

In person

Paul Barclay, Allison Nichols-Dunsmuir, Victoria Green, Joyce Stokell, Shosh (interpreter), Rekha Rosario (interpreter), Kathy O’Neill, Lara Williams (minutes). Jacqui Lunday-Johnstone, Shane McInroe, Dan Cresswell (Meeting Assistant) Susan Wood, Rose Laing

Via Zoom: Akira Le Fevre, Janet Geddes,

Apologies: Grant Cleland (Chair), Rāwā Karetai, George Schwass, Waikura McGregor, Dave Nicholl, Esala Vacamakawai, Jane Hughes, Helen Thorne

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome Karakia Apologies received Introduction	By Paul Barclay By Susan Wood Apologies as above	
2	Any conflicts of Interest Review and approval of previous minutes	None 28 April 2023 minutes approved.	

April’s action points.

- Actioned:** Akira disability plan update on 2023 Equity and Diversity Focus areas. On agenda today
- Actioned:** Susan to circulate/discuss patient experience analysis. On agenda today
- Actioned:** Child Services to update workplan statement with their service needs. On agenda today.

Carry over: Allison to finalise physical access report & follow up on Health Search audit guidance.

Carry over: Kathy to provide summary of after hours/urgent care review when available.

Carry over: Physical access issues, Kathy to look at Janet’s ideas and discuss with her/Allison

Carry over: Allison to report on meeting with Whaikaha to discuss Covid Hub staff support. When Rawa returns from leave.

Carry over: Discuss what staff are advocating for in consultation process from a disability perspective. Determine if there are any new and existing ideas that the DSG should be endorsing and if there are opportunities for the DSG to provide feedback.

Carry over: Pegasus accessible feedback boxes. How can consumers place feedback onsite at 24 hours 3 Feedback boxes are in after hours surgery. Group asked are they accessible? Is this the only route in to providing feedback? Randomly selected consumers get a survey afterwards.

Summary of May meeting action points

Action point: Keep Rachel Noble’s team as a standing item. Grant to look at standing items to consolidate issues.

Action point: Paul to speak with Grant about where the pieces fit with accessibility needs

Action point: Akira to contact Learning & Development team for user numbers who have completed mandatory disability training.

Action point: Workplan to be updated with agreed Child Health points

Action point: Jacqui to discuss Interpreter registration process with George Schwass. Update to be made to Lara, Manager at Deaf Aotearoa.

Action point: Kathy and Grant to discuss

Action point: Grant to send email to congratulate Prudence Walker on new role

3	Rachel Noble follow up?	<p>Te Whatu Ora is finding it's way on moving from regional to national representation. Rachel's secondment is an example of this. Relationship is important to enable the disability voice.</p> <p>Concerns emerging that some districts are further ahead than others with disability perspective. Risk of voice getting lost of other issues being lost.</p> <p>Allison has sent 6 page submission to office of chief executive where disability is mentioned. Leadership role would be ideal. This paper highlighted health service delivery where disability needs roles. Allison has fed back to Rachel that we are there to support with anything she needs to implement</p> <p>Query raised, what is the link between Rachel's work and Te Whatu Ora?</p> <p>Susan working in consumer space, improving quality reporting for Hospital and Specialist Services.</p>	<p>Action point: Keep Rachel Noble's team as a standing item. Grant to look at standing items to consolidate issues.</p>
4	<p><u>Covid 19 Response Update:</u></p> <ul style="list-style-type: none"> • Long Covid Project Update • Feedback from the provider's network about the Covid Outbreak with residential providers. • General Update from Kathy and Allison regarding the response. • What are the lessons learnt from the Covid Response for H & D Plan? 	<p>Covid in the Community from 1 July, service provision at proposal stage. Proposal forwarded to Minister of Finance and Minister of Health for signoff. Hub feedback is it's difficult to maintain staff morale with uncertain continuation.</p> <p>Continuing to support residential provider with Henrietta Tripp. Challenge has arisen about vaccination history, but we also need to care about connections, flags don't get raised, it's up to the providers to contact GPs with concerns.</p> <p>Pilot Long term covid study taking place with Canterbury GPs involvement to 30 June.</p>	
5	<u>Updates</u>		

