# Te Whatu Ora

Health New Zealand
Waitaha Canterbury

Minutes – 30 June 2023
DHB Disability Steering Group (DSG)
32 Oxford Terrace

## In person

Grant Cleland (Chair) Helen Thorne, Paul Barclay, Allison Nichols-Dunsmuir, Victoria Green, Joyce Stokell, Marlene Beale (interpreter), Kathy O'Neill, Jacqui Lunday-Johnstone, Shane McInroe, Irena De Rooy for Susan Wood, Rose Laing, Akira Le Fevre, Janet Geddes, Marg Matheson (People First), Lara Williams (minutes).

<u>Via Zoom</u>: Waikura McGregor, Rekha Rosario (interpreter), Stephen Lavery, Programme Manager, Primary Health Care System Improvement, Innovation and Commissioning, Te Whatu Ora

<u>Apologies</u>: Dan Cresswell (Meeting Assistant), Rāwā Karetai, George Schwass, Dave Nicholl, Esala Vacamakawai, Jane Hughes

	AGENDA ITEM	SUMMARY OF DISCUSSION	<b>ACTION POINTS</b>
1	Welcome	By Grant Cleland	
	Karakia	Apologies as above	
	Apologies received		
	Introduction		
2	Any conflicts of Interest	None	
	Review and approval of previous minutes	May 2023 minutes approved.	

## **Action points**

#### **Previous Actioned**

- Letters sent with no response. Rose offered to make enquiries. Action point: Rose to discuss with Jacqui, letters sent to Dan and Lisa.
- What is the Next Stage? Equity and Diversity/Child Services focus areas?
   DAP objectives updated. Primary Care team working with Paediatrics on transition. Allison has also met with outpatients.

Action point: Kathy's team will report back in two months.

• Kathy to provide summary of after hours/urgent care review when available. Review due to be endorsed 5<sup>th</sup> July.

Action point: Kathy to report back at August meeting

- Covid Response: Allison to report on meeting with Whaikaha to discuss Covid Hub staff support. When Rāwā returns from leave. Action point: Ongoing with Allison.
- What is the next stage physical access report? No response.

**Action point:** Rose and Allison to discuss

- Paul to speak with Grant about where the pieces fit with accessibility needs. Completed
- Grant to send email to congratulate Prudence Walker on new role. Completed.

#### Carry over:

 Akira to contact Learning & Development team for user numbers who have completed mandatory disability training. Akira hasn't heard back from L&D team. Carry over

- Workplan to be updated with agreed Equity and Diversity/Child Health Focus Areas. Carry over.
- Jacqui to discuss Interpreter registration process with George Schwass. Update to be made to Lara, Manager at Deaf Aotearoa. Carry over.

# **June Actions**

- Stephen Lavery to send Grant Pilot Group and Other Information for the DSG.
- Cheney/Akira to ask Comms about writing profiles, interviews featuring DSG Community Reps and Kaimahi with lived experience.
- DSG to have further discussion about the priority actions to focus on for Māori, Pasifika and CALD communities. Have further discussion with Rāwā, Waikura and Esala. Use Harpreet's work with multicultural society as the basis of discussion with CALD communities.
- Go Well pamphlet emailed to group.
- Invite Melissa Macfarlane to July meeting.
- Physical Access Working Group Update: Rose Henderson to follow up.
- Patient Experience Analysis: Irena to provide at July meeting.
- Ben Lucas, ACC will be invited to the September meeting.

_	<ul> <li>Ben Lucas, ACC will be invited to the September meeting.</li> <li>Mobility Parking Permits for hospital patients: Rose and Akira to follow up.</li> </ul>				
3	Stephen Lavery, Te Whatu Ora Disability Datasets Project	Discussion on national Primary Care dataset, no national overview. General Practices vital as collection points via enrolment. 343,000 not enrolled that have accessed healthcare. All DHBs ask questions separately, standardising will help. Using Washington set trying to identify disabled people. Focused on impairment, identity and ethnicity/cultural paradigms. Pae Ora legislation enables better access to data. There is a lot of information and with data governance we need to think about privacy. Important we get this data collection sorted to improve services.	Action point:  Stephen to send Grant Pilot Group and Other Information for the DSG.		
4	Responding to disability related training needs requests from staff	There have been requests from staff about working with the deaf community, responding to other impairment groups, how can we do this? As a starting point DSG community reps agreed to be interviewed for stories in Panui about what works well with support.  Akira will also see if there are Kaimahi who may be willing to share their stories.  Focus on from their lived experience what works well, what could be better.  Chaney and Akira to talk with communications about this.	Action point: Cheney/Akira to ask Comms about writing profiles, interviews featuring DSG Community Reps and Kaimahi with lived experience.		

