

CORPORATE OFFICE

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9(2)(a)

RE Official information request CDHB 10447

I refer to your email dated 12 October 2020 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

1. The number of people employed by CDHB's corporate office who earn \$100,000 and above in 2010 and today (2020), broken down by Teams, roles and salary band.

Please refer to **Table one** below for the number of people employed by Canterbury DHB's corporate office who earn a salary of \$100,000 or above, for the years 2016 and 2020.

Table one: Number of Canterbury DHB corporate office employees who earn a salary of \$100,000 or above.

Teams in Corporate Support ^{2 3}	2016 ¹	2020
Executive Management Team	10	11
Finance & Finance Support	11	13
Human Resources	10	26
Information Services		2
Operational Support	20	43
Quality	1	4
Regional Services	2	9
Planning & Funding		6
Total	54	114

Notes:

¹ Canterbury DHB moved into its corporate office at 32 Oxford Terrace on 27 May 2016. To account for time required for all corporate staff to settle in their new offices, the salary data was extracted to reflect the state as at 1 August 2016. 2020 information is accurate as 12 October 2020.

² All members of the Executive Management Team and all General Managers are included independent of their location (central corporate office or elsewhere across the DHB). Other Corporate and Governance functions include Payroll, People and Capability, Planning and Funding, Communications, Legal, Finance and their supporting staff.

³ We are declining to break this information down further into roles to "protect the privacy of natural persons...." (pursuant to section 9(2)(a) of the Official Information Act).

Please also note: We have not provided comparable data prior to 2016. This is because in 2016 the financial accounting structure of the DHB was changed to meet a national solution. At the point of this transition, significant changes were made to the coding of roles and changes to the scope of the Corporate Structure. In some instances, the roles would have existed previously but within the business environment and employment group categorised in a different manner. Due to the significant business change in 2016 it is not possible, prior to that date, to identify the information for comparison perspectives.

The data pertaining to structure is held in the applications at a point in time and re-creation of historical structure is not possible without significant effort. For information prior to 2016 the recommendation is to use the annual reports as the data source as they would have been produced on the information and structure of the Canterbury District Health Board at that point in time. https://www.cdhb.health.nz/about-us/document-library/?sft_document_type=annual-report

We are therefore declining to provide information prior to 2016 pursuant to section 18(f) of the Official Information Act, i.e. *"...the information requested cannot be made available without substantial collusion or research."*

2. The number of consultants employed to work in the corporate office in the past year, the nature of the work they were employed to complete, and the daily fees charged/paid for their work?

The number of consultants employed to work in the corporate office in the 2019/20 financial year and the nature of the work they were employed to complete, where the annual spend is \$10k or more, are shown in **Table Two** below.

Please note: consultants are defined as those who are sought to provide advice and excludes contractors engaged to provide specific services.

Whilst we engage consultants and consulting firms, we do not collect information on the number of individuals provided as part of any contract, nor do we collect data on individual contract rates. Consequently, we are unable to provide daily fees or the number of individual consultants. We are therefore declining a response to this part of the request pursuant to section 18(g) of the Official Information Act, i.e. *"that the information requested is not held..."*

However, we are able to provide information on the number of consulting firms or entities engaged, the purpose of their engagement, and the total amount invoiced in 2019/20.

Table Two: Number of consultants employed by Canterbury DHB to work in corporate office in 2019/20 financial year, grouped by nature of work undertaken.

Nature of work	Number of Consulting Firms	Total amount invoiced (\$)
Communications	4	61,579
Employment Law	3	181,840
Financial Consulting	1	109,316
Health Consulting	5	259,260
HR Consulting	1	98,316
IT Consulting	3	222,728
Leave & Payroll	1	262,002
Strategic & Management Consulting	5	221,216
TOTAL	23	1,416,257

We have provided the total fees invoiced per financial year rather than the daily fees charged by the individual consulting firms or entities, as the latter information is commercially sensitive. We therefore decline to provide further information to this part of the request pursuant to section 9(2)(b)(ii) of the Official Information Act, i.e. *"would be likely unreasonably to prejudice the commercial position..."*

3. The amount spent on IT projects for the past five years, broken down by personnel, software and hardware. Please include a brief description of each project, the project outcome (or what was achieved as a result), the name of any software purchased, and the company it was purchased from.

