

CDHB CONSUMER COUNCIL  
**MINUTES**  
*Nothing About Us, Without Us*

**Date:** **Wednesday 9 March 2022**

**Venue:** **TEAMs**

**Attendees:** Adrian Price (Chair), Amanda O’Brien, Hanan Almoghrabi, Lara Williams (Administrator)

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |
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| <b>Welcome &amp; Apologies</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |
| Adrian opened the meeting and welcomed all Consumer Council (CC) members to the meeting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
| <b>Apologies:</b> Kathy O’Neill, Sarah Drummond, Jeanette Campbell (Deputy Chair), Anne Spaul                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |
| <b>60 second status update</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |
| Each member provided a brief summary of what they have been working on since the last meeting. All sectors continue to be involved with preparation for Omicron and liaison with their communities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |
| <ul style="list-style-type: none"> <li>• Chair – Nationally Councils are supportive and excited about HealthNZ. Likewise, the CC look forward to July with Health NZ.</li> <li>• Older Person’s Health           <ul style="list-style-type: none"> <li>– Day support centres closing due to Omicron is a concern. Isolation concern. Business As Usual (BAU) would be ideal.</li> <li>– concern raised about taxis declining requests for short trips. Options are available if it is a company policy. Eldercare could pick this up and lobby company. If individual drivers they may be covered as Contractors. If total mobility contracts, covered by ECan.</li> </ul> </li> </ul> <p><b>Action point:</b> Amanda to seek if taxi company policy and take from there</p> <ul style="list-style-type: none"> <li>• Migrant – Omicron, boosters and RATs concerns consistent with all nationalities. Hanan and Ester Vallero, CADL Community and Public Health are in touch. Concerns over contact tracing education, the need to have multilingual contact tracing and ask for family members who can help. Community messaging needed. How to navigate the system, MOH? Community Hub?</li> </ul> <p>Adrian offered HQSC info in languages, MOH will have more.<br/>       Also discussed, Health &amp; Disability Commissioner is there for individual complaints</p> <p><b>Action point:</b> Hanan to write up concerns, send to Kathy O’Neill.</p> |  |
| <b>Minutes from previous meeting</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |
| No previous minutes and action points as February meeting not held.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |
| This month’s minutes will be sent to CHAC, AHCGG, CCN.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |
| <b>General Business</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |
| None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |

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| <b>Resignations and Recruitment</b> |  |
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- Received from Kylie Taylor, Disability Representative

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| <b>Requests for Representation</b> |  |
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- None this month

Meeting closed: 12:30-1:30pm

**Next meeting: April meeting cancelled due to Omicron planning, May 11 meeting via TEAMS**