

GETTING TO KNOW THE *Community Dental Service* FOR KAIAKO

Staff become familiar with how the Community Dental Service operates. Staff may support whānau who have questions about their child's dental care.

Kōrero What to do

Use the quick reference guide to become familiar with the Community Dental Service. Display the 'Have we seen your tamariki this year?' poster in your centre. Use the quick reference guide to help answer questions whānau may have about their child's dental care.

Take opportunities to talk with whānau about the [Community Dental Service](#) - Is their tamaiti enrolled with Community Dental Service? Is their child eligible for free care? Does Community Dental Service have up to date contact details?

Key resources

- Community Dental Service – Quick reference guide
- [Community Dental Service – 'Pre-school 0-4 years' webpage](#)



COMMUNITY DENTAL SERVICE

Quick Reference Guide

FOR KAIAKO

SITUATION (WHEN)	DESCRIPTION (WHAT)	ACTION (WHO)	CONTACT DETAILS
ELIGIBILITY			
Children eligible for free dental care	Tamariki are eligible if they are a; -New Zealand or Australia citizen -Permanent resident -their parent or guardian has a work visa (2yrs in a row)	Whānau- can contact CDS to check eligibility. Whānau may be asked to send identification documents (passports or work visas)	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
ENROLMENTS			
New born	From May 2018, babies born in Canterbury are automatically enrolled with the CDS.	Whānau- contact CDS if their contact details have changed	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Tamariki NOT enrolled with CDS	Tamariki may not be enrolled if they are; • new to Canterbury, • born before enrolment at birth process (May 2018) • not connected to a well child provider • parent/caregiver unsure of enrolment	Whānau- contact CDS to enrol tamariki. If whānau are unsure about enrolment encourage them to contact CDS	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Tamariki enrolled with CDS	Tamariki enrolled with CDS can have a free dental check each year.	CDS – contact whānau when child is due Whānau- are encouraged to update their contact details	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz

SITUATION (WHEN)	DESCRIPTION (WHAT)	ACTION (WHO)	CONTACT DETAILS
APPOINTMENTS			
First Appointment	Most tamariki have their first dental check around 2 years old. Some tamariki are seen earlier.	CDS- send text asking whānau to book to an appointment Whānau- contact CDS to book this appointment	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Appointments for tamariki	Tamariki have their teeth checked each year. This happens at a CDS Community Dental Clinic.	CDS- contact whānau when their child's due Whānau- are encouraged to update their contact details	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Relief of Pain appointments	Available for tamariki experiencing pain.	Whānau- contact CDS to book appointment	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Rescheduling appointment	Booked appointment time does not suit and needs to be changed.	Whānau- contact CDS to change appointment	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Family appointment	Family appointments are available for whānau who have more than one child enrolled with the CDS.	Whānau- contact CDS and request a family appointment (tamariki only)	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Missed appointment	Tamaiti was not brought to appointment.	CDS- contact whanau to rebook Whānau- contact CDS to rebook	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Transport support for appointment	Transport support needed.	Whānau- request transport support when booking appointment	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
First tooth	A first tooth might appear around 5 months of age. Baby teeth are important. Start brushing as soon as teeth appear.	Whānau- brush tamariki's teeth, morning and night with fluoride toothpaste	
Tamariki at school	Tamariki at primary and intermediate school have their teeth checked in a dental van. Treatment will be completed in a Community Dental Clinic.	Whānau- contact CDS if details need updating.	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz
Parent/caregiver with questions	Parent/caregiver has a question about their child's teeth or treatment they have received.	Whānau- are encouraged to update their contact details	Community Dental Service 0800 846 983 or commdental@cdhb.health.nz

HAVE WE SEEN

Your Tamariki

THIS YEAR?



To find out if **free dental care** is
available for **your tamariki**

contact us on

0800 846 983

or at

commdental@cdhnb.health.nz

COMMUNITY 
dental service

Canterbury
District Health Board
Te Poari Hauora o Waitaha