especially celebrate them during National Volunteer Week this week which marks the collective contribution of the 1.2 million Kiwis who volunteer their time and skills to our communities every year and in doing so enrich Aotearoa New Zealand.

Maureen Consedine who volunteers at the Christchurch Hospital gift shop says she began volunteering when she retired from nursing at Christchurch Hospital as she had more free time and realised how valuable the volunteers are to the overall running of the hospital.

“In that time, I have met some wonderful volunteers who have become friends which is an added bonus. It’s lovely meeting different customers in the main shop and the popup shop in Outpatients. I wish all the volunteers a very happy Volunteer Week.”

Christchurch Hospital Volunteer Co-ordinator Louise Hoban-Watson says the volunteers are a special group of people who selflessly give up their time for others.

“They are often the unsung heroes of our hospitals, and the things they do, from the little, to the big, make such a difference in the lives of people who walk through our doors. We are so grateful for them all.

“We have over 300 volunteers on the Christchurch Hospital campus and more than 250 of those belong to The Christchurch Hospital Volunteers Inc. Some of have been with us for many, many, years and seen our hospital grow into the space and services we have today.”

Burwood Hospital Volunteer Co-ordinator Rachael Walker says the volunteers do so much to help patients and visitors have a comfortable and enjoyable stay.

“From the smile, they give when enter the front door, to the extras they provide on the wards. It all helps to support the services the hospital provides and assists with the patients’ rehabilitation.”

A celebration is being held tomorrow for Burwood volunteers which will also recognise a number who have reached the milestone of five years of service to the hospital, starting when the new building opened, she says.

National Volunteer Week 2021 runs from June 20-26. This year’s theme is ‘Recognise, Connect, Reimagine.’



Volunteer Maureen Consedine in the pop up shop at Christchurch Outpatients



A notice board in the foyer of Christchurch Hospital was transformed with red hearts to mark National Volunteer Week

Kia rere te reo – Let the language flow

The use of Te Reo Māori made all the difference for a Radiology patient recently.

Jess had an ultrasound pregnancy scan at Christchurch Women's Hospital in the Radiology Department and was so thrilled about her experience she has written to express her appreciation.

She says she was greeted in te reo with a "Kia ora Jess" by Charge Sonographer Rex de Ryke and student Sonographer, Grace.

"I have quite a bit of anxiety around attending hospital appointments, especially on this day as my husband had to work. I instantly felt at ease with Rex and Grace who were friendly, smiling at me and said, "Let's check this pēpi out". Their use of Te Reo Māori within one minute of meeting me, means more to me than they may ever realise."

Rex and Grace's use of Te Reo Māori made her feel calm and relaxed.

"I have had previous scans during this hapūtanga (pregnancy) and they have been uncomfortable, but, because of the relaxed atmosphere and Rex and Grace being genuinely interested in having a kōrero with me, I hardly noticed the time passing by.

"Throughout our kōrero Rex and Grace even talked with me about my own iwi and hapū and specific history regarding Te Rauparaha. The fact that they actually know about my hapū and are confident to kōrero with me about this really shows how dedicated they are to Te Tiriti o Waitangi.

"They also spoke to me throughout the examination, letting me know what was going on, what was to happen next and answering all my questions about what I could see on the screen", Jess says.

"As a hapū wāhine of Te Ngāi Tūāhuriri, the hapū of this land in Ōtautahi. I wish to express my sincere gratitude to Rex and Grace for their professionalism and genuine awhi and manaakitanga for me, my pēpi and in the wider context for all of Aotearoa.

"I am so hopeful of the world my son will grow up in when I know there are people out there like Rex and Grace doing their part, they are a shining example of Te Tiriti o Waitangi



Jess, who had an ultrasound pregnancy scan

in action. Ko Atutahi te whetū tārake o te rangi. (Canopus, the star that stands alone in the sky). This whakatauki or proverb alludes to the bright star Canopus and is a metaphor for an outstanding individual and the difference they can make," Jess says.

