



Child Health Advisory Council

Child Health Advisory Council - Goals and Expectations

This document outlines the purpose of CHAC members being involved as whanau consumer representatives on various health groups.

The Council welcomes opportunities for members to be involved as whanau consumer representatives in various health groups. Meetings that are scheduled between 3pm and 6pm are the most difficult for us to attend. Please make all your requests to us by emailing CHAC@cdhb.health.nz

The expectations of the Council is that:

1. The Chairperson of the group would request a whanau consumer representative and outline what type of commitment and involvement they are seeking.
2. Members can choose which group they would like to be involved with - matching areas of interest, experiences and time commitments.
3. Members are provided with all they need to attend the meeting, this includes -
 - an outline of what the group hopes the whanau representative would be able to contribute
 - information on location and parking
 - notes and background information
 - help to understand acronyms and technical language
 - time to collect consumer feedback on your area of interest from our family and community networks
 - clear details of any payments/claim forms/costs covered to attend
4. The groups who know of consumers they would like to see further involved would refer these people onto the council so that they can have the benefits of connection.
5. The Council members who attend the groups will feedback to the council at the monthly meetings. Meetings are the last Wednesday of the month at 7pm.

The Council has some common goals we would like to develop across all health areas.

1. Valuing the parent / child / young person / family voice.
2. Communication that is warm and based on a partnership of care.
3. One point of contact for complex needs.
4. Care that is principle led, rather than a task / funding led.
5. More care taken in transition to adult services.
6. A greater cohesion between physical healthcare and mental healthcare.