

ceo update



Monday 11 August 2014 Our bid to be Canterbury Champions

I am pleased and proud to be able to share with you that, together with our strategic partners Orion Health and Pegasus Health, we have achieved yet more recognition for eSCRV (Shared Care View) on the wider business stage.

We have just been confirmed as a Finalist in the Innovation category of the Champion Canterbury Business Awards for 2014, organised each year by the Canterbury Employers' Chamber of Commerce.

In all, 44 of the country's top businesses have been named finalists, so we are in pretty good company – it's particularly pleasing to see such strong emphasis on repositioning Canterbury at the forefront of post-quake business innovation.

Here's an extract from our entry that emphasises the importance of the partnership.

The key success factor has been a collaboration between Canterbury District Health Board, Pegasus Health and Orion Health, three distinctly different Canterbury organisations that together have delivered a first for New Zealand - a ground-breaking health information sharing system that ensures better, safer patient care.

Chairman of Champion Canterbury and chief executive of the Canterbury Employers' Chamber of Commerce Peter Townsend said standards among the finalists were strong and the business community had taken on a new level of optimism in the post-2011 earthquake period.

"Each of our finalists has a good story to tell and we can learn good lessons from them as adopters of best business practice," he said. "It never fails to amaze me what we've got in our communities in terms of business acumen and business expertise."

Final judging takes place during August and early September with the winners announced at an awards dinner on 17 September.



Champion Canterbury Business Awards 2014, well worth winning.

More on innovation

I'd like to draw your attention to another momentous event for the strategic partnership. Next week we are trialling our own Patient Portal, which will for the first time give 50 or so members of the public direct access to some of their own health data through a home computer or portable smart device.

The purpose of the trial is to road-test a system and use genuine user-feedback to modify what the Portal does and how it does it. These are early days, but you can read more about this incredible development on page six.



A little on obesity, from last week's Grand Round

Professor Boyd Swinburn (left), Professor of Population Nutrition and Global Health at the University of Auckland gave a great presentation at the August 1 Grand Round about the impacts of the increase in obesity in New Zealand. Obesity will soon be the leading contributor to premature death here, overtaking smoking, heart disease and cancer.

He stated that the challenge with obesity is that the causative factors are so much harder to influence - with the likes of smoking we can put policies in place where we make smoking more expensive, or less acceptable by banning people from doing it in public areas. Not something you can do so easily with food when everywhere you turn it seems, there is so much readily on offer to appeal to our hard-wired desire to stock up for a future shortage that for most of us never comes.

Obesity is already affecting our health system priorities, what else we can afford to do, and the kind of services and support we need to plan for in future. Prevention is the best cure and education is the key to an effective prevention strategy.

I understand I am treading a fine line here as too few of us, me included, eat as healthily or exercise as much as perhaps we should. Professor Swinburn was crystal clear though about one thing in particular: Our responsibility as health professionals to do what we can to further public health education and encourage the people we care for to make choices that lead to better health outcomes.

See page ten for a clinical meeting that might be of interest entitled "*Is there a place for psychiatry in the treatment of obesity?*".

Have a good week,
David Meates

Canterbury Medical Grand Round—15 August 2014, 12.15-1.15pm (lunch from 11.50am)

Venue: (Rolleston Lecture Theatre)

Speaker: Sean MacPherson, Consultant Haematologist

Title: "Clots, Cards and Calreticulin"

Sean MacPherson will discuss a few cases where myeloproliferative disease has been suspected. He will also say a few things about a card game from the 1960s.

Speaker: Prof. Matt Doogue, Clinical Pharmacology

Title: Misdiagnoses of Adverse Drug Reactions, Clinical Problem or Academic Indulgence?"

Diagnosis is the basis of medical management but only matters if it affects prognosis or management. Most adverse drug reactions (ADRs) resolve spontaneously without sequelae but some don't and some recur. How well do we diagnose ADRs and will ePrescribing reduce ADRs?

Chair: Rick Acland

Video Conference set up in:

- Burwood Meeting Room
- Meeting Room, Level 1 PMH
- Wakanui Room, Ashburton
- Telemedicine Room, Admin. Building 6 – Hillmorton

For more information contact: ruth.spearing@cdhb.health.nz

Burwood

In the past week there was a large concrete pour for the middle section of the new ward blocks, and walls were added to the Back of House building. The demolition of the old Nurses' Hostel also began in earnest.



Thanks for your suggestions and contributions to date for the time capsule – they are much appreciated. Please keep them coming, especially if there is anything that reflects the work and services from The Princess Margaret Hospital you would like to see kept for posterity.

