

Te Whatu Ora

Health New Zealand

Waitaha Canterbury

Minutes – 29 September 2023
 DHB Disability Steering Group (DSG)
 Outpatients ground floor meeting room

In person:

Grant Cleland (Chair), Helen White, Irena DeRooy, Janet Geddes, Joyce Stokell, Kathy O’Neill, Janet Geddes, Paul Barclay, Rāwā Karetai, Rose Laing, Shane McInroe, Dan Cresswell (Meeting Assistant), Tony (Interpreter), Shosh (Interpreter), Lara Williams (minutes), Rose Henderson,

Via Zoom:

Akira Le Fevre (P&C), Allison Nichols-Dunsmuir

Apologies:

Esala Vacamakawai, Dave Nicholl, George Schwass, Jacqui Lunday-Johnstone, Jane Hughes, Malu Tulia, Waikura McGregor

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome Karakia Apologies received Introduction	By Grant Cleland By Grant Cleland Apologies as above	None
2	Any conflicts of Interest Review and approval of previous minutes	None noted. Minutes of August 2023 approved	None
3.	Update AIWG Catch Up with Rachel Noble and Leo Goldie-Anderson re Te Whatu Ora (Disability)	Rachel and team will be in Office of Chief Executive at Te Whatu Ora. Other disability roles in national structure. National data Project to collect data. Rachel couldn’t confirm where these roles will be. We will be asked to prepare a stocktake of gains made by us and other groups, important for Canterbury journey. We want input into the ELT paper that Rachel is writing to complement CCDHB input. Presently CCDHB have Wellington presence.	Action point: Grant to write to Rachel about ELT paper. Attach paper sent to Melissa Macfarlane covering Canterbury Issues
4.	Panui Interviews with Sue Henderson from Comms.	Actioned. Community Reps list sent to Sue. Helen to email Sue with whānau through CAF services.	Action point: Helen to email Sue Henderson, Comms, whānau names for lived experience interviews.
5.	Meeting with Emergency Department	A Range of issues and solutions. Thankful for Openness of staff who are aware of issues. They are very keen to work Notes will be	Decision Long-term promote our consumer voice if other wards need feedback.

		<p>circulated. Summer student 8 week Project, QR codes, screenreaders, complicated signage. Standard operating procedures needed to improve the journey for disabled people. Triage is the starting point of the journey. Thank you for the respect they showed us listening to our concerns. Really +ve experience, we should take the opportunity to take tours of any departments.</p> <p>Staff don't know where to go to get consumer feedback. When the time is right in the future include tours of other wards.</p>	
6.	Canterbury's Consumer Connect Meeting	<p>Grant and Paul attended. Questions about genuine co-design. Key message, if genuine codesign going forward there isn't enough resource for implementing this currently. Our issues raised by us also raised by other groups. Agreed to have another meeting. 20 people attended. Hector Matthews, appointed as Consumer Voice lead.</p> <p>Locality discussion. Claire Osborne, WC, to attend a DSG meeting to discuss localities. Inclusion of WCDSG. Looked into accessibility, cultural appropriateness. This would be a nice way to see how Consumer voices are Heard.</p>	<p>Action point: Localities, Claire Osborne from West Coast as a speaker</p> <p>Decision Localities development, use regional plan as a base going forward.</p>
7.	Any issues from the Community Reps/Te whatu Ora Staff Reps?	<p>Well child providers North of Waimakiriri waitlist. Providers not as well funded. Geographical gap between Waimakiriri and Kaikoura. Helen is happy to look through waitlist, if wanting a different provider.</p> <p>Victoria and Joyce will promote DSG group at Community meeting. ED crisis team. Joyce has met with Vanessa, Consumer complaints persons, aware of barriers, ongoing conversation. Positive gains being made.</p>	<p>Action point: Rāwā to contact Kathy about well child provider contracting in Waimakiriri</p> <p>Action point: Helen to review Well Child Provider waitlists in Waimakiriri. To identify any gaps in coverage or concerns with cultural practice of providers.</p>

