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29 June 2021

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RE Official Information Act request CDHB 10628

I refer to your email dated 10 June 2021 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

- **The number of scheduled COVID-19 vaccination appointments that were missed by people for each month to date in 2021.**

We do not hold the information you have requested in an easily retrievable data system and to provide you with the number of scheduled Covid-19 vaccination appointments that were 'Did Not Attend (DNA) would require a substantial amount of time and resource. We are therefore declining your request pursuant to section 18(f) of the Official Information Act i.e. "*.... the information requested cannot be made available without substantial collation or research*".

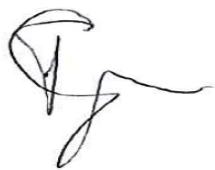
While we are unable to provide you with the number of Covid-19 vaccination appointments that were missed by people (DNAs), we can tell you that the vaccination doses allocated for those people were distributed to other individuals within the groups we are currently vaccinating.

Please note: When we move to NIBS (National Booking system) from 1 July 2021 we will be able to answer questions regarding attendance and DNA moving forward for sites using the new system.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Tracey Maisey', written in a cursive style.

Tracey Maisey
Executive Director
Planning, Funding & Decision Support