Christchurch

The tenders have gone out for a contractor for the site enabling and bulk earthworks, which kick off the first stage of construction of the Acute Services building. Plans are still on schedule for mid-September to begin fencing off the back of the hospital site behind Christchurch Women's for this work to begin. Please note this means that traffic flows around the hospital will be changing, and parking will become drop-off only, with parking only for disabled and key emergency activities.

Teams are working hard to find the best solutions for patients, admissions and discharges, the Emergency Department, visitors and staff parking. Ideas in development (please note that these are not confirmed as yet) are continued use of the Metro Sports Centre car park site, dedicated transitional parking bays for on-call emergency staff attending the hospital, and increased parking for staff who cycle to work.

A trial of a park and ride system will start towards the end of this month. We are also looking at increasing our volunteer numbers to provide extra support for arriving patients, visitors and relatives.

Many of these decisions need to be made in tandem with work being carried out by SCIRT, CERA, CCDU and CCC. On which note, CCC will shortly be consulting with the public on changes to the roading layout around Hospital Corner, including Oxford Terrace. The CCC team will also hold a drop-in session at the School of Medicine foyer from 10 am to 4 pm on Monday 18 August, for any staff to ask questions and get information.

Finally, the architects and (most) user groups have completed the first part of Developed Design for the Acute Services building, and will be meeting with the services engineers in the coming weeks to brief specific requirements relating to power, IT, lighting and ventilation.

Bouquets



Orderlies, Christchurch Hospital

Michael Gill is an orderly who helped me get from the entrance to my ward – third floor after everyone else watched me struggle. I was running out of breath and he was the only one who stopped to help me. Thank you Michael Gill.

Hagley Outpatients, Christchurch Hospital

I am very happy with the way the outpatient people treat me, they're always so lovely and treat me with so much dignity. Today it was Di, Marion and Jodi A. Saxon Connor and Robbie Robertson are always good to me.

AMAU, Christchurch Hospital

I would like to sincerely thank all the staff at AMAU who were involved in the care of my mother, up to and including the time of her passing. The high level of professionalism was clearly evident as was the dignity given to my mother in her last hours. Both my mother and family members were treated with great respect and this was noted and appreciated.

SARA and Ward 16, Christchurch Hospital

Very impressed with the care given by staff and Dr Reeves, his happy attitude speaks volumes for all staff and care given.

Ward 24, Christchurch Hospital

A huge thank you to all the staff looking after my family member and coping with the family too. All very lovely and welcoming staff have made her stay comforting and the family has been very impressed and thankful. Always very considerate and thoughtful. Such a relaxed and great working team. Thank you very, very much.

Ward 28, Neurology, Christchurch Hospital

We can't thank all of you enough for the care and attention you gave my dad over the last two weeks. We are truly thankful for the level of care. My dad is with us, this is a miracle and we want you to know he will be forever grateful for his new life. From the bottom of our hearts we would like to thank you and we will never forget what you've done for us.

Ward 11, Christchurch Hospital

Staff were brilliant from start to finish and gave me quality care. Would just like to say a massive thank you.

Mindsight Course, Mental Health, CDHB

Today I met with Wendy Quigley the new chair of Awareness Canterbury. Wendy had some lovely feedback about Mindsight she wanted to share.

"The Mindsight course was really good and although the group work was difficult at the start, it was really worth it. Thanks to Rob Green in particular."

Ward 24, Christchurch Hospital

I would like to express my gratitude to the staff who treated my mother last week when she was in hospital. Everyone treated my mother with respect and kindness which was greatly appreciated by myself and my family.

There were numerous doctors who were so professional and kind, I can only name the couple I saw on mum's exit letter, Consultant Fletcher and Dr Simon Harger. I would especially like to thank Dr Simon Harger who had a wonderful bedside manner with mum, he would squat down and talk to mum on her level, was very thorough; covered and answered every question. He also answered my million and one questions which I greatly appreciated during this stressful time. Thank you again for her care.

Ward 12 Christchurch Hospital

Yesterday, 30 July, I returned home after an overnight stay in hospital – result of a cardiac event (they told me!)I wish to express my most sincere thanks for the hospital and in particular the staff, nurses and doctors who were amazing. Oh! And the technicians, pharmacologists, in fact everyone I had to do with. Many thanks.

I must mention the people who tended to me while I was in bed. I just loved the way they sat on the bed and talked to me, clearly and patiently which means everything to a Deaf person. And despite every illness of mine that food was delicious...Thank you very much and God bless you.

