

## CORPORATE OFFICE

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3 October 2019

9(2)(a)

### RE Official Information Act request CDHB 10184

I refer to your email dated 23 September 2019 requesting the following information under the Official Information Act from Canterbury DHB.

- **Any documentation regarding the cost implications of the CREST proposal.**

With regards to the contracts between Canterbury DHB and the NGO providers who provide the CREST service there is no cost implications at this point in time. The current contracts are in place until 31<sup>st</sup> March 2020.

The CREST review process is an ongoing process which is currently at the consultation stage with feedback still being sought and considered. While not documented or costed separately there are some operational costs associated with providing external and internal support for this CREST consultation process. Once decisions have been made there may be additional costs as we work through the redeployment process for any employee affected by the review outcomes. Costs of paying either severance or enhanced early retirement will be minimised as we will be working to redeploy as many of the CREST team as possible.

We do not hold any 'documentation' regarding the cost implications of the CREST proposal.

- **Communication to and from, CDHB and the providers regarding the CDHBs intentions for the CREST service.**

Please find the attached as **Appendix 1** communication between Canterbury DHB and our NGO providers regarding the CREST service.

**Please note:** The Minutes included in this correspondence/communication relate to several different services and are not specifically related to CREST.

We have redacted information we consider to be 'Out of Scope' of your request. And we have also redacted information under section 9(2)(a) of the Official Information Act "*...to protect the privacy of natural persons, including those deceased*".

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz); or Freephone 0800 802 602.

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gullery', with a long, sweeping horizontal stroke extending to the right.

Carolyn Gullery  
**Executive Director**  
**Planning, Funding & Decision Support**

