

Te Whatu Ora

Health New Zealand

Waitaha Canterbury

CONSUMER COUNCIL
MINUTES
Nothing About Us, Without Us

Date: **Wednesday 13 July 2022**

Venue: **TEAMS**

Attendees: Adrian Price (Chair), Anne Spaul, Amanda O’Brien (Zoom), Kathy O’Neill (last part of meeting due to Zoom), Lara Williams (Administrator)

Welcome & Apologies	
Adrian opened the meeting and welcomed all Consumer Council (CC) members to the meeting.	
Apologies: Sarah Drummond, Jeanette Campbell (Deputy Chair), Hanan Almoghrabi	
60 second status update	
Older persons - Rats tests continue to be a challenge for older persons and those who have had strokes, due to font on instructions and difficult packaging. GP contact fantastic with daily phone calls. However, when “discharged” from GP daily phone calls after day 5, some take this as you are negative and welcome to go to community groups. Emailed to Kathy O’Neill for any GP communications.	
Mental health – isolation leading to mental health increase. Good feedback given on Hillmorton with discharge procedures covering signals to look out for. Support given to check medication with GP and keep in touch with primary care team. Awareness is hosting a housing forum 25 August, at Salvation Army. Advocacy services will be provided on housing issues.	
Minutes from previous meeting	
May minutes. June meeting not held.	
General Business	
Speaker – welcome to Russ Aiton, Chair West Coast DHB Consumer Council.	
West Coast Council has ongoing consumer engagement across three localities, Central, Southern, Northern, Greymouth Hokitika and North. Working as a region, to affect change in localities.	
Russ is also Chair of National Consumer Network. Network has a national lens over regional input and are looking into what support can be given to other Consumer Councils going forward.	
Questions posed to CDHB in May meeting, for Te Whatu Ora – Waitaha Canterbury	
<ul style="list-style-type: none"> Do we know the consumer engagement partner person for the South Island region (past or projected personnel?) Can we find out the budget within the South Island region for consumer engagement? Indication of how it’s spent historically or in the current budget period? 	
Actioned: Kathy has asked General Manager, SIAPO. Budget couldn’t be clarified.	
Networking discussion	

Other consumer groups to be invited into a wider system workshop. Canterbury Disability Steering Group (DSG), Rural consumer on Canterbury Clinical Network (CCN).	
Requests for Representation <ul style="list-style-type: none">• None	

Meeting closed: 12:30-2pm

Next meeting: August 10.