Canterbury DHB embraces Sustainability

The Canterbury District Health Board is moving sustainability up the agenda and has recently appointed its first Sustainability Officer to continue to improve its environmental performance.

The appointment of James Young as Sustainability Officer will help reduce the Canterbury health system's environment impact and in many cases, save CDHB money. The environment we live in has a huge impact on our health, and we have a responsibility to future generations to look after it.

The decision to appoint a Sustainability Officer was justified within weeks of James starting his role, when he saved the Business Development Unit approximately \$9,000 just by putting cellotape on some light switches.

All over the region there are members of staff and groups who have installed sustainable technology and started green initiatives to reduce cost, improve efficiency, reduce carbon emissions and pollution, or to divert waste to recycling. Canterbury DHB now wants to embrace these opportunities and take them out to the broader group.

James, a Christchurch local, studied at Lincoln for his Masters degree, and project managed in London and Auckland, before working on cost reduction and energy efficiency projects for several large food processing and storage companies in the South Island.

At James' welcome to the Canterbury DHB, Hector Matthews, Executive Director of Māori and Pacific Health, said he was pleased the DHB has made the appointment.

"We are a big organisation – the largest employer in the South Island – and a big consumer of a wide range of products. I applaud the DHB for thinking about sustainability and committing to that by appointing a sustainability officer.

"Lots of incremental changes can make a big difference. There's lots of things we could do that can improve our situation. Having an expert on board to get us there is fantastic," Hector said.

Read the [full article](#).

Right: James Young. CDHB's Sustainability Officer.



SI PICS Update

August 2014



Approval and support spur a growing SI PICS team

The Minister of Health has approved the programme business case for the implementation of the region-wide South Island Patient Information Care System (SI PICS), a major milestone for the group....[read full update](#).

A peek through Patient Portal's keyhole

From next week, 50 Canterbury people will begin testing a Patient Portal which gives them access for a trial period to a core set of their own health information using a private computer or portable smart device. For example, they can see their test results or confirm which prescribed medicines they should be taking. The purpose of the trial is to find out what people want from the portal and to ensure it works as it should.

The driving force behind the Patient Portal is a potent collaboration between Canterbury District Health Board and health software giants Orion Health and Pegasus Health, bringing with them their strong relationship with primary care as well as technical expertise.

Although Canterbury's Patient Portal is still in its 'proof of concept' phase, as its development progresses it is hoped that it will also enable people to request information or support, and make appointments.

The trial is being facilitated by general practice teams from across all three Canterbury Primary Health Organisations who will 'recruit' volunteers, urban and rural, from their patient lists - people they believe will be motivated to test the portal to find its limitations and explore its possibilities.

Canterbury Health System executive sponsor Stella Ward says the Patient Portal is an exciting first for the South Island and that clinicians, on behalf of their patients, have been eager to take part in the three month trial.

"Making quality information and advice more accessible to people will create a more interactive healthcare environment, where the patient can contribute to the quality of healthcare they receive by working more closely with clinicians," Stella says.

"The National Health IT Board has set all district health boards the challenge of making available to people a core set of their own health information by the end of the year. Once this trial has been completed, we'll have taken a huge step towards that goal.

"In this case, information is most definitely the key to empowerment, and the overall aim is to put patients in control of their own health with the right kind of support and information from health professionals. Judging by the response we have had even at this early stage, we are not the only ones who are excited at the prospect of a Canterbury Health System that is even more patient centred," Stella says.

It is too early yet to hear from the 50 trial participants about their experiences, but Canterbury DHB's Consumer Council has been actively involved in the early stages of developing the Patient Portal. Consumer Council member Trish Adams is passionate about making sure the health consumers' voice is heard and can influence the decisions that are being made on their behalf.

"It's great to be involved in an important project like this, not least because it recognises that consumers know best what they want and need. While there is a lot we can learn from the American market where patient portals have been available in various guises for some time, it just makes good sense to trial our Patient Portal closer to home and hear what New Zealanders have to say.

"Only by working together can we shape a truly useful, interactive Patient Portal that meets our needs into the future," Trish says.



CDHB administrators named as finalists in the 2014 AAPNZ / Drake NZ - Administrative Professional of the Year Award

Administrative professionals are a key element in any business – but some administrative professionals really do stand out from the crowd for their professionalism, highly skilled approach and can-do attitude.

The 2014 AAPNZ / Drake NZ - Administrative Professional of the Year Award recognises the professionalism and expertise of administrators in both private and government organisations.