Please refer to **Appendix 1 (attached)**, which shows the total amount spent on IT projects over the last five financial years grouped into project types and split between hardware and software and labour costs. We are unable to further break down this information into personnel and software without substantial work, nor are we able to provide the project outcome, the name of the software, and the vendor without substantial collation. We are therefore declining a response to the remaining parts of this question pursuant to section 18(f) of the Official Information Act, i.e. *"that the information requested cannot be made available without substantial collation or research."*

I trust this satisfies your interest in this matter.

You may, under section 28(3) of the Official Information Act, seek a review of our decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz; or Freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Canterbury DHB website after your receipt of this response.

Yours sincerely



Ralph La Salle
Acting Executive Director
Planning, Funding & Decision Support

Appendix 1 - Capital Spend on IT Projects for Canterbury DHB and Shared Regional Projects 2015 - 2020

Programme Name		Hardware Costs	Software and Labour Costs	Total Cost
CDHB Clinical and Business Applications		483,852	12,867,553	13,351,405
Investments include:-	<ul style="list-style-type: none"> • National Finance, Procurement & Supply Chain System • Upgrades to People and Capability Service Platform • Nursing Observation Electronic Recording & Response System • Care Capacity Demand Management system for planning, monitoring, and reporting Nursing Staff levels against demand. • Digital progress notes, task management, and requests for services from mobile point of care devices (iPads). • Routine upgrades to clinical applications. 			
Digital Platform and Transformation		0	6,309,361	6,309,361
Investments include:-	<ul style="list-style-type: none"> • Cloud transformation and Disaster Recovery. • Enhancement of the Oracle ERP system. • Development and introduction of People and Capability Service Platform for automation and self service of staff processes. 			
Regional Clinical Applications		0	26,820,632	26,820,632
Investments include:-	<ul style="list-style-type: none"> • Regional South Island Patient Information and Care System for managing patient journey and recording outcomes. • Regional Referrals System for referring patients from primary to secondary care. • Implementation and upgrades of systems to manage prescribing, administering, and dispensing of medicines. • Development of the primary care platform to create and manage the electronic health record of patients. 			
CDHB Facilities Programme		1,588,208	0	1,588,208
	<ul style="list-style-type: none"> • IT infrastructure and device hardware for new Waipapa hospital. 			
CDHB Information Security		0	55,948	55,948
	<ul style="list-style-type: none"> • Upgrades to password management to improve security. 			
Infrastructure Maintenance & Upgrades		3,290,003	422,949	3,712,951
Investments include:-	<ul style="list-style-type: none"> • Upgrade of Wireless infrastructure across Christchurch, Hillmorton, and Ashburton hospitals. • Upgrade of the Virtual Desktop environment to improve capacity, performance, and access for users. • Upgrades and renewal of core network infrastructure. • Upgrade of load balancing and application delivery management. • Server upgrades. 			
Telecommunications & Telehealth Enablement		3,597,141	0	3,597,141
Investments include:-	<ul style="list-style-type: none"> • Network Fibre Diversity for redundancy. • IP based trunking, with PABX upgrades. • Improved video link capability to facilitate remote Telehealth consultations. 			
CDHB Device Management Programme		5,270,389	1,199,134	6,469,523
Investments include:-	<ul style="list-style-type: none"> • Renewal of PCs and Laptops. • Windows 10 upgrade. • Ongoing rolling renewal of iPad fleet. • Radio telephone system upgrade (back up communications). • Hardware to support clinical applications. 			
Capability		38,753	277,229	315,982
Investments include:-	<ul style="list-style-type: none"> • Technical analysis tools. • Development of application testing capability. 			
Small Works		85,395	84,611	170,006
	<ul style="list-style-type: none"> • Multiple small enhancements to existing solutions. 			
TOTAL		14,353,740	48,037,417	62,391,158