

CDHB CONSUMER COUNCIL
MINUTES
Nothing About Us, Without Us

Date: **Wednesday 12 January 2022**

Venue: **Design Lab**

Attendees: Adrian Price (Chair), Lara Williams (Administrator), Kathy O’Neill, Anne Spaul, Amanda O’Brien, Jacqui Lunday Johnstone

Welcome & Apologies	
<p>Adrian opened the meeting and welcomed all Consumer Council (CC) members to the meeting.</p> <p>Apologies: Sarah Drummond, Kylie Taylor, Jeanette Campbell (Deputy Chair), Hanan Almoghrabi</p>	
60 second status update	
<p>Each member provided a brief summary of what they have been working on since the last meeting. All sectors continue to be involved with preparation for Omicron and liaison with their communities.</p> <ul style="list-style-type: none"> • Older Person’s Health – elderly feeling challenged with access to vaccine passes, speed these were implemented. ElderCare Canterbury’s email on resourcing sent to Amanda to Anne. • Mental Health – same issues raised on access to vaccine passes. Consistent messaging requested. <p>Jacqui Lunday Johnstone acknowledged it is an ongoing challenge to reach those outside connections. Accessibility and comms is also being discussed in the CDHB Information Working Group that includes Mick O’Donnell in Comms.</p> <p>Kathy updated about the Covid-19 community hub being setup to manage home isolation. Preparing for Omicron and move to Rapid Antigen Testing (RATs).</p>	
Work Plan	
<p>Partnership and Process</p> <p>Consumer engagement and direction. Including all consumer interest groups with a shared common perspective. Clinical governance, CCN, mental health networks, child & youth. Our aim is to bring together consumers at the beginning of clinical governance planning. Aim is to deliver models of care, commissioning services responsive to our communities.</p> <p>Consumer council key points</p> <ul style="list-style-type: none"> • We need to feel valued. • Communication channels need to be open • We need to be connected with decision makers. <p>Workshop suggested. Direction needed so we can prepare what we need. Tying into DSG, Child & Youth workstream. When we meet with the other groups, gaps will become apparent. Membership of 16 may be too big, working with other groups will show where key areas of cover are needed.</p> <p>Callout needed to General Managers what are formal engagement forums and other stakeholders that we need to meet with.</p>	<p>Action point:</p> <p>Partnership in Design, Consumer Council involvement in conversation.</p>
Minutes from previous meeting	
<p>No corrections. Minutes accepted.</p>	

Action points from November meeting <ul style="list-style-type: none"> • None 	
General Business	
All meetings will be at 32 Oxford Terrace and/or Zoom. No meetings at Design Lab.	
Resignations and Recruitment <ul style="list-style-type: none"> • None this month Requests for Representation <ul style="list-style-type: none"> • None this month 	

November minutes sent to CHAC, AHCGG, CCN.

January meeting not held due to onset of Omicron.

Meeting closed: 1:30pm

Next meeting:

9th March at 32 Oxford Terrace with Zoom