

## CORPORATE OFFICE

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29 July 2019

9(2)(a)

[REDACTED]

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### RE Official Information Act request CDHB 10115

I refer to your letter dated 30 May 2019 and received on 5 June 2019 requesting information under the Official Information Act from Canterbury DHB regarding the state of children and adolescent oral health to assess whether there has been any further investment in services since the 2008 major reorientation program to the Community Oral Health Service (COHS).

We also acknowledge that to save time you have provided a template for us to complete based on data already available through Titanium Dental Software.

The Canterbury DHB Template is attached as **Appendix 1**.

I trust that this satisfies your interest in this matter.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely



Carolyn Gullery  
**Executive Director**  
**Planning, Funding & Decision Support**

DHB Name: CANTERBURY DHB

Key Contact within COHS:

Email: [Comm dental@cdhb.health.nz](mailto:Comm dental@cdhb.health.nz);

Phone Number: 0800 846 983

Population Numbers	<div>2008<table><tr><td></td><td>Māori</td><td>Pacific</td><td>Total*</td></tr><tr><td>0-4 years</td><td>-</td><td>-</td><td>28900</td></tr><tr><td>5-12 years</td><td>-</td><td>-</td><td>48240</td></tr><tr><td>Adolescents</td><td>-</td><td>-</td><td>32670</td></tr></table><b>Note:</b> *At this time we did not break down figures by ethnicity</div>		Māori	Pacific	Total*	0-4 years	-	-	28900	5-12 years	-	-	48240	Adolescents	-	-	32670	<div>2018<table><tr><td></td><td>Māori</td><td>Pacific</td><td>Total*</td></tr><tr><td>0-4 years</td><td>5790</td><td>1690</td><td>33,920</td></tr><tr><td>5-12 years</td><td>9370</td><td>2340</td><td>59,610</td></tr><tr><td>Adolescents</td><td>4280</td><td>1060</td><td>30,190</td></tr></table><b>Note:</b> *Inclusive of Maori and Pacific</div>		Māori	Pacific	Total*	0-4 years	5790	1690	33,920	5-12 years	9370	2340	59,610	Adolescents	4280	1060	30,190
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Service Provision (Is your service 40 hours/52 weeks? Please state nature of service)	35 hours, primary school term to year 8 only	35 hours, year 8 with small number of adolescents. Limited services in school holidays																																

Age of 1 <sup>st</sup> visit for pre-schoolers (e.g. at 6 months of age, 9 months, 12 months, 24 months)	2008 24 months, earlier when notified of high risk children				2018 24 months, earlier when notified of high risk children			
Examination Arrears	<b>2008</b>				<b>2018</b>			
		Māori	Pacific	Other		Māori	Pacific	Other
	0-4 years	-	-	-	0-4 years	12%	12%	7.5%
	5-12 years	-	-	-	5-12 years	17%	18%	14%
	Adolescents	Not held	Not held	Not held	Adolescents	Not held	Not held	Not held
	<b>Total all ages and ethnicity</b>			<b>14.7%</b>				
Dental or Oral Health Therapist/Patient Ratio	<b>2008</b> 1:1400				<b>2018</b> 1:1722			
Percentage of population on 6 monthly recall	<b>2008</b> 1%				<b>2018</b> Not known – this measure is not available retrospectively			
Percentage of population on 18-month recall	<b>2008</b> None				<b>2018</b> None			
Dental or Oral Health Therapists FTE	<b>2008</b> 47.6				<b>2018</b> 48.2			
Assistants FTE	<b>2008</b> 40.1				<b>2018</b> 48.2			

Community Dentist FTE	<b>2008</b> 1				<b>2018</b> 1			
Oral Health Promoters/Kaiāwhina FTE	<b>2008</b> 1				<b>2018</b> 1			
Management/Admin FTE (includes TL/PDO)	2008 6				2018 14.5			
General Anaesthetic Cases	<b>2008</b>				<b>2018</b>			
		Māori	Pacific	Other		Māori	Pacific	Other
	0-2 years	2	1	7	0-2 years	6	0	21
	3-4 years	23	16	114	3-4 years	34	22	128
	5-12 years	49	17	285	5-12 years	66	23	396
	Adolescents	1	2	25	Adolescents	0	0	6
Number of Dental or Oral Health Therapist Vacancies (current)	Not known				1.9			
Length of time take to recruit	Not known				Variable – depends on time of year			
Attrition rate/staff turnover	Low				10 new/recent graduates end of 2018			
Recruitment/Retention Barriers	Not known				Salaries compared to private sector			
Any new investment in Oral Health since 2008 reorientation program. Please provide details					Community Sedation Services – children who are unsettled when seeing a Dental Therapist can be referred for Community Sedation. The cost of this Sedation is around \$300,000 per annum.			

including the financial investment amount.								
Did not attend rates (Mon-Friday Clinics)	<b>2008 – not held</b>				<b>2018</b>			
		Māori	Pacific	Other		Māori	Pacific	Other
	0-2 years				0-2 years	25.7%	26.6%	9.8%
	3-4 years				3-4 years	24.2%	25%	7.9%
	5-12 years				5-12 years	13.6%	14.7%	4.4%
	Adolescents				Adolescents	15.4%	19%	5.2%
Did Not Attend Rate (Evening/Weekend Clinics)	<b>2008 – Not Applicable</b>				<b>2018 Not Applicable</b>			
		Māori	Pacific	Other		Māori	Pacific	Other
	0-2 years				0-2 years			
	2-4 years				2-4 years			
	5-12 years				5-12 years			
	Adolescents				Adolescents			
Number of Stainless-Steel Crowns Performed by Dental or Oral Health Therapists within COHS	<b>2008</b> 0				<b>2018</b> 42			

Age 5 and Year 8 DMFT/dmft Data by ethnicity	<b>2008</b> Data on Ministry of Health website	<b>2018</b> Age 5: Māori 2.35; Pacific 3.76; Other 1.21 Year 8: Māori 1.16; Pacific 1.24; Other 0.68
Any other comments regarding planned initiatives or challenges faced by the service.		The service continues to focus on equity of access to services. Quality improvement work is occurring to identify those most at risk of dental delay and see them earlier in the service. A focus is also on ensuring children and their whanau are engaging with services and not being lost to recall. An increased focus is also occurring around engagement with Early Childhood Services and Well Child Services to improve oral health promotion messages.