		Concerns raised with increase of GP fees.	
8.	<p><u>Covid 19 Response Update:</u></p> <ul style="list-style-type: none"> • Long Covid Project/Hub Update • General Update from Kathy, Allison and Others regarding the response. 	<p>Hauora Hub closed today. Covid still active. Kathy is expecting public announcement for next six month boosters, Latest info on Covid19.govt.nz/disability Get this out to Community. Changed eligibility for Covid anti-virals. Range of Clinical criteria. Includes those who disability Support Services. Excellent!! Once national advice comes out, circulate, by Allison who will receive first. Long Covid Project finishes today. They benefit from anti-viral. They are not eligible for disability Support. How can we raise concern? Write letter to Chief Medical Officer te whatu ora? Write letter to Rachel? It does no harm.</p>	<p>Action point: Members to circulate this to community Covid19.govt.nz/disability</p> <p>Action point: Allison to circulate national covid update</p> <p>Action point: Grant and Rose to write letter including Covid Hub outcomes. Write from disability From Community reps rather than whole DSG.</p>
9.	Making Progress with priority actions to meet the needs of the Māori, Pacifica and CALD communities.	Pasifika. Grant has with Esala and Malu. Etu Pasifika have set up their own disability reference group that meets fortnightly. Grant will attend their next November meeting.	
10	<p><u>Updates</u></p> <p>a. Regional South Island Health Plan Feedback</p>	Regional South Island Health Plan submitted 15 September with regional integration team, expected for release October.	
	<p>b. Afterhours/urgent care review – Kathy</p>	<p>Urgent care</p> <p>National urgent care review, briefing paper from Canterbury sent to project lead appointed. They have engaged senior independent consultant. Now urgent, not open overnight, situation is concerning but they're not looking at implementation until 1 July 2024. Districts are supportive. national review is a concern.</p> <p>Letter of support from us would that help? Primary Care are covering issues in their briefing paper. Fastest growing area is Waimakiiri and Selwyn. Currently have partnership with Selwyn district Council request for proposal, extended care practice to go into Rolleston health hub. Also working with owners and providers into Rangiora health hub, due 2025. Primary care are offering extended hours and building workforce ability.</p> <p>54% of urban gps due to retiring within 52% of rural in 5-10 years. Noted that Hub disbanded today that was serving population well.</p>	

	<p>c. Patient Experience Analysis – Irena</p> <p>d. Letter re Disability Lead sent to Regional and District Manager</p> <p>e. Accessible Information Working Group Update</p> <p>f. Pegasus Disability and Equity Training Update</p> <p>g. Physical Access Working Group Update</p>	<p>Irena emailed that she will circulate.</p> <p>Reply letter received from Lisa Blackler. No Action required.</p> <p>Not discussed</p> <p>Pegasus equity framework, panel planned of disabled people to talk about primary care from disability perspective. Education session will be listed to 60 with follow-up sessions if interest is registered.</p> <p>Jacqui has met with Rob Ojala, waiting on national guidelines on accessible facilities, Rob will continue to feedback to Jacqui. Chris Corin will link in with DSG/ACWG before any new buildings are designed. Kathy is on EMT facilities sub-committee, great link to new facility builds. Allison met with National Accessibility Advisor, Tania Pathis. Te Whatu Ora have been working on Australian design guidelines. Disability well embedded in. Australian design guidelines to be used. Agreed we don't need a separate working group as we have AIWG and DSG to cover issues and the link with Kathy.</p> <p>Helen preparing CAF proposal to Maia Health Foundation to make existing building accessible. Action point Helen to meet with Kathy Decision Keep Facilities on agenda as standing item –issues for feedback from Kathy's group.</p>	
11	Health NZ Update	Not discussed	
12	Any other general business?	<ul style="list-style-type: none"> Allison and Rachel Zoom call, policy tool applying EGL principles. Mobility parking. Allison working with total mobility but unable to reach BJ Clarke. Availability of short term permits ongoing issues. Interpreters. Joyce received email from Lara (DA) 	<p>Action point: Allison will circulate to group AIWG resources on intranet. Allison to ask AIWG permission..</p> <p>Action point Paul to send name to Allison to progress.</p> <p>Action point: Joyce to forward Lara Deaf Aotearoa email to George</p> <p>Action point: Rose to ask Jacqui for interpreters update</p>
13	Anything that's different in a disabled person's life since we last met.	Youth hub has successfully met its funding goal.	
		The next meeting 27 October 2023.	

Actions List:

New September action points:

Action point: Grant to write to Rachel about ELT paper. Attach paper sent to Melissa Macfarlane covering Canterbury Issues

Action point: Helen to email Sue Henderson, Comms, whānau names for lived experience interviews.

Action point: Localities, Claire Osborne from West Coast as a speaker

Action point: Rāwā to contact Kathy about well child provider contracting in Waimakiriri

Action point: Helen to review Well Child Provider waitlists in Waimakiriri. To identify any gaps in coverage or concerns with cultural practice of providers.

Action point: Members to circulate this to community [Covid19.govt.nz/disability](https://www.govt.nz/disability)

Action point: Allison to circulate national covid update

Action point: Grant and Rose to write letter including Covid Hub outcomes. Write from disability from Community reps rather than whole DSG.

Action point Helen to meet with Kathy on Well Child Providers

Action point: Allison will circulate to group AIWG resources on intranet. Allison to ask AIWG permission..

Action point Paul to send name to Allison to progress.

Action point: Joyce to forward Lara Deaf Aotearoa email to George

Action point: Rose to ask Jacqui for interpreters update

Decision Long-term promote our consumer voice if other wards need feedback.

Decision Localities development, use regional plan as a base going forward

Decision Keep Facilities on agenda as standing item – issues for feedback from Kathy's group.