## Te Whatu Ora

**Health New Zealand** 

Waitaha Canterbury

Minutes – 31 March 2023 DHB Disability Steering Group (DSG) 32 Oxford Terrace

## In person

Grant Cleland (Chair), Akira Le Fevre, Jane Hughes, Waikura McGregor, Sekisipia Tangi, George Schwass, Paul Barclay, Allison Nichols-Dunsmuir, Shane McInroe, Dan Cresswell (Meeting Assistant), Victoria Green, Joyce Stokell, Marlene Beale (interpreter), Rekha Rosario (interpreter), Kathy O'Neill, Susan Wood, Helen Thorne, Lara Williams (minutes).

## Via Zoom:

<u>Apologies</u>: Dave Nicholl, Janet Geddes, Rose Laing, Jacqui Lunday-Johnstone, Rāwā Karetai, Malu Tulia, Esala Vacamakawai,

	AGENDA ITEM	SUMMARY OF DISCUSSION	ACTION POINTS
1	Welcome	By Grant Cleland	
	Karakia		
	Apologies received	Apologies as above	
	Introduction		
2	Any conflicts of Interest	Grant is Chairperson of Provider	
		discussed at meeting	
	Review and approval of previous minutes	February 2023 minutes approved.	
		Acknowledgement that Paul Barclay	
		finishing his role with Te Whatu Ora	
		today and will be continuing in a	
		community role. Grant thanked him	
		for his great work while in this role.	
		Paul's set of accessible information	
		articles published in staff Panui have	
		been circulated to the DSG and is a	
		wonderful resource.	

Summary of today's action points.

- 1. Action point: Allison to write to Henrietta Tripp re Covid support for provider's network.
- 2. Action point: Keep Long Covid as recurring agenda item.
- 3. Action point: Allison to circulate links to two reports and summarise key findings.
- 4. Action point: Grant & Mike (WC Chair) to meet Jacqui, Senior Disability role re Letter to regional and district manager.
- 5. Action point: Allison to finalise physical access report & follow up on Health Search guidance for auditing.
- 6. Action point: Kathy to update group on progress with member recruitment when available.
- 7. Action point: Susan to circulate patient experience analysis for April meeting.
- 8. Action point: Kathy to provide summary of after hours/urgent care review when available.
- 9. Action point: Kathy and Grant to discuss AIWG budget & Paul continuing on this group.
- 10. Action point: Akira to give update on 2023 HR Focus areas for disability plan at April meeting.
- 11. Action point: Kathy to look at Janet's ideas and discuss with her/Allison to discuss physical access issues Janet.
- 12. Action point: Susan to write to Dan Coward to offer our input at design stage for accessibility at new Dunedin Hospital.

3	<ul> <li><u>Covid 19 Response</u></li> <li><u>Update:</u></li> <li>Long Covid Project Update</li> <li>General Update from Kathy and Allison regarding the response.</li> <li>What are the lessons learnt from the Covid Response for H &amp; D</li> </ul>	Covid cases at day programme provider. Inconsistent testing at residential services. Issue is who is overseeing Covid response and education? The group asked who sets protocols? Provider has asked MSD to provide obligation information. Suggest might be good to have a meeting with the providers network to discuss support required to prevent a Covid outbreak. All DSG Reps encouraged to bring community issues to DSG.	Action point: Allison to write to Henrietta Tripp
	Plan?	Long Covid. To be kept on agenda as numbers of Long covid are predicted to continue. Rachel O'Sullivan, Respiratory Physiotherapist will be first point of contact. MECFS receiving queries. MOH has released long covid document, superseding Te Whatu Ora document. Paul has forwarded to Comms for promotion. Has been added to HealthInfo.	Action point: Keep Long Covid as recurring agenda item.
		<ul> <li>Two reports released on Covid effects.</li> <li>Findings:</li> <li>DSS covid rates lower than population.</li> <li>Hospitalisation rates of disabled people 4x higher than the general population across all ages. Summary identifies good access to hospital care.</li> <li>Death rate of disabled people 28x higher than the general population.</li> </ul>	Action point: Allison to circulate links to two reports and summarise key findings.
4	<u>Updates</u> a. Letter Senior Advisor- Disability	a) Grant & Michael meeting with Jacqui re letter.	Actioned: Grant & Mike (WC Chair) to meet Jacqui, Senior Disability role re Letter to regional and district manager.
	b. Accessible Information Working Group	<ul> <li>b) AIWG setting up workplan.</li> <li>Paul's accessible information articles in</li> <li>Panui sent to DSG.</li> <li>Policy library holds resources. Sinead and elearning team responsible for this.</li> </ul>	Paul's articles have been circulated to group.
	c. Pegasus Disability and Equity Training.	All points actioned by Elly. Paul will be working on the training with Pegasus and will update the DSG.	

