

CORPORATE OFFICE

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9(2)(a)

RE Official information request CDHB 10567

I refer to your email dated 18 March 2021 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

- **Digital Dictation**

Do you use Digital Dictation in your DHB?

Yes, Digital Dictation is used by the Canterbury DHB.

If yes, could you please answer the following questions:

1. Name of the supplier & product:

The name of the supplier is Sound Business Systems. The product is called Winscribe.

2. What procurement method (if any) was used to obtain this system i.e. what framework:

Canterbury DHB does not hold this information as this contract was procured before the NZ Government Procurement rules were made mandatory for DHBs, and consequently the information was not recorded.

3. The contract start date:

The contract start date is 1/12/2011.

4. The contract end date:

There is currently no specified contract end date – i.e. the Evergreen Clause is used.

5. Total contract value:

The annual value of the contract is \$20,358 per annum.

6. Is the product integrated with PAS or EPR:

The product is not integrated with PAS or EPR.

7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

We are declining to provide a response to this part of the request in order to protect the privacy of the individual involved, as pursuant to section 9(2)(a) of the Official Information Act, i.e. to “*protect the privacy of natural persons...*”

8. What would you like to see in this product that is currently not being delivered:

As this question does not constitute a request for Official Information, Canterbury DHB is declining to provide a response as it falls outside of the scope of the Official Information Act.

- **Speech Recognition**

Do you use Speech Recognition?

Yes, Speech Recognition is used by Canterbury DHB.

If yes, could you please answer the following questions:

1. Name of the supplier & product:

The name of the supplier is Nuance Communication International BVBA. The product is called PowerScribe 360.

2. What procurement method (if any) was used to obtain this system i.e. what framework:

Canterbury DHB does not hold this information as this contract was procured before the NZ Government Procurement rules were made mandatory for DHBs, and consequently the information was not recorded.

3. The contract start date:

The contract start date is 1/05/2009.

4. The contract end date:

There is currently no specified contract end date – i.e. the Evergreen Clause is used.

5. Total contract value:

The annual value of the contract is \$40,762 per annum.

6. Is the product integrated with PAS or EPR:

The product is not integrated with PAS or EPR.

7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

We are declining to provide a response to this part of the request in order to protect the privacy of the individual involved, as pursuant to section 9(2)(a) of the Official Information Act, i.e. to *“protect the privacy of natural persons...”*

8. What would you like to see in this product that is currently not being delivered:

As this question does not constitute a request for Official Information, Canterbury DHB is declining to provide a response as it falls outside of the scope of the Official Information Act.

- **Outsourced Transcription**

Do you use Outsourced Transcription?

Canterbury DHB does not use Outsourced Transcription.

If yes, could you please answer the following questions:

1. Name of the supplier:

2. What procurement method (if any) was used to obtain this system i.e. what framework:

3. The contract start date:

4. Volume of letters per month:

5. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

6. What would you like to see in this product that is currently not being delivered:

- **Online Clinic / Video Consultation**

Do you use Online Clinic / Video Consultation?

Canterbury DHB does not use Online Clinic or Video Consultation.

If yes, could you please answer the following questions:

1. Name of the supplier & product:

2. What procurement method (if any) was used to obtain this system i.e. what framework:

3. The contract start date:

4. The contract end date:

5. Total contract value:

6. Is the product integrated with PAS or EPR:

7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

8. What would you like to see in this product that is currently not being delivered:

- **Health Information Systems**

What suppliers do you use for the following?

1. PAS (Patient Administration System)

The supplier for Canterbury DHB's Patient Administration System is Orion Health.

2. EPR (Electronic Patient Record)

The supplier for Canterbury DHB's Electronic Patient Record is Orion Health.

3. eDMS (Electronic Document Management System)

The supplier for Canterbury DHB's Electronic Document Management System is Microsoft.

4. RIS (Radiology Information System)

The supplier for Canterbury DHB's Radiology Information System is Comrad.

5. Outward mailing service provider

Canterbury DHB's outward mailing service provide is DXmail, who deliver paper letters only. There is no electronic mail delivery.

I trust this satisfies your interest in this matter.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely



Ralph La Salle
Acting Executive Director
Planning, Funding & Decision Support