Rex says as a department, Radiology is trying to use Te Reo Māori at work as appropriate and have included it as part of their departmental norms.

"We don't have an official training programme. It's just something that we think is the right thing to do. Jess's words were very humbling and so kind of her to give such positive feedback."

Executive Director of Māori and Pacific Health Hector Matthews says Tau kē! Koia kei a rāua me te ratonga (Awesome. Great work by these two staff and their service).

"This is a wonderful example from our Radiology staff and they're setting a fine example to other staff".

Hillmorton Hospital planned home for sculpture

Bold, bright and brilliantly yellow, SCAPE Public Art is on a mission to permanently move Seung Yul Oh's 'Conduct Cumulus' sculpture to the Hillmorton Hospital grounds.

Coupled with the delivery of an outreach Art, Learning and Wellbeing programme, SCAPE is fundraising to bring the joy of art to the patients, staff and whānau of Hillmorton Hospital, says SCAPE'S Executive Director, Deborah McCormick.

"I can't think of a more deserving home for this joyful sculpture, originally commissioned by SCAPE and funded through a private trust as part of its 2017 Public Art Season. We believe that the presence of the 'Conduct Cumulus' artwork and the delivery of our accessible art education programme on-site at Hillmorton Hospital will promote well-being and connection."

General Manager, Specialist Mental Health Services, Greg Hamilton says the SCAPE proposal will add interest to the campus with the sculpture and education programme increasing therapeutic opportunities for our consumers.

SCAPE Public Art installs public art in Christchurch all year round, with a focus on the annual public art festival seasons.

Through a Boosted Ōtautahi campaign in collaboration with The Arts Foundation, SCAPE is aiming to fundraise \$6,000 for the delivery of this sculpture and education programme. With less than two weeks remaining and just over \$3,000 left to raise, SCAPE is halfway to its goal, but is asking for support from the community.



The 'Conduct Cumulus' sculpture by Seung Yul Oh

"For every dollar you donate, the Rātā Foundation will match it, up to \$3,000. The catch is, if we don't make our \$6,000 target, all funds will be refunded to the donors, and we won't receive anything," Deborah says.

"Creative spaces are vital for the mental health of our community, which is why we're so thrilled to be partnering with Hillmorton Hospital to deliver this amazing kaupapa."

[You can learn more and donate here.](#)

One minute with... **Brandon Wyatt,** **Business Systems Analyst**

What does your job involve?

Taking requirements from around the business (primarily the People and Capability team) and making changes to the systems to help the business work more efficiently.

Why did you choose to work in this field?

I've always been interested in tinkering with technology, and this field allows me to take human requirements and translate them into machine-speak.

What do you like about it?

A lot of the work I do directly helps make other peoples' jobs easier, and every day is different.

What are the challenging bits?

Sometimes the systems we use can be incredibly resistant to change, no matter how much we plead.

Who inspires you and why?

People who do good things just to make the world a better place, rather than for their own benefit.

What do Canterbury DHB's values (Care and respect for others, Integrity in all we do and Responsibility for outcomes) mean to you in your role?

Everything we do is driven by people. It's important to me that we own the changes we make, and that they are made with a view towards helping people first-and-foremost.

Something you won't find on my LinkedIn profile is...

I'm an aspiring comedian, and regularly perform in and run shows at Good Times Comedy Club and The Foundry.

If you could be anywhere in the world right now it would be...

I'd love to do a trip around Europe, or North America with my fiancée; Hannah.



What do you do on a typical Sunday?

Spend the morning relaxing, play a game of football in the afternoon, and then occasionally head to Good Times in the evening to perform a set or just watch the other amazing talent that Ōtautahi has to offer.

What's your favourite food?

Apple and blackberry pie with custard.

And your favourite music?

