

In person

Grant Cleland (Chair), Allison Nichols-Dunsmuir, Helen Thorne, Paul Barclay, Joyce Stokell, Shosh (Interpreter), Marlene Beale (interpreter), Shane McInroe, Dan Cresswell (Meeting Assistant), Dave Nicholl, Rose Laing, Lara Williams (minutes).

Via Zoom: Rāwā Karetai,

Apologies: Kathy O’Neil, Irena De Rooy for Susan Wood, Jacqui Lunday-Johnstone, George Schwass, Esala Vacamakawai, Jane Hughes, Janet Geddes, Waikura McGregor, Victoria Green, Akira Le Fevre,

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome Karakia Apologies received Introduction	By Grant Cleland Apologies as above	
2	Any conflicts of Interest Review and approval of previous minutes	None June 2023 minutes approved.	

Action points from previous meetings

- **Letters sent with no response. Rose offered to make enquiries.**
Action point: Rose to discuss with Jacqui, letters sent to Dan and Lisa.
- **What is the Next Stage? Equity and Diversity/Child Services focus areas?**
 DAP objectives updated. Primary Care team working with Paediatrics on transition. Allison has also met with outpatients. Kathy/Janet/Helen working on this and will come back to DSG when ready.
- **Kathy to provide summary of after hours/urgent care review when available.**
Action point: Kathy to report back to DSG when urgent care update ready.
- **Covid Response:** Allison to report on meeting with Whaikaha to discuss Covid Hub staff support. When Rāwā returns from leave. **Action point:** Allison reporting in today’s meeting
- **What is the next stage physical access report?** No response. **Action point:** Rose and Allison to discuss.

Carry over from August meeting:

- Workplan to be updated with agreed Equity and Diversity/Child Health Focus Areas. Carry over.
- Jacqui to discuss Interpreter registration process with George Schwass. Update to be made to Lara, Manager at Deaf Aotearoa. Carry over.
- Panui interviews featuring DSG Community Reps and Kaimahi with lived experience. Chenay/Akira to ask Comms about writing profiles
- Physical Access Working Group Update: Rose Henderson to follow up.
- Patient Experience Analysis: Irena to provide at September meeting.

- Ben Lucas, ACC will be invited to the September meeting.
- Mobility Parking Permits for hospital patients: Rose and Akira to follow up.

August action points

Action point: Melissa to send Te Tae Pata template to Allison. Completed

Action point: Group to meet separately to discuss Allison’s points to feedback five points. Completed

Action point: Grant to contact Rawa/Waikura and Esala about priority actions to meet the needs of the Māori and Pacifica.

Action point: DSG wants to meet with ED Reps and planning team to discuss disability issues at ED. Summary sent to Kathy O’Neill and she has agreed to arrange this.

Action point: Covid Response: Does DSG need to do any advocacy re Hub closure 30 September. .

3	Stephen Lavery, Te Whatu Ora Disability Datasets Project	Follow Up sent from Steve, actioned.	
4	Melissa MacFarlane from Commissioning to talk about Regional South Island Health Plan with Waitaha Canterbury/West Coast DSG – 11:30am	<p>Health Plan will meet priority areas of Te Pae Tata (Interim New Zealand Health Plan 2022) and Minister of Health’s priority areas. Our aim is to highlight regional needs. September deadline. Decided for Allison to take the lead, she will fill in template with 5 points. Allison to fill in template and schedule a time for meeting week of 7 August. First draft of Plan will show gaps in services to address them. DSG feedback.</p> <ul style="list-style-type: none"> • DSG focused on macro issues such as accessible info, training of Kaimahi, ensuring disability issues raised and incorporated, etc • Disengaged and non-enrolled populations. • Divergent identities • Intersectionality not visible in TPT • Early interventions such as Dental • Specific trends in disabled community • Integrate EGL principles. 	<p>Action point: Melissa to send Te Tae Pata template to Allison</p> <p>Action point: Group to meet separately to discuss Allison’s points to feedback five points</p>
5	Disability Equity Training uptake.	<p>Akira emailed update on user numbers who have completed mandatory disability training.</p> <ul style="list-style-type: none"> • June 2023 - 3927 kaimahi have completed Disability Equity Training • July 2023 - 4119 kaimahi have completed Disability Equity Training 	Akira