## Canterbury

District Health Board

Tē Pōari Hauora o Waitaha

Minutes – Thursday 1 August 2019

SUM

### Attendees:

9(2)(a) [REDACTED] – HealthCare NZ

9(2)(a) [REDACTED] – Access

9(2)(a) [REDACTED] – Nurse Maude

Mardi Postill, Andrea Davidson - Planning & Funding

### By Teleconference:

9(2)(a) [REDACTED] – Access

9(2)(a) [REDACTED] – HealthCare NZ

9(2)(a) [REDACTED] – Healthcare NZ

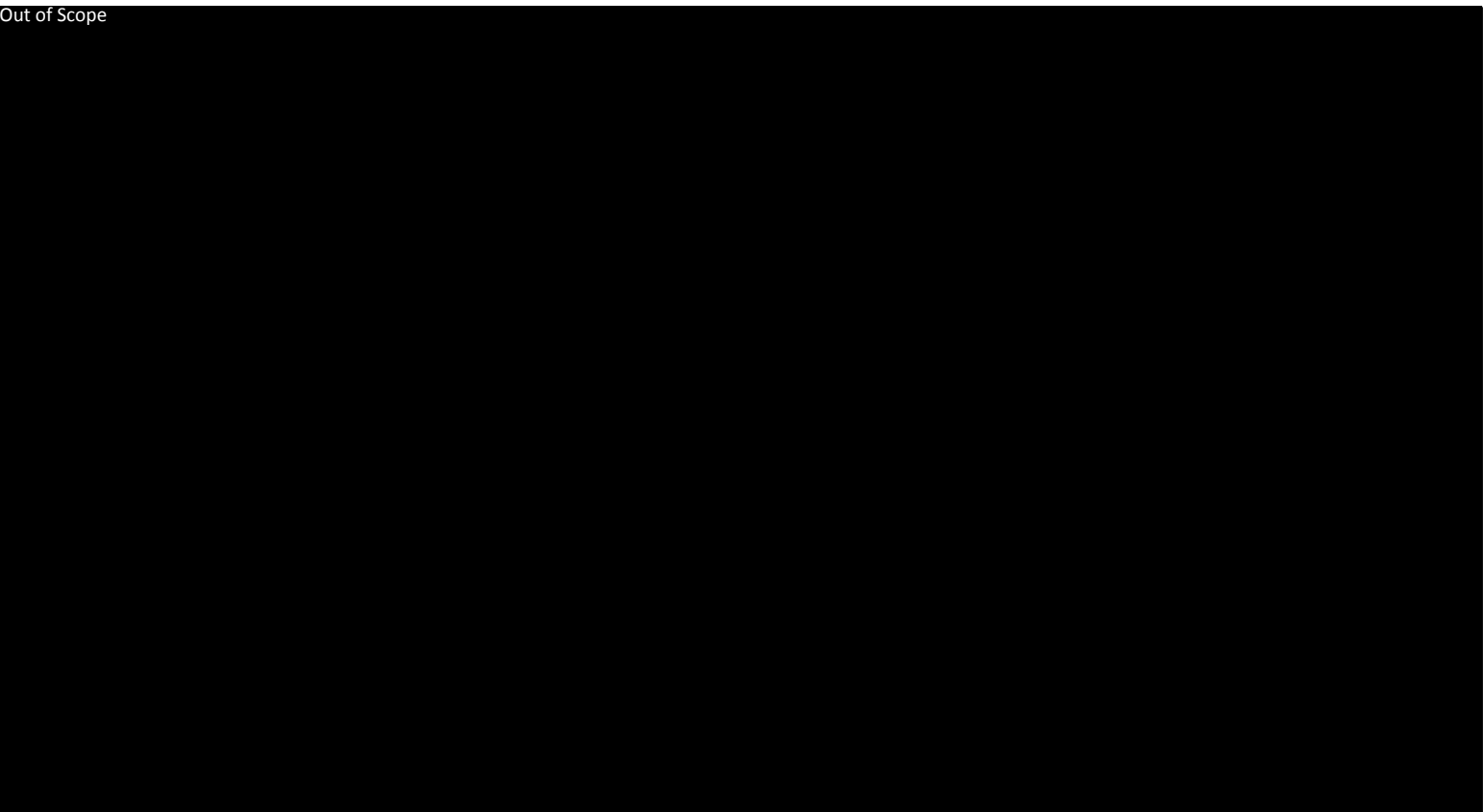
Apologies: None

	Agenda Item	Summary of Discussion	Action/Who
1.	<b>Action points Outstanding from June Minutes</b> (No July Meeting was held)	No changes to June minutes	
2.	<b>Dashboards</b> Out of Scope [REDACTED]		<b>Action point</b> Out of Scope [REDACTED]

	Out of Scope		
3.	Out of Scope		<b>Action points:</b> Out of Scope
4.	Out of Scope	Out of Scope	<b>Action point –</b> Out of Scope

		Out of Scope	
5.	CREST funding	<p>9(2)(a) reviewed FTEs in Crest teams. One finding – things have changed slightly, there is a need to establish the correct FTE headcount.</p> <p>Do we split it by three areas, or all providers cover all areas? Can we include Selwyn?</p> <p>9(2)(a) thought this had been discussed. He highlighted that all three providers would need to have the capacity.</p> <p>Discussion on boundary including Darfield, Oxford. Selwyn urban and Selwyn rural discussed.</p> <p>Funding discussion from Andrea – funding discrepancies, we need to agree what the Crest teams look like, to ensure consistency for all providers.</p> <p>9(2)(a) discussed average inputs for support workers for 4 week. Average length of stay data required . If Access can use this new data, we should be able to work out the FTE equivalent.</p> <p>Mardi – have talked to teams about Allied Health support. Is this something you would like to do yourselves or CDHB?</p> <p>9(2)(a) feedback is consistently to stay with CDHB. We would leave Allied Health out of the CREST contract.</p> <p>9(2)(a) right to review included? Mardi – yes.</p> <p>9(2)(a) asked about timelines.</p> <p>Paper is being written. Goes to ENT next week, consultation will be out after approval given from ENT. August late September is the timeline.</p>	<p><b>Action point</b></p> <p>Mardi to send document out with minutes, based on start data. Providers to work out numbers of support workers and RNs this equates to.</p>
6	Any other business	Out of Scope	Out of Scope

		Out of Scope	Out of Scope
	Next meeting Thursday 5 <sup>th</sup> September 32 Oxford Terrace, 2.19		



**From:** 9(2)(a)@nursemaude.org.nz  
**Sent:** Monday, 12 August 2019 10:49 a.m.  
**To:** Mardi Postill <Mardi.Postill@cdhb.health.nz>  
**Cc:** Andrea Davidson (Planning & Funding) <Andrea.Davidson2@cdhb.health.nz>; 9(2)(a)  
9(2)(a)@access.org.nz; 9(2)(a)@healthcarenz.co.nz; 9(2)(a)  
9(2)(a)@nursemaude.org.nz  
**Subject:** Questions from the providers re; CREST SR discussion

Hi Mardi,

HCNZ, Access and NM met last week to look at the FTE required to cover the CREST service. We are having a follow up meeting this week to consolidate our thoughts and then will be able to come back to you and Andrea with a response.