Frightened Rabbit, The 1975, Ed Sheeran, Foo Fighters, Highly Suspect, The Killers, Pearl Jam, Nirvana, Pink Floyd, Queen, Catfish and the Bottlemen, Mitch James, Josh Savage, The Icarus Account, and many more!

If you would like to take part in the column or would like to nominate someone please contact Naomi.Gilling@cdhb.health.nz.

Ministry of Health Certification Audit

The Ministry of Health (MOH) Certification Audit will take place over five days from Monday 28 June to Friday 2 July.

Certification audit objectives include determining whether Canterbury District Health Board is meeting the Health and Disability Services Standards (HDSS) 8134:2008. This will occur via:

- › A review of Canterbury District Health Board's quality management systems for the purpose of certification.
- › A review of Canterbury District Health Board's systems and processes to determine whether they meet certification requirements of HDSS 8134:2008.
- › A review of Canterbury District Health Board's systems and processes to determine whether they meet and continue to maintain all applicable statutory and regulatory requirements.

The auditing team consists of 19 people inclusive of TAS auditors (designated audit agency) and MOH Technical Experts. The Ministry of Health has also advised that HealthCERT officials will be on the Canterbury DHB audit to support the Technical Expert Advisors (TEA) on site.

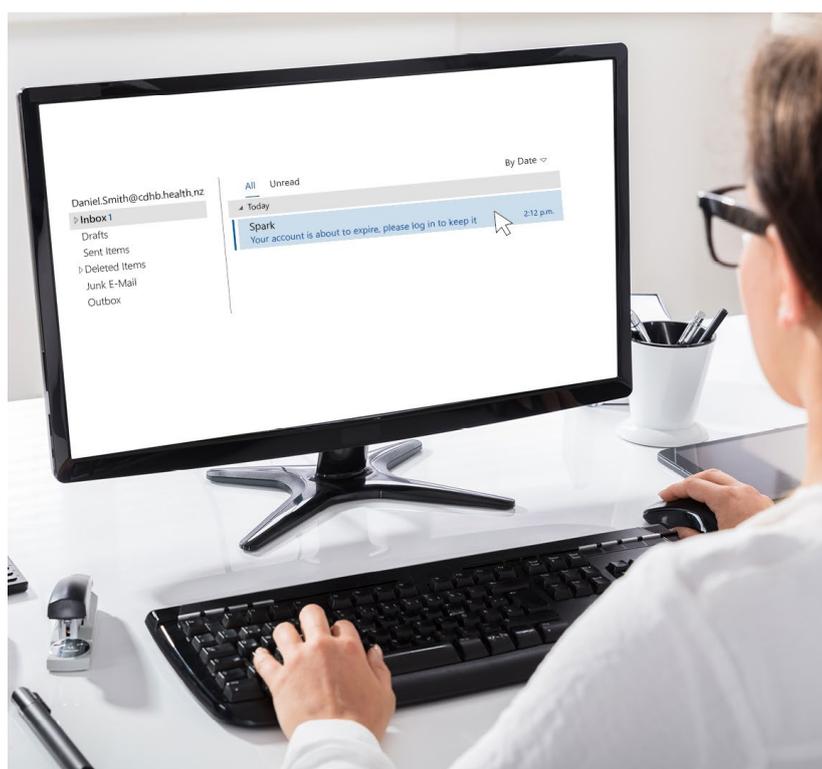
The audit team will conduct **15 patient tracers** across the Canterbury DHB Hospitals **and two system tracers**; Infection Prevention and Control and Medication

Management. Services planned to be visited have been notified, though other areas are likely to be visited as well. Reviews include adequacy and effectiveness of all associated requirements of certification and include observation, sampling of records, review of data, staff and consumers interviews and review of relevant documentation.

The audit team will interview key people responsible for core functions throughout the course of the site visit. These people may include, but are not restricted to: management, clinical and non-clinical staff and consumers and their family/whānau (where appropriate).