	<p>a. Letter re Disability Lead sent to Regional and District Manager.</p> <p>b. Accessible Information Working Group Update</p> <p>c. Pegasus Disability and Equity Training Update</p> <p>d. Physical Access Working Group Update</p> <p>e. Patient Experience Analysis – Susan re Disability Info we need.</p>	<p>Both letters sent.</p> <p>April meeting held. Focus on consistency of Te Whatu Ora templates. Grant/Susan approaching Karalyn van Deursen, Communications for approval. US changing from Arial to Calibri for standard font. Te Whatu Ora discussing.</p> <p>To be scheduled at a time that will suit the most attendees.</p> <p>Standards being worked on for accessible buildings. Allison hoping for confirmed meeting date with facilities team.</p> <p>Report carried over. Quality Manager Irene returned from leave. Information collected, available for staff to use.</p> <p>6 recommendations in Allison’s paper, one of which is to develop access profile, including access needs such as sign language. Information collected once.</p> <p>Quality Team has raised at national level that access needs should be available widely to all government departments.</p> <p>Group wants to meet with Steve Lavery. Followup with Rawa.</p>	<p>Action point: Paul to speak with Grant about where the pieces fit with accessibility needs</p>
	<p><u>P&C Update</u></p>	<p>Notes in attached presentation.</p> <p>New staff joining identifying as disabled. Sharing our lived experience of living with a disability is vital to removing barriers.</p> <p>Mandatory disability online training. Query raised about data if someone identifies as dual ethnicity, priority? Same with disability, they may be deaf and a wheelchair user. Does system pick this up?</p> <p>MAX numbers – it would be good to add suggestions such as how could this be used in general practice.</p> <p>Challenge is keeping disability importance in Te Whatu Ora when there is Whaikaha. Thanks expressed for Akira’s mahi.</p>	<p>Action point: Akira to contact Learning & Development team for user numbers who have completed mandatory disability training.</p>

6	<p><u>Review of the Transalpine H & D Action Plan:</u></p> <p>a. Updates: from Akira – what are the 2023 HR focus areas?</p> <p>b. Updates: about Child Services – what are the 2023 focus areas?</p>	<p>Report presented, attached with minutes</p> <p>Health and wellbeing (NZ Disability Strategy) of the Workplan. Proposal for Child Health, forwarded to Grant and Kathy. A new priority action is clinic attendance and barriers to attendance.</p> <p>Update workplan with agreed points.</p>	<p>Action point: Workplan to be updated with agreed Child Health points</p>
7	<p>Health NZ Update: Anything to report.</p>	<p>Consultation processes underway with Waitaha Canterbury staff.</p> <p>Reassurance given that despite the system pressures, Primary Care team within Commissioning are identifying the needs of those in need.</p>	
8	<p>General business?</p>	<p>Waipapa visit discussed, in relation to deaf-related accessibility and is linked with Allison’s Physical Access paper.</p>	
		<p>Interpreter seeking employment on Waitaha Canterbury list – registration system is not matching up with community need. This is a barrier to the deaf community. Deaf Aotearoa has been in touch with Shona McMillan.</p> <p>Service improvement is needed for deaf community.</p> <ol style="list-style-type: none"> 1. Process of enrolling as an interpreter 2. Who decides the number of interpreters, who makes that decision? 	<p>Action point: Jacqui to discuss Interpreter registration process with George Schwass. Update to be made to Lara, Manager at Deaf Aotearoa.</p>
	<p>Meeting frequency and attendance</p>	<p>Should meetings be about tackling issues , proactive rather than reactive/updating.</p>	<p>Action point: Kathy and Grant to discuss</p>
9	<p>Anything that’s different in a disabled person’s life since we last met.</p>	<p>People First won award at Governor General’s office. Email to Prudence Walker, Disability Commissioner at Human Rights Commission. DPA looking for new Chief Executive.</p>	<p>Action point: Grant to send email to congratulate Prudence Walker on new role</p>
	<p>Next meeting</p>	<p>The next meeting will take place 30 June 2023, 32 Oxford Terrace, 2.11.</p>	