The call for nominations to enter this prestigious national award went out across the Canterbury DHB administrative group in May and the result has been outstanding, with two nominees placing in the top three finalist positions:

- Bronwyn Marshall, Practice Coordinator Oncology
- Rhonda Faith Personal Assistant to the Clinical Director of the Intensive Care Department



Bronwyn Marshall, Practice Coordinator Oncology

Bronwyn grew up in South Africa and spent a number of years traveling and experiencing many different jobs, and met her husband in London. They decided to start a new life in NZ and have lived in Christchurch now for 12 years. She joined the Canterbury DHB 10 years ago and has worked in various administrative roles and is currently Practice Coordinator Oncology.

Bronwyn manages 18 direct reports, rosters doctors and implements new processes and systems amongst other tasks. She has completed the Diploma in Business, Diploma in Practice Management and obtained the Prince 2 Foundation and Practitioner qualification.



Rhonda Faith, Personal Assistant to the Clinical Director of the Intensive Care Department

Rhonda currently works as a Personal Assistant to the Clinical Director of the Intensive Care department at the Christchurch Hospital. After working eight years as a Laboratory Technician, she decided to pursue a career in secretarial work. This started with the role of Medical Secretary and through dedication and hard work over five years, has led to the coveted role of Personal Assistant.

Rhonda has attained the Certificate in Business Administration through CPIT for which she obtained the AAPNZ Top Student of the Year Award from Christchurch Group.

Bronwyn and Rhonda (and the third finalist also from Christchurch) have had to undergo a gruelling testing process that includes critical thinking and reasoning assessments. The winner was announced on Saturday at the AAPNZ Awards Dinner in Hamilton. Results will be in next week's update. Bronwyn and Rhonda each gave a short presentation and were interviewed by a panel.

Pauline Clark, General Manager Medical & Surgical and Women's & Children's and the CDHB nominee sponsor is delighted that Bronwyn and Rhonda's professionalism and skills have been being acknowledged externally.

If you'd like to know more about to know more about AAPNZ (Association of Administrative Professionals of New Zealand) please go to <http://www.aapnz.org.nz/> or contact kay.strang@cdhb.health.nz Administration Manager for more information.

Personal assistant corporate summit

Following an expression of interest process, Pauline Clark, General Manager Medical & Surgical and Women's & Children's recently sponsored five personal assistants (PA) from the combined Christchurch campus (Christchurch Hospital and Women's Hospital) to the annual Corporate PA Summit.

Sandie MacKay, Lesley Falconer, Elana Breytenbach, Rhonda Faith and Lynley Neutze all attended the summit in Auckland.

Speakers at the summit included TV3 Anchor Samantha Hayes, seven time world champion surfer Layne Beachley, Donna Coulling who is personal assistant to Rachel Weisz and Helena Bonham-Carter; and Lester Levy, Chairman of the Auckland DHB, Waitemata DHB and Auckland Transport.

The summit provided the opportunity to discuss the many issues facing the modern PA and in addition the group were able to:

- meet, network and learn from the best minds in the industry
- enhance their skills to make themselves even more valuable to our organisation
- be inspired regarding next steps in their careers, and
- develop new skills to achieve that elusive balance between work, home and lifestyle.

On return from the summit the team was asked to share their learnings with colleagues by presenting back at the monthly campus PA forum. Each summit attendee focused on one of the sessions they attended, summarised the key messages from their perspective, noted what they learned from the speaker and stated what they'll personally do differently as a result. Kay Strang, Administration Manager and monthly PA forum convenor notes that for several of the group this was their first public speaking engagement and she was absolutely wowed by their enthusiastic and polished presentations.

[View the powerpoint slides from their presentations.](#)

Lynley Neutze, Personal Assistant to Natalie King, Acting Service Manager for Women's Health and George Schwass, Senior Operations Manager says she appreciated the opportunity to network with fellow administrative professionals both nationally and with others working at the CDHB.

"It's valuable to spend time with others in your field and share ideas. Also, the wide range of speakers at the summit were inspiring and several of them I could have listened to all day and night," says Lynley.

Back row from left to right:

Sandie MacKay, PA to Nicholas Finnis

Lesley Falconer, PA to Garth Munro, Allan Katzeff, Chris Hoar

Elana Breytenbach, PA to Anne Morgan, Amanda Lyver

From row from left to right

Rhonda Faith, PA to Seton Henderson

Lynley Neutze, PA to Natalie King, George Schwass





South Island DHBs working together for faster treatment for colorectal cancer patients

A South Island Colorectal Cancer Treatment Fast Track is being launched in August to ensure patients from around the region receive quicker and more consistent access to treatment.