The audit team will be allowing time to meet with current consumers of services delivered as part of the audit process. Consent will be obtained from consumers who will be interviewed prior to the interview being undertaken.

Summation for staff will take place on Friday 2 July at 330pm and is held in the Oncology Lecture Theatre Christchurch Campus, Meeting Room 2.6 Burwood Hospital, Fountain Room Hillmorton and Wakanui Room Ashburton Hospital.



Think before
you click.

TOGETHER WE CAN STOP
CYBER-ATTACKS



Health and Disability Sector Reform

Update from the Transition Unit

Engagement a key focus in reform progress

by Stephen McKernan, Director – Health & Disability Review Transition Unit (TU)

It has been a busy period for the Transition Unit, since the Minister's announcements in late April about the reform in the health and disability sector. Our principle focus has been on engagement – both to discuss the shape of the reforms and how the future system will work in practice, and just as importantly, to listen, and to hear from the sector. We've undertaken more than 100 meetings, including with Māori, sector groups and government agencies, and we have many more planned.

From these engagements, we are gathering information about progressing the reforms to meet New Zealand's future health care needs.

Based on our conversations, the need for change and response to the planned reforms from the sector has been positive. There is broad consensus that the system review presents a significant opportunity to address some of the key shortcomings of the current model – equity being a good example.

At the same time, these same conversations have highlighted for us the numerous examples of good practice currently out there. We will capture this and ensure it informs our future thinking.

We have an ambitious work programme, and as well as engagement, our priorities include progressing critical health reform deliverables including legislation to establish the interim and new entities, developing the NZ Health Plan and preparing for interim Boards to be in place from September 2021.

From September, the Transition Unit and the interim entities will increasingly be engaging the Ministry of Health and DHBs around planning and organisational design work.

We are also working with the sector to agree next steps and planning for Health Charter engagement later this year.

I know everyone is keen to understand key features of our work programme. In this update, we focus on plans for progressing the development of our locality prototypes and the Charter. I look forward to sharing more detail in future updates.

Of course, it's important to remember that the day to day work of providing health care to New Zealanders continues. DHBs and the Ministry of Health retain their roles and accountabilities until new legislation comes into effect in July 2022, and we continue to work with the Ministry to advise and support DHBs to provide certainty and clarity where required.

Progressing locality prototypes

In the future system operating model, primary and community services will be commissioned closer to communities – through 'localities'. Health systems will be delivered through networks of providers with a focus on shared outcomes, specific to their community.

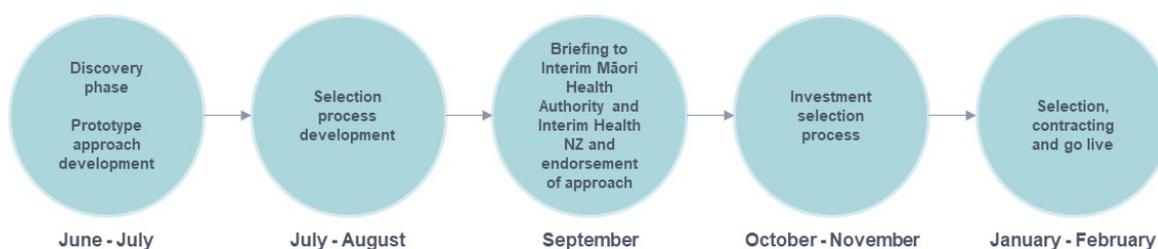
The 'locality approach' creates an opportunity to drive integration of care models and service delivery around local people. It also offers a platform to implement a population health approach to address the wider lifestyle, environmental and socioeconomic factors that impact on people's health and wellbeing.

Health NZ, in partnership with the Māori Health Authority, will ultimately be responsible for implementing the locality approach that will be rolled out in phased tranches, starting with early adopter 'prototypes'. These prototypes will provide an opportunity to create exemplars of leading practice and innovation and gather knowledge to inform future national roll out.