		Mana Taurite website hosted by Akira's team a helpful resource.	
5	How do we develop actions to meet the needs of the Māori, Pacifika and CALD communities?	DSG to have further discussion about the priority actions to focus on for Māori, Pasifika and CALD communities.  Grant encouraged the group to bring anything to the table that they hear from the community.	Action point:  Have further discussion with Rāwā, Waikura and Esala.  Use Harpreet's work with multicultural society as the basis of discussion with CALD communities.
6	Feedback from Waitaha Canterbury disabled staff about their experiences? What is the next stage?	After hours fees high, a barrier for those with learning disabilities. Group updated about the Go Well, Minor Ailments programme through Pharmacies. For Community Services card holders, free advice.	Actioned: Go Well pamphlet emailed to group
		Invite Melissa MacFarlane from Commissioning to talk about Regional South Island Health Plan at the next meeting.	Action point: Invite Melissa Macfarlane to July meeting
7	Covid 19 Response Update:	Recommended to ring the Covid Helpline who are up to speed with any changes.	
	<ul> <li>Long Covid Project Update</li> <li>General Update from Kathy, Allison and Others regarding the response.</li> </ul>	Long Covid pilot. Delivered to those who couldn't get help through other pathways. Referrals are now closed. Future data analysis findings will be presented to group when it is available. Pilot has made a significant impact to a small minority of the community.	
8	Updates  a. Te Whatu Ora Regional Planning, needs of disabled people and their whanau	Announced that there will be two disabled roles in Hospital and Specialist Services (H&SS) Te Whatu restructuring.  Where to be determined.	
	b. Letter re Disability Lead sent to Regional and District Manager	Letters sent with no response. Rose offered to make enquiries.	Action point: Rose to discuss with Jacqui, letters sent to Dan and Lisa.

	c. Accessible Information Working	Workplan progressing. National style guide progressing.	
	Group Update d. Pegasus Disability and Equity Training Update	Pegasus co-designing workplan. Education planned in Jan-Feb next year.	
	e. Physical Access Working Group Update	No progress –	Action point: Rose Henderson to follow up.
	f. Patient Experience Analysis – Susan re Disability Info we need	Analysis available for first 6 months of 2022. Group requested data on service areas, barriers to access, training areas identified.	Action point: Irena to extend analysis to 30 June 2023 and provide at July meeting
	g. Progress with filling membership gaps	Not discussed	
	h. ACC	Ben Lucas, ACC will be invited later.	Action point: Ben Lucas, ACC, to be invited to Sept meeting
9	Health NZ Update	Not discussed	
	Any Feedback from Rachel Noble's team round National Disability Strategy?		
10	Any other general business?		
	Mobility Parking     Permits for hospital     patients.	Mobility Permits are available for short-term use, 3, 6, 9, 12 months. Cost \$35. Of enormous help with recovery for bone shop patients, post hip surgery. Group would like this to be refreshed with Social Workers and Clinical Staff. Could the pamphlet be included in post-operative recovery packs?	Action point: Rose will follow up with Social Workers  Action point: Akira to as Comms how this could be promoted to public, and refreshed for staff
11	Anything that's different in a disabled person's life since we last met.	1 July 2023 an incredible day for disabled community with bus fares linked to Community Services Card, and universal waiver of \$5 prescription fee.  The part fees will continue for prescriptions, waiver is for the fee only.	
	Next meeting	The next meeting will take place 28 July 2023, 32 Oxford Terrace, 2.11.	