Stemming from information gathered in the Southern Cancer Network Regional Bowel Cancer Mapping Report which identified several bottle-necks that were slowing treatment, a clinically-led working group was established to reduce waiting times in the current system.

The Colorectal Cancer Treatment Fast Track group has developed a process management tool aimed at reducing waiting times, enhancing efficiency for clinicians and patients, and monitoring for new problems as they emerge.

The pilot Fast Track will see patients have their care pathway co-ordinated, generally by a cancer nurse, and documented in a single record. The multi-disciplinary approach and proactive early referral between services will mean earlier entry onto waiting lists, such as for radiology.

Fast Track group chair, Dr Chris Jackson explains, "Our mapping report showed that in 2008-09 the average time from GP referral to the start of treatment was 2-3 months, and it was clear that there were areas where we could improve processes and reduce bottlenecks to ensure patients receive treatment faster.

"The effectiveness of the Fast Track and how it improves the patient journey to treatment will be closely monitored over the first three months, following which the initiative will be reviewed to make sure we are heading on the right track and identify any further refinements that can streamline the pathway to treatment," said Dr Jackson.

The Colorectal Cancer Treatment Fast Track Initiative has pulled together experts from a range of health disciplines from across the South Island.

"This has been a truly collaborative, clinically-led initiative. We really appreciate the contribution of clinicians to the process so far and look forward to ongoing discussion with you as we implement the Fast Track, refine it and see how it helps patients and improves timeliness of care, and potentially becomes a model for other cancer types," said Dr Jackson.

Department of Psychological Medicine, University of Otago, Christchurch & SMHS, CDHB Clinical Meeting

Tuesday 12 August 2014, 12:30 pm – 1:30 pm

Venue: Beaven Lecture Theatre, 7th Floor, School of Medicine Building

"Is there a place for psychiatry in the treatment of obesity?"

Presenter: Professor Doug Sellman

Chaired by: Professor Roger Mulder

Special notes

These meetings will be held on a weekly basis (except during school holidays) and the details of the next meeting will be emailed to you in advance.

A light lunch will be served at the School of Medicine venue from 12 noon.

Psychiatrists can claim CME for attending these meetings.

The sessions will be broadcast to the following sites:

- For **TPMH** attendees the venue is the **Child, Adolescent & Family Inpatient Unit, Ground Floor**. Access is from the main reception at TPMH.
- For **Hillmorton** attendees the venue is the **Lincoln Lounge, Admin Building, Hillmorton Hospital**

The dial in address is: **Psych Med Grand Round**.

If you have difficulties dialling in please call **0800 835 363** to be connected.

ceo update

Quiz night a hit with staff

A mid-winter quiz night organised by Charge MRI Medical Radiation Technologist, Peter Dooley was a great success, with 10 teams of six taking part.

Peter says he and his colleagues have had a challenging time over the past couple of months due to disruptive repair and construction work at Christchurch Hospital so he decided to organise the quiz to give staff a chance to relax and “have a laugh” with their colleagues and partners.

“With help from Andy (Hearn) and Lee (Tuki) from the staff wellbeing programme, we ran a very entertaining night with little effort,” said Peter.

The Pegasus Arms where the event was held donated a bar voucher and Antigua Boats Sheds donated free coffees and boat rides.

Every team won a prize which they were encouraged to share for the next day’s morning tea.

“The purpose of the night was definitely achieved as three days later I was still bumping into people discussing different aspects of the night and I’ve been inundated with requests for the next event,” Peter says.

Right: The winning team, from left, Ryan Burgess, Alison Agar (both CT), Jody Cartwright (Transit Care Nurse) and Allan Majendie (Radiology orderlies). Not in the photo are team members, Sandy Davidson (CT) and Susie Messent (Radiology).



Helping reduce traffic congestion

We can all help to minimise congestion at Christchurch Hospital as site works on the new Acute Services Building start next month.

Please consider:

- Car-pooling. Christchurch City Council has set up a new city-wide car-pooling initiative: see letscarpool.govt.nz for details.
- Having personal mail items delivered to your home rather than to work.
- Checking that appointment letters contain up-to-date information on parking/how to get to the hospital. Contact the CDHB communications team or your line manager if the information seems out of date. Updated parking information is on the CDHB website.
- Parking away from the hospital site. Up-to-date information on local parking can be found at transportforchristchurch.govt.nz
- If you are being picked up or dropped off at work, please arrange to do this on a nearby street.
- Using the bus or cycling to work. Eleven bus routes pass directly past the site in both directions. A current bus services route map and real-time bus service information can be found at metroinfo.co.nz

And remember, taxi companies are being instructed to pick up and drop off CDHB staff at the taxi rank on Oxford Terrace, rather than at the hospital’s entrances.

