Te Whatu Ora

Health New Zealand

Waitaha Canterbury

Minutes –28 April 2023 DHB Disability Steering Group (DSG) 32 Oxford Terrace

In person

Grant Cleland (Chair), Janet Geddes, George Schwass, Paul Barclay, Allison Nichols-Dunsmuir, Victoria Green, Joyce Stokell, Anthony Swindale (interpreter), Rekha Rosario (interpreter), Kathy O'Neill, Lara Williams (minutes).

Via Zoom: Rachel Noble guest. Rāwā Karetai, Rose Laing

<u>Apologies</u>: Jacqui Lunday-Johnstone, Shane McInroe, Dan Cresswell (Meeting Assistant) Waikura McGregor, Akira Le Fevre, Dave Nicholl, Esala Vacamakawai, Jane Hughes, Susan Wood, Helen Thorne

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome Karakia	By Grant Cleland	
	Apologies received Introduction	Apologies as above	
2	Any conflicts of Interest	Paul Barclay is a DSG community Rep and is completing work as a Consultant to Pegasus Health.	
	Review and approval of previous minutes	March 2023 minutes approved.	

March's action points.

Actioned: Keep Long Covid as recurring agenda item.

Actioned: Grant & Mike (WC Chair) met Jacqui. Feedback received on Senior Disability role. Grant will include in letter to Te Whatu Ora regional and district manager.

Actioned: AIWG budget agreed, Paul to continue on group

Carry over: Allison to finalise physical access report & follow up on Health Search audit guidance. **Carry over:** Susan to circulate/discuss patient experience analysis.

Carry over: Kathy to provide summary of after hours/urgent care review when available.

Carry over: Akira to update on 2023 Equity and Diversity Focus areas for disability plan.

Carry over: Physical access issues, Kathy to look at Janet's ideas and discuss with her/Allison

Summary of April meeting action points

Action point: Discuss what staff are advocating for in consultation process, from a disability perspective. Determine if there are any new and existing ideas that the DSG should be endorsing and if there are opportunities for the DSG to provide feedback.

Action point: Allison to report on meeting with Whaikaha to discuss Covid Hub staff support Action point: Child Services to update workplan statement on what their service needs, Janet Action point: Paul to followup with Pegasus, how consumers place feedback onsite at 24 hours

3	Rachel Noble, guest.	National Strategy review, asks where	Action point:
		disabilities fit into Te Whatu Ora structure	Anything to
	What is happening at	 possibly the Office of the CE 	follow up on?
	national level at Te Whatu	Communication on disability needs is low	
	Ora, in relation to services	and no real implementation plan for	
	for disabled people?	disability parts of the health plan.	
		Disability needs to have a human rights	
		approach.	
		CCDHB six focus areas.	
		-Enabling accessibility	
		-EGL, articulating principles in health and	
		elearning	
		-Building capacity including Nurse	
		Education	
		-Though Leadership	
		-Sign Language Lead	
		-Systems Development Lead to give	
		Strategic Direction	
		Rachel has leads for each area and people	
		with disability responsibility in maternity,	
		public health, etc	
		Rachel's team is coordinating the resources	
		stocktake and will be sending out a survey	
		for us to complete.	
		Active area Canterbury, BOP, Waitematā,	
		Taranaki	
		Aiming to get disability lead in each	
		locality. Capacity building and comms key	
		area of focus.	
		DSG fed back	
		 The challenge with this stocktake is 	
		including all regions to gain ELT	
		support across the motu.	
		 Important to have disability leads 	
		across the motu.	
		 Proposal to have lead in office of the 	
		CEO.	
		 Data collection needs to happen. 	
		 Equity involves disability. Whaikaha 	
		holds stewardship role for Māori	
		equity.	
		Te Whatu Ora Current change consultation	Action point:
	Rachel Noble, guest.	This is an opportunity to make positive	Discuss what
		change, to involve disability in equity	staff are
		discussion.	advocating for in
		Involving Communications team is vital, to	consultation
		share stories, educate on what works well.	process, from a
		We need to emphasise the ability to make	disability
		decisions locally is vital.	perspective.
		Empowerment lies at a local level.	

		Discussion on change consultation being for staff only Primary Care team is working with Comms team to enable consultation with wider Primary care community.	Determine if there are any new and existing ideas that the DSG should endorsing and if there are opportunities for the DSG to provide feedback.
4	 <u>Covid 19 Response</u> <u>Update:</u> Long Covid Project Update General Update from Kathy and Allison regarding the response. What are lessons learnt from Covid response for H&D Plan? 	Action point from March, Allison to write to Henrietta Tripp for provider's network support. Allison is attending meeting with Whaikaha on Covid Hub staff to progress.	Action point: Allison to report on meeting with Whaikaha to discuss Covid Hub staff support
5	 <u>Updates</u> a. Letter Senior Advisor- Disability b. Accessible Information Working Group c. Pegasus Disability and Equity Training Update d. Physical Access Working Group 	 Being drafted and will send before next meeting. Still developing work plan. Looking at training options. Doing a stocktake of current resources. Pegasus have received funding for codesign workshop. Training planned for June/July Allison, with the support of Grant & Kathy, is writing a report for Jacqui about the future of this group. Accessibility at new Dunedin Hospital. Grant and Susan Wood have consulted the Southern staff. John Marable has lived experience with Otago University disability access and has advised on Dunedin and Christchurch Hospitals. Regional appointments for Infrastructure team will be announced soon, giving us a contact point. 	
	 e. Patient Experience Analysis – Susan re Disability Info we need. f. Disability Dataset Project – June 	Carry over Steve Lavery, Disability Dataset Lead, will attend June meeting.	

		-How to improve data? -What information should be given to GPs?	
6	 <u>Review of the Transalpine</u> <u>H & D Action Plan:</u> a. Updates: from Akira – what are the 2023 HR focus areas? b. Updates: about Child Services – what are the 2023 focus areas. Any progress? 	Carry over report to May meeting. Kathy met with Child Services. In order to move ahead, steering group needs updated statement in the workplan. Statement neds to update from support to transition focus.	Action point: Akira to report on the 2023 actions Child Services to update workplan statement on what their service needs
7	Health NZ Update	Included in Rachel Noble, point 3.	
8	Any other general business?	Grant will be an apology for May meeting, Paul will facilitate the May meeting.	
9	Anything that's different in a disabled person's life since we last met.	Positive feedback to Pegasus 24 hours clinic for deaf consumer. Greeted with sign language, visible welcome signage. How do consumers place positive feedback?	Action point: Paul to followup with Pegasus, how consumers place feedback onsite 24 hours
	Next meeting	The next meeting will take place 26 May 2023, 32 Oxford Terrace, 2.11.	