

## CORPORATE OFFICE

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9(2)(a)

### RE Official Information Act request CDHB 10847

I refer to your email dated 9 March 2022 to the Ministry of Health which they transferred to us on the 29 March 2022 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

1. **The number of times NZ Sign Language Interpreters were booked (Successful and Unsuccessful) for Dr appointments in each DHB each week over the period of one year - February 2021 to February 2022?**
  - a. **Would it have the type of Dr appointments by medical field or location (e.g. hospital or general practice) appointments that used NZSL Interpreters?**

Canterbury DHB Interpreter Service appointments take place at the CDHB hospitals. We are unable to provide the type of Dr appointments by medical field as they vary from one week to another. We are declining this portion of your request pursuant to section 18(f) of the Official Information Act i.e. *"..the information requested cannot be made available without substantial collation or research"*.

Please find below a report of the number of times NZ Sign Language Interpreters were booked per week over the period of one year.

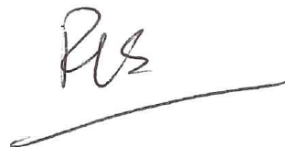
Interpretation Counts NZ Sign Language Interpreters February 2021 to February 2022						
Month	Week 1	Week 2	Week 3	Week 4	Week 5	Total
February	15	12	15	19		61
March	17	16	11	9	11	64
April	10	15	13	12		50
May	7	13	13	11	10	54
June	11	20	11	9		51
July	15	13	10	12		50
August	4	13	8	7	5	37
September	7	15	25	17		64
October	19	18	20	17		74
November	12	12	26	13	13	76
December	11	13	13	7		44
January	6	8	14	17	10	55
February	12	18	10	8		48

I trust that this satisfies your interest in this matter.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'RLS', with a long horizontal line underneath it.

Ralph La Salle  
**Senior Manager, OIAs**  
**Canterbury DHB & West Coast DHB**