What does your job involve?

People ask me this question a lot and to put it simply I am the person the media contacts when they want information for a story they are working on. I also support patients and staff who have been the subject of media attention, write media releases, oversee Social Media, coordinate media interview requests and advise on matters that may attract media attention.

Why did you choose to work in this field? I have a Bachelor of Broadcast Communications majoring in journalism and after graduating worked as a reporter for radio and print. I became a health reporter, then went travelling for a bit before deciding that I really wanted to work in health and help spread the good news and correct any untruths, rather than reporting on the bad stuff.

What do you love about it? I know this may sound clichéd but I do love the people I get to meet. I think Canterbury is very fortunate to have very talented people working in our health system and it's a privilege to be part of it. I love the variety I get in this role. I have contact with staff, patients and their families and the media – it's always different and there's always a new challenge.

What are the challenging bits? Being a big organisation there are always lots of different challenges. Media can push your buttons – it's their job – but it's my job to handle it.

Who do you most admire in a professional capacity at work and why?

Impossible to single a person out! I have fantastic colleagues and am lucky to work in such a multi-disciplinary organisation. We have so much to learn from each other! I admire the Canterbury Health System for its efforts to integrate and improve on everything it does. I admire those who work within it - our staff are passionate about what they're here to do; to make it better for the patient.



Above: Amy Milne

Unfortunately the nature of the media means they so often focus on the negative stories and forget that we come to work every day with the aim of improving people's lives to the best of our abilities.

The last book I read was... Gosh, I'm a bit rubbish at reading books to tell you the truth. I read a lot of stuff on line, particularly recipe ideas and am loving Nadia Lim and Chelsea Winter's posts on Facebook. I also read a lot of blogs and enjoy articles about health, wellbeing, nutrition, diet and exercise.

If I could be anywhere in the world right now it would be... Pacific Islands. On a beach with a cocktail made in a coconut shell, some music playing and some tropical fruit to nibble on! Bliss.

My ultimate Sunday would involve... Doing the above on a beach.... Or being pampered at a beauty salon and going out for a fabulous late lunch with a few wines and a few friends and of course delicious cake for dessert.

One food I really dislike is... There's not a lot I won't eat – I love food! But if I were to take a pick I would say I don't particularly like offal, kina, salmon sushi or broad beans! I do however LOVE Bluff Oysters raw with vinegar and pepper (being a Southland girl!)

My favourite music is... Again no particular favourites....

If you would like to take part in this column or would like to nominate someone please contact Naomi.Gilling@cdhb.health.nz.



to meet the team..

Meet **Stacey Flintoff**, the newest member of our recruitment team.



How did you get into recruitment?

I stumbled into recruitment by accident. I left high school and decided to take a gap year before I went to University. I landed a job in a recruitment firm in Sydney and never ended up going to Uni. It was 10 years ago now, and I've been in recruitment ever since!

Describe a normal day:

No one day is ever the same. I can be doing anything from short listing applications, talking with job seekers, reference checking, writing job ads or meeting with managers. The detail in the recruitment process is so important to make sure we're securing the best possible people for the CDHB!

What do you love about the role?

The fact that you're making that little bit of a difference. There is something really satisfying about knowing you've assisted in appointing an excellent candidate that is going to play their part in delivering great patient care, and also knowing you've been part of the process in assisting someone to reach their goals and progress their career.

What do you do to relax?

I enjoy being outdoors and exercising – running or riding my bike. I also do lots of yoga. I'm pretty new to Christchurch and New Zealand (I'm an Aussie who married a Kiwi and moved to NZ) so I also really enjoy exploring Christchurch and it's surrounds along with the rest of NZ! I'm heading to Auckland for the Bledisloe Cup in a few weeks – go the Wallabies!

LATEST OPPORTUNITIES

[Functional Planners](#)

[Business Systems Analyst](#)

[Human Resources Advisor](#)

[Registered Nurses Orthopaedics](#)

[Administrator - Information Services,
Service Level Alliance](#)

See all vacancies at:

<https://cdhb.careercentre.net.nz>

Red Cross Earthquake grants available

Please make sure your family, friends, clients and staff are reminded about these Red Cross grants.

Red Cross grants include:

- packing and moving if it is for earthquake repairs or the third move or more;
- storage if the occupant has had to move from the property for earthquake reasons;
- independent advice for home owner/occupiers who have been red zoned, over cap or TC3.

