

**CONSUMER COUNCIL MINUTES**  
**Monday 25<sup>th</sup> November 2019**  
**Design Lab, Print Place**  
**11:30 – 1:30p.m.**

***Nothing About Us, Without Us***

**Attendees:** Dr Zhiyan Basharati (Chairperson), Miles Jackson (Deputy Chairperson), Julie Whitla, Gary Endacott, Toe Smith, Pauline Mohi, Wayne Turp (P&F Project Specialist), Julie Shepherd, Joanne Gumbrell, Mike Button, Henare Edwards Sue le Mesurier, Darryn Williamson,

**Canterbury DHB:** Carolyn Gullery (Gen Manager P & F), Lara Williams (Administrator)

**Speakers:**

**Apologies:** Sue Nightingale, [REDACTED]

**Minutes**

**Welcome by Dr Zhiyan Basharati**

**Previous Minutes**

Apologies accepted

*Approved* Pauline      *Seconded* Julie S

October minutes accepted with one change to point of Nigel Millar regarding patient data and privacy rights. This point will be on January agenda. Darryn's October attendance corrected.

Text now reads in October minutes.

Discussion on Dr Nigel Millar's presentation in September.

Since Dr Millar's presentation there was a data breach of records. Discussion confirmed this was North Island. But a timely reminder about patient record safety/security. Council found Dr Millar's talk to be informative. Noted that the benefits do outweigh the risks. Wayne has since circulated information on HealthOne.

*Noted that the rights of the consumer with their data, and subsequent access to that information, is an issue particularly for Maori population.*

**Action point:** *For January agenda. Discussion to continue about the use of digital data versus the rights of patients.*

**Still outstanding** – RAMG letter of support

**Action point** – Lara to send to Julie Shepherd for proofing

## 1. General Business

### Quality Forum

We have a table to meet potential visitors. Members agreed it's more of a walkabout function to introduce ourselves. Members attending to wear id badges with lanyards please.

**Action point:** Brochure to be produced to handout for December 5<sup>th</sup>

### Recruitment

Interviews taking place Monday 2<sup>nd</sup> December. Zhiyan, Miles, Henare, Gary, Wayne attending.

Thank you Gary for your input with interviewing replacement Disability position.

Thank you given to Gary for his significant input to the group since September 2014. Gary's membership was extended twice.

### Membership

Discussion on moving forward in 2020 with commitment to meeting times. This will be raised in the next round of member interviews. Thank you to Sue for updating us on attendance.

**Action point:** Lara to send 2020 dates for members to put in their diaries

Blanket confirmation that Refugee and Migrant Health are two separate roles.

**Action point:** Lara to update any reference in diagrams and lists.

Template for meetings has been sent to Darryn to fill in for number of meetings he has attended lately throughout the country.

## 2. Member reports from meetings attended

### Waimakiriri Age-friendly Advisory Group

Joanne has been elected Chair of the group. Joanne said they are the only Council in the South Island to accept this World Health Organisation initiative. She will bring results of the Waimakiriri Age-Friendly Steering Group and talk about it at the next meeting.

**Action point** – Joanne will update at February meeting

Sue circulated the Consumer Engagement Marker presentation. Sue has been working with the CDHB on this. It has been circulated prior to the meeting by email, comments have gone to Sue. There was to be a consultation deferred to the New Year and Sue will keep us posted on this.

**Action point** – Consumer Engagement Marker for January agenda

Henare and Mike left meeting at lunch, duly noted.

## 3. Speakers

Louise Weatherall, CCN, presentation on Better Breathing programme in the community.

Thanks expressed to Louise by the group. Particularly the example of the lady in rural area, where the programme went to her environment enabling comfort and inclusion. Better inclusion=better health outcome.

**Action point** – Presentation to be circulated with minutes

Darren Douglas, Ministry of Health presented Health Information strategy. Working paper will go to Cabinet next year for funding request in the 2020 budget.

- Positive feedback given about the project.
- Noted and agreed that sexual health and mental health data sharing has sensitivity issues.
- Need for guidelines regarding disability data.
- The need for privacy and trust with health practitioners is paramount.
- Pasifika community needs trust and language to be provided where it is understood by everyone in the community.
- Families with non-english speaking members need to be included. This involves guidelines for family members of the patient, regarding who can access their details. Concern raised about it being too easy where access to data is given over to agencies without consent.
- Consumer Council emphasised their concern over private companies that are contracted by DHBs, and their ability to access data for commercial use.

**Action point** – Ministry of Health ppt presentation to be circulated with minutes

**Action point** – Lara to email all members, to advise followup discussions with MoH who would like our ongoing consumer input

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**From:** Darren.Douglass

**Sent:** Monday, December 02, 2019 2:01 p.m.

**To:** Lara Williams (Administrator) <Lara.Williams2@cdhb.health.nz>; russ@secan.co.nz

**Subject:** Consumer council presentations

Lara, Russ

Can you please pass on my thanks to the CDHB and WCDHB Consumer Councils for their time last week. I found the discussion and expressions of support really useful and look forward to continuing the conversation next year.

As discussed I suggest that I reconnect with you in February/March once we have clarity from Cabinet on the status of the Programme Business Case.

Darren Douglass, Group Manager Digital Strategy and Investment, Data and Digital, Ministry of Health

#### **Decision on key points to send to David Meates**

1. Ministry of Health presented to gain feedback on Health Information data strategy
2. Interviews being held for 4 positions
3. Attending Quality Showcase 5<sup>th</sup> December

**Next meeting:** Monday 27<sup>th</sup> January 2020 Consumer Council