6	What are the priority actions to meet the needs of the Māori, Pasifika and CALD communities?	<ul style="list-style-type: none"> • DSG to further discuss priority actions to focus on for Māori, Pasifika and CALD communities. Grant to contact Rawa/Waikura and Esala about priority actions to meet the needs of the Māori and Pasifika. Use Harpreet’s work with multicultural society as the basis of discussion with CALD communities. 	<p>Action point: Grant to contact Rawa/Waikura and Esala about priority actions to meet the needs of the Māori and Pasifika.</p>
7	Follow Up - Feedback from Waitaha Canterbury disabled staff about their experiences? What is the next stage?	Not discussed	
8	<u>Any issues from the Community Reps/Te whatu Ora Staff Reps?</u>	<p>Mental Health Crisis meeting – details sent to Mental Health Team to liase with Joyce. Deaf people requiring support but Deaf Aotearoa finding it hard to make contact</p> <p>Urgent Care ED under intense stress and DSG community reps concerned that the specific needs of disabled people/whānau not being considered and included in planning and service development.</p> <p>Sunflower lanyards – Te Tai o Poutini actioning on West Coast. Hosted by https://hiddendisabilityshop.com.au/. With Executive Leadership Team for approval. Available from info centre at Riccarton Mall. Would also be good to consider for Canterbury services.</p> <p>ED discussion</p> <ul style="list-style-type: none"> • How will Te Whatu Ora encompass disability and equity into improving ED? • Are there whānau rooms available in ED and for those with neurodiversity? • Actioning promotion with posters and signage about ED services for disabled people and whānau. • ED environment difficult for disabled, could there be low sensory space and better seating? • Promotion of Healthline or contacting Midwife to prevent going through ED. Healthline education vital to prevent ED presentations. 	<p>Action point: DSG wants to meet with ED Reps and planning team to discuss disability issues within ED. Summary sent to Kathy O’Neill and she has agreed to arrange this.</p>

		<ul style="list-style-type: none"> • Calling names in waiting room: If deaf people can't hear and miss their space in the queue • Sunflower disability lanyards rollout nationally? Would this help in ED? • Carol Horgan's CCN project mentioned. 	
9	<u>Covid 19 Response Update:</u> <ul style="list-style-type: none"> • Long Covid Project Update 	Hub will close 30 September. Feedback is Hub is picking up those with considerable high needs.	Action point: Does DSG need to do any advocacy about this?
10	<u>Updates</u> <ol style="list-style-type: none"> a. Patient Experience Analysis – Irena b. Letter re Disability Lead sent to Regional and District Manager c. Accessible Information Working Group Update d. Pegasus Disability and Equity Training Update e. Physical Access Working Group Update 	<p>Carry over, Irena to present August</p> <p>Carry over, Rose Henderson to present August</p> <p>Meeting monthly. P&C has been recommended pre-employment accessibility questions. Endorsed by DSG</p> <p>Carry over</p> <p>Rose Henderson to follow up</p>	
11	Anything that's different in a disabled person's life since we last met.	Accessibility audit undertaken at Pegasus. Carparking main issue. Presented to Pegasus management team as health and safety items to action.	
12	Health NZ Update	Covered above Issues in the Community.	
	Next meeting	The next meeting will take place 25 August 2023, 32 Oxford Terrace, 2.11.	

Please Note:

- All DSG Members reminded to rsvp a week before if can't attend the meeting.
- If you can't attend, can you send someone from your department?
- Raised in discussion by community groups and Te Whatu Ora Reps. Both vital to continue the DSG's work. Late notice means we only have small number attending and can't make alternative arrangements such as zoom.