The first two are dependent on all other financial assistance being exhausted i.e. insurance. Please advise clients, staff, friends and family that these grants are still available and as long as the criteria are met, anyone is eligible to apply. The bullet points above are very brief and don't include all details about criteria.

[Go to the forms for full details.](#)

If you have questions contact the Red Cross team between 8.30am and 5.00pm on 0800 754 726 or email eggrant@redcross.org.nz

[Download the forms here.](#)

Education Fairs August 2014

"Learning is a journey, not a destination" "E kore e mutu to ako."
Have you been thinking about your development?

We have some good news for you. Our annual education fairs are on the way we have listened to what you have been asking for, and this year we will be delivering a wider range of options to you, but with a twist.....more details – coming soon.



Countdown kids hospital appeal launched

The 2014 Countdown kids hospital appeal, launched in Christchurch last Friday aims to again make a difference to sick Canterbury children.

The appeal, which runs until 31 October, involves a series of local and national fundraising events organised by Countdown supermarkets, support offices and district health boards. Countdown stores will be working alongside local children's wards to host fundraising activities, from selling cheese rolls to hosting cake stalls.

Child Health Service Manager, Anne Morgan, said over the past seven years the appeal had raised \$766,000 for the children of Canterbury. The funds had been used for equipment and informational DVDs that benefited the 16,000 inpatients and 20,000 outpatients who visited the service each year.



Above: General Manager, Supermarket Operations, Progressive Enterprises Limited, Brett Ashley, and Child Health Service Manager, Anne Morgan.

"We are extremely grateful for the support."

Chrissy Bond, Charge Nurse Manager, Child Health Oncology Centre, said all items purchased from the appeal's funds, whether big ticket or small, made a difference to patients, their families and staff.

"Thank you for the generosity you have shown over many years."

Progressive Enterprises Limited representative, Brett Ashley, General Manager, Supermarket Operations, said he is impressed at the passion shown by Countdown staff and CDHB staff for the cause.

"We all want our children to be the best they can be so this cause is very rewarding and meaningful."

Regan Austin – Area Champion for Countdown Kids Hospital Appeal and Store Manager for Countdown, Eastgate, said many fantastic events were planned.

"Let's all get behind it and see what we can achieve."

Countdown Kids Hospital Appeal Chairperson, Ruth Krippner, says taking part in local activities is a great way to support the children who need us.

Since 2007, the Countdown Kids Hospital Appeal has raised nearly \$7 million.

Everyone can participate by making a donation or engaging in local activities and raffles.

- Visit your local Countdown supermarket and donate at the checkout;
- Purchase a Countdown Kids Hospital Appeal wristband or raffle ticket instore; or
- Visit www.countdown.co.nz to make a donation through the online shopping website.

Right: Countdown kids hospital appeal cupcakes.



Take Gravida's Health Workforce Survey and WIN a \$100 Visa Prezzy Card!

All maternal and early childhood health care professionals in New Zealand are being asked to give **5-10 minutes of their time during early August 2014**, to take part in a national workforce survey about nutrition and physical activity professional development education.



Recent policy, public health and community interest in the evidence behind a healthy start to life, means there is increasing momentum towards including healthy lifestyle advice for pregnancy and families in all health professionals' roles.

[Gravida](#) is working on a new initiative, funded by the Ministry of Health, to offer two new professional development programmes to offer support and knowledge in this area.

To ensure these programmes will be as relevant and useful as possible, Gravida needs to know about your experience of education and training in nutrition and physical activity to date, what format it was in, if this has supported your practice, and your interest in the area.

All responses will be confidential and go into the draw to win a \$100 Visa Prezzy Card.*

You do not have to be already planning to undertake professional development in this area to complete this survey and give valuable feedback. Gravida is keen to hear from as many maternal and child health care professionals as possible.

The survey will take **only 5-10 minutes** to complete and is **open until 13 August 2014** on the link below.

Please [CLICK HERE](#) to begin.

If you experience problems accessing the survey, please contact [Gravida](#).

Please note: This survey is currently not yet endorsed by the College of Midwives (COM) as it is going through COM Research Governance processes. This process may take up to two months.

This survey has been approved by the University of Auckland Human Participants Ethics Committee (application no. 011367) which was granted on May 14 2014.

**Email addresses will be collected in confidence only for the purposes of this draw and will not be passed onto third parties. Addresses will not be linked to survey responses in our database. Ethics approval has been given for this survey.*



Enable New Zealand Information Team Newsletter

Enable New Zealand Information is contracted by the Ministry of Health for Disability Information and Advisory Services (DIAS). They provide independent generic national information and advice to disabled and older people, their families, whānau, aiga, caregivers, providers and the public...[read newsletter](#).