	d.	Physical Access Working Group	<ul> <li>c) Allison has written a report about the next stage of this group, with the support of Grant &amp; Kathy</li> <li>22 meetings. Used to report to DSAC.</li> <li>4 recommendations: <ol> <li>escalate importance of national disability standards - aligned with Australian health standards.</li> <li>Have new members aligned to DSG</li> <li>Office of Infrastructure responsible for this work and reporting to this group. They need to drive the standards.</li> <li>This work is part of Health Search guidance for auditing</li> </ol> </li> <li>These were endorsed by the DSG. Once finalised this to be discussed with Jacqui about the next stage.</li> </ul>	Action point: Allison to finalise physical access report & follow up on Health Search guidance for auditing.
	e. f.	Continuation of existing DSG & Filling Gaps – Update Patient Experience Analysis – Susan re	Recruitment round started. Kathy leading. Been some delays. Readvertising due to low response. f) Susan has analysis.	Action point: Kathy to update DSG on progress with recruitment Action point: Susan to
		Disability Info we need.		circulate patient experience analysis for April meeting
	g.	Update on inviting Rachel Noble to DSG /Leo Goldie-Anderson to AIWG.	g) Rachel Zooming into May meeting Grant not heard from Leo.	
	h.	Te Whatu Ora Waitaha After Hours/Urgent Care Review.	<ul> <li>h) Paul has spoken with Carol Horgan.</li> <li>Community consultation is critical, DSG input vital in future consultation.</li> <li>Feedback from group, confidentiality at sites is not good. Rural communities use head line.</li> </ul>	Action point: Kathy to provide summary of after hours/urgent care review
4.	Upo	date from Paul Barclay	helpline. Role not extended. Paul will continue membership in his community role. Email updated to business address. Grant spoke about Paul continuing on the AIWG because of his expertise.	when available. Action point: Kathy and Grant to discuss AIWG budget & Paul continuing on this.

5	Review of the Transalpine	Grant provided an overview of the 2023	Action point:
	<u>H &amp; D Action Plan:</u> a. Any further Updates: Akira – what is the 2023 HR focus? Janet/Helen re Child Services	focus areas – Internal role, Equity training, reengaging Physical Access Group with infrastructure office, actions for Māori, Pasifika and CALD communities, making our voice heard at the national level, Covid. System improvement and consumer voice. Akira has agreed to provide the 2023 focus	Akira to give update at April meeting of the 2023 focus areas for his team relating to the disability plan.
		areas for his team that relate to the Transalpine H & D Action Plan, at the April meeting.	
		Grant has received some ideas from Janet. She has also identified some physical access issues which Allison will discuss with her. Grant to forward information to Kathy and Allison.	Action point: Kathy to look at Janet's ideas and discuss with her. Allison to discuss physical access
			issues Janet.
6	Health NZ Update	System operational restructure taking place. This includes system improvement and innovation, including consumer voice. Some DSG staff impacted. Process finalised in June. Kathy will update then.	
7	General Business	Reasonable accommodations guide provided by Allison – link included.	Action point: Susan to write to Dan Coward to
		Dunedin Hospital rebuild, design stage. Can we offer our experience with accessibility? Allison has contacted Chris Ford.	offer our input at design stage for accessibility at new Dunedin Hospital.
	Next meeting	The next meeting will take place 28 April 2023, 32 Oxford Terrace, 2.11.	