We touched on the topic of SR cover also during our meeting and had a couple of questions:

- In terms of the SR boundaries you mentioned bringing a map along to the next SUM meeting. However, would you be able to give us some indication of what you envision this looks like? This will help form our current discussion around being able to manage this or not.
- As it is a growing area, has there been any projection analysis done on how many clients we anticipate being out there? Are you thinking there is going to be a large influx or not so much?

Thanks

Kind regards,



**Nurse Maude**  
24 McDougall Avenue | PO Box 36 126 | Merivale | Christchurch

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Please consider the environment before printing this e-mail



**From:** 9(2)(a) [redacted]@nursemaude.org.nz]  
**Sent:** Thursday, 15 August 2019 8:02 p.m.  
**To:** Andrea Davidson (Planning & Funding) <Andrea.Davidson2@cdhb.health.nz>; Mardi Postill <Mardi.Postill@cdhb.health.nz>  
**Cc:** 9(2)(a) [redacted]@healthcarenz.co.nz>; 9(2)(a) [redacted]@nursemaude.org.nz>; 9(2)(a) [redacted]@access.org.nz>  
**Subject:** CREST Bundles of care meeting

Hi Andrea and Mardi,

All three providers have met a couple of times to go over the CREST bundles of care and new structure. We still have some questions and would like to clarify a couple of things.

The questions we have include-

- Has there been any further discussion or thought around a tool all providers could use for the reviews? Is there something suitable that a SW could use to review (thinking this could work with one of the evaluation visits for group 3 to then feed back to the RN)
- We would like to clarify the funding model, for example if group 3 are more suitable for homecare service but we continue to run this group through our CREST team will they be funded under CREST or separate?
- Group 3 seems to sit within the restorative care model but it had been advised all the bundles will make up the CREST capacity numbers. We just wanted to clarify that this is the case or will we just be adding more clients into our Homecare service and less into our CREST team?

We are developing some flow charts to help us see the process from the providers end with how to manage the threes and fours so would like to also go over these with you both.

Would either one or both of you be available to meet with us all on Thursday 22<sup>nd</sup> 1-2pm or Friday 23<sup>rd</sup> 1-2pm to discuss this further?

Thanks

9(2)(a) [redacted]

9(2)(a)

**Nurse Maude**

24 McDougall Avenue | PO Box 36 126 | Merivale | Christchurch

9(2)(a)

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Please consider the environment before printing this e-mail

**From:** Andrea Davidson (Planning & Funding)

**Sent:** Wednesday, 11 September 2019 3:07 p.m.

**To:** 9(2)(a)@nursemaude.org.nz; 9(2)(a)@nursemaude.org.nz; 9(2)(a)  
9(2)(a)@nursemaude.org.nz; 9(2)(a)@access.org.nz; 9(2)(a)  
9(2)(a)@healthcarenz.co.nz; 9(2)(a)@healthcarenz.co.nz

**Subject:** CREST - Operational Meeting

Hi All,

As we discussed at the last meeting we had, I am keen to put in place some weekly meetings either by teleconference or face to face so that we can discuss how the CREST transition and the new model of care is working.

To this end, I would like to have the first meeting on Monday pm at Burwood with Mardi, Janice Lavelle, Richard Scrase and Rowena Woolgar who are managing the process from the DHB end.

I will send out the invite - I am hoping that you are all available to attend this one in person,

Many thanks,  
Andrea

**Andrea Davidson**  
Older Persons Health Portfolio Manager  
Planning and Funding  
**Canterbury and West Coast District Health Boards**

32 Oxford Terrace  
Christchurch, New Zealand

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