Budget 2021 set aside \$45.98m over four years to develop these prototypes and test the locality approach. \$9.6m was allocated for FY21/22 for the first five to six localities, which will cover around 5% of the New Zealand population.

To inform the establishment of locality prototypes, the Transition Unit will undertake a 'discovery phase' to capture current or planned integration initiatives across the country. The discovery phase will seek to develop a better understanding of current practice and identify potential early adopters of the locality approach.

An indicative timeline for selecting prototypes is provided below – it will be finalised based on the timing of setting up the interim Health NZ and Māori Health Authority.



Developing the New Zealand Health Charter

The New Zealand Health Charter provides an opportunity to shape the expected culture and behaviours of our nationwide health workforce. It will be one of the key areas of engagement with our health workforce and the sector in the coming months.

The Charter is a way to embed shared values and ways of working across regions and professions, set shared expectations for workforce collaboration, and create a vision for a unified 'New Zealand health workforce' – which we can build over time.

The Transition Unit is currently establishing a Charter reference group to drive the design process. It will be made up of key sector stakeholders to guide engagement with our broad and diverse workforce and help ensure the Charter effectively reflects the core values and motivations of our health workforce.

Engagement will begin in the second half of this calendar year, with the final Charter launched once Health New Zealand and the Māori Health Authority are formally established in June 2022.

Calling all knitters!

Christchurch Women's Hospital Maternity department is calling on keen knitters to make warm woolly hats for our newborns.

The hats must be made from wool, not synthetic materials and should have a circumference of between 25cm (preemies) and up to 32cm (average newborns).

The Maternity department contact is Sandra Kissel (Sandra.Kissel@cdhb.health.nz) and the address to send the hats to is:

Maternity Ward
Level 5
Christchurch Women's Hospital
Christchurch 8011

Thank you in advance for all donations.



Christchurch Women's Hospital needs woollen hats for the babies

Don't let a computer virus make this our reality.



TOGETHER WE CAN STOP CYBER-ATTACKS



Something For You

Something For You is the Canterbury DHB employee benefits programme. The deals offered are from the Canterbury business community to say thank you for all that you do.



The Gallery Fitness

190 Montreal Street, Christchurch Central

Pay only \$4.99 per week (no contract and \$49.99 joining fee) - show your Canterbury DHB ID when signing up.



Diner 66

88 Victoria Street, Christchurch Central

Get 15 percent off your bill (person with ID only, unless paying for the whole table) - show your Canterbury DHB ID instore to redeem.



Central Heating NZ

52 Pilkington Way, Wigram

Central Heating New Zealand are offering a free Smart One touch controller that can heat and cool when you sign up for warm water central heating.



Pure Hair

449 Colombo Street, Sydenham

Get 15 percent off all services - show your Canterbury DHB ID to redeem.

We also have plenty of other great deals from local businesses, check them out [here!](#)

Be a cyber hero.

Shut down or re-start your computer weekly.



TOGETHER WE CAN STOP CYBER-ATTACKS



Te Whare Mahana

Te Whare Mahana is whānau/family accommodation provided by Canterbury DHB for whānau (residing from outside Christchurch) who travel to support a whānau member using services at Christchurch Hospital campus, Burwood and Hillmorton Hospitals.

Since 2016, this facility has been located at 483 Selwyn Street. The Selwyn Street house will close Monday 28 June 2021.

Future Arrangements

Te Whare Mahana will relocate to our new location at Ranui House apartments, 1 Cambridge Terrace.

Bookings for this emergency accommodation facility will be available from Thursday 1 July.

All accommodation queries should be forwarded to Larissa Cox-Winiata at Hauora Māori.

Contact details: Larissa.cox.winiata@cdhb.health.nz
021 225 4010.



PUT THE RIGHT THING IN THE RIGHT BIN

Wash and squash before you toss

Size matters
Small items such as lids and small containers go in general waste

RECYCLE RIGHT WITH PLASTICS

1 **2** **5**