Clinicians' Challenge 2014 – call for entries

Are you a clinician with an innovative idea
for using IT to improve health care?

If so, you could win \$10,000.

Clinicians' Challenge is a chance for you to suggest new ways of using information systems to improve patient outcomes.

We're looking for ideas that could improve workflows, bring efficiencies or support a better integrated health care model.

Your idea may be a consumer mobile app, a clinical decision support tool, or a system that makes better use of the rich information sources now available.

Last year's winners, Dr Aniva Lawrence and Dr Kyle Eggleton, proposed an online survey to give youth clinics and general practices a greater understanding of the needs of their youth population.



Another previous winner, Dr Janet Liang, developed a language interpreter app called Listen Please to improve communication with patients. Her app went on sale this year.

The winning clinician will receive a \$10,000 grant, while two finalists will each receive \$5000. The grants will help the winners to conduct more research, carry out a site visit or continue working on their proposals.

To enter, go to the **Clinicians' Challenge** link at www.hinz.org.nz
Entries close **Friday 3 October 2014**.

See www.hinz.org.nz or <http://ithealthboard.health.nz> for more details.



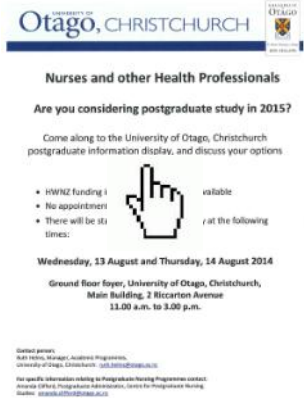
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Considering postgraduate study in 2015?

Nurses and other health professionals considering postgraduate study in 2015 are invited to come along to the University of Otago, Christchurch, postgraduate information display and discuss your options for next year.

- HWNZ Funding information will be available
- No appointment required
- There will be staff available at the display at the following times:
Wednesday 13 August and Thursday 14 August
- Ground Floor Foyer, University of Otago, Christchurch, Main Building, 2 Riccarton Avenue
- 11.00am to 3.00pm.

For more information [click here](#).



Volunteer needed for Breast Cancer Foundation's Pink Ribbon Street Appeal



This year the New Zealand Breast Cancer Foundation's Pink Ribbon Street Appeal will be on Friday October 10 and Saturday October 11. Due to the absence of our usual coordinator the New Zealand Breast Cancer Foundation is looking for someone to coordinate collections for the Christchurch Hospital and Christchurch Women's.

With breast cancer the most common cancer for New Zealand women – one in nine women will be diagnosed in their lifetime – almost everyone knows someone affected by the disease. For more information about this role please contact Nicole Redfern Nicole.Redfern@cdhb.govt.nz or to accept the role, please contact Kim van Duiven at kimv@nzbcf.org.nz or call 0508 105 105.

Please help us fight back against breast cancer.



ART + fundraising for Battered Women's Trust

PRICE: \$27 per person—includes beverages, nibbles and a catalogue

LOCATION: WT Macalister Auction House, 330 St Asaph Street, Christchurch

DATE: 29 August 2014, 5.30pm onwards

For more information go to www.bwtartauction.weebly.com



Help give sick kids a Fresh Future

From 1 August to 30 October they will be raising [much needed funds](#) for the children's wards across the country.

Please support the children's wards at *Christchurch Hospital*. Raffle tickets are available from:

- Warren Nairn, Charge Nurse Manager CAA Ext. 89926
- Chrissy Bond, Charge Nurse Manager CHOC Ext. 81824
- Neroli Bull, Charge Nurse Manager Ward 21 Ext. 86656
- Robyn Richens, Charge Nurse Manager Ward 22 Ext. 86657
- Karen Larkins, Receptionist Paed. Outpatients Ext. 88491
- Allie White, Team Leader Activity Room Ext. 88231
- Trish Graham, Research Nurse Neonatal Unit Ext. 85741
- Alison Clarke, Charge Nurse Manager Burwood Hospital Ext. 99613
- Kay Boone, Clinical Manager Beacon House Ext. 99918

SCIRT traffic update – week starting August 11, 2014

Hospital corner night work 7 pm to 6 am

On Monday and Tuesday nights, 11 and 12 August, SCIRT's McConnell Dowell team will be working on the wastewater pipes at "hospital corner." This is the traffic light intersection at Hagley and Riccarton Aves/ Tuam St and Oxford Terrace...[full update](#)