

CONSUMER COUNCIL MINUTES

Monday 25 February 2019

Design Lab, Print Place

11:30 – 1.30pm

Nothing About Us, Without Us

Attendees: Dr Zhiyan Basharati (Chair), Miles Jackson, Julie Whitla, Gary Endacott, Henare Edwards, Pauline Mohi, Marg Coberger, Chloe Biddick, Wayne Turp (CDHB Facilitator), Julie Shepherd, Sue Le Mesurier, Lara Williams (Admin Support)

Council CDHB Sponsor (not in attendance): Carolyn Gullery (Gen Manager P&F),

Speakers: MaryAnn and team, Phillipstown Hub

Apologies: Dr Salina Dhakal (maternity leave), Chloe Biddick, Lara Williams (Admin Support), Lesley McKone, Toe Smith

Resignation received from Dr Sarah Zino

Minutes January

Welcome by Dr Zhiyan Basharati

Discussion items

CDHB Comms would like to promote the Council in CEO Update. Correction to February minutes. CEO Update rather than WellNow. Comms will attend Design Lab for photo. This will be taken in first ten minutes of March meeting.

Action point – Zhiyan will circulate the questions from CDHB Comms for contributions.

Action point – Lara to add photo to March agenda

2019 Speaker Schedule

Melissa Macfarlane will be speaking at March meeting about the Planning and Funding process.

Terms of Reference

To be updated. Voluntary workshop suggested. This group will report back to Consumer Council.

Action point – Zhiyan to email group to find meeting time. Venue Phillipstown Hub. Group will report back at March meeting, add to agenda.

Membership

Salina remains on maternity leave.

Lara

Extension requests need to be sent to David Meates for

- Julie from January 2019 (4 years) until January 2020
- Henare from May 2019 (4 years) until May 2020
- Darryn from March 2019 (3 years) until March 2020
- Gary from September 2019 (5 years) until November 2019

Gary has confirmed he will be finishing in September 2019. Gary would like to extend from September until November to end the year.

Marg has confirmed she will be finishing in June 2019.

Moved Gary, Seconded miles

Action point – Zhiyan will call Salina to confirm

Action point – Lara to email David with extensions for Julie, Henare, Darryn, Gary

Action point – Lara to email David with confirmation of new members, Sue and Julie

Action point – Lara to email 3 points of this meeting

Request for CCC Disability Advisory Group letter

Letter of support requested from Sue le Mesurier. Endorsement letter to Zhiyan for signature.

Future requests for letter of support to go to Lara for agenda. The Council will approve, letters signed by Chairperson. Future requests will follow this process.

Minutes

Confirmation that our minutes are publically accessible and can be forwarded to anyone's groups.

Community Services Card and GP Practices signing up

Pauline contacted through her Better Breathing Group, regarding alterations to GP fees. Letter received from David Clark, Minister of Health. And a list of practices signed into the CSC subsidised fees from Dr Duncan Webb MP.

Pauline tabled letter from David Clark. Dr Duncan Webb's email has been circulated by email.

The Government is funding reduced fees for CSC holders but GPs need to sign up. They are private businesses, therefore it isn't compulsory.

Suggestion to invite Pegasus to speak to us explaining the process of opting in or out of the lower fees for Community Services Card holders programme. It would be valuable to know why some GPs are providing

this, and others choose not to provide. The Council asked, why is this not consistent across the board for all GP practices?

Action point – Lara to ask Wayne for further background from Primary Care Team Leader. Lara to circulate when received.

Action point – Suggestion to ask Pegasus to speak to us about GPs choosing, and why GPs can have GPs, not consistent. Lara to ask Wayne for further background.

Action point – any further points please contact Pauline.

Three key messages to David Meates

1. Community health initiatives – discussions with Phillipstown
2. Vacancies and membership
3. GP Practices signing onto CSC services

Speaker – MaryAnn, Tania, Ahmet from Phillipstown Hub

MaryAnn's focus of her presentation was offering of space rather than request for funding. Presentation included cost of non-attendance at appointments. Example offered of CDHB Dental van, could this be parked at the Hub, Phillipstown Hub could assist with finding patients/children who may have missed appointments. Tania presented on youth, with the Hub's location vital for family health issues in the community. Ahmet presented about refugees. With the upcoming arrival of new refugees into Christchurch, the Hub will be assisting groups with their settlement. Is the Hub based on a model or community led? Is MSD involved in funding? The Hub works with MSD on some programmes and Internal Affairs. The Council noted how important Phillipstown is geographically. It is based in a high needs area. There are excellent programmes being run there with a health focus such as Stop Smoking programmes

Pauline provided excellent feedback from her Better Breathing Group who use the Hub. Pauline and Henare will visit Phillipstown Hub to meet with Phillipstown Coordinator at a later date. This was planned for before March 15, 2019. **Moved** Zhiyan **Seconded** Gary.

Action point –Pauline and Henare will reschedule with Phillipstown Coordinator.

Action point – Presentation tabled, to be attached with minutes.

Consumer Council discussion

Item Four – Credentialling Board

Mary Hunter met with the Leadership Group.

Mary has confirmed that Trish and Stephen are consumers nominated by Consumer Council, not as a Consumer Council Rep. Stephen and Trish are staying on the Board.

Discussion – is there room to ask when on credentialling, to add questions on measuring consumer experience?

Action point – Email to Mary Hunter to thank them for help with credentialling advice, to Zhiyan for signature. We 100% support the outcome.

Moved _____, seconded Gary

Item five– Requests for Representation

- I) COMMUNITY AND PUBLIC HEALTH credentialling, 18th June, **Action point** – Lara to send Julie Whitla's details through to Carol Kingsland. Pauline as backup.
- II) RADIOLOGY **Action point** – Lara to contact Claire Baker that Julie Shepherd is available.
- III) *NEUROSURGERY* – **Action point** – Lara to contact Janice Donaldson that we couldn't provide anyone.
- IV) RADIOLOGY – **Action point** – Lara to contact Carol Kingsland with Henare, with date and time needed.
- V) GASTRO – **Action point** – Lara to send Julie Shepherd's details through to Gendy Bradford
Action point – Lara and Wayne to draft proforma process form with what Consumer Council can provide for Credentialling requests.

Next meeting

Monday 25th March 2019, 11.30-1.30pm, Design Lab